

ISSUE

INS. CASE OWNER:

CC 1/CTI1802

LKK

IDAC

Surveyor:

DOE

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II : \$5

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

4/4/2019

TP got idea
no body pick up
the review, old reported that he slightly brushed
against TP vehicle left side, send letter to OI

04/09/19

- MINUSSED
- TP LOD IN BY EMAIL
- GIVE ACCEPTANCE EMAIL TO TP.
- ALL TO DO IN ORACLE
- TO CLOSE.

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OI:	
After call Itr to OI:	3/07/19 - BK
Documentation Check List:	Hundler Typist
Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
After call Itr to OI:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input checked="" type="checkbox"/>
ITA / GTA:	<input checked="" type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/>
PIR:	<input checked="" type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
LOD:	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input checked="" type="checkbox"/>
Post-Repair Photos:	<input checked="" type="checkbox"/>
Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE		Date/Time: 10/11/18	Sent By: B3
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	PLP	\$5 1,700.00	(2 days) Reduction: 20 %
FINAL SETTLEMENT		Date/Time: 04/09/19	Confirm with: AUDRUM
Final Liability:	% 100	(Assessed) BOLA S/N No.:	411
Repair Cost:	\$5 1,700.00	DIS COLLED into the left side of TP vehicle	
Loss of Rental (LOR):	\$5 -	(days)	
Loss of Use (LOU):	\$5 700.00	(2 days)	
Loss of Income (LOI):	\$5 -	(5 a days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	(Tick only one)	
GIA/ITA Search:	\$5 7.00		
Medical:	\$5 -		
Disbursement:	\$5 -	(e.g. Tow/ Independent)	
Legal Cost:	\$5 -		
Total:	\$5 2,407.00	Global Sum \$5:	-
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$5 2,407.00	Name 1:	GURT BURGESS MD
Payee 2 (Strike if N.A.):	\$5 -	Name 2:	-
Payee 3 (Strike if N.A.):	\$5 -	Name 3:	-

ASSIGNMENT

Front Date 14-11-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SMB 5081T

at Workshop n/s: SMRT

of

Insured

Policy No:

Claims No:

Sum Insured

Excess:

(Client's Record)

Make of Veh

Sunny
Epm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seer: Consistent? : Yes or No

Est. Repairs: 2 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SMB 5081T Yr Regn: 1 SEP 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: ALEXANDER DENNIS ENVIRO STD 8,849

Colour: MULTICOLOURED A/C Insured / Std / NI / NA

Sp. Reading: 236,165 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JFD76CLR5MTL4037

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

R: 305/70 R22.5

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FIRENZA CF, CONTINENTAL CR)

Front

Rear

R/Bal: 6 mm R/Bal: 7 mm

L/Bal: 6 mm L/Bal: 7 mm

D.O.A: 1/11/18 D.O.I: 14/11/18

Survey held at: SMRT WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S ~~FR~~ body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

CTI L/S

P/P \$1,700.00
CRSD: \$438.00 (20%)

Date/Time: File Pass to?

☐ : Preli. Report

Days Of Repair:

It

☐ : Final Report

Resurvey No. of Trip:

Date/Time: File Return to?

Survey Fee

Transportation

To

Add Fee: ☐ Site Insp \$5

☐ Interview \$5

☐ Tech Insp \$5

☐ Weekend \$5

1. S-PT 30

2. Photo

3. Other

4. Total

Report Format :

Lump Sum / I.B.I: \$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18020722/Nfb3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 15-11-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PH 9559H	Veh. Inspected	SMB 5081T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	15/11/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	01/11/2018	Inspection Date	14/11/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607196R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTI18020722/Nfb3

Date: 15.11.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SMB5081T

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14.11.2018 at the premises of M/s SMRT Automotive Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,138.00
Revised Estimate Amount	: S\$	1,700.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

MOHD. NAZRIL
Licensed Appraiser



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672



Date Generated : 08/01/2019

User ID : CatherineLee

Section A - Accident Details

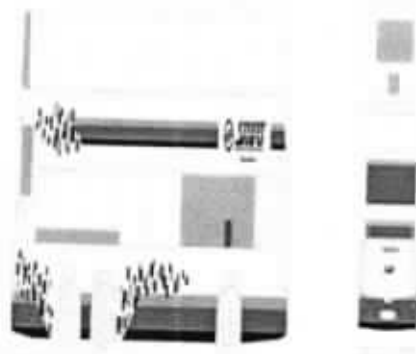
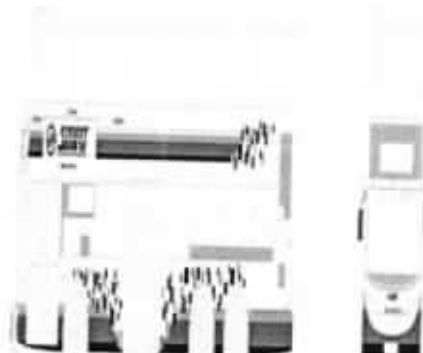
Registration Number	SM85081T
Case Reference Number	BUS11/18/1004
Registration Date	01/09/2015
Company Type	SMRT Buses Ltd
Make	ALEXANDER DENNIS
Model	ENVIRO 500
Name of Driver	Zainuddin Bin Abu Bakar
Type of Accident	Side Swipe
Accident Date and Time	01/11/2018 4:00 PM
Accident Reported Date and Time	02/11/2018 3:51 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
JOB Card Number	24096787
Special Instruction to ARC, if any	SM85081T - LEFT CENTRE PORTION PH5559H (TP) - RIGHT VIEW MIRROR. INSURED WITH CHINA TAIPING
Prepared Date and Time	14/11/2018 12:59 PM
Chassis Number	SFD76CLR3FMTL4037
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,060.00	\$800.00
Total Spray Cost	\$678.00	\$700.00
Total Spare Part Cost	\$0.00	\$0.00
Total Other Cost	\$200.00	\$200.00
TOTAL COST	\$2,138.00	\$1,700.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Tan Ah Leong	Naz
ARC / Surveyor Sign Off Date	14/11/2018 1:03 PM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	





SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63665582
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 08/01/2019

User ID : CatherineLee

Section D - Details of Repair Estimates									
Part 1 - Labour Works									
Job Scope		Quotation from AR				Adjusted by Surveyor, if applicable			
TO REPAIR LH PORTION CENTER		\$1,060.00				\$800.00			
Total Labour		\$1,060.00				\$800.00			
Part 2 - Spray Painting & Panel Beating Related Works									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS		\$878.00				\$700.00			
Total Spray Painting & Panel Beating		\$878.00				\$700.00			
Part 3 - Other Costs - Accident and Accident Repair Related Expense									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
PIXEL STENCIL LHS MID		\$200.00				\$200.00			
Total Other Costs		\$200.00				\$200.00			
Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
Total									
Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

S/NETT \$200

LABOUR \$800

SPRAY \$700

TOTAL \$1700.00

CONFIRMED PART BY PART REPAIR \$1700.00 / 2 DAYS

NAL LKE
H

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4
FAX Number : 63685592
Estimator Telephone Number : 61
Accident Reporting Number : 65



Date Generated : 14/11/2018

User ID : TanAhLeo

Section A - Accident Details

Registration Number	SMB5081T
Case Reference Number	BUS/11/18/1004
Registration Date	1/9/2015
Company Type	SMRT Buses Ltd
Make	ALEXANDER DENNIS
Model	ENVIRO 500
Name of Driver	Zainuddin Bin Abu Bakar
Type of Accident	Side Swipe
Accident Date and Time	1/11/2018 4:00 PM
Accident Reported Date and Time	2/11/2018 3:51 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC if any	SMB5081T - LEFT CENTRE PORTION PH9559H (TP) -RIGHT VIEW MIRROR, INSURED WITH CHINA TAIPING
Prepared Date and Time	14/11/2018 12:59 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,060.00	\$0.00
Total Spray Cost	\$576.00	\$0.00
Total Spare Part Cost	\$0.00	\$0.00
Total Other Cost	\$200.00	\$0.00
TOTAL COST	\$0.00	\$0.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	2
Prepared / Adjusted By	Tan Ah Leong	
ARC / Surveyor Sign Off Date	14/11/2018 1:03 PM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



Shu Pei (LKKAuto)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Friday, 21 December 2018 2:24 PM
To: Shu Pei (LKKAuto)
Cc: Catherine Thia
Subject: RE: Direct Settlement - Accident Involving PH9559H (OI : CTI - SNM18D05353C02) and SMB5081T (TP : LKK REF - CC3/CTI18020722/Nfb3) on 01.11.2018
Attachments: MSAT18148060-GBH4280R.pdf

Dear Sir,

Case Handler : Catherine Thia

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



Disclaimer :

This message is confidential: its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Monday, 10 December, 2018 9:12 AM
To: Claims Dept of CTI
Cc: Lucas Lee; Catherine Thia; Alfred Toh
Subject: RE: Direct Settlement - Accident Involving PH9559H (OI : CTI - TBA) and SMB5081T (TP : LKK REF - CC3/CTI18020722/Nfb3) on 01.11.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 27 November 2018 12:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving PH9559H (OI : CTI - TBA) and SMB5081T (TP : LKK REF - CC3/CTI18020722/Nfb3) on 01.11.2018

WITHOUT PREJUDICE

Dear Catherine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 15 November 2018 5:36 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving PH9559H (OI : CTI - TBA) and SMB5081T (TP : LKK REF - CC3/CTI18020722/Nfb3) on 01.11.2018

WITHOUT PREJUDICE

Dear Catherine,

We refer to the above matter.

We have inspected TP vehicle SMB 5081T at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
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VIC

Without Prejudice

SMRT AUTOMOTIVE SERVICES PTE LTD
6 Ang Mo Kio Street 62
Singapore 569140
Tel: +65 6556 3521
Fax: +65 6481 9221
www.smrta.com.sg

LT LKIC: Vic Alpoh
Blk 51 Paya Ubi Industrial Park
UBi Avenue 1 #02-25
SG 408933

* Your Ref.:

* Our Ref.: Bus/11/18/1004/12w

Date:

Dear Sirs,

* ACCIDENT INVOLVING SMB 5081T AND PH 9559H
ON 1 Nov 2018 ALONG AYE

CLAIMS RESPONSE

- ☐ We refer to your letter dated _____ and our letter dated _____
- ☐ We claim on behalf of _____
- ☐ We acknowledge the receipt of your letter/claims dated _____
- ☐ We have forward your claim to our Insurer. They will liaise directly with you.
- ☒ We enclose our documents marked "E" in the list below:
- ☐ Please give us your documents marked "R" in the list below:
- | | | |
|--|---|---|
| <input type="checkbox"/> Police/SAS report of _____ | <input checked="" type="checkbox"/> Discharge Voucher | <input type="checkbox"/> Others : _____ |
| <input type="checkbox"/> Investigation Results | <input type="checkbox"/> Repair Invoice | _____ |
| <input type="checkbox"/> Photographs | <input type="checkbox"/> Letter of Claims | _____ |
| <input type="checkbox"/> Confirmation of Taxi Rental | <input type="checkbox"/> Survey Report | _____ |

- ☐ We are looking into this matter and will revert to you.
- ☐ We disclaim our liabilities. The accident was caused by your driver.
- ☐ Without admission of liability, we offer you S\$ _____ all in to settle the case amicably.
- ☐ Please quantify your claims
- ☐ We wish to survey / re-survey your vehicle. Please arrange and let us know the date & time.
- ☐ We have no other alternatives but have to take legal action against you.
- ☐ Your offer of S\$ _____ is accepted. Please let us have your Discharge Voucher.
- ☐ Your offer of S\$ _____ is rejected. Please increase your offer to S\$ _____
- ☐ Please let us have your cheque payable to _____
- ☐ Others _____

X
for Manager, Claims
Claims Department

Audrey
Woo

Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Wednesday, 4 September, 2019 5:29 PM
To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Vic (LKKAuto); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: LOD to China Taiping - SMRT BUS/11/18/1004/AW - Accident involving SMRT Bus SMB5081T and PH9559H on 1 Nov 2018 along AYE after bus stop 17141 - LKK REF CC3/CTI18020722/Nhb3
Attachments: DV.pdf; ATA.pdf

WITHOUT PREJUDICE

Dear Audrey,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we confirm acceptance of your offer of **\$2,407.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and ATA and **forward back the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)
Sent: Monday, 11 February, 2019 7:43 PM
To: audrey@smrt.com.sg
Cc: Admin A; claimsdept@sg.cntaiping.com; Naz (LKKAuto); Poh Kin (LKKAuto)
Subject: FW: LOD to China Taiping - SMRT BUS/11/18/1004/AW - Accident involving SMRT Bus SMB5081T and PH9559H on 1 Nov 2018 along AYE after bus stop 17141
Importance: High

Poh Kin (LKKAUTO)

Subject: FW: LOD to China Taiping - SMRT BUS/11/18/1004/AW - Accident involving SMRT Bus SMB5081T and PH9559H on 1 Nov 2018 along AYE after bus stop 17141
Attachments: img-211151725-0001.pdf
Importance: High

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>
Sent: Monday, 11 February 2019 3:29 PM
To: Admin A <admin-a@lkkauto.com>; 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Subject: LOD to China Taiping - SMRT BUS/11/18/1004/AW - Accident involving SMRT Bus SMB5081T and PH9559H on 1 Nov 2018 along AYE after bus stop 17141
Importance: High

SMRT Ref : BUS/11/18/1004/AW
China Taiping Ref : PH9559H

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB5081T. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 1700
Loss of Use (2 Days x \$350 Double Decker Bus)	\$700
LTA Search Fee	\$7
Total	\$ 2407

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search
- Survey Report and Bus Photos to be furnished by LKK.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims
Department | 6 Ang Mo Kio Street 62 Singapore 569140





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI18020722/Nfb3

31 JULY 2019

P'ANG BUS TRANSPORT SERVICES
653A JURONG WEST STREET 61
#09-420
SINGAPORE 641653

Dear Sir/Madam,

**ACCIDENT INVOLVING PH 9559H AND SMB 5081T ALONG/AT AYE
TOWARDS CLEMENTI AVENUE 6 ON 01/11/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

AUTHORISATION TO ACT

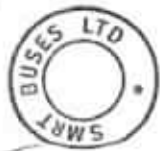
I/We, **SMRT BUSES LTD** ("the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705**(address), owner of **SMB 5081T** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SMB 5081T** that was damaged pursuant to the accident which occurred on **01/11/2018** (date) along **AYE TOWARDS CLEMENTI** (location) involving vehicle no/s **PH 9559P**. ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 4 (day) of Sept (month) 2019 (year)


Audrey Woo



Signed by "the third party claimant"
(with chop if applicable)


[Signature]



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SN3094321700

Claim No : SNM18D05353C02

Claimant : SMRT BUSES LTD

Amount : S\$2,407.00

SINGAPORE DOLLARS TWO THOUSAND FOUR HUNDRED SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB 5081T

Insured Vehicle No. : PH 9559P

Date of Loss : 01/11/2018

Place of Accident : AYE TOWARDS CLEMENTI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : I'ANG BUS TRANSPORT SERVICES

Driver Name : ANG GUAN JOO (HONG YUANYU)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	1,700.00
(3) Loss of Use/Rental/Earning	S\$	700.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	2,407.00

Claimant Name :

SMRT BUSES LTD



NRIC No :

Signature :

Andrew Wan

Date :

4 Sept 2019



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190100160
Date : 10.01.2019
Vehicle No. : SMB5081T
Your Ref No. : BUS/11/18/1004
Our Ref No. : 24098787
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$ Amount	Amount
Labour				
TO REPAIR LH PORTION CENTER	1.00	\$ 800.00	0.00 \$ 0.00	\$ 800.00
Others				
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 700.00	0.00 \$ 0.00	\$ 700.00
PIXEL STENCIL LHS MID	1.00	\$ 200.00	0.00 \$ 0.00	\$ 200.00
GRAND TOTAL				\$ 1,700.00

Remark :

Make/Model : ENVIRO 500
Accident Date : 01.11.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	02 Nov 2018 / 15:55:33	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	PH9559P		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20181102155533162552
Search Date / Time:	01 Nov 2018 16:00:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI18020722/Nhb3q2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 26-09-2019	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	PH 9559P	Veh. Inspected	SMB 5081T	
Policy No.	DMB1SN3094321700	Coverage (\$)	0.00	
Claim No.	SNM18D05353C02	Excess (\$)	0.00	
Assign From		Assign Date	14/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	ALEXANDER DENNIS ENVIRO500	c.c	8849	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	SFD76CLR5FMTL4037	Colour	MULTI COLOUR	
Odometer	236165	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	305/70 R22.5	FIRENZA	6 mm	
L/H Front Tyre	305/70 R22.5	FIRENZA	6 mm	
R/H Rear Tyre	305/70 R22.5	CONTINENTAL	7 mm	
L/H Rear Tyre	305/70 R22.5	CONTINENTAL	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/11/2018	Inspection Date	14/11/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 5081T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REPLACEMENT OF PARTS	NECESSARY		
	PIXEL STENCIL LHS MID (SN)		200.00	200.00
			200.00	200.00
	LABOUR			
	TO REPAIR LH PORTION CENTER .		1,060.00	800.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		878.00	700.00
			1,938.00	1,500.00
GRAND TOTAL			2,138.00	1,700.00
RECOMMENDED COST OF REPAIRS				1,700.00

Report Ref No. CC3/CTI18020722/Nhb3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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