

Joy Irene (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 29 January 2019 6:32 PM
To: Joy Irene (LKKAUTO); Admin A; CS A Team
Cc: Elaine Cheong; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau; ivy.limls@ssgroup.sg; xiaosi.tanss@ssgroup.sg; ryan.pohlk@ssgroup.sg
Subject: Direct Settlement - Accident Involving SJT5748U (OI: SNM18D05395C02/8) and SHB8358K (TP : LKK REF - CC3/CTI18020770/K1ja3) on 14/11/2018
Attachments: SHB8358 - Scene video.avi

LKK REF - CC3/CTI18020770/K1ja3
CTI REF - SNM18D05395C02/8 (SJT5748U)

Dear Joy Irene

We refer to your email pertaining to the above matter.

You may proceed to resolve the property damage claim at \$5,168.37.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Tuesday, 29 January, 2019 10:22 AM
To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJT5748U (OI: SNM18D05395C02/8) and SHB8358K (TP : LKK REF - CC3/CTI18020770/K1ja3) on 14/11/2018

SNM18D05395C02

Dear Sirs,

This is turning out from a side road scenario where our insured driver initiated the turn whilst TP was travelling/moving straight.

BOLA 10 -100%. Liability is not in our favour.

Insured agreed and aware NCD issue.

Summary to offer to repairer M/s **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows:

	TP CLAIMED	OUR REVISED
Cost of Repairs	\$ 5,257.78 (per estimate)	\$ 4,159.84 GST inc
Loss of Rental	\$ 934.11 (\$103.79 x 9 days)	\$ 726.53 (\$103.79 x7)
Loss of Income	\$ 900.00 (\$ 100 x 9 days)	\$ 280.00 (\$40 x 7)
	\$ 2.00	\$ 2.00
TOTAL	\$ 7,093.89	\$ 5,168.37

Relevant supporting claim documents attached for your perusal and reference.

The above summary is subject for your approval.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Mei Kwan (LKKAuto)
Sent: Monday, 19 November 2018 7:25 PM
To: claimsdept@sg.cntaiping.com
Cc: elaine.cheong@sg.cntaiping.com; Lucas Lee <lucas.lee@sg.cntaiping.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJT5748U (OI : CTI - TBA) and SHB8358K (TP : LKK REF - CC3/CTI18020770/K1ja3) on 14/11/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 8358K at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit <http://www.symanteccloud.com>

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8358K/GS

WITHOUT PREJUDICE

19th December 2018

(By Email Only)

Attn: The Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Dear Sir/Madam

ACCIDENT INVOLVING SHB8358K & SJT5748U ALONG EUNOS ROAD 8 / SUNOS AVE 3 ON 14.11.18

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHB8358K, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SJT5748U at the material time of the accident with the driver of our client's vehicle, Mr Yong Min Fah

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SJT5748U, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$	4159.84 (Incl. GST)
(2) Loss of Rental - 9Days @\$103.79per day	\$	934.11
(3) Loss of Income – 9Days @\$100.00per day	\$	900.00
(4) GIA Search Fee	\$	2.00
	\$	<u>5995.95</u>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHB8358K
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8358K/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: gary.shi@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Tuesday, 29 January 2019 10:25 AM
To: 'harriscons7@gmail.com'
Cc: Admin A
Subject: ACCIDENT INVOLVING SJT 5748U AND SHB 8358K ON 14/11/2018
Attachments: SHB8358 - Scene video.avi

Our ref: CC3/CTI18020770/K1ja3n2

HARRIS CONSTRUCTION P/L

Policy Holder

Dear Sir/Madam,

ACCIDENT INVOLVING SJT 5748U AND SHB 8358K ON 14/11/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

AUTHORISATION TO ACT

I/We, **PREMIER TAXIS PTE LTD** ("the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHB 8358K** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHB 8358K** that was damaged pursuant to the accident which occurred on **14/11/2018** (date) along **EUNOS ROAD 8** (location) involving vehicle no/s **SJT 5748U** ("the accident").

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of "the workshop".


I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of March (month) 2019 (year)



A circular stamp with the text "Premier Taxis Pte Ltd" is partially visible behind the signature.

Signed by "the third party claimant"
(with chop if applicable)



A circular stamp with the text "PREMIER AUTOMOTIVE SERVICES PTE LTD" and "ARC" is partially visible behind the signature.

Signed by "the workshop"
(with chop)

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertaining
to property damage /

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3066471801

Claim No : SNM18D05395C02

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$5,024.58
SINGAPORE DOLLARS FIVE THOUSAND TWENTY FOUR AND CENTS FIFTY
EIGHT ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 8358K
Insured Vehicle No. : SJT 5748U
Date of Loss : 14.11.2018
Place of Accident : EUNOS ROAD 8

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HARRIS CONSTRUCTION PTE LTD
Driver Name : SOH JING TING

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

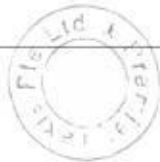
(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	4,159.84
(3) Loss of Use/Rental/Earning	S\$	862.74
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	5,024.58

Claimant Name :

NRIC No :

Signature :

Date :



200304975H
20/3/19



PREMIER
AUTOMOTIVE SERVICES


PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 19-Dec-2018
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHB 8358 K			\$ 3,887.70
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 3,887.70
GST @ 7%				\$ 272.14
GRAND TOTAL				\$ 4,159.84


for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



22 November 2018

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Chan Boon Phek of NRIC Number S1825387I is a registered driver of SHB8358K. Chan Boon Phek is paying daily rental rate of \$103.79 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Kellie Poh", written over a circular stamp.

Kellie Poh

Administration Manager

Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Reg. No. 200304975H

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-177166
Date of Request: 15/11/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date: 15/11/2018
Enquiry By: GOH WEE DEK
TP Vehicle No.: SJT5748U
Accident Date: 14/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJT5748U	China Taiping Insurance (Singapore) Pte. Ltd.	20/10/2018-19/10/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-177166
Date of Request: 15/11/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date: 15/11/2018
Enquiry By: GOH WEE DEK
TP Vehicle No: SJT5748U
Accident Date: 14/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque