

ASS. REC. BY:

REF:

CS/AIG18020863/USD3 n2

Special Instruction:

Surveyor:

Marius

ASSIGNMENT (Office)

FROM (Person):

Adlan Syazwidi

of

AIG

Date/Time:

16/11/18 @ 5:12pm

Estimated Cost:

Bill to:

OD / TH / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLW 565Z

Insured:

SJZ 8021G

at Workshop m/s

Ace Autolution

Tel:

6844 1184

of

13 kaki Bukit Rd 4 # 03-29

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

10/11/18

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:15am @ 19/11/18

Person Contacted:

Anna

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SLW 565Z-X

SJZ 8021G-X

Signature (Name)

REF:

A16/

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

MA 44843  
Vehicle: IN / OUT

Veh No:

SLW 5657

Yr Regn:

2118

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mercedes

C.C.

1496

Colour:

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

3503

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JM63N22A8J020P268

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60 R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

10/11/18

D.O.I.

19/11/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

frt O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

7/12/18 confirmed L/S \$3000 with Anne.

10/12/18 Confirmed L/S \$3,000/- @ 3 days with Marcus.  
( \$4,463.20 Red - 60% )

RECEIVED 10 DEC 2018

Date/Time. File Pass to?

10/12/18

1)

Date/Time. File Return to?

2)

☐

Preli. Report

☒

Final Report

Days Of Repair:

3

Resurvey No. of Trip:

2

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

) S + PS. \$

) Photos

) Other

)

TOTAL

250  
30

270

Report Format :

Lump Sum / I.B.I: (\$ 3,000/- L/S )

- Pre repair inspection request - SLW565Z VS SJZ8021G (OI) DOA: 10/11/2018

From: Azlan, Syazairdina  
To: admin-a@lkkauto.com, assignments@lkkauto.com  
Cc: Fong, Andy-SY; Chin, Lee-Ying; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh; Aashweenjeetkaur; Chan, Yoke Shi; Abu Kassim, Noor Mariesa  
Sent: 16/11/2018 5:12:56 PM  
Attachments: 20181116134120953.pdf

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Hi,

Please refer to the enclosed request from **Chia S Arul LLC**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks and regards,

Syaza Irdina Azlan  
AIG  
Express Claims Adjuster II  
SG Claims Operations | AIG Shared Services

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**From:** Jerone [mailto:jerone@chiaarul.com]  
**Sent:** Friday, November 16, 2018 5:06 PM  
**To:** Azlan, Syazairdina  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh; Aashweenjeetkaur; Chan, Yoke Shi; Abu Kassim, Noor Mariesa; 'Weng Kit'  
**Subject:** RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJZ8021G AND SLW565Z ON 10/11/2018

O/Ref: SLW 565Z (Jr)

Dear Sirs,

We refer to your email below.

Kindly be informed that our client would like to appoint **Mr. Marcus Chua (LKK Auto Consultants Pte Ltd)** as the Single Joint Expert (SJE) for the matter herein.

Kindly let us have your confirmation to the same.

Yours faithfully,

**Mr. Jerone Lee**  
M/s Chia S Arul LLC  
151 Chin Swee Road  
#03-09 Manhattan House  
Singapore 169876  
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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**From:** Azlan, Syazairdina [mailto:Syazairdina.Azlan@aig.com]  
**Sent:** Friday, 16 November, 2018 1:54 PM  
**To:** jerone@chiaarul.com  
**Cc:** Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>  
**Subject:** - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJZ8021G AND SLW565Z ON 10/11/2018

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2018-11-23 14:26 +08 to read your message.  
After that, open the attachment.

[More Info](#)

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**From:** Syazairdina.Azlan@aig.com  
**To:** jerone@chiaarui.com  
**Cc:** Andy.SY.Fong@aig.com ,Lee-Ying.Chin@aig.com ,Imran.Ishak@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,yokeshi.chan@aig.com ,NoorMariesa.AbuKassim@aig.com  
**Subject:** AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJZ8021G AND SLW565Z ON 10/11/2018  
**Date:** Fri, 16 Nov 2018 05:54:22 +0000  
Without Prejudice

Your Reference : SLW 565Z (Jr)  
Our Reference : SJZ8021G

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan  
AIG  
Express Claims Adjuster II  
SG Claims Operations | AIG Shared Services

**From:** AIG SGP, Claims-Survey  
**Sent:** Friday, November 16, 2018 1:48 PM

To: Azlan, Syazairdina  
Subject: FW: PRS Notice for SLW 565Z

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**From:** Jerone [mailto:jerone@chiaarul.com]  
**Sent:** Friday, November 16, 2018 1:43 PM  
**To:** AIG SGP, Claims-Survey  
**Cc:** 'Weng Kit'  
**Subject:** PRS Notice for SLW 565Z

O/Ref: SLW 565Z (Jr)  
Y/Ref: TBA

Dear Sirs,

We refer to the above matter.

