

## Shu Pei (LKKAUTO)

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**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Monday, 10 December 2018 1:42 PM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Admin A; Asher Sng (LKKAUTO)  
**Subject:** DM18HO03137/JT: Request Pre-repair inspection for accident involving GW2256L and FBG7845Y on 09 November 2018  
**Attachments:** SAS2508065.PDF

Dear Shu Pei

As attached.

Regards,

**Janet Tan**

Senior Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]

**Sent:** Monday, December 10, 2018 9:27 AM

**To:** Janet Tan <janet.tan@eqinsurance.com.sg>; Justin Wong <justin.wong@eqinsurance.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

**Subject:** RE: Request Pre-repair inspection for accident involving GW2256L and FBG7845Y on 09 November 2018

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Justin Wong <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)>

**Sent:** Tuesday, 20 November 2018 9:09 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Subject:** FW: Request Pre-repair inspection for accident involving GW2256L and FBG7845Y on 09 November 2018

Dear Shu Pei,

Please note that OI has yet to report the accident.

Kindly forward all further correspondences to the case handler Janet instead.

Thank you.

Regards,

**Justin Wong**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Monday, November 19, 2018 6:21 PM

**To:** Justin Wong <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Request Pre-repair inspection for accident involving GW2256L and FBG7845Y on 09 November 2018

**WITHOUT PREJUDICE**

Dear Justin,

We refer to the above matter.

We have inspected TP vehicle FBG 7845Y at M/s Erofia Motor Trading Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 15 November 2018 2:31 PM

**To:** 'Justin Wong' <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Request Pre-repair inspection for accident involving GW2256L and FBG7845Y on 09 November 2018

Dear Justin,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Justin Wong <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)>

**Sent:** Thursday, 15 November, 2018 2:19 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Subject:** FW: Request Pre-repair inspection for accident involving GW2256L and FBG7845Y on 09 November 2018

Dear LKK,

Kindly assist with PRS.

Take note that OI non-reporting.

Regards,  
**Justin Wong**  
Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
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**From:** Erofia Motor - LeeLee Tan [<mailto:erofia@singnet.com.sg>]  
**Sent:** Thursday, November 15, 2018 2:08 PM  
**To:** Justin Wong <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)>  
**Subject:** RE: Request Pre-repair inspection for accident involving GW2256L and FBG7845Y on 09 November 2018

Dear Sir

Kindly arrange LKK Auto consultants

Thank you

Regards  
LeeLee Tan  
Erofia Motor Trading Pte Ltd  
Tel: 67527740  
Fax: 67528669

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**From:** Justin Wong [<mailto:justin.wong@eqinsurance.com.sg>]  
**Sent:** 15 November, 2018 1:44 PM  
**To:** [erofia@singnet.com.sg](mailto:erofia@singnet.com.sg)  
**Cc:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Subject:** RE: Request Pre-repair inspection for accident involving GW2256L and FBG7845Y on 09 November 2018

***Without Prejudice***  
***Save As To Costs***

Dear Lee Lee,

We refer to your email on PRI.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the

appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b>  <b>L.B.S. Auto Consultants Pte Ltd</b>  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Sharon</b>
<b>5) Infiniti Appraisal Service</b> Tel: 9009 9001 , 96684818 Fax: 6458 7432 Contact Person: Cedric / Edward	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	<b>10) Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070 Contact Person: Jasmine

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

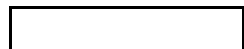
Regards,  
**Justin Wong**  
 Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

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**From:** Erofia Motor - LeeLee Tan [<mailto:erofia@singnet.com.sg>]

**Sent:** Thursday, November 15, 2018 1:19 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Subject:** Request Pre-repair inspection for accident involving GW2256L and FBG7845Y on 09 November 2018

Dear Sir

Attached necessary documents for your arrangement of pre-repair inspection for

Motorcycle No: FBG7845Y

Workshop:

Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67527740

Thank you

Regards

LeeLee Tan

Erofia Motor Trading Pte Ltd

Tel: 67527740

Fax: 67528669