

Hsiao Tong (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 6 November 2019 9:49 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: TP CLAIMS- SLU989U & SBB161J DOA 8/11/2018 (DM18HO03060-JG)// LKK
REF: CC4/EQI18020774/T1pb3s2

Dear Hsiao Tong

Please proceed to resolve up to \$118,864.01.
Please start offering loss of use from \$150.00/day first.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, November 5, 2019 10:29 AM
To: Joel Goh
Cc: Admin A
Subject: RE: TP CLAIMS- SLU989U & SBB161J DOA 8/11/2018 (DM18HO03060-JG)// LKK REF:
CC4/EQI18020774/T1pb3s2

Hi Joel,

As requested,

Market Value	: \$490,000.00 (est)
LTA Rebate	: \$184,326.00 (est)
Nett Value	: \$305,674.00 (est)

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 21 October 2019 2:33 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIMS- SLU989U & SBB161J DOA 8/11/2018 (DM18HO03060-JG)// LKK REF: CC4/EQI18020774/T1pb3s2

EQ ref : **DM18HO03060-JG**

LKK ref : CC4/EQI18020774/T1pb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING SBB161J(EQ-OI) AND SLU989U ON 08/11/2018

We refer to the above matter.

The accident occurred when our insured made a U-turn and collided with third party who was driving straight. Liability is not in our insured's favour.

We seek your approval to offer Third Party repairer "**STUTTGART AUTO PTE LTD**" at **\$118,864.01(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 139,636.96	\$ 111,122.01
2. Loss of Use (79days x \$180.00)	\$ 14,220.00	\$ 7,740.00 (43days x \$180.00)
3. Loss of Use PRI (2days x \$180.00)	\$ 360.00	-
4. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 154,218.96	<u>\$ 118,864.01</u>

Surveyor recommended 29 days for repair + 6Saturday + 6Sunday + 1PH + 1PRS = 43days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, 20 November 2018 6:50 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: TP CLAIMS- SLU989U & SBB161J DOA 8/11/2018 (DM18HO03060-JG)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLU 989U at M/s Stuttgart Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 16 November 2018 9:49 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIMS- SLU989U & SBB161J DOA 8/11/2018 (DM18HO03060-JG)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 16 November 2018 9:33 AM
To: eva.kok@eurokars.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIMS- SLU989U & SBB161J DOA 8/11/2018 (DM18HO03060-JG)

Without Prejudice

Dear Eva

We will appoint LKK to conduct survey on your client's vehicle.

Dear LKK

Please assist on the following PRS.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]
Sent: Thursday, November 15, 2018 7:19 PM
To: Joel Goh; Janet Tan; Elaine Cheong
Subject: FW: TP CLAIMS- SLU989U & SBB161J DOA 8/11/2018

YOUR REF: SBB161J / OUR REF: SLU989U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP. (**Vehicle in workshop**)

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal

Thank you

Regards,



Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: Eva Kok

Sent: 15 November 2018 2:58 PM

To: 'elaine.cheong@eqinsurance.com.sg' <elaine.cheong@eqinsurance.com.sg>; 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: Janice Syn <janice.syn@porsche.com.sg>; Rick Teo <rickteo@eurokars.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>

Subject: FW: TP CLAIMS- SLU989U & SBB161J DOA 8/11/2018

Hi Claims Department,

Please let us have your reply on the case above.

Vehicle above was in workshop waiting for survey.

Thank you

Regards,



Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: Eva Kok

Sent: 14 November 2018 8:51 AM

To: 'elaine.cheong@eqinsurance.com.sg' <elaine.cheong@eqinsurance.com.sg>; 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: Janice Syn <janice.syn@porsche.com.sg>; Rick Teo <rickteo@eurokars.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>

Subject: TP CLAIMS- SLU989U & SBB161J DOA 8/11/2018

YOUR REF: SBB161J / OUR REF: SLU989U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

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Thank you

Regards,



Eva Kok

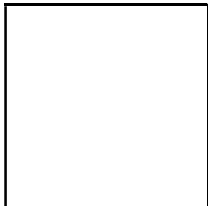
Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

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E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com



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