

Surveyor:

N22

DOI:

ASSIGNMENT

8-11-18

Date / Time:

8/11/18

Registered in Merimen:

15/11/18

Pre-assign / CCU / FTE

Insured Vehicle No.:

SLV 196K

Claim No.:

Name of Insured:

ANC MOTORING P/L

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$5

D.O.A.:

4-11-18

Place of Accident:

C46 Ave 6

Is driver the owner?

( YES / ☒ )

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHB 396 G



INSRS:

WSP:

Tel:

Liability:

RMKS:

Smpt, m



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/11/18

SHB 396 G - 12/11/18 2:40pm - 12/11/18 2:40pm - 12/11/18 2:40pm

SLV 196K - X

- Spoken to OI (10:00pm - Mr. Ng) He confirmed the  
- Informed OI as TP claim, agreed to  
- settle and ensure NCD will be affected.

- FINALISED

- TP LOD IN BY EMAIL

15/06/19

10/06/19

- SEND ACCEPTANCE EMAIL TO TP  
- TP ACCEPTED OFFER.  
- ALL DOCS IN ORDER.  
- TO CLOSE.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: P/P

SS 1,098.23

( 2 days)

Reduction:

G1

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

SS 1,098.23

Loss of Rental (LOR):

SS 601.88

( 45 days)

x \$133.75

Loss of Use (LOU):

SS

-

(5 x days)

Loss of Income (LOI):

SS

-

(5 x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

SS

7.00

Medical:

SS

-

Disbursement:

SS

-

Legal Cost:

SS

-

Total:

SS 1,707.11

Global Sum SS:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 1,707.11

Name 1:

SHUT TAXIS PRE LOD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

9310.00

REF: NA2

REF: AIG

TAXI 11/18/2021

Surveyor: NA2

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

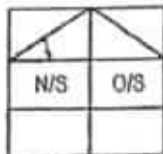
Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

UAC Accident Report: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seon: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_

days

Res.: Yes or No

Lum Sum: \_\_\_\_\_

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Veh No: SHB 796G

Yr Regn: 1 APR, 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIN

c.c. 1,798

Colour: MAROON

A/C: Insured / Std / NI / NA

Sp. Reading: 304,668

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDKN364605767683

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FALKEN

Front

Rear

R/Bal. 5 mm

mm

R/Bal. 5 mm

mm

L/Bal. 5 mm

mm

L/Bal. 5 mm

mm

D.O.A. 4/11/18

D.O.A. 8/11/18

Survey held at

SMART WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

AIG P/P

P/P \$1,098.23  
CRD: \$1,775.66 (G1%)

Date/Time, File Pass to?



: Preli Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

\*Survey Fee:

Transportation:

Add Fee:



: Site Insp (\$

)

\$ + RS \$



: Interview (\$

)

: Photos



: Tech. Inv (\$

)

: Others



: Weekend (\$

)

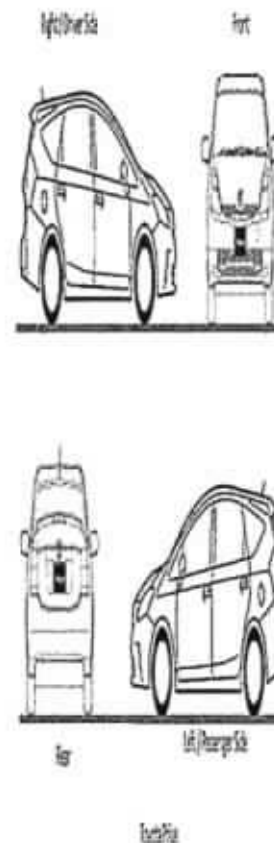
TOTAL

Report Format: \_\_\_\_\_



Lump Sum / I.B.I: (\$ \_\_\_\_\_)

### Section A - Accident Details

Registration Number	SHB796G
Case Reference Number	TAX/11/18/2021
Registration Date	1/4/2016
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	AZHAR ISA
Type of Accident	Head to Rear
Accident Date and Time	4/11/2018 8:59 PM
Accident Reported Date and Time	5/11/2018 3:25 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	Yes
Towed Back Date and Time	7/11/2018 3:51 PM
Replacement Vehicle issued?	No
Job Card Number	24098642
Special Instruction to ARC, if any	TOWED \$60 /AIG - LKK
Prepared Date and Time	8/11/2018 2:58 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



### Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$200.00
Total Spray Cost	\$558.00	\$200.00
Total Spare Part Cost	\$1,533.89	\$618.23
Total Other Cost	\$444.00	\$80.00
<b>TOTAL COST</b>	<b>\$2,873.89</b>	<b>\$1,098.23 (P/P)</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Tuck Foo Kok	Naz (LKK) / AIG
ARC / Surveyor Sign Off Date	08/11/2018 3:50 PM	08/11/2018 5:09 PM
Signature		
Remarks	PART BY PART REPAIR. 2 DAYS. CHECK ITEMS PHOTOS. BEFORE PAINT PHOTOS.	

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1902-0053	Invoice Number	
Quotation Date	04.02.2019	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$338.00	\$200.00 ✓
Total Labour	\$338.00	\$200.00

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO REPSRAY REAR BUMPER	\$378.00	\$200.00 ✓
Total Spray Painting & Panel Beating	\$558.00	\$200.00

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00 ✓
TO WASH AND VACUUM	\$60.00	\$0.00
TOWING CHARGE	\$84.00	\$60.00 ✓
Total Other Costs	\$444.00	\$80.00

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$456.60	25.00	\$343.95 ✓	Replace	Replace ✓
		52161-16010	BUMPER CLIPS	0.00	\$1.61	0.00	\$0.00	Replace	Not Given X
		76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given X
		52563-47010	TAIL LAMP BRACKET, LH	0.00	\$30.70	0.00	\$0.00	Replace	Not Given X
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given X
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Check X
		52576-47020	BUMPER SIDE RETAINER RRLH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given X
		52562-47010	TAIL LAMP BRACKET, RH	0.00	\$30.70	0.00	\$0.00	Replace	Not Given X
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check X
		52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Check X
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00 ✓	Replace	Replace ✓
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given X
Total					\$1,665.01		\$483.95		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace
Total					205.70		154.28		

618.23  
 + 200.00  
 + 280.00  
 -----  
 1098.23

CONFIRMED PART BY PART REPAIR \$1098.23 / 2 DAYS

Naz Lkk  
 nf

Look Auto Consultants hereby certify the Receiver of the following:

- To receive before/after cost
- To display damaged parts
- Parts prices are subject to market
- Third party survey on a "no win, no fee" basis
- No illegal modifications
- Supplemental work is subject to approval and is subject to the relevant insurance company

Acknowledged by Receiver:  
 Signature:  
 Date:

# **REQUEST FOR SUPPLYMENT PARTS**

Contractor:	WEGA ENGINEERING PTE LTD		
Accident Case Number	TAX/11/18/2021	Date of Collection	10 / 11 / 2018
Vehicle No	SHB796G	Date of Request	10 / 11 / 2018
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	

S/N	Part Number	Part Description	Quantity	Unit Price
		BUMPER REINFORCEMENT REAR	1	205.70

<<<Please submit photographs for damaged parts>>>

I, (Name) Leong Chee Kwong

(Position)

Do solemnly and sincerely declare that Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....

Signature of person making this declaration

[To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission



## Case Details

Case Reference Number : TAX011/18/2021

Company Type : SMRT Taxis Pte Ltd

Insurance Company Name : AIG Asia Pacific

Type of Repair : Accident Repair

Estimation ID : EST-4438-8D

Insurance Pte Ltd

Vehicle Registration Number : SHB796G

Assigned By : Taxi Claims Manager Team

Accident Date and Time : 04/11/2018 12:59 PM

Vehicle Age(In Months) : 31

## Documents / Photographs

View Documents / Photographs

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

SOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			BUMPER REAR	1	408.80	408.80	25.00	306.60	Replace	1	343.95	Replace + OK
One Time Key In	Main			BUMPER CLIPS	10	1.81	18.10	25.00	13.58	Replace	0	0	Not Give + XSVL
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.28	Replace	0	0	Check + ?
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.80	139.80	25.00	104.85	Replace	0	0	Check + ?
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.80	139.80	25.00	104.85	Replace	0	0	Not Give + XSVL
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Not Give + XSVL
One Time Key In	Main			PUCEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace + FUEL
One Time Key In	Main			BUMPER LP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Not Give + XSVL
One Time Key In	Main			BUMPER SIDE RETAINER RRLH	1	94.80	94.80	25.00	71.10	Replace	0	0	Not Give + XSVL
One Time Key In	Main			BUMPER SIDE RETAINER RRRH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check + ?
One Time Key In	Main			TAIL LAMP BRACKET, LH	1	30.70	30.70	25.00	23.03	Replace	0	0	Not Give + XSVL
One Time Key In	Main			TAIL LAMP BRACKET, RH	1	30.70	30.70	25.00	23.03	Replace	0	0	Not Give + XSVL
Total Spare Part Cost:												463.95	
Lump Sum Discount (%)												0	
Final Spare Part Cost:												463.95	

### Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR REAR PORTION	338.00	200	
Total:		338.00	200.00	

## Spray Coat Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO RESPRAY REAR BUMPER	278.00	200	
2	TO RESPRAY BUMPER BEAM	180.00	0	CHECK
Total:		558.00	200.00	

## Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TOWING CHARGE	84.00	0	
2	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	NN
3	TO TEST AND REPAIR REVERSE SENSOR SYSTEM	120.00	20	
4	TO REPLACE SUNDRY PARTS	100.00	0	NN
5	TO WASH AND VACUUM	60.00	0	NN
Total:		444.00	20.00	

## Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Cost	1,379.62	483.95
Total Labour Cost	338.00	200.00
Total Spray Painting	958.00	250.00
Other	444.00	20.00
Overall Total	2,719.62	883.95
Lump Sum Repair Option		
Lump Sum Total	0.00	883.95
Surveyor Approved Amount		883.95
No of Repair Days*	3	2
Remarks	-	PART BY PART REPAIR 2 DAYS. CHECK ITEMS PHOTOS BEFORE PAINT PHOTOS.
Surveyor Name		NAZ
Signature		

Survey Date 08/11/2018

NAZ LKK  
8/11/18  
PIP  
2 DAYS  
CHECK ITEMS PHOTOS  
AFTER RT BEFORE PAINT PHOTOS

KK Auto Consultants hence notify the Repairer of the following:

- To respray both after spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "no work no fee" basis
- No illegal modifications to be made
- Supplementary work to be done on request is subject to prior approval and quotation from party

Acknowledged by Repairer

Signature

Date



## Vic (LKKAuto)

---

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Tuesday, 12 March, 2019 4:25 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 4/11/2018 involving SHB 796G & SLV 196K (AIG's insured)  
Our Ref: TAX/11/18/2021/lg  
**Attachments:** TAX 11 18 2021.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1098.23
Loss of Rental	\$601.88 ( 4.5 days x \$133.75 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$1707.11</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18020742/NHA3

17 APRIL 2019

**ANC MOTORING PTE LTD**  
176 SIN MING DRIVE  
#04-14  
SIN MING AUTOCARE  
SINGAPORE 575721

Dear Sir/Madam,

**ACCIDENT INVOLVING SLV196K & SHB796G ALONG/AT CHOA CHU KANG AVE 6  
TOWARDS BRICKLAND ROAD ON 04/11/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB796G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



**KHANCHNA**  
Case Handler  
DID: 6841-2360  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*



Date: 5/11/2018

Our Ref. No.:

### Letter of Authorisation

I, AZHAR Bin ISA (NRIC No.: S2607927-F) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB796G hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SLV 196K happened on 4<sup>th</sup> Nov / 8.59 p.m <sup>9+pm</sup> → along Place CCK AVE 6 SLIP RD TO BRICKLAND RD

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

AZHAR Bin ISA

Signature:

NRIC No.

