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CC3 QBE / 1802 07118 / KH93

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1811-103

Your Ref : GBA7452D

Date : 09.January 2019

QBE INSURANCE INT'L LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHF0692B AND GBA7452D ON 12/11/18 08:10 PM ALONG BLK 146 POTONG PASIR AVE 1 CARPARK

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,979.50
2.	Loss of Rental for <u>4</u> days @ \$ <u>101.46</u> per day	\$	405.84
3.	Loss of Income for ____ days @ \$____ per day	\$	0.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,392.83

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE8020718/Kha3

14 OCTOBER 2019

**CDS CAR RENTAL PTE LTD
160 SIN MING DRIVE
#02-19 SIN MING CITY AUTOCITY
SINGAPORE 575722
ATTN: THE MANAGEMENT**

Dear Sir/Madam,

ACCIDENT INVOLVING GBA 7452D AND SHF 692B ON 12/11/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHF 692B against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party. Unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c: *QBE Insurance (Singapore) Private Limited
(Motor Claims Dept)*

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHF0692B and GBA7452D along BLK 146 POTONG PASIR AVE 1 CARPARK on 12/11/18 08:10 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 9 (day) of January 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

DISCHARGE VOUCHER

Without Prejudice
Save As to CostsYour Reference : AAD1811-103
Our Reference : VC011922

I/We, TRANS-CAB SERVICES PTE LTD do hereby acknowledge the sum of Singapore Dollars: Two Thousand Three Hundred Ninety Two and Cents Eighty Three Only (\$2,392.83) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'CDS CAR RENTAL PTE LTD', over damage to my/our vehicle SHF 692B from an accident involving GBA 7452D and SHF 692B at/along POTONG PASIR AVENUE 1, which occurred on 12 NOVEMBER 2018 at about 2010 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'CDS CAR RENTAL PTE LTD', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 13 of (month) DEC (year) 2019.

Signature

Ng Wai-jin
G2815702P

Claimant's Name

FIN/NRIC No.

Witness's Signature

Ray

Witness's Name

Amenda Tay

FIN/NRIC No.

14775511L

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63
Singapore 569611

Tel: 6287 5066 Fax: 6287 7710

Address



Company stamp if applicable

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569611

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
Fax: 6533 3270

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: QBE INSURANCE (SINGAPORE) PTE LTD 60 Anson Road #11-01 079914 Singapore ATTENTION:	INVOICE NO. : INV1812-211 DATE : 29. December 2018 REFERENCE NO : AAD1811-103 TERMS : DUE DATE : 29. December 2018 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHF0692B;DOA 12.11.18(LUMP SUM-18)	1	1,979.50	1,979.50

Total SGD Excl. GST : 1,850.00**7% GST :** 129.50****** ONE THOUSAND NINE HUNDRED SEVENTY NINE AND FIFTY SGD ONLY************Total SGD Incl. GST :** 1,979.50

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

09 January, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 12/11/18 08:10 PM at BLK 146 POTONG PASIR AVE 1 CARPARK

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHF0692B. The taxi was hired to PATRICK SOH BENG LAY a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$101.46 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

12-11-2018

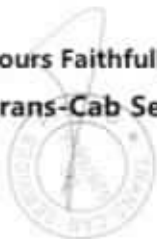
Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1811-103	Accident Date 12-11-2018
11/13/2018 11:00	11/16/2018 15:10	SHF06928

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
XD4372U	12 Nov 2018 / 20:05:00	MS FIRST CAPITAL INSURANCE LIMITED
GBA7452D	12 Nov 2018 / 20:10:00	QBE INSURANCE (SINGAPORE) PTE LTD

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Vic (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 12 December, 2019 9:18 AM
To: Vic (LKKAuto)
Cc: claims-singapore
Subject: [VC011922]<SEEK MANDATE> RE: Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kha3) on 12/11/2018
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.pdf

Hi Vic

Kindly proceed with settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Saturday, 23 November 2019 2:47 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kha3) on 12/11/2018

YOUR REF – VC011922

LKK REF – CC3/QBE18020718/Kha3

Dear Jenny,

ACCIDENT INVOL VING VEHICLES GBA 7452D (OI) AND SHF 692B (TP) ON 12/11/2018

We refer to the above matter.

It was reported that Insured vehicle had rear-ended to the TP vehicle.

A letter was sent out to the Insured. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 23,857.79	\$ 1,979.50
Loss of Rental (\$101.46 x 4 days)	\$ 405.84	\$ 405.84
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 24,271.12	\$ 2,392.83

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
Weekends / Downtime	2 days
TOTAL	4 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Janice Goh Siew Geok [<mailto:janice.goh@qbe.com>]

Sent: Tuesday, 8 October, 2019 10:04 AM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Admin A; Jenny Toh

Subject: RE: Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kja3) on 12/11/2018

Re-send

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website: [LinkedIn](#) [Twitter](#)