

(A0000)

INS. CASE OWNER:

6291d

CC 4 / LPC1802

0805, R1-83n2

LKK:

IDAC:

Surveyor:

Kasul

DOI:

5/11/17

Date / Time:

16/11/18

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJS 62454

Name of Insured:

Tompei Nambo

Insured Tel No.:

HP:

098907829

Excess Sec II :\$5

D.O.A.:

8/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

18/11/18/005/02123

Policy No.:

2182P15120114

Make / Model:

MITSUBISHI

Place of Accident:

PR HOSPITAL CP

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SJS 62454

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Wearnes

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

16/11/18

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STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

16/11/2018

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 7,431.78

(5 days)

Reduction: 36.74 %

Email

Call

FINAL SETTLEMENT

Date/Time:

9/12/18

Confirm with:

Christine

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No. : M1

If NO or B 28, Ass. Lia :

Repair Cost:

(1-11/18)

S\$ 7,462.00

Loss of Rental (LOR):

S\$

773.70

(7 days)

X \$60.00 + 1% GST

Loss of Use (LOU):

S\$

-

(5 x days)

Loss of Income (LOI):

S\$

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

-

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/Independent)

Legal Cost:

S\$

-

Total:

S\$ 8,965.70

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 8,965.70

Name 1:

Wearnes Automotive Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

JP

3) Survey fee:

\$1450.00





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18020805/tb3		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 16-11-2018		
		Code : LPC2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJJ 6345U	Veh. Inspected	SKF 3299Z	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	16/11/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	08/11/2018	Inspection Date		
Survey held at	WEARNES AUTOMOTIVE PTE LTD 45 LENG KEE ROAD SINGAPORE 159103.			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/LPC18020805/R1fb3

Date: 06.12.2018

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SKF3299Z**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 05.12.2018 at the premises of M/s Wearnes Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	11,748.90
Revised Estimate Amount	: S\$	7,874.20
"Check" Items Amount	: S\$	2,206.70
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the  
Rear N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

MOHD. TAUFIKH  
Licensed Appraiser

\* Called on 2/11/18 to MKK  
 Give Pte for creditability issue,  
 reply at soon - reporting.



### SERVICE ESTIMATE

39714 - C00001 SL: SERVICE SALES - PC

Dr Farida Binti Ithnin

12 Cedarwood Grove

GST Reg.No: M28920628X

Inv.No. : B&P 0 Page 1

Inv.date : 16/11/2018

WIP No. : 38642

Veh.In/Out: 15/11/2018

\*Tel.No. : Mobile: 81211384

Reg.No. : 3KF3299Z

Reg.date : 18/05/2012

Mileage : 0

Chassis No: YV1CZ595701638945

Singapore 738421

Closed by : Derek Oh Siong Wee

Svc Consultant :

Remarks : Dr Farida Binti Ithnin

Op.No	Description	Hech Qty	Price	Disc	Pkg	Amount G
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802 TO REPLACE REAR BUMPER, REAR  
 LOWER SPOILER, REAR SKID PLATE,  
 REAR SENSOR, ETC

0 2400.00 0 2,400.00 S 1600

800 TO PUTTY SPRAY PAINT ON REAR  
 BUMPER, REAR LOWER SPOILER, ETC

0 2100.00 0 2,100.00 S 1400

280 TO CHECK WIRING INCLUDE  
 RESETTING OF ALL ELECTRICAL  
 MODULES

0 450.00 0 450.00 S

BUMPER COVER REAR UP	1.0 EA	1402.70	1,402.70	S 1162.93
BUMPER COVER LOWER R	1.0 EA	1402.70	1,402.70	S 1162.93
BUMPER PLATE SILVER	1.0 EA	642.70	642.70	S 528.83
BUMPER BRACKET SIDE	1.0 EA	88.70	88.70	S 47.85
BUMPER BRACKET SIDE	1.0 EA	88.70	88.70	S
BUMPER LAMP LHR XC90	1.0 EA	79.30	79.30	S
BUMPER LAMP RHR XC90	1.0 EA	79.30	79.30	S
BUMPER FOAM REAR XC90	1.0 EA	401.20	401.20	S
BUMPER SECTION REAR	1.0 EA	325.70	325.70	S

### SERVICE ESTIMATE

39714 - C00001 SL: SERVICE SALES - PC

Dr Farida Binti Ithnin  
12 Cedarwood Grove

GST Reg.No: M28920628X

Inv.No. : B&P 0 Page 2

Inv.date. : 16/11/2018

WIP No. : 38642

Veh.In/Out: 15/11/2018

\*Tel.No. : Mobile: 81211384

Reg.No. : 3KF3299Z

Reg.date. : 18/05/2012

Mileage : 0

Chassis No: YVICZ5957C1638949

Singapore 738421

Closed by : Derek Oh Siong Wee

Svc Consultant :

Remarks : Dr Farida Binti Ithn

Op.No	Description	Hech Qty	Price	Disc%	Pkg	Amount	G
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BUMPER RAIL (BEAM) R	1.0 EA	1400.50				1,400.50	S
BLIND RIVET 4.0*21 P	10.0 EA	3.00				30.00	S
BUMPER CLIP 8x8,5	10.0 EA	5.40				54.00	S
ADHESIVE TUBE CHEMIC	4.0 EA	75.80				303.20	S
*D* PAINT SEALANT	1.0 EA	500.20				500.20	S

*Rate*  
Up 9001068  
5 days  
05/12/18 @ 1450  
Reg 68 paid

Labour Total 4,950.00  
Parts Total 6,798.90  
Package Total 0.00

Gross Total. 11,748.90  
Net..... 11,748.90  
GST @ 7.0% 822.42  
Total..... 12,571.30  
Paid..... 0.00  
Please Pay.. 12,571.30

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

## Nivitha (LKK Auto)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 16 November 2018 12:18 PM  
**To:** Derek Oh Siong Wee  
**Cc:** MT\_Claim\_SG; Admin-D (LKKAuto)  
**Subject:** RE: DIRECT SETTLEMENT FOR SKF3299Z AND SJJ6345U Our Ref: TBA

1242pm @ 16/11/2018  
person @ Derek  
vehicle not in

WITHOUT PREJUDICE

Our Ref : 18/18/18/VP05/021123

Dear Derek,

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Catherine,  
Kindly proceed accordingly.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Derek Oh Siong Wee [mailto:derek.oh@wearnes.com]  
**Sent:** Friday, 16 November, 2018 12:13 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Richmond Ho  
**Subject:** RE: DIRECT SETTLEMENT FOR SKF3299Z AND SJJ6345U Our Ref: TBA  
**Importance:** High

Hi

Case will pursue TP claim, kindly revert with liability clearance once your insured reported, thank you

Best Regards,

Derek Oh  
Senior Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
D (65) 6430 4895 M (65) 9818 7217  
[www.wearnes.com](http://www.wearnes.com) [derek.oh@wearnes.com](mailto:derek.oh@wearnes.com)

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you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 16 November, 2018 11:28 AM  
**To:** Derek Oh Siong Wee <derek.oh@wearnes.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: DIRECT SETTLEMENT FOR SKF3299Z AND SJJ6345U Our Ref: TBA

Without Prejudice

Dear Derek

Our Insured has not reported the accident. Please let us know if you still wish to pursue TP claim or revert OD claim.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

---

**From:** GERALD POH WEE BIN  
**Sent:** Friday, 16 November, 2018 11:06 AM  
**To:** ONG LI LI  
**Subject:** FW: DIRECT SETTLEMENT FOR SKF3299Z AND SJJ6345U  
**Importance:** High

Hi Li Li,

Any claim registered ?

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]  
**Sent:** Friday, 16 November, 2018 10:38 AM  
**To:** GERALD POH WEE BIN  
**Cc:** Richmond Ho  
**Subject:** DIRECT SETTLEMENT FOR SKF3299Z AND SJJ6345U  
**Importance:** High

Hi

Please refer to the above attachment and check if possible for direct settlement





Best Regards,

Derek Oh

Senior Consultant  
Bodywork & Paint



WEARNES

**Wearnes Automotive Pte Ltd**

249 Alexandra Road Singapore 159935

D (65) 6430 4895 M (65) 9818 7217

[www.wearnes.com](http://www.wearnes.com) [derek.oh@wearnes.com](mailto:derek.oh@wearnes.com)

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

**Poh Kin (LKKAUTO)**

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**From:** Poh Kin (LKKAUTO)  
**Sent:** Saturday, 9 March 2019 12:49 PM  
**To:** 'Christine Yow'  
**Cc:** 'Suhaimi Saidi'; Admin A  
**Subject:** RE: Lonpac TP :SKF3299Z / SJJ6345U  
**Attachments:** DV SKF 3299Z.pdf

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

LKK REF: CC4/LPC18020805/R1fb3  
Your Ref: SKF 3299Z

Dear Christine,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SJJ 6345U AND SKF 3299Z ON 08.11.2018**

We refer to the above matter.

We hereby confirmed settlement as follow:-

1. Cost of Repair (w/gst)	S\$ 7,952.00
2. Loss of Rental (\$130.00 x 7 days)+7%gst	S\$ 973.70
	<b><u>S\$ 8,925.70</u></b>

Please duly sign the **DV** enclosed and return with **Rental Agreement** for payment processing.

We need **original copy DV**.

In the meantime, we appreciate if you could furnish us a copy **before paint/after repair photo** for our file record.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Poh Kin (LKKAUTO)**

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 7 March 2019 8:55 AM  
**To:** Poh Kin (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJJ 6345U (OI) AND SKF 3299Z (TP) ON 08-11-2018; LKK ref : CC4/LPC18020805/R1fb3; Lonpac ref: 18/18/18/VP05/021123 [External Confidential]

**Lonpac External - Confidential**

Dear Poh Kin,

Kindly proceed as proposed.

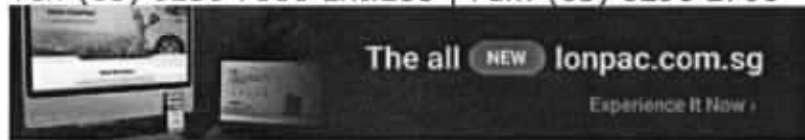
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]  
**Sent:** Monday, 4 March, 2019 1:26 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJJ 6345U (OI) AND SKF 3299Z (TP) ON 08-11-2018; LKK ref : CC4/LPC18020805/R1fb3; Lonpac ref: 18/18/18/VP05/021123  
**Importance:** High

**Without Prejudice**

Our Ref: CC4/LPC18020805/R1fb3

Your Ref: 18/18/18/VP05/021123

Dear Gerald,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJJ 6345U (OI) AND SKF 3299Z (TP) ALONG KK HOSPITAL CARPARK ON 08/11/2018**

We refer to the above matter.

Liability: The accident occurred when our insured collided into third party vehicle(Parked).

**Poh Kin (LKKAUTO)**

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Monday, 4 March 2019 1:26 PM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJJ 6345U (OI) AND SKF 3299Z (TP) ON 08-11-2018; LKK ref : CC4/LPC18020805/R1fb3; Lonpac ref: 18/18/18/VP05/021123  
**Attachments:** LKK Adjustment report.pdf; LKK Inspection report.pdf; LKK SURVEY PHOTO.pdf; TP LOD\_SKF 3299Z.pdf  
**Importance:** High

**Without Prejudice**

Our Ref: CC4/LPC18020805/R1fb3  
Your Ref: 18/18/18/VP05/021123

Dear Gerald,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJJ 6345U (OI) AND SKF 3299Z (TP) ALONG KK HOSPITAL CARPARK ON 08/11/2018**

We refer to the above matter.

Liability: The accident occurred when our insured collided into third party vehicle(Parked).

Liability is down against our insured.

Summary to offer to third party repairer, Wearnes Automotive Pte Ltd is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 12,571.30 (\$11,748.90 + 7%gst)	\$ 7,952.00 (\$7,431.78 + 7% gst)
2. Loss of Rental	\$ 973.70 (\$130.00 x 7 days)+7% gst	\$ 973.70 (\$130.00 x 7 days)+7%
<b>Total</b>	<b>\$ 13,545.00</b>	<b>\$ 8,925.70</b>

**\*\*05 days recommendation for repair + Weekends =7 days**

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Monday, 17 December 2018 3:30 PM  
**To:** Richmond Ho; Rasul (LKKAuto)  
**Cc:** 'Derek Oh Siong Wee'; Christine Yow  
**Subject:** RE: Final Bill For SKF3299Z  
**Attachments:** TP Estimate.pdf

**Importance:** High

### WITHOUT PREJUDICE

Our Ref: CC4/LPC18020805/R1fb3  
Your Ref: SKF 3299Z

Dear sir/madam,

### **ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJJ 6345U AND SKF 3299Z ON 08/11/2018**

We refer to the above matter.

For COR, our surveyor had recommended amount at **P/P \$7,431.78** (before GST) with 5 repair days.

Please note that: All finalisation is subject to our Principal Insurer's approval.

\*\*\* Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

In the meantime, we appreciate if you could furnish us a copy of the **before paint photo** for our file record.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

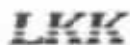
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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# **SERVICE ESTIMATE**

0 - L00002	SL: LONPAC INSURANCE BHD	GST Reg.No: M28920628X
LONPAC INSURANCE BHD		Inv.No. : B&P 0 Page 1
300 BEACH ROAD		Inv.date: 17/12/2018
#17-04/07 THE CONCOURSE		WIP No. : 38642
SINGAPORE 199555		Veh.In/Out: 04/12/2018 10/12/2018
		*Tel.No. : 67507388
		Reg.No. : SKF32997
Closed by .... : Richmond Ho		Reg.date : 18/05/2017
Svc Consultant :		Mileage : 0
Remarks ..... : Dr Farida Binti Ithn		Chassis No: YV1C15957C1638949

Op.No	Description	Unit	Qty	Price	Disc	Pkg	Amount	
302	TO REPLACE REAR BUMPER, REAR LOWER SPOILER, REAR SKID PLATE, REAR SENSOR, ETC		0	1600.00	0		1,600.00	S
300	TO PUTTY SPRAY PAINT ON REAR BUMPER, REAR LOWER SPOILER, ETC		0	1400.00	0		1,400.00	S
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES		0	450.00	0		450.00	S
	BUMPER COVER REAR UP	1.0 EA		1402.70	10		1,262.43	S
	BUMPER COVER LOWER R	1.0 EA		1402.70	10		1,262.43	S
	BUMPER PLATE SILVER	1.0 EA		642.70	10		578.43	S
	BUMPER BRACKET SIDE	1.0 EA		88.70	10		79.83	S
	BLIND RIVET 4.0*21.0	10.0 EA		3.00	10		27.00	S
	BUMPER CLIP 8x8, S	10.0 EA		5.40	10		48.60	S
	ADHESIVE TUBE CHEM	4.0 EA		75.80	10		272.88	S
	*0* PAINT SEALANT	1.0 EA		500.20	10		450.18	S

Gross Total. 7,431.78

Labour Total	3,450.00
Parts Total	3,981.78
Package Total	0.00

Net.....	7,431.78
GST @ 7.0%	520.22
Total.....	7,952.00
Paid.....	0.00
Please Pay..	7,952.00

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

## Poh Kin (LKKAUTO)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 28 November 2018 5:09 PM  
**To:** Poh Kin (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: DIRECT SETTLEMENT FOR SKF3299Z AND SJJ6345U DOA:08/11/2018

**Categories:** clear

Dear Poh Kin,

You may proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]  
**Sent:** Wednesday, 28 November, 2018 4:58 PM  
**To:** GERALD POH WEE BIN  
**Cc:** Admin A  
**Subject:** RE: DIRECT SETTLEMENT FOR SKF3299Z AND SJJ6345U DOA:08/11/2018  
**Importance:** High

Our Ref: CC4/LPC18020805/fb3  
Your Ref: 18/18/18/VP05/021123

Dear Gerald,

Please be informed that we manage to spoke to OI (Mr Tam), We confirmed accident details. OI collided into TP vehicle while reversing as per evidence provide by witness (already e-mail to OI). We have informed about TP claim and NCD issue. OI agreed to let M/s Lonpac settle the matter, aware NCD issue and mention he have NCD protector.

Above information for your necessary action and file record.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Auto  
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**Poh Kin (LKKAUTO)**

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**From:** Poh Kin (LKKAUTO)  
**Sent:** Wednesday, 28 November 2018 4:31 PM  
**To:** 'feihung1982@yahoo.com'  
**Cc:** 'GERALD POH WEE BIN'  
**Subject:** ROAD TRAFFIC ACCIDENT INVOLVING SJJ 6345U AND SKF 3299Z ALONG BASEMENT CARPARK AT KK HOSPITAL ON 08.05.2018  
**Attachments:** IMG-20181115-WA0053.jpg; IMG-20181115-WA0054.jpg; IMG-20181115-WA0055.jpg  
**Importance:** High

Our Ref: CC4/LPC18020805/fb3  
Your Veh: SJJ 6345U

Dear Mr Tam Fei Hung,

**ROAD TRAFFIC ACCIDENT INVOLVING SJJ 6345U AND SKF 3299Z ALONG BASEMENT CARPARK AT KK HOSPITAL ON 08.05.2018**

We refer to the above matter and our tele conversation on even date.

We refer to the above accident where we are acting for M/s Lonpac Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

As spoke over the phone, we attached herewith a copy of the photos provide by witness for your reference.

Based on the accident scenario and evidence on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Thank you.

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

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## Poh Kin (LKKAUTO)

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**From:** Poh Kin (LKKAUTO)  
**Sent:** Wednesday, 28 November 2018 4:46 PM  
**To:** 'Derek Oh Siong Wee'  
**Cc:** Richmond Ho; Christine Yow; Admin A; assignments  
**Subject:** RE: DIRECT SETTLEMENT FOR SKF3299Z AND SJJ6345U DOA: 08/11/2018

**Importance:** High

### WITHOUT PREJUDICE

Our Ref: CC4/LPC18020805/fb3  
Your Ref: SKF 3299Z

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

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**Poh Kin (LKKAUTO)**

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**From:** Poh Kin (LKKAUTO)  
**Sent:** Wednesday, 28 November 2018 3:39 PM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** Admin A  
**Subject:** RE: DIRECT SETTLEMENT FOR SKF3299Z AND SJJ6345U DOA:08/11/2018  
**Attachments:** RE: DIRECT SETTLEMENT FOR SKF3299Z AND SJJ6345U DOA: 08/11/2018

**Importance:** High

Our Ref: CC4/LPC18020805/fb3  
Your Ref: 18/18/18/VP05/021123

Dear Gerald,

We refer to the above matter.

Please be informed that TP don't have video footage on this matter.

We are opinion that TP version more is creditable as per evidence provided by witness.

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, 23 November 2018 2:35 PM  
**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: DIRECT SETTLEMENT FOR SKF3299Z AND SJJ6345U Our Ref: TBA

Our Ref :18/18/18/VP05/021123

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

## Poh Kin (LKKAUTO)

**From:** Poh Kin (LKKAUTO)  
**Sent:** Wednesday, 28 November 2018 11:06 AM  
**To:** Derek Oh Siong Wee  
**Cc:** Richmond Ho; 'Christine Yow'; Admin A  
**Subject:** RE: DIRECT SETTLEMENT FOR SKF3299Z AND SJJ6345U DOA: 08/11/2018

**Importance:** High

Our Ref: CC4/LPC18020805/fb3  
Your Ref: SKF 3299Z

Dear Sir/Madam,

We refer to the above matter.

In order to justify your client's claim smoothly and promptly, we appreciate if you could kindly furnish us a copy of the accident video footage as per our Principal instruction.

Below is a copy of our insured's accident report statement for your perusal.

Sketch Plan Pg. 2

SKETCH PLAN

*Refer actual report below*

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT
<i>From LKKAUTO Insurance Ltd</i>
<i>I make an accident report to that I involved in</i>
<i>crash 9 Nov 2018 at KK basement carpark. During</i>
<i>my return and drive off that time, I may</i>
<i>have or may not hit the car SKF3299Z</i>
<i>Date of incident: 9 Nov 2018</i>

Your prompt action is very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

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---

**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 27 November 2018 10:50 AM

**To:** Derek Oh Siong Wee <[derek.oh@wearnes.com](mailto:derek.oh@wearnes.com)>

**Cc:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Subject:** RE: DIRECT SETTLEMENT FOR SKF3299Z AND SJJ6345U Our Ref: TBA

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

*Dear Poh Kin,*

*Kindly assist.*

Thank you

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Derek Oh Siong Wee <[derek.oh@wearnes.com](mailto:derek.oh@wearnes.com)>

**Sent:** Tuesday, 27 November 2018 10:28 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>

## (PAYMENT BREAKDOWN)

Vehicle No	:	8KF 32997 (Insd veh)	Model	:	VOLVO XC90
	:	870 63451 (TP veh)			
Date of Accident	:	08/11/2018			

Global Sum Settlement	:	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
Liability	:	100 %	(Agreed/Assessed)

Repair Estimate	:	\$ 11 748.90	
Final Repair Cost	:	\$ 7 952	
Loss of Use	:	\$	days at \$ per day
Rental (if any)	:	\$ 973.70	7 days at \$ 139.10 (incl of GST) per day
Others	:	\$	
	:	\$	
	:	\$	
	:	\$	
Final Settlement Sum	:	\$ 8295.70	

Remarks:	

Payment Instruction: Payee's Breakdown			
1)	WARRICK AUTOMOTIVE PTY LTD	:	\$ 8295.70
2)		:	\$
3)		:	\$
4)		:	\$




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18020805/R1fb3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 20-06-2019	
			Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJJ 6345U	Veh. Inspected	SKF 3299Z	
Policy No.	Z18VP05020114	Coverage (\$)	0.00	
Claim No.	18/18/18/VP05/021123	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	16/11/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	VOLVO XC90 T5	c.c	2521	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	YV1CZ5957C1638949	Colour	BROWN	
Odometer	203956	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	255/50 R19	PIRELLI	6 mm	
L/H Front Tyre	255/50 R19	PIRELLI	6 mm	
R/H Rear Tyre	255/50 R19	PIRELLI	6 mm	
L/H Rear Tyre	255/50 R19	PIRELLI	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	08/11/2018	Inspection Date	05/12/2018	
Survey held at	249 ALEXANDRA ROAD			
Repairer	WEARNES AUTOMOTIVE PTE LTD			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>5 Working Days</b>		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3551 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKF 3299Z**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	BUMPER COVER REAR UP (SN)	DEFORMED	1,402.70	1,262.43
1	BUMPER COVER LOWER R (SN)	SCRATCHED	1,402.70	1,262.43
1	BUMPER PLATE SILVER (SN)	SCRATCHED	642.70	578.43
1	BUMPER BRACKET SIDE (SN)	NECESSARY	88.70	79.83
1	BUMPER BRACKET SIDE (SN)	NOT NECESSARY	88.70	-
1	BUMPER LAMP LHR XC90 (SN)	NOT NECESSARY	79.30	-
1	BUMPER LAMP RHR XC90 (SN)	NOT NECESSARY	79.30	-
1	BUMPER FOAM REAR XC90 (SN)	NOT NECESSARY	401.20	-
1	BUMPER SECTION REAR (SN)	NOT NECESSARY	325.70	-
1	BUMPER RAIL (BEAM) R (SN)	SERVICEABLE	1,400.50	-
10	BLIND RIVET 4.0*21 P (SN)	NECESSARY	30.00	27.00
10	BUMPER CLIP 8X8,5 (SN)	NECESSARY	54.00	48.60
4	ADHESIVE TUBE CHEMIC (SN)	NECESSARY	303.20	272.88
1	*D* PAINT SEALANT (SN)	NECESSARY	500.20	450.18
			6,798.90	3,981.78
	<b><u>LABOUR</u></b>			
	TO REPLACE REAR BUMPER ,REAR LOWER SPOILER ,REAR 3KID PLATE,REAR SENSOR ,ETC.		2,400.00	1,600.00
	TO PUTTY SPRAY PAINT ON REAR BUMPER,REAR LOWER SPOILER ,ETC.		2,100.00	1,400.00
	TO CHECK WIRING INCLUDE RESETING OF ALL ELECTRICAL MODULES.		450.00	450.00
			4,950.00	3,450.00
	<b>GRAND TOTAL</b>		<b>11,748.90</b>	<b>7,431.78</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>7,431.78</b>

Report Ref No. CC4/LPC18020805/R1fb3n2

**MOHAMMED RASUL BIN MOHD YUNUS**

Automotive Assessor

**HO LEONG CHUAN**

Automotive Assessor

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