

Cecilia Chong (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 2 April 2019 5:59 PM
To: Cecilia Chong (LKK Auto); Admin A
Cc: Ong Chin Kiat; Hsiao Tong (LKKAuto); KKLau; Alfred Toh; ccacpl@singnet.com.sg; Chee So Chow
Subject: RE: Accident Involving SKL40R(OI) & SLK7654S(TP)**Our Ref: CC6/CTI18020780/Apa3 on 13/11/2018*** (SNM18D05377C02/0)
Attachments: LETTER TO OI SKL40R.pdf

LKK Ref: CC6/CTI18020780/Apa3
CTI Ref: SNM18D05377C02/0 (SKL40R)
Section II Applicable: \$1,500.00

Dear Cecilia

We thank you for your email of even date pertaining to the above matter.

You may proceed to resolve the property damage claim at \$9,897.00.

Aside to Chin Kiat, please proceed to seek the Section II Excess from Insured.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Tuesday, 2 April, 2019 4:33 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; ccacpl@singnet.com.sg
Subject: RE: Accident Involving SKL40R(OI) & SLK7654S(TP)**Our Ref: CC6/CTI18020780/Apa3 on 13/11/2018*** You ref: SNM18D05377C02/0

Dear Alfred,

The letter to Insured as attached.
Kindly let us have your approval / instruction. Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 28 March 2019 9:18 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; ccacpl@singnet.com.sg

Subject: Accident Involving SKL40R(OI) & SLK7654S(TP)**Our Ref: CC6/CTI18020780/Apa3 on 13/11/2018*** You ref: SNM18D05377C02/0

LKK Ref: CC6/CTI18020780/Apa3

CTI Ref: SNM18D05377C02/0 (SKL40R)

Section II Applicable: \$1,500.00

Dear Cecilia

We refer to your email pertaining to the above matter.

Please let us have a copy of your letter to Insured prior to offer of \$9,897.00 to M/s Kang Car Repairers Pte Ltd.

Aside to Chin Kiat, please assist to keep track/follow up on Section II Excess Recovery.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel (65) 6389 6183

Fax (65) 6224 7478

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Wednesday, 27 March, 2019 6:16 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Accident Involving SKL40R(OI) & SLK7654S(TP)**Our Ref: CC6/CTI18020780/Apa3 on 13/11/2018*** You ref: SNM18D05377C02/0

Your ref : **SNM18D05377C02**
Our ref : CC6/CTI18020780/Apa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKL 40R(OI) & SLK 7654S(TP) ON 13/11/2018

We refer to the above matter.

It is a major/minor road collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**Kang Car Repairers Pte Ltd**" at **\$9,897.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$15,516.77	\$ 9,095.00
2. Loss of Use (11days x \$120.00)	\$ 1,320.00	\$ 800.00 (10days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$16,838.77	<u>\$ 9,897.00</u>

****08 days recommendation for repair + 1Sunday + 1PRS = 10 days**

Enclosed here with all the relevant documents for your perusal.

For your approval/Instruction please.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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江氏修理汽車私人有限公司
KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg
Co. Reg. No. 201300201N GST Reg. No. 201300201N

Our Ref : KCR1120187654CTI
Your Ref : SKL40R

Date : 18 FEB 2019

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd

C/O LKK Auto Consultant Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Pk
Singapore 408913
Attention : Motor Claim Department

Dear Sirs,

Accident involving SLK7654S and SKL40R on 13.11.2018 along Boon Lay Place twds Boon Lay Shopping Centre.

We refer to the above accident. On our record showed that you are the insurer of motor vehicle SKL40R.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense.

On behalf of and as authorized by M/S Singapore Mobility Corporation Pte Ltd, the owner of motor-vehicle no: SLK7654S, we submit their claim to you:

Cost of repairs (Inclusive of 7% GST)	\$ 9,095.00
Loss of use (11 days x \$120.00-Self Drive)	\$ 1,320.00
GIA search fee	\$ 2.00
	<u>\$ 10,417.00</u>
	=====

Enclosed herewith are copies of the following documents in support of our client's claim:

- 1) Tax invoice no: KCR-INV1900058
- 2) GIA report and certificate insurance of SLK7654S
- 3) GIA search fee and invoice
- 4) Vehicle Registration Detail

We hope to receive your early reply soon.

Thank you.

Yours faithfully,
KANG CAR REPAIRERS PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18020780/Apa3

13 March 2019

M/S Sg Car For Rent Pte Ltd

191 Paya Lebar Road

#09-19 AZ Building

Singapore 409015

Dear Sir/Madam,

ACCIDENT INVOLVING SKL 40R AND SLK 7654S ON 12/11/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong

Case Handler

DID: 6749 4274

FAX: 6741 4108

EMAIL: cs-a@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORITY

Your Ref : SKL40R

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sirs,

**Accident involving SLK7654S and SKL40R on 13.11.2018 along Boon Lay Place
twds Boon Lay Shopping Centre.**

We, the undersigned, hereby accept and authorize China Taiping Insurance (Singapore) Pte Ltd to issue the settlement cheque of \$ 9,897.00 in favour of our workshop, **Kang Car Repairers Pte Ltd** in full and final settlement of our claim for our repair cost and loss of use in respect of the above accident.

Yours faithfully,


.....



KANG CAR REPAIRERS PTE. LTD.

.....
Witnessed by: Kong Chin Watt

This Discharge Voucher applies strictly for Claimant's claim for personal injury / property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHC3N1717291801

Claim No : SNM18005377/C01/0

Claimant : SINGAPORE MOBILITY CORPORATION PTE LTD

Amount : S\$9,897.00

DOLLARS NINE THOUSAND EIGHT HUNDRED AND NINETY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLW 76543

Insured Vehicle No. : SKL 40R

Date of Loss : 13/11/2018

Place of Accident : BOON LAY PLACE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : M/S SG CAR FOR RENT PTE LTD

Driver Name : LEE KENG HONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Expense	S\$	9,095.00
(3) Loss of Use/ Rental/Expense	S\$	800.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 9,897.00

Claimant Name : Singapore Mobility Corporation
Pte Ltd

NRIC No : 200603234Z

Signature :

Date :

8 - MAY 2019





江氏修理汽車私人有限公司

KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg
Co. Reg. No. 201300201N GST Reg. No. 201300201N

M/S : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909
TEL: 63896111 FAX: 62247175
ATTN: Motor Claim Department

Final No: KCR-INV1900058
Claim No: EST1800358
Date: 30 Jan 2019
Policy No: 5070670731-03
Veh Reg No: SLK7654S
Make/Model: TOYOTA AQUA
HYBRID 1.5L CVT ABS
D/AIRBAG 2WD
Chassis No: NHP102551490
Engine No: 1NZ7975089
Reg. Date: 25/01/2017

Your Ref No: SKL40R
Claim Type: Third Party
Accident Date: 13/11/2018
TP Veh Reg No: SKL40R

Tax Invoice to Vehicle No :SLK7654S

				PAGE:1
Description	Quantity	List Price	Amount	
		SS	SS	
As recommended by surveyor to proceed repair at total cost/lumpsum cost			SS 8,500.00	
Add GST @ 7%			595.00	
Total Amount payable			SS 9,095.00	

TOTAL: SINGAPORE DOLLAR NINE THOUSAND NINETY FIVE ONLY

For Kang Car Repairers Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-176495

Date of Request: 14/11/2018

Your Ref No: Online Purchase

Kang Car Repairers Pte Ltd
No 1 Kaki Bukit Ave 6
#02-06 AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 14/11/2018
Enquiry By Yee Mei Cheng
TP Vehicle No. SKL40R
Accident Date 13/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKL40R	China Taiping Insurance (Singapore) Pte. Ltd.	16/03/2018-15/03/2019	6389 6111

Thank You.

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RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-176495

Date of Request: 14/11/2018

Your Ref No: Online Purchase

Kang Car Repairers Pte Ltd
No 1 Kaki Bukit Ave 6
#02-06 AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 14/11/2018
Enquiry By Yee Mei Cheng
TP Vehicle No. SKL40R
Accident Date 13/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque