

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 26 August, 2019 1:18 PM
To: Vic (LKKAUTO); Admin A
Cc: Ong Chin Kiat; Alfred Toh; Hsiao Tong (LKKAUTO); Chee So Chow
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBC9613H (OI: SNM18D05290C02/3(ock) and SHC4712S (TP : LKK REF - CC3/CTI18020740/Nha3) on 08/11/2018

LKK REF - CC3/CTI18020740/Nha3
CTPIS REF – SNM18D05290C02/3(ock)

Dear Vic

We refer to your email of 23 August 2019 pertaining to above matter.

Please proceed to resolve the property damage claim at \$11,590.40.

We await your payment advice to enable Chin Kiat to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, 23 August, 2019 2:09 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBC9613H (OI: SNM18D05290C02/3(ock) and SHC4712S (TP : LKK REF - CC3/CTI18020740/Nha3) on 08/11/2018

CTI REF – TBA
LKK REF – CC3/CTI18020740/Nha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBC 9613H (OI) AND SHC 4712S (TP) ON 08/11/2018

We refer to the above matter.

It was reported that Insured vehicle was changing lane when collided to the TP vehicle.

We had spoken to the Insured Company PIC Mr Alex and was informed of the TP claim. A letter was also sent out to the Insured company to notify TP claim and NCD issues. No feedback received till date.

As such, under MCF and BOLA scenario 15, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **SMRT AUTOMOTIVE SERVICES PTE LTD** is as follows:

| TP CLAIMED | | REVISED - TO OFFER |
|---------------------------------------|---------------------|----------------------------------|
| Cost of Repair | \$ 28,558.24 | \$ 10,311.00 |
| Loss of Rental (\$118.24 x 11.5 days) | \$ 1,359.76 | \$ 1,182.40 (\$118.24 x 10 days) |
| Loss of Income (\$60 x 1.5 days) | \$ 90.00 | \$ 90.00 (replacement) |
| LTA Search Fee | \$ 7.00 | \$ 7.00 |
| TOTAL | \$ 30,015.00 | \$ 11,590.40 |

Breakdown of days is as follows:

| | |
|---------------------|----------------|
| Recommended Days | 6 days |
| Weekends / Downtime | 4 days |
| TOTAL | 10 days |

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Ong Chin Kiat [<mailto:chinkiat.ong@sg.cntaiping.com>]

Sent: Tuesday, 20 November, 2018 3:02 PM

To: Mei Kwan (LKKAuto)

Cc: Poh Kin (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving GBC9613H (OI : CTI - TBA) and SHC4712S (TP : LKK REF - CC3/CTI18020740/Nfa3) on 08/11/2018

Without Prejudice

Dear Mei Kwan,

We attached a copy of our insured's GIA report

Thank you.

Regards,

Ong Chin Kiat

Assistant Claims Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 19 November, 2018 7:12 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC9613H (OI : CTI - TBA) and SHC4712S (TP : LKK REF - CC3/CTI18020740/Nfa3) on 08/11/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 4712S at M/s SMRT Automotive Services Pte Ltd (Woodlands) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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