

ASS. REC. BY:

REF

CS3 / MSG18017903 / Tlvb-7

Special Instruction:

Surveyor:

Taufik

ASSIGNMENT (Office)

From (Person):

Monica Chung

of

MSIG

Date/Time:

19/11/2018

Estimated Cost:

Bill to:

OD ☒ WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJA 858T

Insured:

SLU 4378G

at Workshop m/s

AMA Autocare

Tel:

8778 3636

of

36 Joh Guan Rd East #01-36

Policy No:

29040710 TMC

Claim No:

571903

Sum Insured:

Excess:

Make of Veh:

D.O.A.

27/09/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

(up)

H.O.D. Endorsement:

Date/Time:

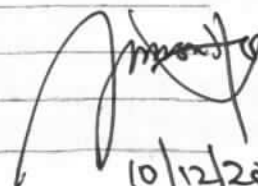
10-09am @ 3/10/18

Person Contacted:

Melvin

Vehicle ☒ IN / OUT

Date/Time	Action/Instruction (X) Estimate	Don't Finalise
	SJA 858T - X	
	SLU 4378G - X	
	Dismantle: 4/10/2018	
10/12/18	check with Taufik submit LS \$ 3400 (Red 2600, 4370), 6 days	

  
 10/12/2018

459 3800, 6 days

RECEIVED 10 DEC 2018

REF: MS16 2012 Nov

### ASSIGNMENT

<p>From: _____ Date: _____</p> <p>Estimated Cost: _____</p> <p>OD / <u>TP</u> / WS / TP RES / OD RES / EVA / INV / MV</p> <p>To inspect Vehicle No: _____</p> <p>at Workshop m/s: _____</p> <p>of: _____</p> <p>Insured: _____</p> <p>Policy No: _____</p> <p>Claims No: _____</p> <p>Sum Insured: _____ Excess: _____</p> <p>(Client's Record)</p> <p>Make of Veh: _____</p> <p>(Policy Condition)</p> <p>Remark: The veh had commenced its repair at the time of inspection.</p> <p>Bal. or Market Value: <u>926K</u></p> <p>IDAC Accident Report: _____ Consistent? Yes or No</p> <p>GIA / PR Seen: _____ Consistent? Yes or No</p> <p>Est. Repairs: <u>46</u> days Res: Yes or No</p> <p>Lum Sum: _____ % 3 Val: Yes or No</p> <p>CA / REV / REP: <u>1</u> 24 HRS</p> <p>Date: _____ Person Contacted: _____</p>	<p>Veh No: <u>SJA 858T</u> Yr Regn: <u>2012 Nov</u></p> <p>Type: <u>M</u> / Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /</p> <p>Truck / Trailer or _____</p> <p>Make: <u>Honda Stream</u> C.C. <u>1799</u></p> <p>Colour: <u>Silver</u> A/C: Insured / Std / NI / NA</p> <p>Sp Reading: <u>202300</u> T/Radio: Insured / Std / NI / NA</p> <p>Eng/No: _____</p> <p>C/No: <u>SHMRN684085200221</u></p> <p>Gen. Cond: <u>Good</u> / Fair / Poor / Burnt</p> <p>Steering: <u>In order</u> / Jammed / Leaked / Burnt or</p> <p>Brake: <u>In order</u> / Jammed / Leaked / Burnt or</p> <p>Modi: Nil / S/Rim / STD A/Rim or</p> <p>Tyre Size: F: <u>205/65R15</u> R: <u>u</u></p> <p>BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or <u>Follow</u></p> <table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">Front <u>6</u> mm</td> <td style="width: 50%;">Rear <u>6</u> mm</td> </tr> <tr> <td>R/Bal. <u>6</u> mm</td> <td>R/Bal. <u>6</u> mm</td> </tr> <tr> <td>L/Bal. <u>6</u> mm</td> <td>L/Bal. <u>6</u> mm</td> </tr> </table> <p>D.O.A. <u>3/10/18</u> D.O.I. <u>324/18</u></p> <p>Survey held at <u>AMA Tok Gun</u></p> <p>Des. of Damages: Frt / <u>Rear</u> / O/S / N/S / U/C / Rooftop or</p> <p>The U/C / Chassis frame / Body Structure affected due to collision:</p>	Front <u>6</u> mm	Rear <u>6</u> mm	R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
Front <u>6</u> mm	Rear <u>6</u> mm						
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm						
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm						

<p>Date / Time: _____</p> <p>Action / Instruction: _____</p>	<p>Range \$5,000 - \$6,000.</p> <p>Repair days <u>46</u></p> <p style="text-align: right;">9/10/2018</p> <p style="text-align: right;">TERMIN <u>9/10/18</u></p>
--	--

<p>Date/Time, File Pass to? _____</p> <p>1) _____</p> <p>Date/Time, File Return to? _____</p> <p>2) _____</p>	<p><input type="checkbox"/> : Preli. Report</p> <p><input type="checkbox"/> : Final Report</p>	<p>Days Of Repair: <u>6</u></p> <p>Resurvey No. of Trip: <u>1</u></p>	<p>Survey Fee</p> <p>Transportation</p> <p>F. S. &amp; P. S.</p> <p>P. Photos</p> <p>L. Labors</p> <p>TOTAL</p>
---	--	---	---

Add Fee: ☐ Site Insp. (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

Report Format: PRS.

Lump Sum / I.B.F. (\$)

## Catherine Chong (LKK Auto)

---

**From:** Monica Chung <Monica\_Chung@sg.msig-asia.com>  
**Sent:** Monday, 19 November, 2018 1:23 PM  
**To:** assignments@lkkauto.com  
**Subject:** TP SJA858T DOA-27/09/18      Our Ref: 571903

Dear Catherine,

We have sent back case for paper adjustment in Merimen.

Thanks.

Regards,

Monica Chung  
Executive, Claims Services (Motor)  
D: +65 6594 2552 | F: +65 6225 7402 | [monica\\_chung@sg.msig-asia.com](mailto:monica_chung@sg.msig-asia.com)



**MSIG**



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	28/09/2018 17:02
Date Of Accident	27/09/2018 17:45
Exact Location Of Accident	AYE TOWARDS CLEMENTI AVE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJA858T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	WONG FOOK TAI
NRIC No	S2509257J
Email Address	SWEET_ENRU@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-91737562
Alternative Phone No	OFFICE-91737562

### Vehicle Particulars

Manufacturer	HONDA
Model	STREAM-1.8 (A)

Exact Purpose for which vehicle was being used at time of accident	PRIVATE
--	---------

Are you claiming under your own insurance policy for repair to your vehicle?	NO
--	----

If No, Please state action to be taken	THIRD PARTY
--	-------------

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
---------------------------	--------------------------------------

Type Of Coverage	COMPREHENSIVE
------------------	---------------

Fleet Policy	NO
--------------	----

Policy Number	S27801315SMA
---------------	--------------

Cover Note Number	
-------------------	--

### Driver

Name of Driver	LUM EN RU (LIN ENRU)
----------------	----------------------

NRIC No	S8242612D
---------	-----------

Date Of Birth	02/12/1982
---------------	------------

Occupation	INDOOR
------------	--------

Date Of Driving Pass	25/02/2006
----------------------	------------

Driving Experience	12 YEARS AND 7 MONTHS
--------------------	-----------------------

Gender	FEMALE
--------	--------

Mobile Number	(LOCAL) +65-97413478
---------------	----------------------

Fax Number	
------------	--

Contact Number	
----------------	--

Email Address	EVON.LUM@SANTAFERELO.COM
---------------	--------------------------

Address	330 BUKIT BATOK ST 33 #11-117
Postcode	650330
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE KINDLY REFER TO SKETCH PLAN & DESCRIBE CIRCUMSTANCES OF THE ACCIDENT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLU4378G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LOH HUIQI
NRIC/Passport Number	S9208132Z
Contact Number	98154570
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

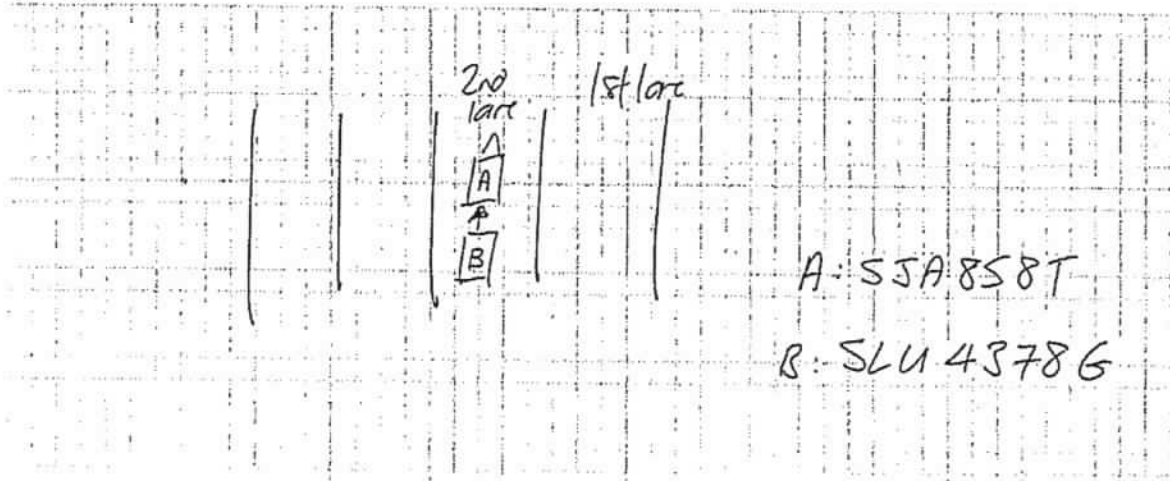
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 28/9/18  
3.40pm

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving on AYE, towards Clementi, T'was direction.  
 Traffic was moving slowly and when I stopped due to jam, the  
 car behind me hit my car from the back, hence creating the accident.  
 Driver of the other car is aware that it is her fault.

27 Sep 2018, at 545pm

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time: 28/9/18  
 3.40pm

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

**Enquire Vehicle & Owner Information ( Vehicle No. SLU4378G As At 27 Sep 2018 / 17:45:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: SJA858T

**Current Owner Details**

Owner ID Type: Company

Owner ID: 197501065W

Owner Name: SIME DARBY SERVICES PRIVATE LIMITED

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 305

Registered Street Name: ALEXANDRA ROAD

Registered Unit No.: # 02 - 01

Registered Building Name: VANTAGE AUTOMOTIVE CENTRE

Registered Postal Code: 159942

**Current Vehicle Details**

Vehicle No.: SLU4378G

Make Description/Model: HYUNDAI / ELANTRA AD 1.6 GLS AT

Insurance Company Name: MSIG INSURANCE (SINGAPORE) PTE LTD



## AMA RENTAL PTE LTD

36 Teh Guan Road East #01-36 Enterprise Hub Singapore 608580

Email : ama.carrental@gmail.com

(201708966M)

HIRER DETAILS	
NAME	WONG FOOK TAI
CAR PLATE NO.	SJA858T
MAKE & MODEL	HONDA STREAM
DRIVER	LIM EN RU (LIN ENRU)
NRIC/FIN	S8242612D
ADDRESS	BLK 330 BUKIT BATOK STREET 33 #11-117 SINGAPORE 650330
TEL	97413478
ATTENTION TO	AMA AUTOCARE PTE LTD
EMAIL	ama.claim@gmail.com

Invoice No.: AMA0276

Date: 08/10/2018

Terms: C.O.D

S/N	DESCRIPTION	NO. OF DAYS	PER DAY (\$)	AMOUNT \$ (SGD)
1	RENTAL OF HONDA VEZEL  Car Plate No.: SKU4773K Period of 27/09/2018 to 08/10/2018	12	\$180.00	\$2,160.00
Subtotal				\$2,160.00
Amount Paid (\$)				\$2,160.00
Balance Due				\$0.00

Cheque Payment should be crossed and issued in favour of

AMA RENTAL PTE LTD

No Receipt will be issued.