S2607927-F

Tel No.

98929353

Address

BLK 242, BT. BATOK EASY AVE 5

# 03-200, (650242)

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHB 796G** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 796G** that was damaged pursuant to the accident which occurred on **04/11/2018** (date) along **CHOA CHU KANG AVENUE 6** (location) involving vehicle no/s **SLV 196K** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of June (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,098.23** (Repair Cost), **S\$601.88** (Loss of Rental/Use), **S\$7.00** (Disbursement), for vehicle no. **SHB 796G** that was damaged pursuant to the accident which occurred on **04/11/2018** (date) along **CHOA CHU KANG AVENUE 6** (location) involving vehicle no/s **SLV 196K**. This is pursuant to the inspection conducted on **08/11/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB 796G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 796G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of June (month) **2019** (year)

 NAZE  
Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV190200246  
Date : 20.02.2019  
Vehicle No. : SHB796G  
Your Ref No. : TAX/11/18/2021  
Our Ref No. : 24098642  
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
<b>Parts</b>					
BUMPER REINFORCEMENT REAR	1.00	\$ 205.70	(25.00 )	\$ 51.42	\$ 154.28
BUMPER REAR	1.00	\$ 458.60	(25.00 )	\$ 114.65	\$ 343.95
BUMPER CLIPS	0.00	\$ 1.61	0.00	\$ 0.00	\$ 0.00
BUMPER REINFORCEMENT REAR	0.00	\$ 205.70	0.00	\$ 0.00	\$ 0.00
ARM SUB-ASSY, RR BUMPER LH	0.00	\$ 139.60	0.00	\$ 0.00	\$ 0.00
ARM SUB-ASSY, RR BUMPER RH	0.00	\$ 139.60	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
BUMPER LIP REAR	0.00	\$ 228.90	0.00	\$ 0.00	\$ 0.00
BUMPER SIDE RETAINER RR/LH	0.00	\$ 94.80	0.00	\$ 0.00	\$ 0.00
BUMPER SIDE RETAINER RR/RH	0.00	\$ 94.80	0.00	\$ 0.00	\$ 0.00
TAIL LAMP BRACKET, LH	0.00	\$ 30.70	0.00	\$ 0.00	\$ 0.00
TAIL LAMP BRACKET, RH	0.00	\$ 30.70	0.00	\$ 0.00	\$ 0.00
<b>Sub-Total</b>					<b>\$ 618.23</b>
<b>Labour</b>					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
<b>Others</b>					
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TOWING CHARGE	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00

Authorised Signature  
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV190200246  
Date : 20.02.2019  
Vehicle No. : SHB796G  
Your Ref No. : TAX/11/18/2021  
Our Ref No. : 24098642  
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 1,098.23

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 04.11.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/11/18/2021

From: SMRT Taxis Pte Ltd

Date: 14/11/2018

**ACCIDENT INVOLVING SHB 796G & SLV 196K ON 04/11/2018 ALONG SLIP ROAD  
OF CHOA CHU KANG AVE 6 TOWARDS BRICKLAND RD**

This is to confirm that the daily rental rate for SHB 796G is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the  
above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager





## Laid Up Report

Accident Start Date : 01/10/2018  
Accident End Date : 11/12/2018

Date Generated : 12/12/2018  
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/18/2021	SHB798G	SMRT Taxis Pte Ltd	TOYOTA	PRUIS	24098642	07/11/2018 3:51 PM	12/11/2018 8:41 AM

TAX/11/18/2021 - 54B796G

## Enquire Transaction History

Log Date/Time: 07 Nov 2018 / 09:00:37  
Asset Type: Vehicle Transaction Amount: \$7.49  
Asset ID: SIV196K  
Transaction Type: 18.32 Insurance Enquiry (GIRO Payment) Channel: External Agency  
User ID: ESASBAHO - BALQISH BINTE ABDUL Business Transaction Reference No: 20181107090037885787  
HALIL

Search Date / Time: 04 Nov 2018 20:59:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Nov 2018 <a href="#">Edit Reg</a>		08 Nov 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,098.23</b> <a href="#">Edit Estimates</a>	<b>S\$1,098.23</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span>[Created by adjuster]</span>									
Insured: <b>ANC MOTORING PTE LTD</b> , Co. Reg. No.: 201527433C									
Main Claimant: <b>SMRT TAXIS PTE LTD</b> , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: <b>SHB796G</b>		Date of Loss: 04/11/2018 21:00 - :59 <b>[31 Months and 3 Days From LTA Reg Date (Man Yr)]</b>							
Claim Type: <b>TP / 5490652859SG</b>		Policy/Cover Note No.: 0999994417 (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SLV196K</b>		Policy No. (Claimant): D-18090213MFSH							
		Excess:							
Repairer: <b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Ler, Bernard-JQ</b> ] BernardJiQian.Ler@aig.com									
Claimant's Insurer: <b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Muhammad Nazril Bin Abdullah</b> ] ... <b>[Final Rpt due 26/11/2018]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span>View All</span> <span>Compose Case Mail</span>									
<ul style="list-style-type: none"> <li>AIG_SG (16/11/2018): Request to upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span>View All</span> <span>Search Tasks</span> <span>Create New Task</span> <span>Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHB796G (5490652859SG)  
[SLV196K]  
TP  
SMRT TAXIS PTE LTD  
Nov 4 2018 9:00PM  
[ANC MOTORING PTE LTD]  
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1	Edit				
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	18/06/19 18:00		Odometer Reading												1	Load JPG		<input checked="" type="checkbox"/>		
2	18/06/19 18:00		Chassis Number												1	Load JPG		<input checked="" type="checkbox"/>		
3	18/06/19 18:00		General View												1	Load JPG		<input checked="" type="checkbox"/>		
4	18/06/19 18:00		General View												1	Load JPG		<input checked="" type="checkbox"/>		
5	18/06/19 18:00		General View												1	Load JPG		<input checked="" type="checkbox"/>		
6	18/06/19 18:00		General View												1	Load JPG		<input checked="" type="checkbox"/>		
7	18/06/19 18:00		General View												1	Load JPG		<input checked="" type="checkbox"/>		
8	18/06/19 18:00		General View												1	Load JPG		<input checked="" type="checkbox"/>		
9	18/06/19 18:00		General View												1	Load JPG		<input checked="" type="checkbox"/>		
10	18/06/19 18:00		General View												1	Load JPG		<input checked="" type="checkbox"/>		
11	18/06/19 18:00		General View												1	Load JPG		<input checked="" type="checkbox"/>		
12	18/06/19 18:00		General View												1	Load JPG		<input checked="" type="checkbox"/>		
13	18/06/19 18:00		Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>		
14	18/06/19 18:00		Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>		
15	18/06/19 18:00		Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>		
16	18/06/19 18:00		Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>		
17	18/06/19 18:00		Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>		
18	18/06/19 18:00		Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>		
19	18/06/19 18:00		Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>		
20	18/06/19 18:00		Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>		
21	18/06/19 18:00		Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>		
22	18/06/19 18:00		Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>		
23	18/06/19 18:00		Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>		
24	18/06/19 18:00		Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>		
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	19/11/18 13:55		TP ESTIMATE - MARKED												1	Load PDF				
2	19/11/18 13:55		TP GIA REPORT												1	Load PDF				
3	17/04/19 17:35		LETTER TO OI												1	Load PDF				
4	27/06/19 10:03		WORKSHOP INVOICE												1	Load PDF				
5	27/06/19 10:03		AUTHORISATION TO ACT FORM												1	Load PDF				
6	27/06/19 10:03		Release Voucher												1	Load PDF				
7	27/06/19 10:03		RENTAL RECEIPT												1	Load PDF				
8	27/06/19 10:03		RENTAL MILEAGE												1	Load PDF				
9	27/06/19 10:03		LTA SEARCH												1	Load PDF				

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	16/11/18 09:40	OI GIA REPORT		Load PDF
2	19/11/18 10:15	TP GIA Report		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLV196K (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB796G (TP veh)		
Date of Accident:	04/11/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		3,270.71
Final Repair Cost	:	\$		1,098.23
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		601.88    4.5 days
LTA / GIA Search Fee	:	\$		7.00
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		1,707.11

Is Third Party Workshop GIA Registered?    ☐ YES    ☒ NO    (Kindly indicate below)

A) For Non GIA Registered Workshop:    Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop:    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 1,707.11
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

27 Jun  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18020742/NHA3Q2

Date: 27/06/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994417

Claimant Vehicle No : SHB796G

Insured Vehicle No : SLV196K

Date of Loss: 04/11/2018

Nature of Claim:

TP

Claim No: 5490652859SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB796G

Make &amp; Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR6586472

Reg. Date: 01/04/2016 (Man. Year: 2015)

Chassis No: JTDKN36U605767683

Colour: Maroon

Odometer: 304668 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Falken 5 mm

Rear Left Side:

Falken 5 mm

Front Right Side: Falken 5 mm

Rear Right Side:

Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,930.71	618.23	1,312.48	67.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,340.00	480.00	860.00	64.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>3,270.71</b>	<b>1,098.23</b>	<b>2,172.48</b>	<b>66.42</b>
+ Car Rental (4.5 x S\$133.75/day) (S\$)		601.88		
+ Doc/Search Fee (S\$)		7.00		
<b>Nett Liability (S\$)</b>		<b>1,707.11</b>		

### INSPECTION

Date of Assignment: 08/11/2018

Date Inspected: 08/11/2018 Inspected At:

SMRT Automotive Services Pte Ltd  
(Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 2.0 days

**Adjuster:** Muhammad Nazril Bin Abdullah

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 25%)	Cracked	458.60 F	*343.95 F
2	1		*BUMPER REINFORCEMENT REAR(DISC 25%)	Bent	205.70 F	*154.28 F
3	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
4	1		*BUMPER CLIPS	Not Necessary	1.61 F	*- F
5	1		*BUMPER LIP REAR	Serviceable	228.90 F	*- F
6	1		*TAIL LAMP BRACKET ,LH	Serviceable	30.70 F	*- F
7	1		*SENSOR REVERSE	Serviceable	180.00 F	*- F
8	1		*ARM SUB-ASSY,RR BUMPER LH	Serviceable	139.60 F	*- F
9	1		*BUMPER SIDE RETAINER RR /LH	Serviceable	94.80 F	*- F
10	1		*TAIL LAMP BRACKET ,RH	Serviceable	30.70 F	*- F
11	1		*BUMPER REINFORCEMENT REAR	Serviceable	205.70 F	*- F
12	1		*BUMPER SIDE RETAINER RR/RH	Serviceable	94.80 F	*- F
13	1		*ARM SUB-ASSY ,RR BUMPER RH	Serviceable	139.60 F	*- F
Total Parts (S\$)					1,930.71	618.23

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	558.00	200.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO REPLACE SUNDRY PARTS	New	100.00	0.00
5	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	20.00
6	TO WASH AND VACUUM	New	60.00	0.00
7	TOWING CHARGE	New	84.00	60.00
Gross Labour Cost (\$\$)			<b>1,340.00</b>	<b>480.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >