

## Veron Chen (LKKAuto)

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**From:** Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>  
**Sent:** Wednesday, 12 December 2018 10:43 AM  
**To:** Admin-D (LKKAuto)  
**Subject:** RE: GBD5949K / TP : SLM6969E/LKK / DOA : 08/11/2018 should read as 14/11/2018

Dear Nivitha,

Typo in the DOA, should read as 14/11/2018.

Rgds  
Pei Li

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**From:** Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]  
**Sent:** Wednesday, December 12, 2018 10:40 AM  
**To:** Survey Report (ERGO Insurance Pte. Ltd.); Siti A Thikah AB Rahman  
**Cc:** Yee Pei Li; ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** RE: GBD5949K / TP : SLM6969E/LKK / DOA : 08/11/2018

Dear Sir/Mdm,

Kindly assist to confirm the D.O.A for TP vehicle.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Wednesday, 12 December 2018 8:51 AM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; 'Siti A Thikah AB Rahman' <siti.rahman@ergo.com.sg>  
**Subject:** RE: GBD5949K / TP : SLM6969E/LKK / DOA : 08/11/2018

Dear Sir/Mdm,

Kindly assist to confirm the D.O.A for TP vehicle.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]  
**Sent:** Friday, 16 November 2018 10:26 AM  
**To:** 'admin-d@lkkauto.com' <admin-d@lkkauto.com>  
**Cc:** SUR ([sur@lkkauto.com](mailto:sur@lkkauto.com)) <sur@lkkauto.com>  
**Subject:** OI : GBD5949K / TP : SLM6969E/LKK / DOA : 08/11/2018

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **CUSTOM SPRAY PAINTING PTE LTD,**

ADDRESS : BLK 3019A UBI ROAD 1  
SINGAPORE 408713

PERSON TO CONTACT : FRANCIS NEO @ 9673 3893

ERGO OFFICER-IN-CHARGE : SITI

***Note: To survey on WITHOUT PREJUDICE basis. Obtain estimate and advise the consistency of damages to third party vehicle and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop***

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via [Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg).

Attached are insured and third party's SAS (**note: reports not to be released to any Third Party**).

Kindly acknowledge receipt of this email.

Regards,  
Yee Pei Li  
Claims Assistant (Motor)

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9194  
Tel. : +65 6829 9199  
Fax : +65 6829 9247

**ERGO**

[www.ergo.com.sg](http://www.ergo.com.sg)

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[www.avg.com](http://www.avg.com)