

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Friday, 11 January, 2019 10:10 AM
To: LOH Cynthia
Cc: Vivian Lau (LKKAuto); WANG Peter; Admin A; Vic (LKKAuto)
Subject: RE: SKV1187S invoice and full document C0375931 LKK REF CC4/AXA16005007/Khb3q2-1

Dear Cynthia,

Noted with thanks.

Please be informed that mandate approval has been requested for your approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: LOH Cynthia [mailto:cynthia.loh@axa.com.sg]
Sent: Friday, 11 January, 2019 9:11 AM
To: Vic (LKKAuto)
Cc: Vivian Lau (LKKAuto); WANG Peter; Admin A
Subject: RE: SKV1187S invoice and full document C0375931 LKK REF CC4/AXA16005007/Khb3q2-1

Dear Vic,

Merimen file reopend.

Thanks & Regards,



Cynthia Loh

Specialist, Motor Claims Department

AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: cynthia.loh@axa.com.sg

Customer Care No. 1800 8804741

www.axa.com.sg



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, January 10, 2019 5:18 PM

To: LOH Cynthia <cynthia.loh@axa.com.sg>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; WANG Peter <peter.wang@axa.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SKV1187S invoice and full document C0375931 LKK REF CC4/AXA16005007/Khb3q2-1

Dear Cynthia,

Further to our below email.

Kindly assist to reopen case in merimen for our mandate request.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Thursday, 10 January, 2019 5:00 PM

To: LOH Cynthia

Cc: Vivian Lau (LKKAuto); WANG Peter; Admin A; Vic (LKKAuto)

Subject: RE: SKV1187S invoice and full document C0375931 LKK REF CC4/AXA16005007/Khb3q2-1

Dear Cynthia,

We refer to your below email and the contents were noted.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: LOH Cynthia [<mailto:cynthia.loh@axa.com.sg>]
Sent: Thursday, 10 January, 2019 3:08 PM
To: Vic (LKKAuto)
Cc: Vivian Lau (LKKAuto); WANG Peter
Subject: FW: SKV1187S invoice and full document C0375931

Hi Vic,

We refer to the trailing email and the attached.

This case was earlier temp closed in Yr 2017 due to no development. Please kindly reopen the file and handle accordingly.

Thanks & Regards,



Cynthia Loh

Specialist, Motor Claims Department

AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: cynthia.loh@axa.com.sg

Customer Care No. 1800 8804741

www.axa.com.sg



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From: WANG Peter
Sent: Thursday, January 10, 2019 2:55 PM
To: KADRI Mateen <mateen.kadri@axa.com.sg>; LOH Cynthia <cynthia.loh@axa.com.sg>
Subject: RE: SKV1187S invoice and full document C0375931

Hi Mateen

The attachment showed multiple claim cases, but the subject matter & the email trail indicated that the email is only related to the one case C0375931 where the third-party vehicle is SKV1187S.

So please assist to attach this email trail and document in the Merimen file, so our CH Cynthia can follow up.

Aside to Cynthia

TP wkshop is chasing for payment. For your assistance. Thank you!

Regards

Peter Wang | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: peter.wang@axa.com.sg (wef 1 May 2018)



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From: KADRI Mateen
Sent: 10,01, 19 2:03 PM
To: WANG Peter <peter.wang@axa.com.sg>
Subject: FW: SKV1187S invoice and full document

Hi Peter,

Please help me out where should I index this attached document which I found in motor doc mail box.

Regards,
Mateen Kadri



From: Daniel Lim [<mailto:daniellim@motorimage.net>]
Sent: Wednesday, January 09, 2019 4:44 PM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Subject: RE: SKV1187S invoice and full document

Dear Team

Hardcopy had been dispatch to you page 4

Pls advise payment

Best Regards

Daniel Lim

From: Daniel Lim

Sent: 9 January, 2019 4:36 PM

To: 'motor.doc@axa.com.sg' <motor.doc@axa.com.sg>

Subject: FW: SKV1187S invoice and full document

Dear Team

Hardcopy had been dispatch to you

Attached are for your reference and action

tk

Best Regards

Daniel Lim

From: Daniel Lim

Sent: 9 January, 2019 4:01 PM

To: 'Kenneth Kong (LKKAuto)' <KennethKong@lkkauto.com>; vicalpeh@lkkauto.com

Cc: 'CST' <cst@axa.com.sg>

Subject: RE: SKV1187S invoice and full document

Dear Team

Attached are the full document for your action and payment

tk

Best Regards

Daniel Lim

From: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Sent: 9 January, 2019 8:51 AM

To: Daniel Lim <daniellim@motorimage.net>

Subject: RE: SKV1187S Finalise Confirmation (2016 case till now)

Already confirmed \$720.00 in 2016, Daniel.

From: Daniel Lim [<mailto:daniellim@motorimage.net>]
Sent: Tuesday, 8 January, 2019 3:52 PM
To: Kenneth Kong (LKKAuto); Admin A; Admin-D (LKKAuto); SUR
Cc: TPY Insurance Team
Subject: RE: SKV1187S Finalise Confirmation (2016 case till now)

Dear Team

Kindly assist to finalized the above asap for closing

Best Regards

Daniel Lim

From: Katherine Chong
Sent: 18 September, 2018 8:48 AM
To: Kenneth Kong (LKKAuto) (KennethKong@lkkauto.com) <KennethKong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Cc: Daniel Lim <daniellim@motorimage.net>
Subject: SKV1187S Finalise Confirmation (2016 case till now)
Importance: High

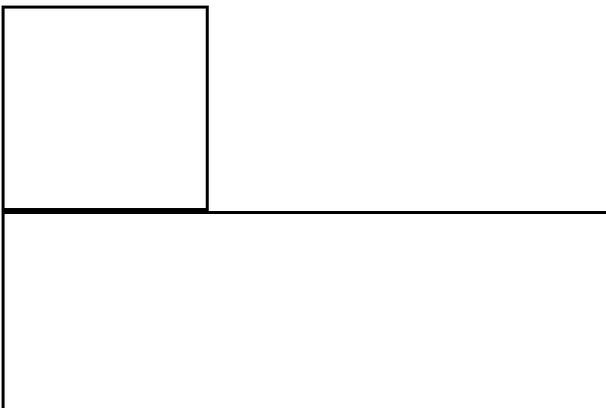
Hi Claim Team,

Attached for your reference and follow up.

Please advise and check.

Thank You.

Best regards,
Katherine Chong
Senior Admin Assistant
Motor Image Enterprises Pte Ltd
19 Toa Payoh Lorong 8, Singapore 319255
Tel: +65-6703 8333 DID: +65-6703 8115
Fax: +65-6253 5535
Email :katherinechong@motorimage.net
Website: www.tanchong.com : www.motorimage.net



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