



Insured Vehicle No. :

Name of Insured :

Insured Tel No. :

Excess Sec II : \$

Is driver the owner? (YES/NO)

If NO, Driver Name / Age :

Driver Tel No. :

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

20/11/18 14:11

SL 1980Y - X; SL 1980Y - X

Drive - sent out 1st letter.

1st letter reported. Video in / V Drive / Smart phone

21/11/18 12:00pm

Call video footage & 1st V Drive / Smart phone

Call video footage, but spoke to OJD told him based on video

footage, liability is down against us. returned TP claim

and HED. They agree to settle and more HED will be

submitted. Send letter to OJD.

23/11/18

pending Estimate

23/11/18

REC LOR to TP (Pending LOD)

2/12/18

To self mandate

Pending mandate approval.

7/12/18

offer \$6112.00 (Pending acceptance)

20/12/18

TP reject offer. Re-offer \$6319 (Pending acceptance)

21/12/18

TP reject offer. Re-offer max \$6437 (Pending acceptance)

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	45	\$5 6200.00	(7 days) Reduction: \$4200.00 % 41
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	100	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	W/15M	\$5 6015.00	(LTA / Assessed)
Loss of Rental (LOR):	\$5	(5 days)	
Loss of Use (LOU):	\$5	(5 x 9 days)	
Loss of Income (LOI):	\$5	(5 x 9 days)	
LOR only	☐	LOU only	☐
LOR + LOU	☐	LOR + LOI	☐
[Tick only one]			
GIA/LTA Search	\$5	2.00	
Medical:	\$5		
Disbursement:	\$5		(e.g. Tow / Independent)
Legal Cost	\$5		
Total:	\$5	6200.00	Global Sum \$5: 6200.00
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$5	6200.00	Name 1: Cheung Hing Motor Rep Ltd
Payee 2: (Strike if N.A.)	\$5		Name 2:
Payee 3: (Strike if N.A.)	\$5		Name 3:

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Ol:

After call ltr to Ol:

Documentation Check List:

Notification ltr (if non-pickup):

After call ltr to Ol:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

Confirm by: Kenneth

Email ☐ Call ☐

If NO or B 28, Ass. Lia:

3rd claim condition, it is the

last version

SEARCH

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REF: ASM(AXA)

ASSIGNMENT

From: Date: 15/11/2018

Estimated Cost:

OD: ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: 93 1980Y

at Workshop m/s: Chung Hoe Motor

of: Blk 1019 Yishun Ind Park A #01-374

Insured:

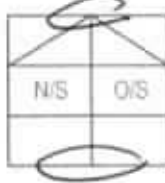
Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:



Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: S17,500

IDAC Accident Rpt: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 07 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle IN / OUT

Veh No: 93 1980Y Yr Regn: 09 09

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Jetta 1390

Colour: M. D. Grey A/C: Insured / Std / NI / NA

Sp. Reading: 173981 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVWZ881K894821303

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Castrol

Front: R/Bal. 2 mm L/Bal. 2 mm D.O.A. 14/11/18

Rear: R/Bal. 3 mm L/Bal. 3 mm D.O.I. 15/11/18

Survey held at: ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

2/F

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

16/11 File part to Castrol, est not ready.

11 Day @ 6200d here as calculations (Red = 4220.22 / 41%)

* 7 repair days + 1 Sunday x 1 pps = 9 days

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Add Fee:

☐

Site Insp 1\$

☐

Interview 1\$

☐

Tech. Insp 1\$

☐

Workshop 1\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1 \$ + RS: 31

1 Photos

1 Other

1

TOTAL

Report Format:

Lump Sum / I.B.I. (\$)

Cheng Hoe Motor Pte Ltd

Bk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

SLS 1980Y
 TP/AXA

M/S : AXA INSURANCE (S) PTE LTD
 8 SHENTON WAY
 #27-02 AXA TOWER
 SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department

Estimate No: ES1891304/YISHUN

Date: 15 Nov 2018

Policy No: 5096591664

Veh Reg No: SLS1980Y

Make/Model: VOLKSWAGEN JETTA
 1.4 TSI AT 1K21G5

Chassis No: WVWZZZ1KZ9U021303

Engine No: CAX305353

Reg. Date: 18/09/2009

WS Ref: TP/AXA/YS

Claim Type: Third Party

Accident Date: 14/11/2018

TP Veh Reg No: SGL1980T

Not Withheld

1 Day & ?

Recovery After Paint

Estimate Repair Cost to Vehicle No :SLS1980Y

Description	U/Price	Quantity	List Price	Amount
			SS	SS
List Price				
1 REAR BUMPER	1,155.36	1 PC	1,155.36	✓
2 REAR BUMPER REINFORCEMENT	630.42	1 PC	630.42	✓
3 REAR BUMPER INNER GARNISH	128.12	1 PC	128.12	✓
4 REAR BUMPER CLIPS	3.50	6 PCS	21.00	✓
5 REAR BUMPER LOWER	645.59	1 PC	645.59	✓
6 REAR BUMPER REFLECTORS	57.51	2 PCS	115.02	✓
7 REAR BOOT	1,584.37	1 PC	1,584.37	✓
8 REAR BOOT LOGO	111.50	1 PC	111.50	✓
9 REAR BOOT EMBLEM (TSI)	78.05	1 PC	78.05	✓
10 REAR BOOT EMBLEM (JETTA)	100.35	1 PC	100.35	✓
11 REAR BOOT INNER LOCK	166.80	1 PC	166.80	X
12 REAR BOOT INNER RUBBER	348.10	1 PC	348.10	✓
13 REAR CENTRE PANEL	1,164.82	1 PC	1,164.82	✓
14 REAR CENTRE PANEL INNER GARNISH	149.59	1 PC	149.59	✓
15 FRONT BUMPER	992.96	1 PC	992.96	✓
16 FRONT BUMPER LOWER	304.20	1 PC	304.20	✓
17 FRONT BUMPER PROTECTORS	72.42	2 PCS	144.84	X
18 FRONT BUMPER CLIPS	3.50	6 PCS	21.00	✓
19 FRONT BUMPER CENTRE LOWER GRILLE	255.60	1 PC	255.60	✓
20 HEADLAMP LOWER BRACKETS	46.83	2 PCS	93.66	X
			8,211.35	
		Less 10%	821.14	7,390.22
Special Net				
21 REVERSE SENSOR	200.00	1 PC	200.00	✓
			200.00	200.00

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

M/S : AXA INSURANCE (S) PTE LTD
 8 SHENTON WAY
 #27-02 AXA TOWER
 SINGAPORE 068811

TEL: 63387288 FAX: 68804739
 ATTN: Motor Claim Department

WS Ref: TP/AXA/YS
 Claim Type: Third Party
 Accident Date: 14/11/2018
 TP Veh Reg No: SGL1980T

Estimate No: ES1891304/YISHUN
 Date: 15 Nov 2018
 Policy No: 5096591664
 Veh Reg No: SLS1980Y
 Make/Model: VOLKSWAGEN JETTA
 1.4 TSI AT 1K21G5
 Chassis No: WVWZZZ1KZ9U021303
 Engine No: CAX305353
 Reg. Date: 18/09/2009

Estimate Repair Cost to Vehicle No :SLS1980Y

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
Labour				
22 REMOVE & REFIX REAR BUMPER ASSY,LOWER SKIRT,REFLECTORS,TAILLAMPS,TO CUT,WELD & RENEW REAR PANEL,KNOCK & REPAIR REAR BOOT & REALIGN THE SAME	800.00	1 LA	800.00	700
23 PUTTY & RESPRAY ON BOOT,REAR BUMPER,REINFORCEMENT,REAR PANEL & REAR AFFECTED AREAS	800.00	1 LA	800.00	700
24 REMOVE & REFIX FRT BUMPER ASSY,GRILLE,HEADLAMPS,MOULDING,TO KNOCK & REPAIR FRT SUPPORT PANEL,BONNET & REALIGN THE SAME	600.00	1 LA	600.00	500
25 PUTTY & RESPRAY ON FRT BUMPER,SUPPORT PANEL,BONNET	600.00	1 LA	600.00	500
26 RUSTPROOFING	30.00	1 LA	30.00	✓
			2,830.00	2,830.00
			Total	S\$ 10,420.22
			Add GST @ 7%	729.42
			Total Amount Payable	S\$ 11,149.64

Li - - - - - Parts hence notify the following:

- To inspect - - - - -
- To replace parts - - - - -
- Parts prices are subject to - - - - -
- Third party survey is on a "V. Insured" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE



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Downpayment Monthly From
\$1000
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20 results/page

14 vehicles

Volkswagen Jetta

Advanced Search

Image	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Volkswagen Jetta	Any	Any	2009	Any	Any	Any	Available
	Volkswagen Jetta 1.4A TSI	\$19,500	\$7,930 /yr	10-Dec-2009	1,390 cc	70,236 km	Sedan	Available
Tip Top Condition With No Repair Needed Guaranteed. Perfect Paintwork With No Scratches At All. Clean And Tidy Engine Bay With No Defects Completely. Very Low Mileage As Car Used As Second Car To Ferr... Luxury Sedan Yet Cheaper Than Normal Japanese Car! Warranty Given! Assurance! Posted: 16-Nov-2018 Tags: 2009 Volkswagen Jetta, 2009 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, Used Volkswagen								
	Volkswagen Jetta 1.4A TSI	\$16,000	\$6,940 /yr	25-Sep-2009	1,390 cc	-	Sedan	Available
Posted: 15-Nov-2018 Tags: 2009 Volkswagen Jetta, 2009 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, Used Volkswagen								
	Volkswagen Jetta 1.4A TSI	\$17,800	\$8,520 /yr	13-Oct-2009	1,390 cc	148,620 km	Sedan	Available
Low Interest Of 1.98% For Limited Period, In House Loan Available, Extended Warranty Available! 1 Owner Only, Low Mileage! Professional Evaluation Services Provided! Purchase From Us, A Company Accred... Dickson Automobile Posted: 15-Nov-2018 Tags: 2009 Volkswagen Jetta, 2009 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, Used Volkswagen								
	Volkswagen Jetta 1.4A TSI	\$16,800	\$7,540 /yr	08-Oct-2009	1,390 cc	-	Sedan	Available
Trade In All Available, Interested Please Call For Viewing, Viewing By Appointment Only. Boeld Auto & Marine Posted: 14-Nov-2018 Tags: 2009 Volkswagen Jetta, 2009 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, Used Volkswagen								
	Volkswagen Jetta 1.4A TSI	\$14,800	\$6,860 /yr	27-Jul-2009	1,390 cc	136,000 km	Sedan	Available
Well Maintain By Previous Owner, Low Mileage, Good For Short Term Drive Or To Who Has Just Passed Their Driving Licence And Can Try This Jetta. Please Call For Viewing Appointment! Benefit Auto Enterprise Pte Ltd Posted: 14-Nov-2018 Tags: 2009 Volkswagen Jetta, 2009 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, Used Volkswagen								
	Volkswagen Jetta 1.4A TSI	\$17,800	N.A	18-Mar-2009	1,390 cc	104,000 km	Sedan	Available
Excellent And Original Condition, Well Maintained Interior And Exterior, Call Now For Viewing. Posted: 14-Nov-2018 Tags: 2009 Volkswagen Jetta, 2009 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, Used Volkswagen								
	Volkswagen Jetta 1.4A TSI	\$22,800	\$20,970 /yr	26-Jun-2009	1,390 cc	-	Sedan	Available
With Number Plate Worth \$18000. otors Pte Ltd Posted: 13-Nov-2018 Tags: 2009 Volkswagen Jetta, 2009 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, Used Volkswagen								



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VOLKSWAGEN JETTA

Price Range



Depreciation



2009



Vehicle Type



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Volkswagen Jetta 1.4A TSI

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Car Details

Price	\$18,900	
Depreciation	\$10,330 /yr	?
	View models with similar depreciation	
Reg Date	24-Sep-2009	
	(10mths 8days COE left)	
Manufactured	2009	?
Mileage	137,857 km (15.1k /yr)	
Transmission	Auto	
Engine Cap	1,390 cc	
Road Tax	\$620 /yr	?
Power	90.0 kW (120 bhp)	
	View specs of the Volkswagen Golf GTI (2003-2009)	
Curb Weight	1,329 kg	?
Features	Smooth And Fuel Efficient 1.4L TSI Engine, 7 Speed DSG Transmission.	
Accessories	Multi Function Steering Control, Sports Rims, Rear Aircon.	
Description	Good Condition, No Repair Needed!	
COE	\$12,899	?
OMV	\$20,135	?
ARF	\$20,135	?
Dereg Value	\$11,170 as of today (change)	?
No. of Owners	1	?
Type of Veh	Mid-Sized Sedan	
Category	PARF Car, Direct Owner Sale	
Availability	Available	DIRECT OWNER

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Posted on: 12-Nov-2018 | Last Updated on: 12-Nov-2018

Tags: Volkswagen Jetta, volkswagen jetta, 2009 Volkswagen Jetta, 2009 volkswagen jetta, Volkswagen Jetta, jetta, Used Volkswagen

Upfront Payment

[+ more Financial info](#)

Transfer Fee	\$25	?
Down Payment	\$5,670 (change)	Maximum 70% Loan ?

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Prior

Seller Information

Contact Person(s)	Mr Goh
Contact No.	98500090
Enquiry	Contact Seller
USEFUL FORMS	
Indemnity form	Sales agreem
Receipt	Hand-over fo
M01	
Instructions on how to complete a seller to consumer deal	
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SLS1980Y

7P/A2A

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 0075G

Vehicle Details

Vehicle No.: SLS1980Y
Vehicle to be Exported: Yes
Intended Deregistration Date: 14 Nov 2018
Vehicle Make: VOLKSWAGEN
Vehicle Model: JETTA 1.4 TSI AT 1K21G5
Primary Colour: Blue
Manufacturing Year: 2009
Engine No.: CAX305353
Chassis No.: WVVZZZ1KZ9U021303
Maximum Power Output: 90.0 kW (120 bhp)
Open Market Value: \$20,135.00
Original Registration Date: 18 Sep 2009
First Registration Date: 18 Sep 2009
Transfer Count: 1
Actual ARF Paid: \$20,135.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 17 Sep 2019
PARF Rebate Amount: \$10,067.00

Intended COE Rebate Details

COE Expiry Date: 17 Sep 2019
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
QP Paid: \$12,899.00
COE Rebate Amount: \$1,085.00
Total Rebate Amount: \$11,152.00

The information contained herein is correct as at 14 Nov 2018

OK



⏪ Service Request Details

Claim

S8M012YJ

Reference

None ✎

Loss Date

November 13, 2018

Request Date

November 14, 2018

Due Date

November 21, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

15.11.2018 @ 1028am
Efeda wh in
Kendh

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

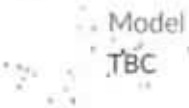
Vehicle Information

Incident Vehicle Registration #

SLS1980Y

Make

TPVD



Service Address

...

Primary Contact/Insured

YI HWA ENGINEERING CONSTRUCTION PTE. LTD.
6 FIRST LOK YANG ROAD, 629730, Singapore
96678373
YIHWAENGINEERING@YAHOO.COM

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions
INSD GIA NOT REPORTED

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

Catherine Chong (LKK Auto)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Wednesday, 14 November, 2018 2:06 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: Repair Survey (Single Joint Expert) - SLS1980Y

Categories: Raghav

Dear Sir,

OUR CLIENT – SLS1980Y

DOA : 13/11/18 @ 6.49am

Y
OUR INSURED : SGL1980T (YI HWA ENGINEERING CONST PTE LTD)

We refer to the above.

Under Protocol - SJE, pls provide list of surveyors for our selection.

Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

16 November, 2018

YI HWA ENGINEERING CONSTRUCTION PTE. LTD.
6 FIRST LOK YANG ROAD
SINGAPORE 629730

Dear Sir,

OUR REF : CC4/ASM18020754/fa3 // S8M012YJ
YOUR REF : SGL 1980Y
ACCIDENT INVOLVING SGL 1980Y / SLS 1980Y AND SME 4967D ON
13/11/2018 ALONG/AT SLE TOWARDS BKE

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 21 November 2018 1:31 PM
To: 'Cheng Hoe Motor Pte Ltd (Yishun-June)'
Subject: RE: ENQUIRY OF LIABILITY - SLS1980Y *** LKK REF: CC4/ASM18020754/fa3

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18020754/Kfa3
Your Ref: SLS 1980Y

Dear sir/madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SGL 1980T AND SLS 1980Y ON 13/11/2018

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 03/10/2019

Survey Details:

Date of loss	13-Nov-18
Date of appointment	14-Nov-18
Date of survey	15-Nov-18
Location of survey	CHENG HOE MOTOR PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLS 1980Y
Make and Model	VOLKSWAGEN JETTA
Date of registration	18/9/2009
Excess	
Market Value	\$17,500
Parf Rebate	\$11,152
Nett Loss	\$6,348

Repair details:

Initial Estimate	\$	10,420.22
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Proposed/Revised repair cost:

Parts	\$	5,434.46
Check items (estimate)	\$	-
Labour	\$	2,430.00
Total	\$	7,864.46
Lump Sum(if applicable)	\$	6,200.00

Number of days for repair	7
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

07 RECOMMENDED REPAIR DAYS + 1 SUNDAY + 1PRS= 9DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 6,634.00	W/GST
Loss of use	\$ 540.00	9days x \$60
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 8.00	
Others	\$ -	
Proposed Total	\$ 7,182.00	

S9MØ1M4C

**<MANDATE IA> - S8M0136X {ACCIDENT INVOLVING
SGL 1980T (OI) & SLS 1980Y (TP) ON 13/11/2018}**

Type

Question

Message

LIABILITY: 100% BOLA S28 (OI LAST) - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$7182.00 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR INSTRUCTION/APPROVAL THANKS - CECILIA

[Reply](#)



Re:<MANDATE IA> - S9M01M4C { ACCIDENT INVOLVING SGL 1980T (OI) & SLS 1980Y (TP) ON 13/11/2018 }

Type

🔗 Question

Message

Please negotiate COR between \$5200 to \$5500 before GST. Thanks

Reply



RE: Re:<MANDATE IA> - S9M01M4C { ACCIDENT INVOLVING SGL 1980T (OI) & SLS 1980Y (TP) ON 13/11/2018 }

Type

🔗 Question

Message

Hi, TP reject offer, propose G/S \$6800.00 (all-in). Kindly let us have your approval/instruction. Thanks - CCL
02/03/2020

Reply



Re:RE: Re:<MANDATE IA> - S9M01M4C { ACCIDENT INVOLVING SGL 1980T (OI) & SLS 1980Y (TP) ON 13/11/2018 }

Type

🔔 Question

Message

Please proceed

Reply

Cecilia



CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

Date: 01 OCT 2019

AXA Insurance (S) Pte Ltd
C/O LKK Auto Consultants

Attn : THE MOTOR CLAIMS DEPT

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO. SLS1980Y & SGL1980T ON 14/11/2018
SLE TWDS BKE.**

We are authorized by SLS1980Y for their above matter.

Record reveals that you are the insurer of SGL1980T. We therefore wish to seek compensation from you as below:-

1. Cost of Repairs	S\$ 6634.00
2. Loss of Use (7+2 x \$60/Day)	S\$ 540.00
3. Hire of Vehicle	S\$ 0.00
4. LTA Search Fee/GIA Reports	S\$ 8.00
TOTAL	S\$ 7182.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

Cheng Hoe Motor Pte Ltd

Bk: 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : AXA INSURANCE (S) PTE LTD
8 SHENTON WAY
#27-02 AXA TOWER
SINGAPORE 068811
TEL: 63387288 FAX: 68804739
ATTN: Motor Claim Department

NO: CL8190868
Date: 21 Aug 2019
Policy No: 5096591664
Veh Reg No: SLS1980Y
Make/Model: VOLKSWAGEN JETTA
1.4 TSI AT 1K21G5
Job No: JC1600335

WS Ref: TP/AXA/YS
Claim Type: Third Party
Accident Date: 14/11/2018
TP Veh Reg No: SGL1980T

PAGE:1

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	S\$ 6,200.00	S\$ 6,200.00

Total	S\$ 6,200.00
Add GST @ 7%	434.00
Total Amount payable	<u>S\$ 6,634.00</u>

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18020754/Kga3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN		Date : 10-03-2020		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGL 1980T	Veh. Inspected	SLS 1980Y	
Policy No.	GA352452	Coverage (\$)	0.00	
Claim No.	S9M01M4C	Excess (\$)	0.00	
Assign From		Assign Date	14/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN JETTA (A)	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2009	
Chassis No.	WVWZZZ1KZ9U021303	Colour	METALLIC DARK GREY	
Odometer	173961	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	CONTINENTAL	2 mm	
L/H Front Tyre	205/55 R16	CONTINENTAL	2 mm	
R/H Rear Tyre	205/55 R16	CONTINENTAL	3 mm	
L/H Rear Tyre	205/55 R16	CONTINENTAL	3 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR & FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	14/11/2018	Inspection Date	15/11/2018	
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days		

**LKK Auto Consultants Pte Ltd**

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLS 1980Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	BENT	1,155.36	1,155.36
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	630.42	630.42
1	REAR BUMPER INNER GARNISH (CONSISTENT)	CRACKED	128.12	128.12
6	REAR BUMPER CLIPS @\$3.50 (CONSISTENT)	NECESSARY	21.00	21.00
1	REAR BUMPER LOWER (CONSISTENT)	DENTED	645.59	645.59
2	REAR BUMPER REFLECTORS @\$57.51 (CONSISTENT)	O/S CRACKED	115.02	57.51
1	REAR BOOT (CONSISTENT)	TO REPAIR SEE LABOUR	1,584.37	-
1	REAR BOOT LOGO (CONSISTENT)	NECESSARY	111.50	111.50
1	REAR BOOT EMBLEM (TSI) (CONSISTENT)	NECESSARY	78.05	78.05
1	REAR BOOT EMBLEM (JETTA) (CONSISTENT)	NECESSARY	100.35	100.35
1	REAR BOOT INNER LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	166.80	-
1	REAR BOOT INNER RUBBER (CONSISTENT)	SERVICEABLE	348.10	-
1	REAR CENTRE PANEL (CONSISTENT)	BENT	1,164.82	1,164.82
1	REAR CENTRE PANEL INNER GARNISH (CONSISTENT)	DENTED	149.59	149.59
1	FRONT BUMPER (CONSISTENT)	MTG CRACKED	992.96	992.96
1	FRONT BUMPER LOWER (CONSISTENT)	DISTORTED	304.20	304.20
2	FRONT BUMPER PROTECTORS @\$72.42 (CONSISTENT)	TO REPAIR SEE LABOUR	144.84	-
6	FRONT BUMPER CLIPS @\$3.50 (CONSISTENT)	NECESSARY	21.00	21.00
1	FRONT BUMPER CENTRE LOWER GRILLE (CONSISTENT)	CRACKED	255.60	255.60
2	HEADLAMP LOWER BRACKETS @\$46.83 (CONSISTENT)	TO REPAIR SEE LABOUR	93.66	-
LESS 10% DISCOUNT			-821.14	-581.61
			7,390.21	5,234.46
SPECIAL NETT ITEMS				
1	REVERSE SENSOR(SN) (CONSISTENT)	SHORTED	200.00	200.00
			200.00	200.00

Report Ref No. CC4/ASM18020754/Kga3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	REMOVE & REFIX REAR BUMPER ASSY ,LOWER SKIRT REFLECTORS ,TAILLAMPS ,TO CUT ,WELD & RENEW REAR PANEL ,KNOCK & REPAIR REAR BOOT & REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF REAR BOOT,REAR BOOT INNER LOCK AND HEADLAMP LOWER BRACKETS .		800.00	700.00
	PUTTY & RESPRAY ON BOOT ,REAR BUMPER ,REINFORCEMENT ,REAR PANEL & REAR AFFECTED AREAS.		800.00	700.00
	REMOVE & REFIX FRT BUMPER ASSY ,GRILLE ,HEADLAMPS ,MOULDING ,TO KNOCK & REPAIR FRT SUPPORT PANEL ,BONNET & REALIGN THE SAME.		600.00	500.00
	PUTTY & RESPRAY ON FRT BUMPER ,SUPPORT PANEL ,BONNET.		600.00	500.00
	RUSTPROOFING.		30.00	30.00
			2,830.00	2,430.00
	GRAND TOTAL		10,420.21	7,864.46
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			6,200.00

Report Ref No. CC4/ASM18020754/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01M4C
Reference	CC4/ASM18020754/Kga3q2
Loss Date	14 November 2018
Report Date	2 May 2019 10:41:14 AM
Request Date	30 May 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approval Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	5LS1980V
Make	TPVD VOLKSWAGEN
Model	JETTA 1.4 TSI AT 1K21GS
Service Address	
...	
Primary Contact/Insured	
VI HWA ENGINEERING CONSTRUCTION PTE LTD, 6 FIRST LOK YANG ROAD, 629730, Singapore 96678373 YHWAENGINEERING@YAHOO.COM	
Claim Handler	
ANG Yvonne 6568804461 yvonne_ang@aaa.com.sg	

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LETTER TO CI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LKK RESURVEY PHOTO 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 LKK RESURVEY PHOTO 3.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 LOD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 PAIF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 MANDATE APPROVAL.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 MANDATE IN DD 03102019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
 SCL1980T 1.pdf	Letters and Correspondence	Others	KADRI Maiteen	2 May 2019
 SCL1980T 2.pdf	Letters and Correspondence	Others	KADRI Maiteen	2 May 2019
 SLS1980T TP-GIA.pdf	Reports & Statement	GIA Report	KADRI Maiteen	2 May 2019
 SCL1980T 4.pdf	Letters and Correspondence	Others	KADRI Maiteen	2 May 2019
 SCL1980T 3.pdf	Letters and Correspondence	Others	KADRI Maiteen	2 May 2019
 SME4967D TP-GIA.pdf	Reports & Statement	GIA Report	KADRI Maiteen	2 May 2019
 Accident Statement.pdf	Letters and Correspondence	Others	KADRI Maiteen	2 May 2019
 REPLY FROM WORKSHOP.mng	Letters and Correspondence	Others	KADRI Maiteen	2 May 2019