

Asher Sng (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 26 February 2019 10:06 AM
To: Asher Sng (LKKAuto); Admin A
Cc: Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKP5225X (OI: SNM18D05392C02/5) and SHD4038A (TP : LKK REF - CC3/CTI18020865/K1ea3) on 15/11/2018

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC3/CTI18020865/K1ea3
CTI REF - SNM18D05392C02/5 (SKP5225X)

Dear Asher

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,429.54.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 26 February, 2019 9:38 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKP5225X (OI: SNM18D05392C02/5) and SHD4038A (TP : LKK REF - CC3/CTI18020865/K1ea3) on 15/11/2018

Hi Sir,

We refer to the email dated 12/02/2019.

Third party chasing for offer / settlement.

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 12 February 2019 5:29 PM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; 'Elaine Cheong' <elaine.cheong@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKP5225X (OI : CTI - TBA) and SHD4038A (TP : LKK REF - CC3/CTI18020865/K1ea3) on 15/11/2018

Your ref : SNM18D05392/C01/5

Our ref : CC3/CTI18020865/K1ea3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,429.54 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,075.44	\$ 3,638.00
2. Loss of Rental (5days x \$106.81)	\$ 534.05	\$ 534.05 (5days x \$106.81)
3. Loss of Income (5days x \$80)	\$ 400.00	\$ 250.00 (5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 7,016.98	\$ 4,429.54

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Sent: Thursday, 22 November 2018 11:45 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKP5225X (OI : CTI - TBA) and SHD4038A (TP : LKK REF - CC3/CTI18020865/K1ea3) on 15/11/2018

Dear Mei Kwan,

Attached a copy of insured's GIA report for your perusal.

Regards,

Elaine Cheong

Executive (Motor Claims)

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 21 November, 2018 11:57 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKP5225X (OI : CTI - TBA) and SHD4038A (TP : LKK REF - CC3/CTI18020865/K1ea3) on 15/11/2018

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4038A at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

Our Ref : T 1118 / SHD4038A /WT(st)

Your Ref :

Date : 22-Nov-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD4038A YOUR INSURED SKP5225X
AND OTHER ON 15.11.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD4038A** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SKP5225X** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,638.00
6	5 days Loss of Rental @ \$ 106.81 per day	\$ 534.05
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 4,179.54

HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 4,579.54

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.
- b) LTA search slip/s of : SKP5225X
- c) GIA / Police report/s of : SHD4038A
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Shun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI18020865/K1ea3

28 DEC 2018

T & L LOGISTICS PTE. LTD.
361 HOUGANG AVENUE 5
#05-320
SINGAPORE 530361

Dear Sir/Madam,

ACCIDENT INVOLVING SKP 5225X AND SHD 4038A ON 15/11/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHD4038A , SKP5225X
ALONG GEYLANG RD NEAR TO LOR 8 GEYLANG****ON 15-Nov-18 03:20**

I / We

LOW CHEE MENG(Hirer) NRIC No.: **S1701889B**

and/or

NG ENG CHEE(Relief) NRIC No.: **S1632397G**

Taxi Number

SHD4038A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

15-Nov-2018

Name of Hirer

LOW CHEE MENG

Hirer NRIC

S1701889B

Signature :



Address

**709 CLEMENTI WEST STREET 2 #08...
120709**

Contact No.

94366556

Name of Relief

NG ENG CHEE

Relief NRIC

S1632397G

Signature :



Address

**709 CLEMENTI WEST ST 2 #03-277
120709**

Contact No.

87140514

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1656971802

Claim No : SNM18D05392/C01/5

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$4,429.54

DOLLARS FOUR THOUSAND FOUR HUNDRED TWENTY NINE AND CENTS
FIFTY FOUR ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 4038A

Insured Vehicle No. : SKP 5225X

Date of Loss : 15/11/2018

Place of Accident : GEYLANG RD NEAR TO LOR 8 GEYLANG

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TNL LOGISTICS PTE LTD

Driver Name : LIM MING PENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,638.00
(3) Loss of Use /Rental/Earning	S\$	784.05
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	4,429.54
		=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No :

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date :

14.3.19

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4038A

NO/DATE
91408844 20.11.2018

MAKE
HYUNDAI

JOB NO.
305239579

MODEL
SONATA

ODOMETER READING

DATE OF REG
02.02.2012

CHASSIS CODE
KMHET41VMCA820809

JOB TYPE

Description : 3P 15.11.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,400.00
Add GST @ 7.000 %		238.00
Total Invoice amount		3,638.00

Issued by : KATHERINETAN 20.11.2018 16:33:40
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18110437



Date: 20 November 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	15/11/2018 @ 03:20 hrs
ALONG	ALONG GEYLANG RD NEAR TO LOR 8 GEYLANG
INVOLVING	SKP5225X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4038A** (the "Taxi"). The Taxi was hired to **LOW CHEE MENG IC NO S1701889B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

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SND 4038A

MILEAGE READING				MILEAGE TRAVELLED (KM)		NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
													FROM	TO
040208	040488	040698	041064	041343	041684	041959	042211	042445	042694	042913	043128	043343	0730	1700
040488	040698	040913	041128	041343	041558	041813	042028	042243	042458	042673	042888	043103	1700	0300
040698	040913	041128	041343	041558	041773	041988	042203	042418	042633	042848	043063	043278	1030	1700
040913	041128	041343	041558	041773	041988	042203	042418	042633	042848	043063	043278	043493	1700	0230
041128	041343	041558	041773	041988	042203	042418	042633	042848	043063	043278	043493	043708	0730	1700
041343	041558	041773	041988	042203	042418	042633	042848	043063	043278	043493	043708	043923	0645	2015
041558	041773	041988	042203	042418	042633	042848	043063	043278	043493	043708	043923	044138	0645	2015
041773	041988	042203	042418	042633	042848	043063	043278	043493	043708	043923	044138	044353	0645	1835
041988	042203	042418	042633	042848	043063	043278	043493	043708	043923	044138	044353	044568	2018	0325
042203	042418	042633	042848	043063	043278	043493	043708	043923	044138	044353	044568	044783	0320	—
042418	042633	042848	043063	043278	043493	043708	043923	044138	044353	044568	044783	044998	—	1530

Accident? LY
Repair

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKP5225X	15 Nov 2018 / 03:20:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous OK