

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No _____

Claims No _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____

Consistent?: Yes or No

GIA / PR Seen: _____

Consistent?: Yes or No

Est. Repairs: _____

3

days

Res.: Yes or No

Lump Sum: _____

20

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD 4038AYr Regn: 2 Feb 2012

Type: M. Car / M. Cycle / Bus / Van / Lorry / T. / Prime Mover /

Truck / Trailer or

Make: Hyundai Santac.o. 1991Colour: BlueA/C: Insu Std / NI / NASp. Reading: 45347T/Radio: Insu Std / NI / NA

Eng/No: _____

C/No: KM HETXVMA 820809

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inord 6 / Jammed / Leaked / Burnt orBrake: Inord 6 / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/S or

Tyre Size: _____

F: 215/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Went like

Front

Rear

R/Bal. 7

mm

R/Bal. 7

mm

L/Bal. 7

mm

L/Bal. 7

mm

D.O.A. 15/1/12D.O.I. 16/1/12

Survey held at

CDGE (Loyang)Des. of Damages: Frt / Rear / O/S Rear / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction

Date / Time

Action / Instruction

CTI4m + 3.400 (RED: + 2,127.98 30%)4/3

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S + RS: _____

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I. (\$) _____

Add Fee: ☐

: Site Insp (\$ _____)

☐

: Interview (\$ _____)

☐

: Tech. Invs (\$ _____)

☐

: Weekend (\$ _____)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/CTI18020865/K1wa3

Date: 21/11/2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 4038A

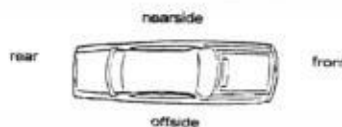
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 16/11/2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) have the following to report:-

Workshop Estimate Amount	: S\$	5,677.98
Revised Estimate Amount	: S\$	3,400.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	3,400.00
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 4038A

DATE 15/11/2018 15:41

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid			\$ 1,349.50
	Boot Lid Rubber X			\$ 110.90
	Boot Lid Lock Upper X			\$ 132.10
	Boot Lid Lock Lower X			\$ 30.30
	Boot Lid Sonata Plate			\$ 43.60
	Boot Lid Hyundai Plate			\$ 24.20
	Boot Lid 'H' Emblem			\$ 26.10
	Boot Lid CRDI Plate			\$ 22.70
	Boot Lid Lamp (RH)			\$ 230.20
	Rear Bumper			\$ 578.40
	Rear Bumper Reinforcement			\$ 483.30
	Rear Bumper Clip			\$ 22.00
	Rear Bumper Sponge ?			\$ 137.40
	Rear Bumper Under Cover ?			\$ 185.80
	Rear Bumper Protector (LH/RH) X repair		\$ 38.00	\$ 76.00
	Tail Lamp (RH)			\$ 344.00
	Rear Panel X repair			\$ 391.80
	Rear Panel Garnish			\$ 95.80
	<i>Rear Fender (RH) X repair</i>			
	SUB TOTAL			\$ 4,284.10
	LESS 20%			\$ 856.82
	DISCOUNTED TOTAL			\$ 3,427.28
	Boot Lid Comfort Logo & Tel No. Sticker			\$ 30.00
	Rear No. Plate			\$ 25.00
	Rear Bumper Reverse Sensor			\$ 135.70
	Rear Bumper Rubber Mat			\$ 50.00
				\$ 240.70
	Labour Charge			
	Panel Beating			\$ 800.00
	Spray Painting Charge			\$ 900.00
	Wiring Charge			\$ 30.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 80.00
	<i>Towing - King dolly \$150.00</i>			
	TOTAL LABOUR			\$ 1,860.00
	ESTIMATE TOTAL			\$ 5,527.98

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHD 4038A

DATE 15/11/2018 15:41

MAKE :

MODEL : HYUNDAI SONATA

CHINA/LKK
 REAR

FE

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid			\$ 1,349.50
	Boot Lid Rubber			\$ 110.90
	Boot Lid Lock Upper			\$ 132.10
	Boot Lid Lock Lower			\$ 30.30
	Boot Lid Sonata Plate			\$ 43.60
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	SUB TOTAL			\$ 4,284.10
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	Rear No. Plate			\$ 25.00 Nett
	Rear Bumper Reverse Sensor			\$ 135.70 Nett
	Rear Bumper Rubber Mat			\$ 50.00 Nett
				\$ 240.70
	Labour Charge			
	Panel Beating			\$ 800.00
	Spray Painting Charge			\$ 900.00
	Wiring Charge			\$ 30.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 80.00
	<i>Towing - King dolly \$150.00</i>			
	TOTAL LABOUR			\$ 1,860.00
	ESTIMATE TOTAL			\$ 5,527.98

hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to change on a "best price" basis
- Third party survey is subject to the "best price" basis
- No illegal practices
- Supplies and materials are subject to the "best price" basis

Acknowledged by Repairer
 Signature:
 Date:

1/Calin LKK
 16/11/18 11:00 am.
 3 Pys.
 4/5
 After Repair p LH

600
 800.00
 900.00
 30.00
 50.00
 80.00

5677.98

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

member of COMFORTDELGRO

Date/Time: 15.11.2018 17:43

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order: 3873852

JC NO.: 305239579

OMER
IS COMFORT TRANSPORTATION PTE LTD
OMER NO. 7010045
ESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
(R) 65508755 (O)
(P)

REGN NO.: SHD4038A	MILEAGE
MAKE : HYUNDAI	FUEL E.....1/2.....F
MODEL SONATA	DATE/TIME IN 15.11.2018 03:20
YR OF MANU. 02.02.2012	TARGET DATE
CHASSIS CODE KMHET41VMCA820809	COMPLETION DATE/TIME:

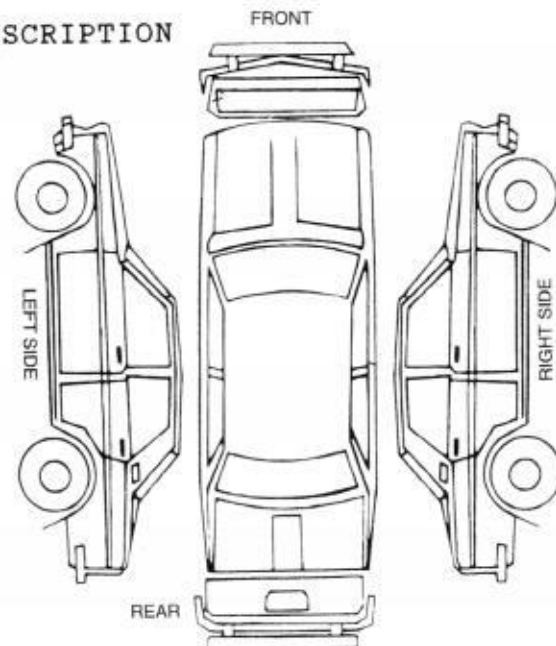
DUNT CARD NO.

JOB DESCRIPTION

Accident Date: 15.11.2018
NATURE: 3P 15.11.18/B

S/NO LABOR CODE

DESCRIPTION



BOOKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Delivery Slip

Exit Pass

No.: SHD4038A FZ CHINA

Vehicle No.: SHD4038A

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305239579
Date : 19.11.2018

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No. : SHD4038A

Fax :

Date of Accident : 15.11.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA -- SKP5225X
2. The finalized amount shall be:

(a) Spare Parts after List discount	<u>\$0.00</u>
(b) Labour Charges	<u>\$0.00</u>
Total for Part-By-Part Repair Cost	<u>\$0.00</u>
(c.) Lumpsum Repair (If applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	<u>\$3400.00</u>
Final Lumpsum Repair cost	<u></u>

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as ~~Correct~~ and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : FAUZY BIN MOKHTAR
Tel : 62148319
Fax : 65468156

Signature : 
Name : Kalvin
Date : 20/11/18

For Official Use Only

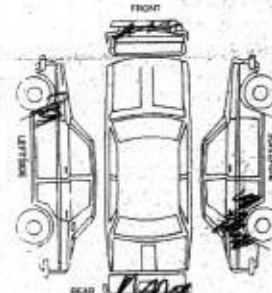
Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition

1. Date: <u>15-11-18</u> Time Received: <u>0345</u>		3. Vehicle Type: ☐ Private ☒ Taxi (CTPL/CCPL) ☐ Fleet ☐ STK (Boon Lay)	4. Type of Towing: ☐ Normal Tow ☒ King Dolly ☐ Flat Bed ☐ Crane-up
2. ☐ New ☐ SPARK Kakis Name of Customer: <u>Mr. Ng</u> Contact No.: <u>87140514</u> Vehicle No.: <u>SHD 4038A</u> Make / Model / Colour: <u>SONATA</u> Email: _____		5. Nature of Service: ☐ Jumpstart ☐ Recovery ☐ Change Tyre / Battery	6. Parts Replaced/Remarks: _____ _____
7. Location: <u>218 Geylang Rd.</u>		8. Vehicle Tow - In Workshop: ☐ Smoky Exhaust ☐ Wheel Jammed ☐ Overheating ☐ Steering Faulty ☐ Brake Faulty ☐ Alternator Faulty ☐ Starting Problem ☐ Loss Power ☒ Accident ☐ Engine Stalled ☐ Return Taxi	
9. Preferred Workshop: ☐ Braddell ☒ Loyang ☐ Pandan ☐ Sin Ming ☐ Sungei Kadut ☐ Ubi ☐ Senoko ☐ Komoco (UBI / Leng Kee) ☐ Cycle & Carriage (PD) ☐ Others: _____			

10. Odometer Reading: _____ Fuel Level: ☐ F ☐ 1/4 ☐ 1/2 ☐ 3/4 ☐ E	11. Radio / CD Player ☐ OK ☐ Faulty ☒ Not tested	 #: Cracked X: Dented /: Scratched O: Missing Signature of Customer: _____
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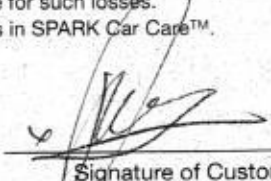
Job Attended	
12. Tow Truck / Recovery Van: ☐ VRS ☒ QA ☐ GAO ☐ TZ ☐ YISHUN ☐ OTHERS TOWING Name of Driver: <u>Keay</u> Vehicle No.: <u>GBE 2073B</u> Time Dispatch: <u>0345</u> Time of Arrival: <u>0415</u> Time Completed: <u>0445</u>	

Cash Invoice Details (if applicable)

13. Cash Invoice No.:	
-----------------------	--

Customer Acknowledgement

- a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
- b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
- c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

<u>15-11-18</u> Date	<u>0415</u> Time	 Signature of Customer
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14. WORKSHOP

Name of Attending Staff/Guard: _____	Date & Time of Arrival: _____	Signature of Attending Staff/Guard: _____
--------------------------------------	-------------------------------	---

Mei Kwan (LKKAUTO)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Thursday, 22 November, 2018 11:52 AM
To: Mei Kwan (LKKAUTO)
Cc: Elaine Cheong
Subject: RE: Direct Settlement - Accident Involving SKP5225X (OI : CTI - SNM18D05392C02) and SHD4038A (TP : LKK REF - CC3/CTI18020865/K1ea3) on 15/11/2018
Attachments: leeSZ_SNM18D05392C01-SKP5225X-LKKDirectSettlementAccidentLtr_CLCR95.470.pdf; MJAS18148041-01-SKP5225X.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175/6224 7478
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, 21 November, 2018 11:57 AM
To: Claims Dept of CTI
Cc: Elaine Cheong; Lucas Lee; Asher Sng (LKKAUTO); CS A Team; Admin A



中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel: 6389 6111 Fax: 6222 1033
Website: www.sg.cntaiping.com
Co. Reg. No. 200208384E

Our Reference: **SNM18D05392/C01/5**

Date : **22 NOVEMBER 2018**

via Ordinary & Registered Mail

**T & L LOGISTICS PTE LTD
BLK 361 HOUGANG AVE 5
#05-320
SINGAPORE 530361**

Dear Sir / Madam

**ACCIDENT INVOLVING SKP5225X AND SHD4038A ON 15 NOVEMBER 2018
ALONG GEYLANG ROAD**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHD4038A**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd
Attn : ASHER
Ref : CC3/CTI18020865/K1EA3
Contact No : 68416051
via Email : ASHER@LKKAUTO.COM

CC : Agent - (AN0567A) - AUTOSHIELD PTE LTD

F01/LKKDS-2013

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18020865/K1ea3n2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 26-03-2019



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKP 5225X	Veh. Inspected	SHD 4038A
Policy No.	DMPCSN1656971802	Coverage (\$)	0.00
Claim No.	SNM18D05392/C01/5	Excess (\$)	0.00
Assign From		Assign Date	16/11/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI SONATA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	KMHET41VMCA820809	Colour	BLUE
Odometer	45347	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	WEST LAKE	7 mm
L/H Front Tyre	215/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	215/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	215/60 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	15/11/2018	Inspection Date	16/11/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 4038A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOT LID	DENTED	1,349.50	1,349.50
1	BOOT LID RUBBER	SERVICEABLE	110.90	-
1	BOOT LID LOCK UPPER	SERVICEABLE	132.10	-
1	BOOT LID LOCK LOWER	SERVICEABLE	30.30	-
1	BOOT LID SONATA PLATE	NECESSARY	43.60	43.60
1	BOOT LID HYUNDAI PLATE	NECESSARY	24.20	24.20
1	BOOT LID "H" EMBLEM	NECESSARY	26.10	26.10
1	BOOT LID CRDI PLATE	NECESSARY	22.70	22.70
1	BOOT LID LAMP (RH)	CRACKED	230.20	230.20
1	REAR BUMPER	DEFORMED	578.40	578.40
1	REAR BUMPER REINFORCEMENT	CRACKED	483.30	483.30
10	REAR BUMPER CLIP	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE	SERVICEABLE	137.40	-
1	REAR BUMPER UNDER COVER	SERVICEABLE	185.80	-
2	REAR BUMPER PROTECTOR (LH/RH) @\$38.00	TO REPAIR SEE LABOUR	76.00	-
1	TAIL LAMP (RH)	CRACKED	344.00	344.00
1	REAR PANEL	TO REPAIR SEE LABOUR	391.80	-
1	REAR PANEL GARNISH	CRACKED	95.80	95.80
1	REAR FENDER (RH)(NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-856.82	-643.96
			3,427.28	2,575.84
SPECIAL NETT ITEMS				
1	BOOT LID COMFORT LOGO & TEL NO STICKER (SN)	NECESSARY	30.00	30.00
1	REAR NO PLATE (SN)	CUT	25.00	25.00
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	135.70	135.70
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
			240.70	240.70



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER PROTECTOR (LH/RH),REAR PANEL AND REAR FENDER (RH).		800.00	600.00
	SPRAY PAINTING CHARGE.		900.00	800.00
	WIRING CHARGE.		30.00	20.00
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX REVERSE SENSOR.		80.00	30.00
	TOWING-KING DOLLY.		150.00	100.00
			2,010.00	1,570.00
	GRAND TOTAL		5,677.98	4,386.54
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,400.00

Report Ref No. CC3/CTI18020865/K1ea3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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