

INSURANCE

INS. CASE OWNER

Bemard.

CC 6 / AIG1802

0720, A

83

LKK

IDAC

Surveyor:

Adrian

DOI:

ASSIGNMENT

20/11/18

Date / Time:

15/11/18

Registered in Merimen:

15/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKV 467119

Name of Insured:

CHEW SRI KHEAN

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

10/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: CHEW SRI KHEAN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

564789587654

Policy No.:

70465670-07

Make / Model:

TOYOTA

Place of Accident:

LIE TINS VIE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SKV 467119

SKV 687119

SKV 70468



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kai

motor

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/11/18

16/11/18

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16/11/18

SKV 687119-x

SKV 467119-x

Called CID Mr Chew. He said that he may touch TP's vch rep position from TP claim. He concern ch the TP's front damage.

Mr - JMK turn

STAGE

DATE / PIC

Non-Reporting Ir (1st):

Non-Reporting Ir (2nd):

Non-Reporting Ir (Final):

Notification Ir (if non-pickup):

Call CI:

After call Ir to CI:

Documentation Check List:

Notification Ir (if non-pickup):

After call Ir to CI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. 28 (3 vch cc. 01 lost).

If No or B 28, Ass. Lia:

%

Repair Cost:

SS

400.50

(only rear position)

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

100.00

(5 60 x 3 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

Total:

SS

1089.50

Global Sum SS:

1089.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1089.00

Name 1:

Kai Motor Trading

Payee 2 (Strike if N.A.):

SS

Name 2:

Payee 3 (Strike if N.A.):

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4) 1

5) 320.00

COPY SENT
24/11/2020

9

MV : 20K.
PV : 14.1K
Nett: 5.9K

The UIC / Chassis frame / Body Structure affected due to collision

| | | | |
|----------|--------------------------|------------|----|
| Add Fee: | <input type="checkbox"/> | Site Insp | \$ |
| | <input type="checkbox"/> | Interview | \$ |
| | <input type="checkbox"/> | Tech. Insp | \$ |
| | <input type="checkbox"/> | Weekend | \$ |



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | |
|----------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|---------------------------|-------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD | | Ref : CC6/AIG18020730/pb3 | |
| 78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120 | | Date : 15-11-2018 |  |
| | | Code : AIG | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | |
| Insured Veh. | SKV 4631G | Veh. Inspected | SJW 6823M |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 15/11/2018 |
| 2. Vehicle Particulars & Condition | | | |
| Make & Model | | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. | |
| Chassis No. | | Colour | |
| Odometer | - | Steering | |
| Brakes | | Modification | |
| General | | | |
| 3. Conditions of Tyres | | | |
| | Size | Make | Balance |
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |
| 4. Description of Damages | | | |
| | | | |
| 5. General Information | | | |
| Accident Date | 10/11/2018 | Inspection Date | |
| Survey held at | KAI MOTOR TRADING BLK 3007 UBI ROAD 1 #01-434 SINGAPORE 408701 | | |
| 5a. Remarks | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | |



凱摩哆服務

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·

Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 15/11/2018

Attn: The Motor Claims Department
Your Insured veh no : SKV 4631 G
AIG ASIA PACIFIC INSURANCE PTE LTD.
78 Shenton Way
07-16 Chartis Building
Singapore 079120

TP AIG

Xiao Tang

WITHOUT PREJUDICE

(By Email Only)

call Adrian
16.11.2018

Dear Sir / Madam

Estimate Cost repair Bill To Honda City No SJW 6823 M & SKV 4631 G on 10/11/2018 @20:00:00

To Supply:

| | | | | | | |
|------|-----------------------|--------|----------|-----|-------------|------|
| 1pc | Front bonnet | Defect | | | \$ 402.20 | ✓ |
| 1pc | Front grille | Crash | | | \$ 106.60 | ✓ |
| 1pc | Front bumper | Repair | | | \$ 459.80 | ✓ |
| 1pc | Front number plate | Defect | | | \$ 55.00 | ✓ |
| 2pcs | Front bumper retainer | Defect | \$ 16.80 | | \$ 33.60 | ✓ |
| 1pc | Rear bumper lamp | Defect | | | \$ 215.70 | ✓ |
| 1pc | → Rear bumper | Defect | | | \$ 463.70 | ✓ |
| 8pcs | → Rear bumper clip | Defect | | | \$ 50.00 | ✓ |
| 1pc | → Rear panel | Repair | | | \$ 323.90 | ✓ |
| | | | | | \$ 2,110.50 | |
| | | | less | 20% | \$ 422.10 | |
| | | | | | \$ 1,688.40 | |
| 1set | → Reverse sensor | Defect | | | \$ 280.00 | nett |
| | | | less | 10% | \$ 28.00 | |
| | | | | | \$ 252.00 | |

To check wiring functions.

\$ 60.00 30

To remove reverse sensor.

\$ 80.00 50 1180

To dismantle and replace of the accident damaged parts, knocking, repair, adjust and reshape of same.

\$ 850.00 500 200

To putty, apply primer & spray paint on the affected portion.

\$ 900.00 600 200

\$ 3,830.40

LKK Auto Consultants hence notify the Repairer of the following:

- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian Lim. Tel: 2226
1/5 20/12/18 4/5: 1750
OS Any

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars | |
|-------------------------------|--------------------------|
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 2048D |
| Vehicle Details | |
| Vehicle No.: | SJW6823M |
| Vehicle to be Exported: | Yes |
| Intended Deregistration Date: | 20 Dec 2018 |
| Vehicle Make: | HONDA |
| Vehicle Model: | CITY 1.5L I-VTEC AUTO |
| Primary Colour: | Grey |
| Manufacturing Year: | 2009 |
| Engine No.: | L15A71804679 |
| Chassis No.: | MRHGM26509P020315 |
| Maximum Power Output: | 88.0 kW (118 bhp) |
| Open Market Value: | \$18,873.00 |
| Original Registration Date: | 09 Apr 2010 |
| First Registration Date: | 09 Apr 2010 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$18,873.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 08 Apr 2020 |
| PARF Rebate Amount: | \$10,380.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 08 Apr 2020 |
| COE Category: | A - Car (1600cc & below) |
| COE Period(Years): | 10 |
| QP Paid: | \$28,389.00 |
| COE Rebate Amount: | \$3,695.00 |
| Total Rebate Amount: | \$14,075.00 |

The information contained herein is correct as at 20 Dec 2018

OK



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& ACCESSORIES *Online!*MY CAR FORUM
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\$58 until it's SOLD!

New 5 Years Cde Renewal Toyota Vios 1.5a

2.88% p.a. Lowest Interest @ Gv
Cars Financing \$1500
Downpayment Monthly From
\$488
Car Credit: 100% Ltd. ScarAd1 CERTIFIED PRE-OWNED
MERCEDES-BENZ

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Sort by Date Posted

20 results/page

3 vehicles

Search honda city

Advanced Search

Search

View All

Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection

honda city

Any

Any

2010

Any

Any

Any

Available



Honda City 1.5A VTEC

\$23,588

\$8,990 /yr

15-Jul-2010

1,497 cc

112,500 km

Sedan

Available

Look No Further, Check This Unit With Us, Well Maintain By A Retiree Who Mainly Use It On The Weekend. Absolutely No Repairs Needed, Smooth, Powerful Yet Fuel Efficient, Drive Off This Work Horse With...

Katz Automobile



Posted: 13-Dec-2018

Tags: 2010 Honda City, 2010 honda city, Honda City, honda city, Honda, City, city, Used Honda



Honda City 1.5A VTEC

\$22,800

\$8,270 /yr

05-Aug-2010

1,497 cc

-

Sedan

Available

\$0 Down Payment Available! 5 Pass, EP Or LTV Pass Welcome To Loan! In-House Loan Or Bank Loan Available! Balloon Scheme Available! Easy And Flexible Loan Approval! We Are sgCarMart Premium Dealer! View...

88 Motor Trading



Posted: 20-Dec-2018

Tags: 2010 Honda City, 2010 honda city, Honda City, honda city, Honda, City, city, Used Honda



Honda City 1.5A VTEC

\$23,500

\$8,670 /yr

05-Aug-2010

1,497 cc

-

Sedan

Available

Very Well Maintained In Exterior And Interior, Excellent And Original Condition, Fuel Efficient! GST Included. Please Contact Us To Arrange A Viewing Today! Call Now.



Posted: 20-Dec-2018

Tags: 2010 Honda City, 2010 honda city, Honda City, honda city, Honda, City, city, Used Honda

Save this search criteria, to get email alerts whenever a match is found.

Save Search

Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

For old advertisements, view Expired ads

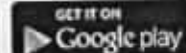
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Hsiao Tong (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Monday, 8 July 2019 5:43 PM
To: Hsiao Tong (LKKAUTO)
Cc: Mavis, Chew
Subject: RE: #5647998816SG# Ref No. CLM390647, Claims, Auto Insurance, 2100428820-03

Hi Hsiao Tong,

As spoken, kindly assist to check with surveyor whether there was any contact between OIV and TPV.

Thank you.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

11/7/19 - check with Adrian,
TP's vehicle was not
get along, it's likely
got contact.

From: Mavis, Chew
Sent: 08 July 2019 17:26
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: #5647998816SG# Ref No. CLM390647, Claims, Auto Insurance, 2100428820-03

Dear Bernard,

SKV4631G (OI) > SJW6823M (NTUC) > SKZ7048A (EQ)

Noted that you are handling 5647998816SG003 and LKK has spoken to OI.

Can you please follow up with LKK whether there was contact between OI and NTUC insured? OI indicated in his report that he was not sure and he mentioned that the blemishes on his front car plate was due to wear and tear.

Circumstances of Accident

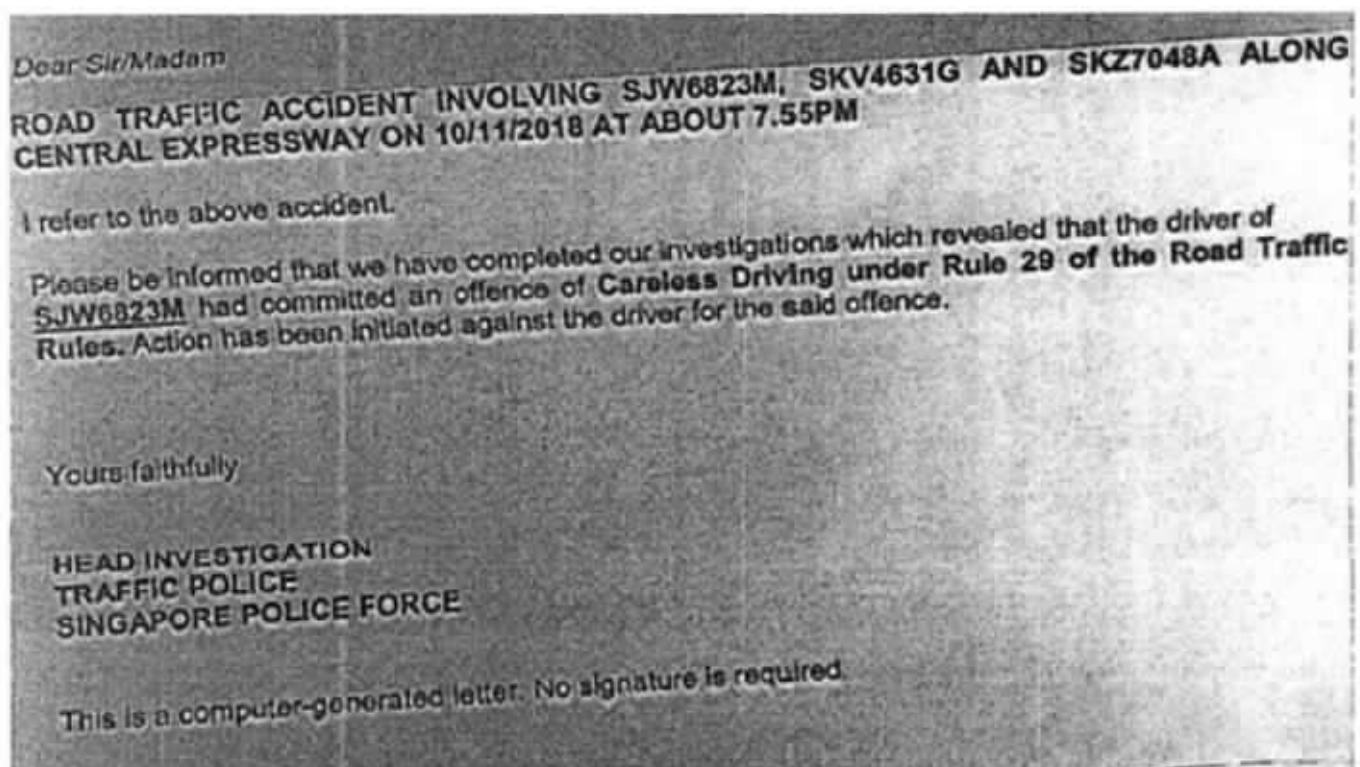
I WAS TRAVELLING FROM CTE TWDS PIE ON THE 4TH LANE. THE VEH INFRONT E-BRAKE AND I FOLLOW SUIT TO E-BRAKE BECAUSE I KEPT A SAFE DISTANCE FROM VEH B. HOWEVER I AM NOT SURE IF MY VEHICLE TOUCH VEH B BUMPER. AS SUCH I WENT DOWN TO CHECK AND BOTH VEH B'S BUMPER AND MY VEH'S FRONT DO NOT HAVE ANY DAMAGES. INFRONT OF VEH B, THERE IS ANOTHER VEH C WHICH IS A DISTANCE INFRONT OF VEH B. I AM NOT SURE WHAT IS THE IMPACT BETWEEN THEM.

Attachment(s)

| | |
|-----------------------------------------------|-------------|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | YES |
| Remarks/ Reasons: | NOT WORKING |
| Was there any audio recorded? | NO |



He has also forwarded PIR which revealed that NTUC insured had committed offence of Careless Driving.



Kindly follow up with LKK as insured is concern about NCD and the result of LKK survey on TPV. I have spoken with him earlier to address on BI claim. Our intention is to reject and direct to NTUC and offer minimal contribution only.

Thank you.

Best Regards,
Ms. Mavis Chew
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1970
chew.mavis@aig.com | www.aig.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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-----Original Message-----

From: AIGSGP, Claims
Sent: Monday, July 08, 2019 9:49 AM
To: AIG SGP, CCU Referral
Cc: Tan, Mary; Mavis, Chew
Subject: FW: Ref No. CLM390647, Claims, Auto Insurance, 2100428820-03

-----Original Message-----

From: do_not_reply@aig.com [mailto:do_not_reply@aig.com]
Sent: Friday, July 05, 2019 11:06 PM
To: AIGSGP, Claims
Subject: Ref No. CLM390647, Claims, Auto Insurance, 2100428820-03

Customer Name: chew soo chuan
NRIC/Passport No.: s0100504i
Policy No.: 2100428820-03
Mobile No.: 97285997
Telephone No.:
Emails: weiche87@hotmail.com

Address:
Postal Code:
Policy Type: Auto Insurance
Product Name:
Nature of Query: Claims

Details: My car number is SKV4631G. I have received a lawyer letter, Ref: SRS.TP.8283.18.cm, which should have been sent to AIG Asia Motor Claims Department as well.

I was the third car in the event, with second car (SJW6823M) in front of me. As seen in the Traffic Police report as attached, the car in front of me had committed an offence of Careless Driving under Rule 29 of Road Traffic Rules. This police report should refer to the fact that the car in front of me had knocked onto the first car (SKZ 7048A). The pictures I captured in the report "SKV4631G_10112018", together with the investigation from the traffic police, should be sufficient to prove that I did not hit the car in front of me; and all the more did not cause any damage/injury to the first car (SKZ 7048A).

I do not agree the claim made by SKZ 7048A against me. Please assist. Thank you.

Wei Che (97285997)
Mr Chew Soo Chuan is my dad.
Attachments:

File1: T:\Reports\AWF\attachment\572019235_Traffic Police Report.pdf

File2: T:\Reports\AWF\attachment\572019235_SKV4631G_10112018.pdf

File3: T:\Reports\AWF\attachment\572019235_Lawyer Letter Reference.pdf

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 27 November 2019 5:47 PM
To: 'kaimotor@gmail.com'
Subject: Your Ref: SJW6823M *LKK Ref: CC6/AIG18020730/Apb3 [ACCIDENT INVOLVING SKV 4631G(AIG) AND SJW 6823M ON 10/11/2018]

Your Ref: **SJW6823M**
LKK Ref: CC6/AIG18020730/Apb3

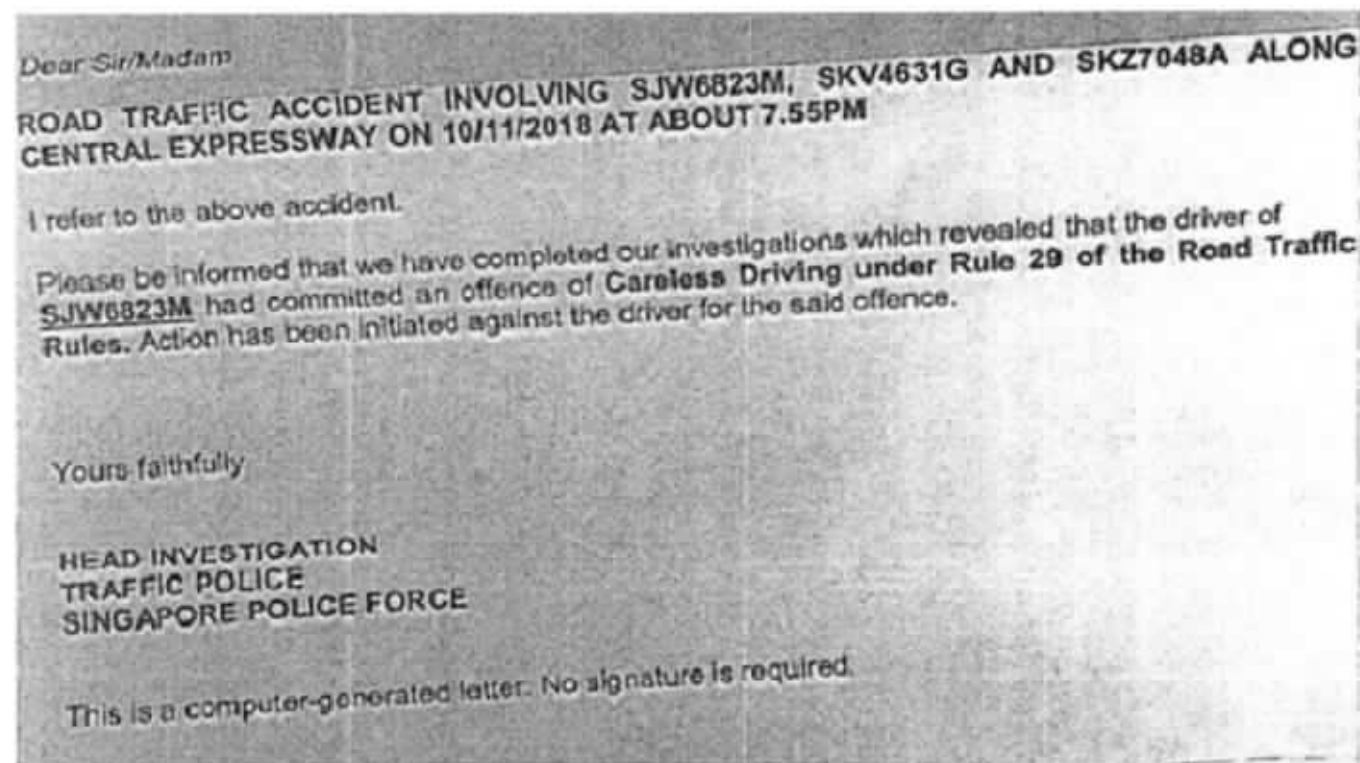
Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKV 4631G(AIG) AND SJW 6823M ON 10/11/2018

We refer to the above matter.

As spoken, our insured had submitted a copy of Police Investigation Result to show that your client was being charged for Careless Driving.



Nevertheless, for an amicable settlement, we are prepared to offer at a global sum of **\$1,080.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


Hsiao Tong (LKKAUTO)

From: Kai Motor <kaimotor@gmail.com>
Sent: Thursday, 5 December 2019 4:52 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: SJW6823M *LKK Ref: CC6/AIG18020730/Apb3 [ACCIDENT INVOLVING SKV 4631G(AIG) AND SJW 6823M ON 10/11/2018]
Attachments: Release VC & ATA Honda City SJW 6823 M &SKV 4631 G on 10112018.pdf

Attached    

On Thu, 5 Dec 2019 at 16:33, Kai Motor <kaimotor@gmail.com> wrote:
Hi Hsiao mHong,

Ok we accep your offer global sum of **\$1,080.00(all-in)**.

Have a nice day w thanks. 

Ms Kym

On Wed, 27 Nov 2019 at 17:47, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Your Ref: **SJW6823M** **Without Prejudice**

LKK Ref: CC6/AIG18020730/Apb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKV 4631G(AIG) AND SJW 6823M ON 10/11/2018

We refer to the above matter.

As spoken, our insured had submitted a copy of Police Investigation Result to show that your client was being charged for Careless Driving.

Dear Sir/Madam

**ROAD TRAFFIC ACCIDENT INVOLVING SJW6823M, SKV4631G AND SKZ7048A ALONG
CENTRAL EXPRESSWAY ON 10/11/2018 AT ABOUT 7.55PM**

I refer to the above accident.

Please be informed that we have completed our investigations which revealed that the driver of SJW6823M had committed an offence of **Careless Driving under Rule 29 of the Road Traffic Rules**. Action has been initiated against the driver for the said offence.

Yours faithfully

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Nevertheless, for an amicable settlement, we are prepared to offer at a global sum of \$1,080.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

--

Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

--

Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 24 December 2018 4:23 PM
To: 'Ler, Bernard-JQ'
Subject: Your Ref: 5647998816SG *Our Ref: CC6/AIG18020730/Apb3 [ACCIDENT INVOLVING SKV 4631G(OI)/ SJW 6823M(TP) / SKZ 7048A ON 10/11/2018]

Your Ref: **5647998816SG**
Our Ref: CC6/AIG18020730/Apb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKV 4631G(OI)/ SJW 6823M(TP) / SKZ 7048A ON 10/11/2018

We refer to the above matter.

Third party reported that it is a 3 vehicles chain collision.

Our insured driver reported that he is not sure if there is any collision between his car and third party vehicle.

We would like to request a copy of SKZ 7048A's GIA report for our further action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Wednesday, 26 December 2018 9:05 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: 5647998816SG *Our Ref: CC6/AIG18020730/Apb3 [ACCIDENT INVOLVING SKV 4631G(OI)/ SJW 6823M(TP) / SKZ 7048A ON 10/11/2018]

Hi Hsiao Tong,

GIA of SKV4631G has been uploaded into Merimen for your perusal.

Thanks.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 24 December 2018 4:23 PM
To: Ler, Bernard-JQ
Subject: Your Ref: 5647998816SG *Our Ref: CC6/AIG18020730/Apb3 [ACCIDENT INVOLVING SKV 4631G(OI)/ SJW 6823M(TP) / SKZ 7048A ON 10/11/2018]

Your Ref: **5647998816SG**
Our Ref: CC6/AIG18020730/Apb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKV 4631G(OI)/ SJW 6823M(TP) / SKZ 7048A ON 10/11/2018

We refer to the above matter.

Third party reported that it is a 3 vehicles chain collision.

Our insured driver reported that he is not sure if there is any collision between his car and third party vehicle.

We would like to request a copy of SKZ 7048A's GIA report for our further action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING



































| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-----------------------------------------|---------------|------------------------------------------------------|----------------------------------------------------|----------------------------------------------|------------|-----------------------------------------------------------------|
| Main | 12 Nov 2018 Edit Reg | | 20 Dec 2018 00:00 Edit Adj Rpt | S\$850.00 Edit Estimates | S\$850.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | CHEW SOO CHUAN , ID: S0100504I | | | | | | | | |
| Main Claimant: | CHEN FONG KEONG , ID: S2532048D | | | | | | | | |
| Vehicle Reg. No.: | SJW6823M | Date of Loss: | 10/11/2018 20:00 - :59 [103 Months and 1 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 5647998816SG | Policy/Cover Note No.: | 2100428820 (Comprehensive) | | | | | | |
| Vehicle Reg. No. (Insured): | SKV4631G | Policy No. (Claimant): | 5070739100-03 | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | KAI MOTOR TRADING (HQ) BLK 3007 UBI ROAD 1, #01-440, 408701 Ubi - Tel: | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com | | | | | | | | |
| Claimant's Insurer: | NTUC Income Insurance Co-operative Ltd (HQ) - Tel: | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 26/11/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SJW6823M (5647998816SG)
[SKV4631G]
TP
CHEN FONG KEONG
Nov 10 2018 8:00PM
[CHEW SOO CHUAN]
KAI MOTOR TRADING

| | | | | | | | | | | | | |
|-------------------------|-----------------|----------------------------------------------------|--|--------------------|--|--------------|--|--------------|--|---------------------------------|-----------|-------------|
| Upload Documents | | Upload Photos | | Compose New Letter | | Upload Video | | Upload Audio | | View <div>View in Browser</div> | | |
| Letters/Correspondences | | | | | | | | | | 1 per page <div></div> | | <div></div> |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | Thumbnail | Print |
| 1 | [Draft] | Third Party Express Settlement – Payment Breakdown | | | | | | | | 1 | Edit | |
| Photos/Images | | | | | | | | | | 3 per page <div></div> | | <div></div> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | Thumbnail | Print |
| 1 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 2 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 3 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 4 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
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| 10 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 11 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 12 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 13 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 14 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 15 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 16 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 17 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 18 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 19 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 20 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 21 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 22 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 23 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 24 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 25 | 24/12/18 16:09 | General View | | | | | | | | 1 | Load JPG | <div></div> |
| 26 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 27 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 28 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 29 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 30 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 31 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 32 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 33 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 34 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 35 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 36 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 37 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 38 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 39 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |
| 40 | 28/03/19 18:56 | Reinspection Photo | | | | | | | | 1 | Load JPG | <div></div> |

| Letters/Correspondences | | | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|-----------------|-------------------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| | | | | <input checked="" type="checkbox"/> |
| 41 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 42 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 43 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 44 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 45 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
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| 47 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 48 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 49 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 50 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 51 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 52 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 53 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 54 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 55 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 56 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 57 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 58 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 59 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 60 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 61 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 62 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 63 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 64 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 65 | 28/03/19 18:56 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 15/11/18 17:09 | TP GIA REPORT |  Load PDF | |
| 2 | 06/04/19 15:06 | TP ESTIMATE_MARKED |  Load PDF | |
| 3 | 26/02/20 09:54 | WORKSHOP INVOICE |  Load PDF | |
| 4 | 26/02/20 09:54 | AUTHORISATION TO ACT FORM |  Load PDF | |
| 5 | 26/02/20 09:54 | Release Voucher |  Load PDF | |
| 6 | 26/02/20 09:54 | LOD |  Load PDF | |
| 7 | 26/02/20 09:54 | LETTER TO OI |  Load PDF | |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail | Print |
| 1 | 16/11/18 09:54 | OI GIA REPORT |  Load PDF | |
| 2 | 26/12/18 09:03 | GIA of SKV4631G |  Load PDF | |
| 3 | 02/01/19 10:37 | GIA of SKZ7048A |  Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|---------------------|--------|--------------------|
| Vehicle No: | SKV4631G (Insd veh) | Model: | HONDA CITY 1.5 (A) |
| | SJW6823M (TP veh) | | |
| Date of Accident: | 10/11/2018 | | |

| | | | |
|-----------------------------------|---|-----------------------------------------|------------------------------|
| Global Sum Settlement | : | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |
| Repair Estimate | : | \$ | 4,098.53 |
| Final Repair Cost | : | \$ | 1,080.00 |
| Loss of Use | : | \$ | 3.00 days at \$60.00 per day |
| Rental (if any) | : | \$ | days |
| LTA / GIA Search Fee | : | \$ | |
| Others: | : | \$ | |
| | : | \$ | |
| Final Settlement Sum (Global Sum) | : | \$ | 1,080.00 |

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ 0 _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|----------------------------------------|-------------------|---|-------------|
| 1) | KAI MOTOR TRADING | : | \$ 1,080.00 |
| 2) | | : | \$ |

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

26 Feb
2020

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18020730/APS3Q2

Date: 26/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100428820
Claimant
Vehicle No : SJW6823M **Insured Vehicle No :** SKV4631G
Date of Loss: 10/11/2018 **Nature of Claim:** TP **Claim No:** 5647998816SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJW6823M**
 Make & Model: HONDA CITY, 1.5 (A) Engine No: L15A71804679
 Reg. Date: 09/04/2010 (Man. Year: 2009) Chassis No: MRHGM26509P020315
 Colour: Grey Odometer: 140709 km
 Engine Capacity: 1497 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|-------------------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts | 1,940.40 | 594.96 | 1,345.44 | 69.34 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,890.00 | 480.00 | 1,410.00 | 74.60 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 3,830.40 | 1,074.96 | 2,755.44 | 71.94 |
| Approved Total (Overridden) (S\$) | | 850.00 | | |
| (S\$) | 3,830.40 | 850.00 | 2,980.40 | 77.81 |
| + GST 7.00/7.00% (S\$) | 268.13 | 59.50 | 208.63 | 77.81 |
| Nett Amount (S\$) | 4,098.53 | 909.50 | 3,189.03 | 77.81 |
| + Loss of Use (3.0 x S\$60.00/day) (S\$) | | 180.00 | | |
| Nett Liability (S\$) | | 1,089.50 | | |
| Global Sum Settlement (S\$) | | 1,080.00 | | |

INSPECTION

Date of Assignment: 20/12/2018
 Date Inspected: 20/12/2018 Inspected At: KAI MOTOR TRADING (HQ)
 BLK 3007 UBI ROAD 1, #01-440
 Singapore 408701
 Estimated Period of Repair: 2.0 days

Adjuster: ADRIAN LING**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|------------------------|---------------|------------|------------|
| 1 | 1 | | *FRONT BONNET | Not Necessary | 402.20 FL | *- FL |
| 2 | 1 | | *FRONT GRILLE | Not Necessary | 106.60 FL | *- FL |
| 3 | 1 | | *FRONT BUMPER | Not Necessary | 459.80 FL | *- FL |
| 4 | 1 | | *FRONT NUMBER PLATE | Not Necessary | 55.00 FL | *- FL |
| 5 | 2 | | *FRONT NUMBER RETAINER | Not Necessary | 33.60 FL | *- FL |
| 6 | 1 | | *REAR BUMPER LAMP | Not Necessary | 215.70 FL | *- FL |
| 7 | 1 | | *REAR BUMPER | Deformed | 463.70 FL | *463.70 FL |
| 8 | 8 | | *REAR BUMPER CLIP | Necessary | 50.00 FL | *30.00 FL |
| 9 | 1 | | *REAR PANEL | Repair | 323.90 FL | *- FL |
| 10 | 1 | | *SET REVERSE SENSOR | Damaged | 280.00 FN | *200.00 F |

F=Franchise part. L=ListItemDisc. N=NetItemDisc.

| | | |
|-----------------------------------------------------|-----------------|---------------|
| Sub Total (\$\$) | 2,390.50 | 693.70 |
| - List Item Discount on L Items 20.00/20.00% (\$\$) | 422.10 | 98.74 |
| - Nett Item Discount on N Items 10.00/0.00% (\$\$) | 28.00 | 0.00 |
| Total Parts (\$\$) | 1,940.40 | 594.96 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|----------------------------------------------------------------------------------------------------|----------|------------|--------|
| <u>Labour Items</u> | | | | |
| 1 | TO CHECK WIRING FUNCTIONS | New | 60.00 | 30.00 |
| 2 | TO REMOVE REVERSE SENSOR | New | 80.00 | 50.00 |
| 3 | TO DISMANTLE AND REPLACE OF THE ACCIDENT DAMAGED PARTS,KNOCKING ,REPAIR ADJUST AND RESHAPE OF SAME | New | 850.00 | 200.00 |
| 4 | TO PUTTY,APPLY PRIMER & SPRAY PAINT ON THE AFFECTE PORTION | New | 900.00 | 200.00 |
| Gross Labour Cost (S\$) | | | 1,890.00 | 480.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >