

INS. CASE OWNER:

Saw Theng

CC # AXA1600

5007, K 463

MAX IDAC

ASSIGNMENT

Surveyor

DOI:

2/3/12

Date / Time

Registered in Meriden

Pre-assign / CCU / FTE



Insured Vehicle No.

SKD 966P

Claim No. :

C0375931

Name of Insured

THANG-CHAO ENTERPRISES P/L

Policy No. :

Insured Tel No.

HP

Make / Model :

Excess Sec II : \$5

D.O.A

05/03/16

Place of Accident :

Is driver the owner? ( YES / NO )

Nature of Accident :

If NO, Driver Name / Age

Of GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No

(VL: YES / NO )

Insured Liability : %

Final ? Yes / No

SKV 11875



INSRS WSP Tel Liability RMKS

MOTOR IMAGE



INSRS WSP Tel Liability RMKS



INSRS WSP Tel Liability RMKS



INSRS WSP Tel Liability RMKS

Date / Time	STAGE	DATE / PIC
2/3/12	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
24/5/16	Call OI	24/5/16
24/5/16	After call Itr to OI	24/5/16
24/5/16	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
	After call Itr to OI	<input checked="" type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	NO DV <input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA	<input type="checkbox"/>
	Medical Bill	<input type="checkbox"/>
	PIR	<input type="checkbox"/>
	Mandate/Reject Instruction	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Break down Form	<input type="checkbox"/>
	Post-Repair Photos	<input type="checkbox"/>
	Others: DO FORM	<input checked="" type="checkbox"/>

**PRELIMINARY ADVICE** Date/Time: Sent By:

**FINALIZATION** Date/Time: Confirm with: Confirm by:

Repair Cost: R/P \$5 720.00 (2 days) Reduction: 73 % Email  Call

**FINAL SETTLEMENT** Date/Time: 21/08/19 Confirm with: DANIEL LIA Email  Call

Final Liability: % 100 (Assessed / Assessed) BOLA S/N No: NIL If NO or B 28, Ass Lia:

Repair Cost: (w/ GST) \$5 720.40

Loss of Rental (LOR) \$5 ( days)

Loss of Use (LOU) \$5 200.00 (5 100 x 2 days)

Loss of Income (LOI) \$5 (5 x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search \$5 -

Medical \$5 -

Disbursement \$5 (e.g. Tow/ Independent)

Legal Cost \$5 -

Total: \$5 970.40 Global Sum \$5: -

**FINAL PAYMENT** Date/Time: Confirm with: Email  Call

Payor 1: \$5 970.40 Name 1: MOTOR IMAGE ENTERPRISES PTE LTD

Payor 2 (Strike if N.A.) \$5 - Name 2: -

Payor 3 (Strike if N.A.) \$5 - Name 3: -

city



ASS. REC. BY:

REF: AAA / 16005107 (KW)3

Kenneth

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

QD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s 2165 Tingo

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Spen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs. 02 days Res: Yes or No

Lum Sum; 78.2 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: 32271871 Yr Regn: 01/03

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Chrysler CC: 1.8

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 19725 TrRadio: Insured / Std / NI / NA

EngNo: \_\_\_\_\_

C/No: 3F1VAG285-0007043

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_

Tyre Size: F: \_\_\_\_\_

R: 235/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front R/Bal. 8 mm Rear R/Bal. 2 mm

L/Bal. 8 mm L/Bal. 1 mm

D.O.A. 5/13/16 D.O.I. 20/13/16

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or \_\_\_\_\_

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

3/05 See report only

12/1/17 Confirm 2.B-2 \$720 with moving days

(Ad. \$360.00 33%)

Date/Time, File Pass to?

: Prel. Report

1)

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

Survey Fee:

Transportation: \_\_\_\_\_

Photocopy: \_\_\_\_\_

Prints: \_\_\_\_\_

Others: \_\_\_\_\_

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3661 FAX: 6256 4315

Reg. No: 199507198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC4/AXA16005007/wb3	
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 17-03-2016	
		Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SHD 9662P	Veh. Inspected	SKV 1187S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	17/03/2016
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	05/03/2016	Inspection Date	
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

ESTIMATE : ACCIDENT/BODY REPAIRS  
WORKSHOP : TOA PAYOH  
CONTACT NO : 64730333  
REFERENCE : INS/IC/CHI/0077/2016  
DATE : 30-MAY-2016

AXA INSURANCE SINGAPORE PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
S(068811)  
TEL : 63367288  
FAX : 68804838/ 3382522  
MS LINA EXT: 824

OWNER'S NAME : TAN AH SOI (81185123 QING XIAN)  
ADDRESS : 72 PHOENIX AVENUE

TELEPHONE NO : 8(668389)  
: 9666 9262

TYPE OF CLAIM : THIRD PARTY CLAIM  
POLICY NO : 2100  
VEHICLE NO : SKV11878  
MODEL CODE : VAGAK88  
MODEL/YEAR : WRX 2.0 AWD CVT  
ENGINE NO : FA20H899948  
CHASSIS NO : JF1VAGK85FG002043  
MILEAGE : 1 KM  
DATE IN : 30/05/2016  
LIABILITY : 0.00  
EXCESS CLAUSE : 0.00  
ESTIMATE BY : WONG GUC XIANG  
ACCIDENT DATE : 05/03/2016

Print Date : 01/06/2016  
Print Time : 14:42:52

MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SKV1187E

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S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	EE/001	REPAIR FRONT BUMPER	<del>560.00</del>	280
2	EE/002	RESPRAY FRONT BUMPER	420.00	✓
3	EE/003	SUNDRIES	<del>100.00</del>	? 20
TOTAL LABOUR CHARGES			1080.00	

## David Koh

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**From:** Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>  
**Sent:** Thursday, 17 November 2016 9:20 AM  
**To:** David Koh  
**Subject:** RE: SKV1187S Finalise Confirmation

Hi David, SKV 1187S final repair cost \$720.00, 2days confirmed thanks. Kenneth

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**From:** David Koh [mailto:davidkoh@motorimage.net]  
**Sent:** Thursday, 10 November, 2016 5:23 PM  
**To:** Kenneth Kong (LKKAuto)  
**Cc:** 'Wong Guo Xiang'; sayedinah@motorimage.net  
**Subject:** SKV1187S Finalise Confirmation

Dear Mr Kenneth Kong ,

Please refer to the attachment for the finalized document, for your kind perusal.

Thanks and Best Regards,

David Koh

Asst. Manager – Homologation / PDI / Service

19 Lorong 8 Toa Payoh Singapore 319255

DID: (65) 6703 8105 HP: (65) 8613 9855

Fax: (65) 6253 5535

Website: [WWW.SUBARU.ASIA/SG](http://WWW.SUBARU.ASIA/SG) :: [WWW.TANCHONG.COM](http://WWW.TANCHONG.COM)



MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

FINALISED : ACCIDENT/BODY REPAIRS  
WORKSHOP : TOA PAYOH  
CONTACT NO : 64730333  
REFERENCE : INS/IC/CHI/0077/2016  
DATE : 30-MAY-2016

AXA INSURANCE SINGAPORE PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
S(058811)  
TEL : 63387288  
FAX : 68804838/ 3382522  
MS LINA EXT: 824

OWNER'S NAME : TAN AH SOI (S1185123 QING XIAN)  
ADDRESS : 72 PHOENIX AVENUE

TELEPHONE NO : S(668389)  
: 9666 9262

TYPE OF CLAIM : THIRD PARTY CLAIM  
POLICY NO : 2100  
VEHICLE NO : SKV11875  
MODEL CODE : VAGAKB8  
MODEL/YEAR : VWX 2.0 AWD CVT  
ENGINE NO : FA20H899948  
CHASSIS NO : JF1VAGK85PG002043  
MILEAGE : 1 KM  
DATE IN : 30/05/2016  
LIABILITY : 0.00  
EXCESS CLAUSE : 0.00  
ESTIMATE BY : WONG GUO XIANG  
ACCIDENT DATE : 05/03/2016

Print Date : 22/11/2016  
Print Time : 10:42:00

MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SKV1187S

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S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	11/001	REPAIR FRONT BUMPER	560.00	280.00
2	11/002	RESPRAY FRONT BUMPER	420.00	420.00
3	11/003	SUNDRIES	100.00	20.00
TOTAL LABOUR CHARGES			1080.00	720.00

MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SKV11878

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NETT ITEM	0.00
LESS 20 %	0.00
NETT AMOUNT	0.00
LIST ITEM	0.00
LESS 50 %	0.00
LIST AMOUNT	0.00
SPECIAL NETT AMOUNT	0.00
TOTAL LABOUR CHARGES	720.00
TOTAL SPARE PARTS CHARGES	0.00
TOTAL CHARGES	720.00
ADD 7 % GST	50.40
GRAND TOTAL	770.40

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Ref No: INS/IC/CHI/0177/2016		M.I. Veh No: SKU11875	3rd Party Veh No: <del>SKU11875</del> SHD9662P
Insurance Company:			
Owner No./Name: TAN AH SOI		AXA	AXA
Model/C.C: WEX 2.0	Mileage: 14225	Excess: —	OD (TP)
	Towed In —		
Accident Date: 05/03/2016	Send In Date: 1/6/16	Date Out: 01/06/2016	
Surveyor/Contact: Kenneth - LKK	Survey Date/Time: 1/6/16 1400	Authorisation Date/Time: 1431	
Authorisation By: u			
OIC/Contact:		Email:	
Car Rental <input type="checkbox"/>	LOU <input checked="" type="checkbox"/>	Towing <input type="checkbox"/>	
BI Claim <input type="checkbox"/>	Medical <input type="checkbox"/>	GIA/LTA Search <input type="checkbox"/>	

Finalise : 10/11/16 @ 1722hrs

Kennethkong@kkauto.com email 10/11/16 @ 1730hrs

inv: 2445592  
(22/11/16)

2x \$100 = \$200

LD scan & email to LKK

To be deleted. Finalised Done: 10/11/16 (452529)



**Motor Image Enterprises Pte Ltd**  
 19 Lorong 8 Toa Payoh Singapore 319255  
 Main Line (65) 6703 8333 Fax (65) 6252 5655  
 Service Centre Tel: 6703 8101/102 Fax: 6253 5535  
 25 Leng Kee Road Singapore 159097  
 Main Line (65) 6703 8168 Fax (65) 6479 3608  
 Service Centre Tel: 6703 8163 Fax (65) 6479 1137  
 Website www.motorimage.net  
 Co. Reg No: 198702032R

WORKSHOP COPY



**JOB CARD**

NAME: TAN AH SOI (81185123 QING XIAN)  
 ADDRESS: 72 PHOENIX AVENUE  
 S(668389)  
 TELEPHONE: 9866 9262 (ID: XXXX278F)  
 MODEL: WRX 2.0 AWD CVT  
 CHASSIS NO: JF1VAGK85FG002043

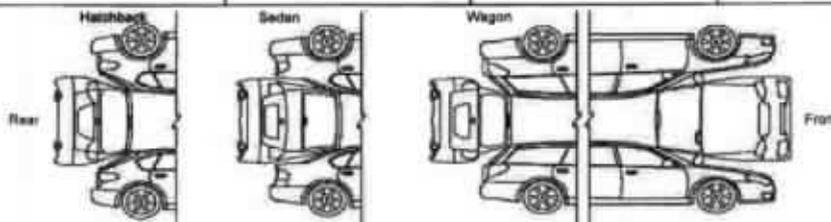
inv: L44939  
 (22/11/16)

BOOKING:  YES  NO

DATE: 01-JUN-2016  
 TIME: 13:51:07  
 MILEAGE: 14225  
 REQ NO: L471631  
 JOB NO: L445632  
 E/W: N FUEL TANK LEVEL:  1/2  
 A/W: Y  
 V/I: Y

ENGINE NO: FA20H899948  
 DATE OF REGN: 29-AUG-2015  
 PAYMENT: CASH SMS:

ESTIMATED DELIVERY DATE	EST DELIVERY TIME	SERVICE ADVISOR	MECHANIC	QUEUE NO	VEHICLE NO
01-JUN-2016		GUOXIANG			SKV1187S
Free Service: <input type="checkbox"/> 1,000 km <input type="checkbox"/> 5,000 km <input type="checkbox"/> 10,000 km					Estimated Charges
Maint. Svc.: <input type="checkbox"/> Standard <input type="checkbox"/> Major					
SPMP: <input type="checkbox"/> SPMP 1 <input type="checkbox"/> SPMP 2 <input type="checkbox"/> SPMP 3 <input type="checkbox"/> SPMP 4					
<input type="checkbox"/> ROTATE & BALANCE TYRE <input type="checkbox"/> WHEEL ALIGNMENT <input type="checkbox"/> CHECK & SERVICE ALL 4 BRAKES <input type="checkbox"/> CAR WASH <input type="checkbox"/> REPLACE SPARK PLUG <input type="checkbox"/> REPLACE AIR FILTER <input type="checkbox"/> REPLACE FUEL FILTER					
Item	Code	Job Description			
1/INS	TPCLAIM	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)			
2/INS	INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).			
3/INS	INS02	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.			
4/INS	INS03	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM THE OWNER IS REQUIRED.			
5/INS	INS04	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:			
6/INS	INS05	NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED			
7/INS	INS06	TO CONDUCT THIRD PARTY CLAIM - AXA INS			
8/INS	INS07	ACIDENT DATE:05/03/2016 TIME:2010HRS			
9/INS	INS08	LOCATION:BLK 303 CHOA CHU KANG AVE 4 ENTRANCE OF			
10/INS	REMARK	MSPR **VEHICLE R-SHD0662P**			
11/INS	REMARK	Estimated Total			
ADDITIONAL JOB REQUESTED		AUTHORISED BY	AMOUNT QUOTED	LUBRICANTS QTY	
				ENG OIL	ATF
				CVT	MT / DIFF OIL
Battery Condition Std Sg > 1.240					
1	2	3	4	5	6



Tested with customer

Tester: \_\_\_\_\_

Date: \_\_\_\_\_

Time: \_\_\_\_\_

ACKNOWLEDGED BY: \_\_\_\_\_ TEL: \_\_\_\_\_

**KINDLY REMOVE YOUR CASH & VALUABLES FROM VEHICLE.**

THE MANAGEMENT SHALL NOT BE LIABLE FOR ANY LOSS OF CASH, VALUABLE ITEMS OR ANY ARTICLES OF IMPORTANCE FROM THE VEHICLE.

O - Dent X - Scratch

See attachment for detail illustration

ROYALJANGK ENTERPRISES PTE. LTD.  
12 LORONG 8, TOA PAYOH  
SINGAPORE 319255

FINALISED : ACCIDENT/BODY REPAIR  
WORKSHOP : TOA PAYOH  
CONTACT NO : 64730333  
REFERENCE : I04/IC/CHI/0077/2016  
DATE : 30-MAY-2016

AXA INSURANCE SINGAPORE PTE LTD  
2 SERRAVALLO WAY  
#27-01 AXA TOWER  
S(264611)  
TEL : 43267288  
FAX : 68804839/ 3382022  
MS LINK EXT: 824

DRIVER'S NAME : TAN AM SUI (81105133 QING KIAN)  
ADDRESS : 72 PHOENIX AVENUE  
S(1668289)  
TELEPHONE NO : 9666 9262

TYPE OF CLAIM : THIRD PARTY CLAIM  
POLICY NO : 2180  
VEHICLE NO : SRV11274  
MODEL CODE : VAGAR08  
MODEL/YEAR : VW 2.0 AWD CVT  
ENGINE NO : 7K20HR99948  
CHASSIS NO : JF1VADH63FG002041  
PLATE : : KH  
DATE IS : 30/03/2016  
LIABILITY : 0.00  
EXCESS CLAUSE : 0.00  
ESTIMATE BY : HONG GUO KIAN  
ACCIDENT DATE : 05/03/2016

Print Date : 10/11/2016  
Print Time : 17:18:01

WOTOSHAGE ENTERPRISES PTE. LTD.  
17 LORONG 8, TOA PAIQU  
SINGAPORE 319255

LABOUR CHARGES FOR ACCIDENT VEHICLE REPAIR WORKS

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	22/001	REPAIR FRONT BUMPER	340.00	280.00 ✓
2	22/002	REPAIR FRONT BUMPER	420.00	420.00 ✓
3	22/003	SUBSIDES	<i>Nil</i> 100.00	20.00 ✓
TOTAL LABOUR CHARGES			1000.00	720.00

**Vivian Lau (LKKAuto)**

---

**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Tuesday, 28 February, 2017 7:00 PM  
**To:** sawtheng.khor@axa.com.sg  
**Cc:** Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A  
**Subject:** Re: C0375931

This mail is associated with :  
**SKV1187S (C0375931)**  
**[SHD9662P]**  
TP  
TAN AH SOI  
Mar 5 2016 8:00PM  
[TRANS-CAB SERVICES PTE LTD]  
Motor Image Enterprises Pte Ltd

Dear Saw Theng,

We refer to the above matter.

Be informed that till date TP's repairer had finalised with our surveyor since 30/05/2016 after inspection.

TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporarily close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you  
Best Regards,  
**Vivian Lau** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax:  
6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

<-- Original Message -->

**From:** LKK\_HQ  
**To:** AXA\_SG; sawtheng.khor@axa.com.sg  
**CC:** chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com; admin-a@lkkauto.com  
**Sent On:** 14/12/2016 12:26 PM  
**Subject:** Re: C0375931

Dear Sir /Madam,

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 2 November 2018 4:22 PM  
**To:** Admin A  
**Subject:** FW: LOD in, pls handle the TP's claim. Thank you. - RA on 2.11.18

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Do-Not-Reply [mailto:do-not-reply@merimen.com]  
**Sent:** Friday, 2 November, 2018 4:20 PM  
**To:** sur@lkkauto.com; assignments@lkkauto.com  
**Subject:** LOD in, pls handle the TP's claim. Thank you. - RA on 2.11.18

This mail is associated with :  
**SKV1187S (C0375931)**  
**[SHD9662P]**  
TP  
TAN AH SOI  
Mar 5 2016 8:00PM  
[TRANS-CAB SERVICES PTE LTD]  
Motor Image Enterprises Pte Ltd

defining / insurance



**AXA INSURANCE PTE** |  
8 Shenton Way, #24-01  
Singapore 068811  
Customer Centre #B1-  
☎ (65) 6880 4888  
☎ (65) 6338 2522  
🌐 [www.axa.com.sg](http://www.axa.com.sg)  
GST Reg No.: 1999031  
Co. Reg No.: 1999035



Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
T (65) 6417 0333 F (65) 6252 5655  
W www.motorimage.net  
Co Reg No: 198702032R

**DISCHARGE VOUCHER**

Name of Insured: TAN AH SOI  
Address of Insured: 72 PHOENIX AVENUE (S) 668389  
Name of Repairs: MOTOR IMAGE ENTERPRISES PTE LTD / WORKSHOP  
Address of Repairs: NO. 19 LORONG 8 TOA PAYOH SINGAPORE 319225  
Place of Accident: BLK 303 CHOA CHU KANG AVE 4 ENTRANCE OF MSCP  
Date of Accident: 05/03/2016 Vehicle No: SKV1187S  
Policy No: 2100426731 Claim No: \_\_\_\_\_

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of AXA INSURANCE (S) P/L settling the repair costs stated above with the said repairers, I/We hereby release and discharge the said Insurers from all further obligations and liabilities under the aforesaid policy in respect on and accident involving my/our said motor vehicle on or about the abovementioned date and place.

I/We agree that by virtue of such payment, all my/our rights and remedies in respect of the damages to the said Motor Vehicle are subrogated to the said Insurers in accordance with the laws governing such matters.

I/We hereby grant the said insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefore.  
I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their parts they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my/our name in the exercise of such rights and remedies.

REPAIRERS:



Company's Chop & Signature

INSURED:

S1371278F

IC No. & Signature/Company's Chop

WONG GUO XIANG

Name

TAN AH SOI

Name

01 /06/ 2016

Date

01 /06/ 2016

Date

# Print Received Message

This mail is associated with :

**SKV1187S (C0375931)**  
**[SHD9662P]**  
TP  
TAN AH SOI  
Mar 5 2016 8:00PM  
[TRANS-CAB SERVICES PTE LTD]  
Motor Image Enterprises Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 11/01/2019 11:57 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$970.40) - SKV1187S - Claim Handler: Cynthia Loh

Approved:970.40.







HOTLINE TEL: (65) 6419-3000  
FAX: (65) 6415-1723

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)

AT X 1

SUBARU AUTO PROTECTOR	<b>OWN DAMAGE EXCESS</b> S\$2600.00 (1)
	<b>WINDSCREEN EXCESS</b> S\$100.00
<b>CERTIFICATE NO.</b> 2100426731-00000	(for policies with effect from 1st November 2002)
	<b>SUM INSURED</b> Market Value
	<b>INSURING WITH COE/PARF</b> Yes
1) VEHICLE REGISTRATION NO.	SKV1187S
2) NAME OF INSURED	TAN AH SOI
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT	29 Aug 2015
4) DATE OF EXPIRY OF INSURANCE	28 Aug 2016
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE * SUBJECT TO AGE CONDITION :All Age Condition	
a) The Insured.	
b) Any other person who is driving on the Insured's order or with his permission.	
This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.	
A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.	
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.	
6) LIMITATION AS TO USE *	
Use only for social, domestic and pleasure purposes and for the Insured's business.	
The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial, speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.	
APPROVED REPORTING CENTRES / SUBARU AUTHORISED REPAIRERS	
1. Motor Image Enterprises Pte Ltd - 19 Lor 8 Toa Payoh (Tel: 6417 0100)	
APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)	
2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)	
4. Ethox - 30 Bukit Batok Cres(Tel:66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only	
6. Kam Pook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)	
8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)	
10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)	
<b>LOSS OF USE</b>	Loss of Use 10 Days (1500 - 1600cc) - Refer to policy wordings for details
<b>NAMED DRIVER</b>	NA
<b>HIRE PURCHASE COMPANY / EMPLOYER'S LOAN</b>	NA
* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.	

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 14 Sep 2015

AIG Asia Pacific Insurance Pte. Ltd.

500619-202  
TAN CHONG CREDIT SUBARU-JAT  
911 BUKIT TIMAH ROAD SINGAPORE 589622

AUTHORISED REPRESENTATIVE

ORIGINAL

SSC235



## Vivian Lau (LKKAuto)

---

**From:** Vivian Lau  
**Sent:** Tuesday, 24 May, 2016 5:02 PM  
**To:** claims@transcab.com.sg  
**Cc:** foonghon@ava-ins.com; ireneng@ava-ins.com; icewong@ava-ins.com; Admin A; Zayer; Hsiao Tong; CarrisaLee@ava-ins.com  
**Subject:** ACCIDENT INVOLVING SHD 9662P AND SKV 1187S ALONG BLK 303 CHOA CHU KANG AVE 4 ON 05/03/2016, YOUR REF : SHD 9662P, OUR REF : CC4/AXA16005007/wb3

24 May 2015

### TRANS-CAB SERVICES PTE LTD

Dear Sir/Madam,

OUR REF : CC4/AXA16005007/wb3  
YOUR REF : SHD 9662P

### ACCIDENT INVOLVING SHD 9662P AND SKV 1187S ALONG BLK 303 CHOA CHU KANG AVE 4 ON 05/03/2016

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **Motor Image Enterprises Pte Ltd** acting on behalf of the owner of SKV 1187S against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties, you reversed and hit onto stationary Third Party, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

There is an excess of S\$ 5,000.00 on Third Party claims under your policy. Please make a cheque payment of S\$ 5,000.00 payable to "AXA Insurance Singapore Pte Ltd" with your vehicle registration number and the date of accident indicated on the back of your cheque and mail to AXA Insurance Singapore Pte Ltd.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6481 8625 or email us at to [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com)

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com)

*c.c. AXA Insurance Singapore Pte Ltd  
(Motor Claims Dept)*



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 9662P (Insd veh)	Model:
	SKV 1187S (TP veh)	
Date of Accident/ Time:	05/03/2016 / 20:10	

Repair Estimate	: \$	1,080.00	
Final Repair Cost (w/gst)	: \$	770.40	
Loss of Use	: \$	200.00	2 days at \$100.00per day
Rental (if any)	: \$	-	days at \$ per day
LTA / GIA Search Fee	: \$	-	
Others:	: \$	-	
<b>Final Settlement Sum</b>	<b>: \$</b>	<b>970.00</b>	

**Payee Name:** MOTOR IMAGE ENTERPRISES PTE LTD

Is Third Party Workshop GIA Registered?  YES  NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_\_(%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_  
 BOLA Liability: 100 (%) Assessed Liability (\*): \_\_\_\_\_(%)  
*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks:

**NOTE:**

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVE THEIR RIGHTS OF RECOVERY IN THE EVENT OF FRAUD / MIS REPRESENTATION / MISTAKE / MATERIAL NON DISCLOSURE. AXA ALSO RESERVES THEIR RIGHTS TO WITHDRAW THEIR ACCEPTANCE IN THE EVENT OF ANY INCONSISTENCIES/FRAUD/SUSPECTED FRAUD/MIS REPRESENTATION AND/OR MATERIAL NON DISCLOSURE OF FACTS/MISTAKE(S).

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

DANIEL LIM  
 MANAGER  
 ADVISE





Signature of workshop representative / Workshop stamp  
 Name of Representative:  
 Date:

Signature of Witness / Workshop stamp (if applicable)  
 Name of Witness:  
 Date:

Signature of AXA's surveyor/representative:  
 Name of AXA's surveyor /Representative:  
 Date: 21/03/19



KSC



**Motor Image Enterprises Pte Ltd**  
 19 Lorong 8 Toa Payoh Singapore 319255  
 Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535  
 25 Leng Kee Road Singapore 159097  
 Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137  
 Website: www.motorimage.net



**TAX INVOICE**

GST Reg No. M2-0076975-9  
 Co. Reg No. 198702032R

**Sales: INSURANCE CUSTOMER**  
**Invoice No: L449392**

**For cash sales, payment will be endorsed on this invoice and no separate receipt will be issued.**

**DATE REC'D: 01-Jun-2016**  
**SERVICE ADVISOR: GUOXIANG**  
**JOB No.: L445632**  
**MILEAGE: 14225**  
**ID:**

**NAME: AXA INSURANCE SINGAPORE PTE LTD**  
**ADDRESS: 8 SHENTON WAY**  
 #27-01 AXA TOWER. S(068811)  
**TELEPHONE: 6338 7288**  
**MODEL: WRX 2.0 AWD CVT**  
**ENGINE No.: FA20H899948**  
**CHASSIS No.: JF1VAGK85FG002043**  
**REGISTRATION No.: SKV11875**

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	TPCLA1 CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)	
2	INS01 FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
3	INS02 STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
4	INS03 INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM THE OWNER IS REQUIRED.	
5	INS04 CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
6	INS05 NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
7	INS06 TO CONDUCT THIRD PARTY CLAIM - AXA INS	
8	INS07 ACIDENT DATE:05/03/2016 TIME:2010HRS	
9	INS08 LOCATION:BLK 303 CHOA CHU KANG AVE 4 ENTRANCE OF MSCP **VEHICLE B:SHD9662P**	
10	REMARK REPAIR FRONT BUMPER	280.00
11	REMARK RESPRAY FRONT BUMPER	420.00
12	REMARK SUNDRIES	20.00
13	REMARK	
14	REMARK	
	TOTAL(LABOUR)	720.00

Subtotal 720.00  
 GST(7%) 50.40  
**TOTAL \$770.40**

DATE : 22-Nov-2016

\_\_\_\_\_  
 CUSTOMER

\_\_\_\_\_  
 MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

**CUSTOMER**

**Not yet a DUO Member? Join us now at [www.DUO.com.sg](http://www.DUO.com.sg) and start accumulating your points for your invoice today!**

*Certified True Copy*

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Mar 2016 <a href="#">Sendback Est</a>	16 Mar 2016 14:14 <b>\$56,783.04</b>	16 Mar 2016 14:34 <a href="#">Edit Adj Rpt</a>	<b>\$9720.00</b> <a href="#">Edit Estimates</a>	<b>\$9720.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured: <b>TRANS-CAB SERVICES PTE LTD</b> , Co. Reg. No.: 200303878K, Email: claims@transcabservices.com.sg									
Main Claimant: <b>TAN AH SOI</b> , ID: S1371278F									
Vehicle Reg. No.:	<b>SKV1187S</b>	Date of Loss:	05/03/2016 20:00 - :59 [6 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / C0375931</b>	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	<b>SHD9662P</b>	Policy No. (Claimant):	P1680520						
		Excess:	\$45,000.00						
Repairer:	<b>Motor Image Enterprises Pte Ltd (Toa Payoh)</b> 19 Lorong 8 Toa Payoh, 319255 Toa Payoh - Tel: 67038101								
Handling Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288 ... [Handled by <b>Cynthia Loh</b> - 68804843]								
Claimant's Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Final Rpt due 15/01/2019]								
Driver/Custodian (Insured):	TAN KOK LOON (40 / Male), NRIC: S7536262E, Tel: +6583441776 Email:								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>• AXA_SG (11/01/2019): <b>Alert - Adj Mandate Approved (\$970.40) - SKV1187S - Claim Handler: Cynthia Loh</b></li> <li>• AXA_SG (14/12/2016): <b>C0375931</b></li> <li>• AXA_SG (23/05/2016): <b>TP settlement - C0375931/P1680520</b></li> <li>• AXA_SG (06/05/2016): <b>RE: Direct Settlement - Accident Involving SHD9662P (OI : AXA - C0375931) and SK...</b></li> <li>• AXA_SG (05/04/2016): <b>RE: Direct Settlement - Accident Involving SHD9662P (OI : AXA - C0375931) and SK...</b></li> <li>• AXA_SG (15/03/2016): <b>WP / New TP Assignment - /P1680520</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

### Claim Documents

**SKV1187S (C0375931)**  
**[SHD9662P]**  
**TP**  
**TAN AH SOI**  
**Mar 5 2016 8:00PM**  
**[TRANS-CAB SERVICES PTE LTD]**  
**Motor Image Enterprises Pte Ltd**

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="border: 1px solid black; padding: 2px;">View in Browser</span>
<b>Letters/Correspondences</b>										1 per page <span style="border: 1px solid black; padding: 2px;">v</span> <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	(Draft)	<b>Third Party Express Settlement - Payment Breakdown</b>							Edit	
<b>Assessment Reports</b>										1 per page <span style="border: 1px solid black; padding: 2px;">v</span> <input checked="" type="checkbox"/>
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)						Thumbnail	Print	
1	07/03/16 18:09	<b>Accident Statement</b>							Load HTM	
2	16/03/16 14:14	<b>Repairer Estimates</b>							Load HTM	
<b>Documentation</b>										1 per page <span style="border: 1px solid black; padding: 2px;">v</span> <input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)						Thumbnail	Print	
1	16/03/16 14:29	<b>INSRD GIA REPORT</b>							Load PDF	
2	25/05/16 12:56	<b>CO_ADJUSTER(CO)_ABS</b>							Load PDF	
3	07/03/17 13:04	<b>ESTIMATE_ABS</b>							Load PDF	
4	16/11/17 18:32	<b>invoice_abs</b>							Load PDF	
5	10/01/19 11:19	<b>CO CLAIMANT THIRD PARTY</b>							Load PDF	
6	10/01/19 11:19	<b>EMAIL</b>							Load PDF	
7	10/01/19 11:19	<b>CO CLAIMANT THIRD PARTY</b>							Load PDF	
8	11/01/19 09:53	<b>EMAIL</b>							Load PDF	
9	11/01/19 09:53	<b>CO CLAIMANT THIRD PARTY</b>							Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	09/02/17 17:44	<b>Email to wkshop 10 days notice SKV 1187S</b>							Load PDF	
2	28/02/17 18:57	<b>Email to wkshop give 3 days notice</b>							Load PDF	
3	28/02/17 19:02	<b>Email to AXA to temporary close file</b>							Load PDF	
4	01/03/17 11:53	<b>LKK INSPECTION PHOTOS</b>							Load PDF	
5	10/01/19 17:46	<b>EMAIL TO OI</b>							Load PDF	
6	10/01/19 17:48	<b>TP LOD</b>							Load PDF	
7	02/04/19 17:08	<b>WORKSHOP INVOICE</b>							Load PDF	
8	02/04/19 17:08	<b>AUTHORISATION TO ACT FORM</b>							Load PDF	
9	02/04/19 17:08	<b>DS FORM</b>							Load PDF	
10	02/04/19 17:08	<b>LOD</b>							Load PDF	

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SHD9662P (Insd veh)	Model:	SUBARU IMPREZA WRX 2.0 TURBO
	SKV1187S (TP veh)		
Date of Accident:	05/03/2016		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:\$		7,257.85	
Final Repair Cost	:\$		770.40	
Loss of Use	:\$		200.00	2.00 days at \$100.00 per day
Rental (if any)	:\$		0.00	days
LTA / GIA Search Fee	:\$		0.00	
Others:	:\$		0.00	
	:\$			
Final Settlement Sum	:\$		970.40	

**Is Third Party Workshop GIA Registered?**     YES     NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Motor Image Enterprises Pte Ltd	:\$	970.40
2)		:\$	

\_\_\_\_\_  
JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

02 Apr  
2019  
\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/AXA16005007/KHB3Q2-1  
**Date:** 02/04/2019

#### REFERENCE

Handling Insurer: AXA Insurance Pte Ltd	Policy No:	P1680520	
<b>Claimant Vehicle No :</b> SKV1187S	<b>Insured Vehicle No :</b>	SHD9662P	
Date of Loss: 05/03/2016	Nature of Claim:	TP	Claim No: C0375931

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SKV1187S</b>		
Make & Model:	SUBARU IMPREZA, WRX 2.0 TURBO	Engine No:	FA20H899948
Reg. Date:	29/08/2015 (Man. Year: 2013)	Chassis No:	JF1VAGK85FG002043
Colour:	Metallic Black	Odometer:	14225 km
Engine Capacity:	1998 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	235/45 R17	Rear Tyre Size:	235/45 R17
Front Left Side:	Dunlop 8 mm	Rear Left Side:	Dunlop 8 mm
Front Right Side:	Dunlop 8 mm	Rear Right Side:	Dunlop 8 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,023.04	0.00	1,023.04	100.00
Miscellaneous Items	100.00	20.00	80.00	80.00
Labour	3,560.00	280.00	3,280.00	92.13
Paintwork Labour	2,100.00	420.00	1,680.00	80.00
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>6,783.04</b>	<b>720.00</b>	<b>6,063.04</b>	<b>89.39</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>474.81</b>	<b>50.40</b>	<b>424.41</b>	<b>89.39</b>
<b>Nett Amount (S\$)</b>	<b>7,257.85</b>	<b>770.40</b>	<b>6,487.45</b>	<b>89.39</b>
<b>+ Loss of Use (2.0 x S\$100.00/day) (S\$)</b>		<b>200.00</b>		
	<b>Nett Liability (S\$)</b>	<b>970.40</b>		

#### INSPECTION

Date of Assignment:	16/03/2016 Present Location:	Motor Image Enterprises Pte Ltd (Toa Payoh)
Date Inspected:	30/05/2016 Inspected At:	Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong 8 Toa Payoh Singapore 319255
Estimated Period of Repair:	2.0 days	

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**Adjuster:** KENNETH KONG

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 02 Mar 2017)
<b>Parts:</b> 143	SUBARU IMPREZA WRX 2.0 TURBO (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SKV1187S)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1	57702VA020	*FRONT BUMPER (CONSISTENT)	Repair	540.00 FL	*- FL
2	1	57705VA000	*FRONT BUMPER FOAM (CONSISTENT)	Serviceable	57.60 FL	*- FL
3	1	57711VA0009P	*FRONT BUMPER BEAM (CONSISTENT)	Repair	252.00 FL	*- FL
4	1	86636VA010	*LHS HEADLAMP WASHER (CONSISTENT)	Serviceable	68.00 FL	*- FL
5	1	86636VA000	*RHS HEADLAMP WASHER (CONSISTENT)	Serviceable	68.00 FL	*- FL
6	1	86636VA020E4	*RHS HEADLAMP WASHER COVER (CONSISTENT)	Serviceable	47.60 FL	*- FL
7	1	86636VA030E4	*LHS HEADLAMP WASHER COVER (CONSISTENT)	Serviceable	47.60 FL	*- FL
8	1	91121VA010	*FRONT GRILLE (CONSISTENT)	Serviceable	198.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>1,278.80</b>	<b>0.00</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	255.76	0.00
<b>Total Parts (\$\$)</b>	<b>1,023.04</b>	<b>0.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	<b>SUNDRIES</b> (CONSISTENT) (NECESSARY)	100.00	20.00
<b>Sub Total (S\$)</b>			<b>100.00</b>	<b>20.00</b>

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Paintwork Labour</b>				
1	RESPRAY FRONT BUMPER, FRONT BUMPER BEAM, FRONT PANEL	New	2,100.00	420.00
<b>Labour Items</b>				
2	REPLACE & REPAIR FRONT BUMPER, FRONT BUMPER BEAM, FRONT PANEL, FRONT GRILLE	New	2,240.00	280.00
3	REMOVE & REFIX RADIATOR & A/C CONDENSER TO FACILITATE REPAIR	New	220.00	0.00
4	COOLING SYSTEM PRESSURE TEST	New	150.00	0.00
5	CONDUCT FRONT LIGHTING TEST	New	100.00	0.00
6	REMOVE & REFIX FRONT WIPER WASHER SYSTEM	New	200.00	0.00
7	TO CONDUCT FRONT PORTION ANTI-RUST COATING	New	350.00	0.00
8	TO CONDUCT FRONT PORTION PROTECTANT COATING	New	300.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>5,660.00</b>	<b>700.00</b>

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;