

Vic (LKKAuto)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>
Sent: Wednesday, 4 September, 2019 5:47 PM
To: Vic (LKKAuto); Admin A
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: Pend CHQ \$2407 from China Taiping - SMRT BUS/11/18/1004/AW - Accident involving SMRT Bus SMB5081T and PH9559H on 1 Nov 2018 along AYE after bus stop 17141 - LKK REF CC3/CTI18020722/Nhb3
Attachments: img-904173303-0001.pdf

SMRT Ref : BUS/11/18/1004/AW
China Taiping Ref : PH9559H
LKK Ref CC3/CTI18020722/Nhb3
Without Prejudice. Save as to Costs.

Dear Vic,

Above attached signed DV and ATA for your records and easy reference. Original signed hardcopy has been postal mailed over to LKK office today, please keep a look out for it.

Final settlement [cheque \\$2407](#) is to be issued to [SMRT BUSES LTD](#) and postal mailed back to [6 Ang Mo Kio Street 62 Singapore 569140](#).

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 4 September, 2019 5:29 PM
To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Vic (LKKAuto); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: LOD to China Taiping - SMRT BUS/11/18/1004/AW - Accident involving SMRT Bus SMB5081T and PH9559H on 1 Nov 2018 along AYE after bus stop 17141 - LKK REF CC3/CTI18020722/Nhb3

WITHOUT PREJUDICE

Dear Audrey,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we confirm acceptance of your offer of \$2,407.00 (all in) to settle your client's claim.

Kindly chop and sign the attached DV and ATA and forward back the original signed hard copy to us (LKK) for payment processing.

The above amount is to be made payable to SMRT BUSES LTD.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Shu Pei (LKKAuto)

Sent: Monday, 11 February, 2019 7:43 PM

To: audrey@smrt.com.sg

Cc: Admin A; claimsdept@sg.cntaiping.com; Naz (LKKAuto); Poh Kin (LKKAuto)

Subject: FW: LOD to China Taiping - SMRT BUS/11/18/1004/AW - Accident involving SMRT Bus SMB5081T and PH9559H on 1 Nov 2018 along AYE after bus stop 17141

Importance: High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

| | |
|----------------------|-------------------|
| LKK ref | Officer in charge |
| CC3/CTI18020722/Nfb3 | Naz /Poh Kin |

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>

Sent: Monday, 11 February 2019 3:29 PM

To: Admin A <admin-a@lkkauto.com>; 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Subject: LOD to China Taiping - SMRT BUS/11/18/1004/AW - Accident involving SMRT Bus SMB5081T and PH9559H on 1 Nov 2018 along AYE after bus stop 17141

Importance: High

SMRT Ref : BUS/11/18/1004/AW

China Taiping Ref : PH9559H

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB5081T. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

| | |
|---|---------|
| Cost of Repair | \$ 1700 |
| Loss of Use (2 Days x \$350 Double Decker Bus) | \$700 |
| LTA Search Fee | \$7 |
| Total | \$ 2407 |

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search
- Survey Report and Bus Photos to be furnished by LKK.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims
Department | 6 Ang Mo Kio Street 62 Singapore 569140

