

INS. CASE OWNER:

Gerald

CC

4, UPL

180

20773

T1 fa302

LKK:

IDAC:

Surveyor:

Taufik

DOI:

ASSIGNMENT

22/11/2018

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

27/11
OPK

SOZ 1106 - C6 / A1h 0003886 / Kuala Lumpur ; date 12/1/2010
 GT 3884R - X
 email liability clear ✓
 pending finalise ✓
 pending LOD ✓
 the pass for type mandate report ✓
 before point photo ✓

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	<input type="checkbox"/>
After call ltr to OI:	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice	<input type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
LOD	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

PRELIMINARY ADVICE

Date/Time:

27/11/2018

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 4,413.00

(5 days)

Reduction:

36.92 %

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time:

27/11/19

Confirm with:

Jamilah

Email ☒Call ☐

Final Liability:

% 100

(Agreed / Assessed)

BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost:

(w/45%) S\$ 4,721.91

Loss of Rental (LOR):

S\$ 744.00

(5 days)

x 4,140.00 + 71.91

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 5,472.91

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐Call ☐

Payee 1:

S\$ 5,472.91

Name 1:

Hitachi Capital Asia Pacific Pte Ltd.

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 1450.00

Front to rear collision
 18/4/19

Signature

Taufan

REF:

LPC

2073/1743

P

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

P120K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

11812 %

3 Val.: Yes or No

1150

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SDZ1106

Yr Regn: 2-16 / NOV

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Estima

C/S 2362

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading

57015

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

ACR507132874

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/50x18

R:

u n

BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

22/11/10E 1130

Survey held at

Nikah Capital

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P 44413, 5 days (Rediff 2582.75 / 36.92 %)

Date/Time. File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time. File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ - RS. SI

1) Photos

1) Others

1)

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/18/18/VC00/021119
Our ref: CC4/LPC18020773/T1fa3

Date: 27.11.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SDZ 110G

We refer to the above matter.

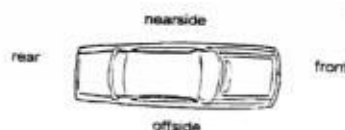
Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.11.2018 at the premises of M/s Hitachi Capital Asia Pacific Pte. Ltd. and have the following to report:-

Workshop Estimate Amount	: S\$	6,995.75
Revised Estimate Amount	: S\$	4,011.75
"Check" Items Amount	: S\$	1,242.00
Total (Including Check Items)	: S\$	5,253.75

Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5.0 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 2466I

Vehicle Details

Vehicle No.: SDZ110G

Vehicle to be Exported: Yes

Intended Deregistration Date: 15 Nov 2018

Vehicle Make: TOYOTA

Vehicle Model: ESTIMA AERAS 2.4 A

Primary Colour: White

Manufacturing Year: 2016

Engine No.: 2AZ4A49623

Chassis No.: ACR507132874

Maximum Power Output: 125.0 kW (167 bhp)

Open Market Value: \$35,926.00

Original Registration Date: 04 Nov 2016

First Registration Date: 04 Nov 2016

Transfer Count: 0

Actual ARF Paid: \$42,297.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 03 Nov 2026

PARF Rebate Amount: \$31,722.00

Intended COE Rebate Details

COE Expiry Date: 03 Nov 2026

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$56,410.00

COE Rebate Amount: \$44,947.00

Total Rebate Amount: \$76,669.00

The information contained herein is correct as at 15 Nov 2018

OK

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
 Tel : 64663022 Fax : 68966591
 Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

VEHICLE ESTIMATE

Lonpac

ATTN: MOTOR CLAIMS DEPT

QUOTE NO :
 ACCIDENT DATE : 14/11/2018@0930hrs
 VRN : SDZ110G
 MODEL : Toyota Estima
 TP VRN : GT3864R

	<u>Qty</u>	<u>S\$ Unit</u>	<u>S\$ Amt</u>	<u>S\$ Labor</u>
<u>PARTS REPLACEMENT</u>				
<u>1. Body Repair</u>				
1 Rear Bumper	1	\$ 582.00	\$ 582.00	de
2 Rear Bumper Clips	10	\$ 5.50	\$ 55.00	re
3 Rear Bumper Outer Bracket LH/RH	2	\$ 60.00	\$ 120.00	X
4 Rear Bumper Inner Bracket LH/RH	2	\$ 60.00	\$ 120.00	X
5 Rear Bumper Reflector LH/RH	2	\$ 60.00	\$ 120.00	X
6 Rear Bumper Tow Cover	2	\$ 38.00	\$ 76.00	X
7 End Panel	1	\$ 660.00	\$ 660.00	RP
8 Rear End Panel Upper Garnish Top	1	\$ 271.00	\$ 271.00	X un
9 Rear End Panel Upper Garnish Lower	1	\$ 255.00	\$ 255.00	X un.
10 Tailgate	1	\$ 1,700.00	\$ 1,700.00	bt
11 Tailgate Auto Lock	1	\$ 475.00	\$ 475.00	? bt
12 Tailgate Estima Logo	1	\$ 47.00	\$ 47.00	we
13 Tailgate Toyota Logo	1	\$ 75.00	\$ 75.00	re
14 Tailgate Wheatherstrip	1	\$ 355.00	\$ 355.00	X un.
17 Rear Windscreen Moulding	1	\$ 90.00	\$ 90.00	un
15 Rear Bumper Sensor	s/nett 1	\$ 200.00	\$ 200.00	un
16 Sealant	s/nett 1	\$ 45.00	\$ 45.00	? un

Discount 25%

\$ (1,250.25)

TOTAL

\$ 3,995.75

2. Labor Charges

1 Panel, beat, cut, weld re-align and replace damaged parts of REAR portion	\$ 1,000.00	750.
2 Spray painting on REAR portion of affected area	\$ 1,000.00	750.
3 Check wiring, re-align taillamps and ensure proper function	\$ 80.00	30.
4 Remove & reinstall 2 pieces bumper parking sensors	\$ 120.00	30.
5 Cavity treatment on new parts	\$ 80.00	40.
6 Remove & reinstall rear reverse camera	\$ 120.00	30.
7 Remove & reinstall rear tailgate windscreen	\$ 180.00	120.
8 Transfer tailgate lock & mechanism to new tailgate	\$ 150.00	60.
9 Conduct water seepage test	\$ 120.00	30.
10 Remove & reinstall rear trim compartment to facilitate cutting and repairing work	\$ 150.00	60.

Sub Total :

\$ 3,000.00

Grand Total : \$ 6,995.75

Add 7% GST : \$ 489.70
Nett Total : \$ 7,485.45

No. of repair days: 7

CUSTOMER SIGNATURE

HITACHI CAPITAL ASIA PACIFIC PTE LTD
(MANAGER)

Part - 2268
SW - 245
Labor - 1900
\$ 4415

Taufan 97445749
- up
22/14/18 @ 1130
sur @ khantam
5 days
Resurvey before paint

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 26 November, 2018 2:38 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: SDZ110G TP CLAIM GT3864R (Lonpac) *** LKK REF: CC4/LPC18020773/fa3
Attachments: 26112018143550.pdf

Categories: HMK

Dear Mei Kwan,

Attached copy of insured 's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 26 November, 2018 1:36 PM

To: GERALD POH WEE BIN; Poh Kin (LKKAUTO)

Cc: MT_Claim_SG; assignments; Admin A; CS A Team

Subject: RE: SDZ110G TP CLAIM GT3864R (Lonpac) *** LKK REF: CC4/LPC18020773/fa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 18/18/18/VC00/021119

LKK REF: CC4/LPC18020773/fa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Please refer to above subject matter.

Attached GIA report and Estimate for your arrangement.

Kindly Assign Survey, Vehicle Is Not IN No.8 Fourth lok yang road S/629705

Please call to arrange

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6282
e: jjonghow.ng@hcspl.com.sg
w: www.hitachi-capital.com.sg

HITACHI
Inspire the Next

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Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 15 November 2018 3:16 PM
To: JiongHow, Ng
Cc: MT_Claim_SG; Admin-D (LKKAuto)
Subject: RE: SDZ110G TP CLAIM GT3864R (Lonpac)

WITHOUT PREJUDICE

Our Ref : 18/18/18/VC00/021119

Dear Jiong How,

Our insured has yet to lodge a report.

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK - Attn:Catherine,
Kindly proceed accordingly

*15-11-2018 @ 3:25pm
JiongHow vehicle in*

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: JiongHow, Ng [mailto:jionghow.ng@hcspl.com.sg]
Sent: Thursday, 15 November, 2018 2:53 PM
To: assignments
Cc: Vonn, LM Siow; Jamilah, Binte MohdKassim; GERALD POH WEE BIN
Subject: SDZ110G TP CLAIM GT3864R (Lonpac)

Dear all,

Please refer to above subject matter.

Attached GIA report and Estimate for your arrangement.

Kindly Assign Survey, Vehicle Is Not IN No.8 Fourth lok yang road S/629705

Please call to arrange

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

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e: jionghow.ng@hcspl.com.sg

w: www.hitachi-capital.com.sg

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Catherine Chong (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 15 November, 2018 3:16 PM
To: JiongHow, Ng
Cc: MT_Claim_SG; Admin-D (LKKAuto)
Subject: RE: SDZ110G TP CLAIM GT3864R (Lonpac)

WITHOUT PREJUDICE

Our Ref : 18/18/18/VC00/021119

Dear Jiong How,

Our insured has yet to lodge a report.

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn:Catherine,
Kindly proceed accordingly

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: JiongHow, Ng [mailto:jionghow.ng@hcspl.com.sg]
Sent: Thursday, 15 November, 2018 2:53 PM
To: assignments
Cc: Vonn, LM Siow; Jamilah, Binte MohdKassim; GERALD POH WEE BIN
Subject: SDZ110G TP CLAIM GT3864R (Lonpac)

Dear all,

Please refer to above subject matter.

Attached GIA report and Estimate for your arrangement.

Kindly Assign Survey, Vehicle Is Not IN No.8 Fourth lok yang road S/629705

Please call to arrange

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6282

e: jionghow.ng@hcspl.com.sg

w: www.hitachi-capital.com.sg

HITACHI
Inspire the Next

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If you have received this email in error, please notify the sender immediately by email and delete it from your system.

Poh Kin (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 26 February 2019 8:34 AM
To: Poh Kin (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GT 3864R (OI) AND SDZ 110G (TP) ON 14-11-2018; LKK ref : CC4/LPC18020773/T1fa3; Lonpac ref: 18/18/18/VC00/021119 [External Confidential]

Lonpac External - Confidential

Dear Poh Kin

Kindly proceed as proposed

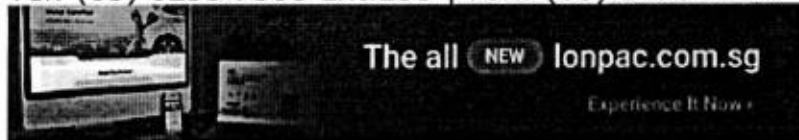
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Tuesday, 19 February, 2019 7:34 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GT 3864R (OI) AND SDZ 110G (TP) ON 14-11-2018; LKK ref : CC4/LPC18020773/T1fa3; Lonpac ref: 18/18/18/VC00/021119
Importance: High

Without Prejudice

Our Ref: CC4/LPC18020773/T1fa3

Your Ref: 18/18/18/VC00/021119

Dear Gerald,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GT 3864R (OI) AND SDZ 100G (TP) ALONG ANG MO KIO AVENUE 5 ON 14/11/2018

We refer to the above matter.

Liability: The accident occurred when our Insured Driver collided into rear of third party vehicle. Liability is down against our Insured.

Summary to offer to third party repairer, Hitachi Capital Asia Pacific Pte Ltd is as follows: -

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 26 February 2019 9:31 AM
To: 'Jamilah, Binte MohdKassim'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GT 3864R AND SDZ 110G ON 14.11.2018
Attachments: DV SDZ 110G.pdf
Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/LPC18020773/T1fa3
Your Ref: SDZ 110G

Dear Jamilah,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GT 3864R AND SDZ 110G ON 14.11.2018

We refer to the above matter and your letter of demand dated 26st February 2019.

We hereby confirmed settlement as per your letter of demand:

1. Cost of Repair (4,413.00 +7%GST)	S\$ 4,721.91
2. Loss of Rental (\$140.00 x 5days)+7%gst	S\$ 749.00
3. GIA search fee	<u>S\$ 2.00</u>
	<u>S\$ 5,472.91</u>

Please duly sign the DV attached and return with your Authorization to ACT to us (LKK) for payment processing.

We need Original copy DV.

Your prompt action is very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 19 February 2019 7:34 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GT 3864R (OI) AND SDZ 110G (TP) ON 14-11-2018; LKK ref : CC4/LPC18020773/T1fa3; Lonpac ref: 18/18/18/VC00/021119

Attachments: LKK Adjustment report.pdf; LKK Inspection report.pdf; LKK Resurvey photo.pdf; LKK survey photo.pdf; TP LOD_ SDZ 110G.pdf

Importance: High

Without Prejudice

Our Ref: CC4/LPC18020773/T1fa3
Your Ref: 18/18/18/VC00/021119

Dear Gerald,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GT 3864R (OI) AND SDZ 100G (TP) ALONG ANG MO KIO AVENUE 5 ON 14/11/2018

We refer to the above matter.

Liability: The accident occurred when our Insured Driver collided into rear of third party vehicle. Liability is down against our Insured.

Summary to offer to third party repairer, Hitachi Capital Asia Pacific Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,485.45 (\$6,995.75 + 7%gst)	\$ 4,721.91 (\$4,413.00 + 7% gst)
2. Loss of Rental	\$ 749.00 (\$140.00 x 5 days)	\$ 749.00 (\$140.00 x 5 days)
3. GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 8,236.45	\$ 5,472.91

****05 days recommendation for repair**

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 18 January 2019 10:57 AM
To: 'Jamilah, Binte MohdKassim'; Taufikh (LKKAUTO)
Cc: Admin A
Subject: RE: Finalisations for vehicle SDZ 110G; DOA: 14/11/2018

Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/LPC18020773/T1fa3
Your Ref: SDZ 110G

Dear Jamilah,

We refer to the above matter.

For COR, our surveyor had recommended amount at P/P \$4,413.00 (before GST) with 5 repair days.

Please note that: All finalisation is subject to our Principal insurer's approval.

*** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

We need original copy LOD.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

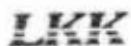
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 28 November 2018 10:51 AM
To: 'JiongHow, Ng'; Mei Kwan (LKKAUTO)
Cc: Admin A
Subject: RE: SDZ110G TP CLAIM GT3864R (Lonpac)

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/LPC18020773/T1fa3
Your Ref: SDZ 110G

Dear Jiong How,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GT 3864R AND SDZ 110G ON 14/11/2018

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18020773/T1fa3n2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 24-04-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GT 3864R	Veh. Inspected	SDZ 110G
Policy No.	Z/18/VC00/102289	Coverage (\$)	0.00
Claim No.	18/18/18/VC00/021119	Excess (\$)	0.00
Assign From	GERALD	Assign Date	15/11/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA ESTIMA	c.c	2362
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	ACR507132874	Colour	WHITE
Odometer	57015	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/50 R18	DUNLOP	6 mm
L/H Front Tyre	235/50 R18	DUNLOP	6 mm
R/H Rear Tyre	235/50 R18	DUNLOP	6 mm
L/H Rear Tyre	235/50 R18	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	14/11/2018	Inspection Date	22/11/2018
Survey held at	HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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TEL: 6256 3561 FAX: 6256 4315

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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDZ 110G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	582.00	582.00
10	REAR BUMPER CLIPS @\$5.50	NECESSARY	55.00	55.00
2	REAR BUMPER OUTER BRACKET LH/RH @\$60.00	NOT NECESSARY	120.00	-
2	REAR BUMPER INNER BRACKET LH/RH @\$60.00	NOT NECESSARY	120.00	-
2	REAR BUMPER REFLECTOR LH/RH @\$60.00	NOT NECESSARY	120.00	-
2	REAR BUMPER TOW COVER @\$38.00	NOT NECESSARY	76.00	-
1	END PANEL	TO REPAIR SEE LABOUR	660.00	-
1	REAR END PANEL UPPER GARNISH TOP	NOT NECESSARY	271.00	-
1	REAR END PANEL UPPER GARNISH LOWER	NOT NECESSARY	255.00	-
1	TAILGATE	BENT	1,700.00	1,700.00
1	TAILGATE AUTO LOCK	BENT	475.00	475.00
1	TAILGATE ESTIMA LOGO	NECESSARY	47.00	47.00
1	TAILGATE TOYOTA LOGO	NECESSARY	75.00	75.00
1	TAILGATE WEATHERSTRIP	NOT NECESSARY	355.00	-
1	REAR WINDSCREEN MOULDING	NECESSARY	90.00	90.00
	LESS 25% DISCOUNT		-1,250.25	-756.00
			3,750.75	2,268.00
SPECIAL NETT ITEMS				
1	REAR BUMPER SENSOR (SN)	NOT WORKING	200.00	200.00
1	SEALANT (SN)	NECESSARY	45.00	45.00
			245.00	245.00
LABOUR				
	PANEL BEAT,CUT ,WELD RE-ALIGN AND REPLACE DAMAGED PARTS OF REAR PORTION.INCLUSIVE OF THE REPAIR OF END PANEL .		1,000.00	750.00
	SPRAY PAINTING ON REAR PORTION OF AFFECTED AREA.		1,000.00	750.00
	CHECK WIRING ,RE-ALIGN TAILLAMPS AND ENSURE PROPER FUNCTION .		80.00	30.00
	REMOVE & REINSTALL 2 PIECES BUMPER PARKING SENSORS.		120.00	30.00

Report Ref No. CC4/LPC18020773/T1fa3n2



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Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	CAVITY TREATMENT ON NEW PARTS.		80.00	40.00
	REMOVE & REINSTALL REAR REVERSE CAMERA.		120.00	30.00
	REMOVE & REINSTALL REAR TAILGATE WINDSCREEN.		180.00	120.00
	TRANSFER TAILGATE LOCK & MECHANISM TO NEW TAILGATE.		150.00	60.00
	CONDUCT WATER SEEPAGE TEST.		120.00	30.00
	REMOVE & REINSTALL REAR TRIM COMPARTMENT TO FACILITATE CUTTING AND REPAIRING WORK.		150.00	60.00
			3,000.00	1,900.00
	GRAND TOTAL		6,995.75	4,413.00
	RECOMMENDED COST OF REPAIRS			4,413.00

Report Ref No. CC4/LPC18020773/T1fa3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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