

## Mei Kwan (LKKAuto)

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**From:** Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>  
**Sent:** Tuesday, 20 November, 2018 3:02 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Poh Kin (LKKAuto); CS A Team; Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GBC9613H (OI : CTI - TBA) and SHC4712S (TP : LKK REF - CC3/CTI18020740/Nfa3) on 08/11/2018  
**Attachments:** insd gia report.PDF  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed  
**Categories:** HMK

### Without Prejudice

Dear Mei Kwan,

We attached a copy of our insured's GIA report

Thank you.

Regards,

**Ong Chin Kiat**  
Assistant Claims Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Monday, 19 November, 2018 7:12 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Direct Settlement - Accident Involving GBC9613H (OI : CTI - TBA) and SHC4712S (TP : LKK REF - CC3/CTI18020740/Nfa3) on 08/11/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 4712S at M/s SMRT Automotive Services Pte Ltd (Woodlands) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Poh Kin and he can be contacted at DID: 6841 2132.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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