

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Mar 2016 09:07	Clim Veh Model Changed	(200839) SUBARU IMPREZA WRX 2.0 TURBO.	[R] Lim Po Beng
2	16 Mar 2016 09:07	Clim Created	Reg No: SKV1187S. Acct Date: 2016/03/05. Claim Type: TP. Insurer: First Capital Insurance Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Motor Image Enterprises Pte Ltd (Toa Payoh). Created from SAS:MMIE16028962	[R] Lim Po Beng
3	16 Mar 2016 13:58	Clim Ins Co Group Changed	[200031] First Capital Insurance Ltd (HQ) -> [200029] AXA Insurance Singapore Pte Ltd (HQ) Addition	[R] Merimen Administrator
4	16 Mar 2016 14:14	Clim Submitted	6783.04.	[R] Lim Po Beng
5	16 Mar 2016 14:27	TP Ins Updated	TPPolNo:2100426731-00004 -> P1680520.	[I] Vale Oh
6	16 Mar 2016 14:27	Clim Registration Modified	Pol No:->P1680520.	[I] Vale Oh
7	16 Mar 2016 14:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Vale Oh
8	16 Mar 2016 14:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/03/28	[I] Vale Oh
9	16 Mar 2016 14:34	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[I] Vale Oh
10	16 Mar 2016 14:42	Assignment 1st Accessed		[A] CATHERINE CHONG KAI LING
11	17 Mar 2016 09:56	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
12	01 Mar 2017 17:28	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	03 Mar 2017 09:54	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC1702268.	[A] VIVIAN LAU PEI FENG
14	03 Mar 2017 09:54	Adj Rpt Submitted	Amt:720.00. Late Remarks:	[A] VIVIAN LAU PEI FENG
15	03 Mar 2017 09:54	Adj Invoice Submitted		[A] VIVIAN LAU PEI FENG
16	10 Apr 2018 08:49	Clim Cancelled	Cancelled:NO DEV	[I] Vale Oh
17	02 Nov 2018 16:16	Clim Cancelled Reopened	TP LOD in.	[I] Richard Ang
18	11 Jan 2019 09:08	Ins Send Back Adj Rpt		[I] Cynthia Loh
19	11 Jan 2019 09:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/15	[I] Merimen Administrator
20	11 Jan 2019 09:08	Adj Mandate Set	Maintained.	[I] Merimen Administrator
21	11 Jan 2019 10:06	Adj Mandate Request	Cur.Reg:970.40:PENDING MANDATE APPROVAL AS BELOW: COR(w/gst): \$770.40 LOU :\$200.00 (\$100 x 2 days) TOTAL :\$970.40 REMARKS : BOLA NIL - OID reversed and hit parked TP	[A] VIC ALPEH
22	11 Jan 2019 11:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/15	[I] Cynthia Loh
23	11 Jan 2019 11:57	Adj Mandate Set	Approved:970.40.	[I] Cynthia Loh
24	23 Apr 2019 13:57	Adj Assignment Cancelled		[I] SASHE Go Mui Sang
25	23 Apr 2019 13:57	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] SASHE Go Mui Sang

AUDIT TRAIL				By
No.	On	Audit	Remarks	
26	2019	CIm Registration Modified	GST: -> 7.00.	[I] SASHE Go Mui Sang
27	2020	Ins Send Back Invoice/DV	For LKK to submit survey invoice	[I] Cynthia Loh
28	2020	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Cynthia Loh
29	2020	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/04/22	[I] Cynthia Loh
30	2020	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[I] Cynthia Loh
31	2020	Assignment 1st Accessed		[A] LEE SU THING
32	2020	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
33	2020	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
34	2020	Adj Ofr Auth Verified	Verified: 720.00	[A] VIC ALPEH
35	2020	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC1902810.	[A] VIC ALPEH
36	2020	Adj Rpt Submitted	Amt:720.00. Late Remarks:	[A] VIC ALPEH
37	2020	Adj Invoice Submitted		[A] VIC ALPEH
38	2020	Ins Ofr Authorized	Approved amt: 970.40 (nett)	[A] VIC ALPEH
39	2020	Rep Ofr Acceptance Bypassed		[A] VIC ALPEH
40	2020	Claimant Ofr Accepted		[A] VIC ALPEH
41	2020	Repairer Tax Invoice Issued	Submitted Tax Invoice: -> AC1902810.	[A] VIC ALPEH
42	2020	Invoice & DV Submitted		[A] VIC ALPEH

Date From Date To Audit Type

ACTIVITY

[21/01/2019 14:19] VIC ALPEH:
Alert - Adj Mandate Approved (S\$970.40) - SKV1187S - Claim Handler: Cynthia Loh
Approved:970.40.
[11/01/2019 10:06] VIC ALPEH:
PENDING MANDATE APPROVAL AS BELOW:
COR(w/gst): \$770.40
LOU :\$200.00 (\$100 x 2 days)
TOTAL :\$970.40
REMARKS : BOLA NIL - OID reversed and hit parked TP
[28/02/2017 18:57] VIVIAN LAU PEI FENG:
Email to AXA temporary close file
[28/02/2017 18:57] VIVIAN LAU PEI FENG:
Email wkshop 3 days notice
[09/02/2017 17:44] VIVIAN LAU PEI FENG:
Email wkshop 10 days notice
[24/05/2016 14:25] VIVIAN LAU PEI FENG:
called OI HP OFF
[22/03/2016 19:54] HOW MEI KWAN:
Midnight/Investigation *** Pending D.S. instruction
[21/03/2016 09:53] VIVIAN LAU PEI FENG:
Send CCTV to AXA
[21/03/2016 09:53] VIVIAN LAU PEI FENG:
receive CCTV from TP
[16/03/2016 14:56] CATHERINE CHONG KAI LING:
Please be informed that vehicle currently not in the workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1115363	16 Mar 2016 09:07:41	OD/TP Case (Repairer)	Motor	Motor Image Enterprises	Motor Image Enterprises	SKV1187S		xx.xx

				Pte Ltd (Toa Payoh)	Pte Ltd (Toa Payoh)			
1396048	01 Mar 2017 17:28:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKV1187S		10.70
2124203	23 Apr 2019 13:57:59	TP Case (Insurer)	Motor	AXA Insurance Pte Ltd (HQ)	AXA Insurance Pte Ltd (HQ)	SKV1187S	C0375931	xx.xx
2124204	23 Apr 2019 13:57:59	Auto SMS Charges (Insurer)	Motor	AXA Insurance Pte Ltd (HQ)	AXA Insurance Pte Ltd (HQ)	SKV1187S	C0375931	xx.xx