Kindly find enclosed herewith the PRS Notice for your attention.

Please feel free to contact us should you have any queries thereof.

Yours faithfully,

**Mr. Jerone Lee**  
M/s Chia S Arul LLC  
151 Chin Swee Road  
#03-09 Manhattan House  
Singapore 169876  
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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**CHIA S ARUL LLC**  
ADVOCATES & SOLICITORS  
UEN 201330709H

ARULCHELVAN S

Our Ref : SLW 565Z (Jr)

Your Ref : To be advised

16 November 2018

**AIG AISA PACIFIC INSURANCE PTE. LTD.**

**BY EMAIL ONLY**

Dear Sirs,

**RE: PROPERTY DAMAGE CLAIM**  
**CLAIMANT : C & P RENT-A-CAR (PTE) LTD**  
**ACCIDENT INVOLVING SLW 565Z & SJZ 8021G ALONG 30 SENG POH ROAD**  
**TIONG BAHRU MARKET CARPARK ON 10 NOVEMBER 2018**  
**PRE-REPAIR SURVEY NOTICE**

1. We act for C & P Rent-A-Car (Pte) Ltd, the owner of motor vehicle no. SLW 565Z which was involved in the aforesaid accident.
2. We hereby in compliance with the Pre-Action Protocol for Non-Injury Motor Accident Claims, Appendix C of the State Courts Practice Directions Amendment No. 1 of 2016 ("the NIMA Protocol") give you **NOTICE** that we are claiming against your insured motor vehicle no. SJZ 8021G for damages, costs and disbursements as a result of your insured driver's negligence.
3. Please let us know if you wish to conduct a pre-repair survey on our client's motor vehicle at:

<b>Workshop</b>	<b>Ace Autolution</b>
<b>Address</b>	<b>13 Kaki Bukit Road 4 #03 - 29 Bartley Biz Centre Singapore 417807</b>
<b>Contact Person</b>	<b>Ms. Anna (6844 1184)</b>

4. Pursuant to paragraph 2.3 of the NIMA Protocol, in the event we do not receive your response within next **two (2) working days** (excluding any Saturday, Sunday or public holiday), our client will instruct the workshop to commence appraisal and repairs to the damaged motor vehicle without further reference to you.
5. Please advise the appointed surveyor to endorse on page 2 of this letter after the completion of each inspection.

Yours faithfully,

**MR ARULCHELVAN S**  
cc: Client (By Email)

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0477H
Vehicle Details	
Vehicle No.:	SLW565Z
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Nov 2018
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA3 SEDAN 1.5 AT EU6
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	P520499522
Chassis No.:	JM6BN22A8J0209268
Maximum Power Output:	88.0 kW (118 bhp)
Open Market Value:	\$14,180.00
Original Registration Date:	28 Feb 2018
First Registration Date:	28 Feb 2018
Transfer Count:	0
Actual ARF Paid:	\$14,180.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Feb 2028
PARF Rebate Amount:	\$10,635.00
Intended COE Rebate Details	
COE Expiry Date:	27 Feb 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,890.00
COE Rebate Amount:	\$34,208.00
<b>Total Rebate Amount:</b>	<b>\$44,843.00</b>

The information contained herein is correct as at 19 Nov 2018

OK



**ACE AUTOLUTION PTE LTD**  
 13 Kaki Bukit Road 4 Bartley Biz Centre #03-29  
 Singapore 417807  
 Tel: 6702 4282 Fax: 6702 4202

Page No. 1

Vehicle No. SLW 565 Z MAZDA 3

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(\$\$)		SURVEYOR ADJUSTMENT	
<b>PARTS (LIST ITEMS)</b>						
1	FRONT BUMPER <i>Dis</i> ✓	<i>35.70</i>	910.00		✓	
1	FRONT REINFORCEMENT BAR <i>17X</i>		510.00		X	
1	FRONT BUMPER SIDE RETAINER <i>24</i> ✓		110.00		✓	
1	FRONT BUMPER TOP COVER <i>17X</i>		405.00		X	
1	FRONT HEADLAMP RH <i>520</i> ✓		2039.00		✓	
1	FRONT FENDER RH <i>2</i> X		1110.00		X	
1	FRONT SUPPORT PANEL <i>17X</i>		485.00		X	
1	FRONT SUPPORT PANEL TOP PANEL <i>17X</i>		185.00		X	
1	FRONT FOGLAMP RH <i>122</i> ✓		210.00		✓	
1	FRONT BUMPER COVER RH <i>322</i> ✓		<i>106.70</i>	115.00		✓
		6079.00				
		less 20%		1215.80	20%	
				4863.20		
<b>SPECIAL NETT ITEMS</b>						
1 SET	FRONT BUMPER CLIPS <i>122</i> ✓		60.00		✓	
Total Parts			4923.20			

not allocated  
 new: 62583561  
 Take photo before party.  
 3 day.  
 19/11/18  
 L/S \$3000 / 2

P-3301.40  
 202  
 2641.12  
 5.2 60.00  
 1600 - 1070  
 3771.12  
 less 20%  
 3016.89

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:





ACE AUTOLUTION PTE LTD

13 Kaki Bukit Road 4 Bartley Biz Centre #03-29

Singapore 417807

Tel:6702 4282 Fax:6702 4202

Page No. 2

Vehicle No. SLW 565 Z MAZDA 3

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	OUR ASSESSMENT (S\$)
	<b>LABOUR</b>		
1	To remove the affected parts & fittings to commence repairs and replace damaged parts	1200.00	450
2	To supply paint materials, expandable items & putty, respray paint on parts replaced	1000.00	600
3	To remove , fefix wiring system at accident damage areas and check for proper function	120.00	20
4	To remove and replace reverse sensors and test for proper function	120.00	11X
5	To perform anti-rust treatment on affected areas	100.00	11X
	Labour Total :	2540.00	
	<b>TOTAL (PARTS &amp; LABOUR):</b>	<b>7463.20</b>	<b>1070</b>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG18020863/USD3N2

Date: 17/12/2018

## REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1800041684
Claimant Vehicle No :	SLW565Z	Insured Vehicle No :	SJZ8021G
Date of Loss:	10/11/2018	Nature of Claim:	TP
		Claim No:	3008768503SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SLW565Z	Engine No:	P520499522
Make & Model:	MAZDA 3, 1.5 L 4-DOOR SEDAN SP.6AT (A)	Chassis No:	JM6BN22A8J0209268
Reg. Date:	28/02/2018 (Man. Year: 2018)	Odometer:	3503 km
Colour:	Blue		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	205/60R16	Rear Tyre Size:	205/60R16
Front Left Side:	Bridgestone 9 mm	Rear Left Side:	Bridgestone 9 mm
Front Right Side:	Bridgestone 9 mm	Rear Right Side:	Bridgestone 9 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,923.20	2,701.12	2,222.08	45.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,540.00	1,070.00	1,470.00	57.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>7,463.20</b>	<b>3,771.12</b>	<b>3,692.08</b>	<b>49.47</b>
<b>Approved Total (Overridden) (\$\$)</b>		<b>3,000.00</b>		
<b>Nett Amount (\$\$)</b>	<b>7,463.20</b>	<b>3,000.00</b>	<b>4,463.20</b>	<b>59.80</b>

## INSPECTION

Date of Assignment:	16/11/2018	
Date Inspected:	19/11/2018	Inspected At:
		Ace Autolution (HQ) 13 KAKI BUKIT ROAD 4, #03-29 Bartley Biz Centre Singapore 417807
Estimated Period of Repair:	3.0 days	

Adjuster: MARCUS CHUA

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	910.00 FL	*910.00 FL
2	1		*FRONT REINFORCEMENT BAR	Not Necessary	510.00 FL	*- FL
3	1		*FRONT BUMPER SIDE RETAINER	Bent	110.00 FL	*35.70 FL
4	1		*FRONT BUMPER TOP COVER	Not Necessary	405.00 FL	*- FL
5	1		*FRONT HEADLAMP RH	Broken	2,039.00 FL	*2,039.00 FL
6	1		*FRONT FENDER RH	Repair	1,110.00 FL	*- FL
7	1		*FRONT SUPPORT PANEL	Not Necessary	485.00 FL	*- FL
8	1		*FRONT SUPPORT PANEL TOP PANEL	Not Necessary	185.00 FL	*- FL
9	1		*FRONT FOGLAMP RH	Cracked	210.00 FL	*210.00 FL
10	1		*FRONT BUMPER COVER RH	Scratched	115.00 FL	*106.70 FL
11	1		*SET FRONT BUMPER CLIPS	Necessary	60.00 FS	*60.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>6,139.00</b>	<b>3,361.40</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>1,215.80</b>	<b>660.28</b>
<b>Total Parts (\$\$)</b>	<b>4,923.20</b>	<b>2,701.12</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS AND REPLACE DAMAGED PARTS	New	1,200.00	450.00
2	TO SUPPLY PAINT MATERIALS,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED	New	1,000.00	600.00
3	TO REMOVE,REFIX WIRING SYSTEM AT ACCIDENT DAMAGE AREAS AND CHECK FOR PROPER FUNCTION	New	120.00	20.00
4	TO REMOVE AND REPLACE REVERSE SENSOR AND TEST FOR PROPER FUNCTION	New	120.00	-
5	TO PERFORM ANTI-RUST TREATMENT ON AFFECTED AREAS	New	100.00	-
Gross Labour Cost (S\$)			2,540.00	1,070.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >