

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Saturday, 23 November, 2019 2:48 PM
To: Jenny Toh
Cc: Admin A; syaheeda.othman@qbe.com; claims-singapore@qbe.com; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kha3) on 12/11/2018
Attachments: LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LETTER TO OI.PDF; TP LOD.PDF

YOUR REF – TBA
LKK REF – CC3/QBE18020718/Kha3
=====

Dear Jenny,

ACCIDENT INVOLVING VEHICLES GBA 7452D (OI) AND SHF 692B (TP) ON 12/11/2018

We refer to the above matter.

It was reported that Insured vehicle had rear-ended to the TP vehicle.

A letter was sent out to the Insured. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer TRANS-CAB AUTO SERVICES PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 23,857.79	\$ 1,979.50
Loss of Rental (\$101.46 x 4 days)	\$ 405.84	\$ 405.84
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 24,271.12	\$ 2,392.83

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
Weekends / Downtime	2 days
TOTAL	4 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Janice Goh Siew Geok [<mailto:janice.goh@qbe.com>]

Sent: Tuesday, 8 October, 2019 10:04 AM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Admin A; Jenny Toh

Subject: RE: Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kja3) on 12/11/2018

Re-send

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Janice Goh Siew Geok

Sent: Tuesday, 8 October 2019 10:03 AM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kja3) on 12/11/2018

Hi Mei Kwan

As requested, please refer to the attachment.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 8 October 2019 9:54 AM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kja3) on 12/11/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 19 November, 2018 6:35 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kja3) on 12/11/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 692B at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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