Thank you for your patronage.



ALVIN WEE

Can. 214.

## S K AUTO CONSULTANTS

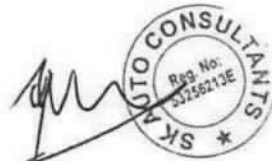
### Invoice

Bill To: WONG FOOK TAI  
C/o AMA Autocare Pte Ltd  
Enterprise Hub #01-36  
36 Toh Guan Road East  
Singapore 608580

Invoice No:	2018551
Date:	26/10/2018
Our Ref	TP/018/0551SK

Description	Amount (S\$)
PARTICULARS	
Vehicle Registration No. : SJA 858T	380.00
Date of Accident : 27/09/2018	
Date of Inspection : 01/10/2018	
SERVICES:	
Assessment with report (inclusive of transport charges and photographs etc)	
Total	380.00
Balance Due	380.00

We would appreciate your cheque crossed and made payable to:  
S K AUTO CONSULTANTS



Authorized Signature

# S K AUTO CONSULTANTS

## AUTOMOBILE ASSESSMENT REPORT

Page No. 1

Our Reference: TP/018/0551SK  
Your Reference: TBA

Date: 26/10/2018

TO: WONG FOOK TAI  
C/o AMA Autocare Pte Ltd  
Enterprise Hub #01-36  
36 Toh Guan Road East  
Singapore 608580

Assessment of Vehicle No : SJA 858T  
Date of Accident : 27/09/2018  
Date of Inspection : 01/10/2018

We have carried out a physical assessment of SJA 858T at AMA Autocare Pte Ltd according to your instructions on 01/10/2018 and are pleased to submit our report as follows;

### 1.VEHICLE PARTICULARS

Registration No.	:	SJA 858T
Make & Model	:	HONDA STREAM
Year of Registration	:	2007 (COE EXPIRY 2022)
Engine Capacity (cc)	:	1799
Chassis No.	:	JHMRN68408S200221
Engine No.	:	R18A12800227
Colour	:	Silver
Mileage (km)	:	na

### 2.VEHICLE CONDITION

Body Paint:	:	Good
Steering	:	Serviceable
Foot Brake	:	Serviceable
Parking Brake	:	Serviceable

### 3.TYRE PARTICULARS & CONDITION

#### **Front**

RH Make/Size	:	Falken 205/65R15 - 50%
LH Make/Size	:	Falken 205/65R15 - 50%

#### **Rear**

RH Make/Size	:	Falken 205/65R15 - 50%
LH Make/Size	:	Falken 205/65R15 - 50%

Note: % denotes the remaining percentage of the tyre

# S K AUTO CONSULTANTS

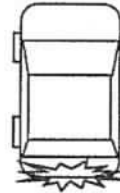
Page No. 2

Our Reference      TP/018/0551SK  
Vehicle No.        SJA 858T

## 4. DESCRIPTION OF DAMAGE

At the time of inspection observed that this vehicle had sustained damages to the Rear portion

Please see attached schedule for details.



Estimated Amount                : S\$8,559.04  
Adjusted Amount                : S\$6,000/-  
Estimated Repair Days         : 6 days

Pursuant to your instruction, we have NOT AUTHORIZED repair.  
The assessment was conducted on a "Without Prejudice" basis.

If we are not notified of anything to the contrary within 14 Days from the date hereof, this report shall be treated as correct

### Disclaimer

This report is intended for the exclusive use of the addressee solely in relation to the loss occurrence in which the assessed vehicle is involved. No liability or responsibility whatsoever shall be held by S K AUTO CONSULTANTS for any reliance on this report by any third party.

# S K AUTO CONSULTANTS

Page No. 3

Our Reference TP/018/0551SK

Vehicle No. SJA 858T

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(\$\$)		OUR ASSESSMENT(\$\$)	
	<b>PARTS (LIST ITEMS)</b>					
1	Rear Bumper	Deformed	1288.00	589	1288.00	1081.60 Δ
1	Rear Bumper tow cover	Damaged	105.00	68	105.00	Δ
2	Rear Bumper Lower Bracket L/R@\$7.00	Bent	14.00		14.00	
2	Rear Bumper Side Retainer L/R @ \$19.40	Necessary	38.80		38.80	
1	Rear end panel	Distorted	780.00		780.00	386
1	Rear end panel top garnish	Deformed	238.00		238.00	116.70
1	Rear floor panel	Distorted	1125.00		1125.00	XNN Δ
1	Rear Tailgate	Distorted	1425.00		1425.00	903.20
1	Rear Tailgate "Stream" Emblem	Necessary	31.60		31.60	
1	Rear Tailgate Honda badge	Necessary	72.00		72.00	XNN Δ
1	Rear Tailgate Inner Trim Board	slot cracked	325.00		325.00	167.40
1	Rear Tailgate Mechanism Lock	Damaged	209.40		209.40	
1	Rear Boot weatherstrip	Refix	172.00		0.00	
			5823.80		5651.80	3126.10
		less 20%	1164.76	20%	1130.36	
			4659.04		4521.44	2500.88
	<b>SPECIAL NETT ITEMS</b>					
1 set	Rear Bumper Reverse Sensor	Damaged	280.00		250.00	200
1	Rear end panel sealant	Necessary	100.00		80.00	40
1 set	Rear Tailgate Inner Trim Board Clips	Necessary	30.00		30.00	✓
1	Rear Tailgate Windscreen Sealant	Necessary	100.00		80.00	60
	<b>TOTAL PARTS</b>		<b>5169.04</b>		<b>4961.44</b>	330

# S K AUTO CONSULTANTS

Page No. 4



Our Reference TP/018/0551SK  
Vehicle No. SJA 858T

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (\$\$)	OUR ASSESSMENT (\$\$)
	<b>LABOUR</b>		
1	To remove the affected parts & fittings to commence repairs; panel beat & reshape the affected areas and replace the damaged parts and components.	1400.00	1200.00 <sup>800</sup>
2	To supply paint materials, expandable items & putty, respray paint on parts replaced and repaired areas	1200.00	900.00 <sup>800</sup>
3	To remove, refix wiring system at accident damaged areas check for proper function	200.00	120.00 <sup>30</sup>
4	To remove / refix inner trims, fittings, garnish etc at rear compartment so as to facilitate repairs at rear.	150.00	120.00 <sup>60</sup>
5	To remove and refix rear windscreen	140.00	120.00 <sup>✓</sup>
6	To remove and replace reverse sensors and check for proper function	120.00	80.00 <sup>30</sup>
7	To perform anti-rust treatment on affected areas	180.00	150.00 <sup>40</sup>
	Labour Total :	3390.00	2690.00
	TOTAL (PARTS & LABOUR):	8559.04	7651.44 <sup>1880</sup>

**Note: (For Lump Sum Repair)**

The workshop has agreed to undertake the repair on a Lump Sum Basis, and/or the use of ex stock/reconditioned parts whichever is possible (having taken into consideration to repair instead of replacements.

**The final adjusted Lump Sum contract amount is S\$6,000/-**

  
  
 S.Kumanan  
 Motor Surveyor

4710.88  
 1513800  
 6 days

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Sep 2018		02 Oct 2018 16:09 <a href="#">Edit Adj Rpt</a>	<b>S\$3,400.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,400.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>SIME DARBY SERVICES PTE LTD</b> , Co. Reg. No.: 197501065W									
Main Claimant: <b>WONG FOOK TAI</b> , ID: S2509257J									
Vehicle Reg. No.: <b>SJA858T</b>		Date of Loss: 27/09/2018 17:00 - :59 [130 Months From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 571903</b>		Policy/Cover Note No.: 29040710TMC (Comprehensive) Coverage: 01/10/2017 - 30/09/2018							
Vehicle Reg. No. (Insured): <b>SLU4378G</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>Ama Autocare Pte Ltd (HQ)</b> 36 Toh Guan Road East, #01-36, 608580 Jurong East - Tel:									
Handling Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Monica Chung Pei Zhen</b> - 6594 2552]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 21/11/2018]									
Driver/Custodian (Insured): LOH HUIQI (), NRIC: S9208132Z, Tel: +6598154570									
Adj Asg. Remarks: on WP. SJE DISAGREE APPOINT LKK. LIAB - 100%. PLS CONTACT MELVIN @ 8778 3636									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>MSIG_SG (19/11/2018): Report Send Back Alerts - SJA858T (TP)</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SJA858T (571903)**  
**[SLU4378G]**  
**TP**  
**WONG FOOK TAI**  
**Sep 27 2018 5:00PM**  
**[SIME DARBY SERVICES PTE LTD]**  
**Ama Autocare Pte Ltd**

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Assessment Reports								1 per page		<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)							Thumbnail	Print
1	02/10/18 14:35	Accident Statement From: SC - Reg. No: SLU4378G, Claimant: SIME DARBY SERVICES PTE LTD							Load HTM	
Photos/Images								3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print
1	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
2	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
3	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
4	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
5	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
6	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
7	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
8	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
9	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
10	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
11	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
12	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
13	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
14	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
15	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
16	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
17	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
18	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
19	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
20	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
21	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
22	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
23	08/10/18 11:30	General View							Load JPG	<input checked="" type="checkbox"/>
24	09/10/18 17:09	Photographs of Damaged Parts							Load JPG	<input checked="" type="checkbox"/>
25	09/10/18 17:09	Photographs of Damaged Parts							Load JPG	<input checked="" type="checkbox"/>
26	09/10/18 17:09	Photographs of Damaged Parts							Load JPG	<input checked="" type="checkbox"/>
27	09/10/18 17:09	Photographs of Damaged Parts							Load JPG	<input checked="" type="checkbox"/>
28	09/10/18 17:09	Photographs of Damaged Parts							Load JPG	<input checked="" type="checkbox"/>
29	09/10/18 17:09	Photographs of Damaged Parts							Load JPG	<input checked="" type="checkbox"/>
30	09/10/18 17:09	Photographs of Damaged Parts							Load JPG	<input checked="" type="checkbox"/>
31	09/10/18 17:09	Photographs of Damaged Parts							Load JPG	<input checked="" type="checkbox"/>
32	09/10/18 17:09	Photographs of Damaged Parts							Load JPG	<input checked="" type="checkbox"/>
33	09/10/18 17:09	Photographs of Damaged Parts							Load JPG	<input checked="" type="checkbox"/>



Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
34	09/10/18 17:09	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
35	09/10/18 17:09	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
36	09/10/18 17:09	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	02/10/18 14:35	<b>Third Party Accident Report</b> From: SC - Reg. No: SLU4378G, Claimant: SIME DARBY SERVICES PTE LTD	 Load PDF	
2	02/10/18 14:35	<b>PRI</b> From: SC - Reg. No: SLU4378G, Claimant: SIME DARBY SERVICES PTE LTD	 Load PDF	
3	02/10/18 14:39	<b>SJE DISAGREE APPOINT LKK</b>	 Load PDF	
4	16/11/18 15:24	<b>LOD, SJA858T E-REPORT, LTA SEARCH, RENTAL BILL, TAX INVOICE, SURVEY REPORT,</b>	 Load PDF	
5	16/11/18 15:24	<b>COLOURED IMAGES</b>	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/12/18 17:01	<b>PRS Invoice</b>	 Load PDF	
2	10/12/18 17:01	<b>Colour Photo</b>	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.			

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18017903/T1VBE2-1

Date: 10/12/2018

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29040710TMC

Claimant Vehicle No : SJA858T

Insured Vehicle No : SLU4378G

Date of Loss: 27/09/2018

Nature of Claim: TP

Claim No: 571903

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJA858T

Make &amp; Model: HONDA STREAM, 1.8 (A)

Engine No: R18A12800227

Reg. Date: 27/11/2007 (Man. Year: 2007)

Chassis No: JHMRN68408S200221

Colour: Silver

Odometer: 202300 km

Engine Capacity: 1799 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/65 R15

Rear Tyre Size: 205/65 R15

Front Left Side: Falken 6 mm

Rear Left Side: Falken 6 mm

Front Right Side: Falken 6 mm

Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,169.04	2,349.28	2,819.76	54.55
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,390.00	1,880.00	1,510.00	44.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>8,559.04</b>	<b>4,229.28</b>	<b>4,329.76</b>	<b>50.59</b>
<b>Approved Total (Overridden) (\$\$)</b>		<b>3,400.00</b>		
<b>Nett Amount (\$\$)</b>	<b>8,559.04</b>	<b>3,400.00</b>	<b>5,159.04</b>	<b>60.28</b>

## INSPECTION

Date of Assignment: 02/10/2018

Date Inspected: 03/10/2018 Inspected At:

Ama Autocare Pte Ltd (HQ)  
36 Toh Guan Road East, #01-36  
Singapore 608580

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 10 Dec 2018)
<b>Parts:</b>	M1-MPV	HONDA STREAM 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJA858T)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,288.00 FL	*589.00 FL
2	1		*REAR BUMPER TOW COVER	Damaged	105.00 FL	*68.00 FL
3	2		*REAR BUMPER LOWER BRACKET L/R	Bent	14.00 FL	*14.00 FL
4	2		*REAR BUMPER SIDE RETAINER L/R	Necessary	38.80 FL	*38.80 FL
5	1		*REAR END PANEL	Distorted	780.00 FL	*386.00 FL
6	1		*REAR END PANEL TOP GARNISH	Deformed	238.00 FL	*116.70 FL
7	1		*REAR FLOOR PANEL	Not Necessary	1,125.00 FL	*- FL
8	1		*REAR TAILGATE	Distorted	1,425.00 FL	*903.20 FL
9	1		*REAR TAILGATE STREAM EMBLEM	Necessary	31.60 FL	*31.60 FL
10	1		*REAR TAILGATE HONDA BADGE	Not Necessary	72.00 FL	*- FL
11	1		*REAR TAILGATE INNER TRIM BOARD	Slot Cracked	325.00 FL	*167.40 FL
12	1		*REAR TAILGATE MECHANISM LOCK	Damaged	209.40 FL	*209.40 FL
13	1		*REAR BOOT WEATHERSTRIP	Refix	172.00 FL	*- FL
14	1		*SET REAR BUMPER REVERSE SENSOR	Damaged	280.00 FS	*200.00 FS
15	1		*REAR END PANEL SEALANT	Necessary	100.00 FS	*40.00 FS
16	1		*SET REAR TAILGATE INNER TRIM BOARD CLIPS	Necessary	30.00 FS	*30.00 FS
17	1		*REAR TAILGATE WINDSCREEN SEALANT	Necessary	100.00 FS	*60.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>6,333.80</b>	<b>2,854.10</b>
<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>1,164.76</b>	<b>504.82</b>
<b>Total Parts (S\$)</b>	<b>5,169.04</b>	<b>2,349.28</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; PANEL BEAT & RESHAPE THE AFFECTED AREAS AND REPLACE THE DAMAGED PARTS AND COMPONENTS	New	1,400.00	800.00
2	TO SUPPLY PAINT MATERIALS, EXPANDABLE ITEMS & PUTTY, RESPRAY PAINT ON PARTS REPLACED AND REPAIRED AREAS	New	1,200.00	800.00
3	TO REMOVE, REFIX WIRING SYSTEM AT ACCIDENT DAMAGED AREAS CHECK FOR PROPER FUNCTION	New	200.00	30.00
4	TO REMOVE / REFIX INNER TRIMS, FITTINGS, GARNISH ETC AT REAR COMPARTMENT SO AS TO FACILITATE REPAIRS AT REAR	New	150.00	60.00
5	TO REMOVE AND REFIX REAR WINDSCREEN	New	140.00	120.00
6	TO REMOVE AND REPLACE REVERSE SENSORS AND CHECK FOR PROPER FUNCTION	New	120.00	30.00
7	TO PERFORM ANTI-RUST TREATMENT ON AFFECTED AREAS	New	180.00	40.00
Gross Labour Cost (\$\$)			<b>3,390.00</b>	<b>1,880.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >