Vic (LKKAuto)

From: Shu Pei (LKKAuto)

Sent: Monday, 11 February, 2019 7:43 PM

To: audrey@smrt.com.sq

Cc: Admin A; claimsdept@sg.cntaiping.com; Naz (LKKAuto); Poh Kin (LKKAuto)

Subject: FW: LOD to China Taiping - SMRT BUS/11/18/1004/AW - Accident involving SMRT

Bus SMB5081T and PH9559H on 1 Nov 2018 along AYE after bus stop 17141

Attachments: img-211151725-0001.pdf

Importance: High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/CTI18020722/Nfb3	Naz /Poh Kin

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>

Sent: Monday, 11 February 2019 3:29 PM

To: Admin A <admin-a@lkkauto.com>; 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Subject: LOD to China Taiping - SMRT BUS/11/18/1004/AW - Accident involving SMRT Bus SMB5081T and PH9559H

on 1 Nov 2018 along AYE after bus stop 17141

Importance: High

SMRT Ref : BUS/11/18/1004/AW China Taiping Ref : PH9559H

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB5081T. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 1700
Loss of Use (2 Days x \$350	
Double Decker Bus)	\$700

LTA Search Fee	\$7
Total	\$ 2407

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search
- Survey Report and Bus Photos to be furnished by LKK.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey $\textit{Woo} \mid \text{DID}: 6556\ 3521 \mid \text{FAX}: 6481\ 9221 \mid \text{Email}: audrey@smrt.com.sg} \mid \text{Claims}$ Department | 6 Ang Mo Kio Street 62 Singapore 569140

