



Without Prejudice

SMRT AUTOMOTIVE SERVICES PTE LTD
6 Ang Mo Kio Street 62
Singapore 569140
Tel: +65 6556 3521
Fax: +65 6481 9221
www.smrt.com.sg

* LKK: Vic Alpeh
Blk 51 Paya Ubi Industrial Park
UBi Avenue 1 #02-25
SG 408933

* Your Ref.:

* Our Ref.: BUS/11/18/1004/AW

Date:

Dear Sirs,

* ACCIDENT INVOLVING SMB 5081T AND PH 9559H
ON 1 Nov 2018 ALONG AYE

CLAIMS RESPONSE

- ☐ We refer to your letter dated _____ and our letter dated _____
- ☐ We claim on behalf of _____
- ☐ We acknowledge the receipt of your letter/claims dated _____
- ☐ We have forward your claim to our Insurer. They will liaise directly with you.
- ☒ We enclose our documents marked "E" in the list below:
- ☐ Please give us your documents marked "R" in the list below:
- | | | |
|--|---|---|
| <input type="checkbox"/> Police/SAS report of _____ | <input checked="" type="checkbox"/> Discharge Voucher | <input type="checkbox"/> Others : _____ |
| <input type="checkbox"/> Investigation Results | <input type="checkbox"/> Repair Invoice | _____ |
| <input type="checkbox"/> Photographs | <input type="checkbox"/> Letter of Claims | _____ |
| <input type="checkbox"/> Confirmation of Taxi Rental | <input type="checkbox"/> Survey Report | _____ |
- ☐ We are looking into this matter and will revert to you.
- ☐ We disclaim our liabilities. The accident was caused by your driver.
- ☐ Without admission of liability, we offer you S\$ _____ all in to settle the case amicably.
- ☐ Please quantify your claims
- ☐ We wish to survey / re-survey your vehicle. Please arrange and let us know the date & time.
- ☐ We have no other alternatives but have to take legal action against you.
- ☐ Your offer of S\$ _____ is accepted. Please let us have your Discharge Voucher.
- ☐ Your offer of S\$ _____ is rejected. Please increase your offer to S\$ _____
- ☐ Please let us have your cheque payable to _____
- ☐ Others _____

X
for Manager, Claims
Claims Department

Andrew
Wong

AUTHORISATION TO ACT

I/We, **SMRT BUSES LTD** ("the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705**(address), owner of **SMB 5081T** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SMB 5081T** that was damaged pursuant to the accident which occurred on **01/11/2018** (date) along **AYE TOWARDS CLEMENTI** (location) involving vehicle no/s **PH 9559H** ("the accident").

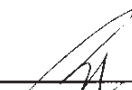

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 4 (day) of Sept (month) 2019 (year)

Andrey Woo 

Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SN3094321700

Claim No :SNM18D05353C02

Claimant : SMRT BUSES LTD

Amount : S\$2,407.00
SINGAPORE DOLLARS TWO THOUSAND FOUR HUNDRED SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB 5081T

Insured Vehicle No. : PH 9559H

Date of Loss : 01/11/2018

Place of Accident : AYE TOWARDS CLEMENTI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : I'ANG BUS TRANSPORT SERVICES

Driver Name : ANG GUAN JOO (HONG YUANYU)

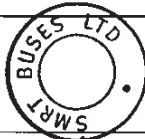
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	1,700.00
(3) Loss of Use/Rental/Earning	S\$	700.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	2,407.00
		=====

Claimant Name : SMRT BUSES LTD NRIC No :

Signature : Andrew Woon Date : 4 Sept 2019



Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Wednesday, 4 September, 2019 5:29 PM
To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Vic (LKKAuto); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: LOD to China Taiping - SMRT BUS/11/18/1004/AW - Accident involving SMRT Bus SMB5081T and PH9559H on 1 Nov 2018 along AYE after bus stop 17141 - LKK REF CC3/CTI18020722/Nhb3
Attachments: DV.pdf; ATA.pdf

WITHOUT PREJUDICE

Dear Audrey,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we confirm acceptance of your offer of **\$2,407.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and ATA an **forward back the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK  *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Shu Pei (LKKAuto)
Sent: Monday, 11 February, 2019 7:43 PM
To: audrey@smrt.com.sg
Cc: Admin A; claimsdept@sg.entaiping.com; Naz (LKKAuto); Poh Kin (LKKAuto)
Subject: FW: LOD to China Taiping - SMRT BUS/11/18/1004/AW - Accident involving SMRT Bus SMB5081T and PH9559H on 1 Nov 2018 along AYE after bus stop 17141
Importance: High