

## Vic (LKKAUTO)

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Thursday, 12 December, 2019 9:18 AM  
**To:** Vic (LKKAUTO)  
**Cc:** claims-singapore  
**Subject:** [VC011922]<SEEK MANDATE> RE: Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kha3) on 12/11/2018  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.pdf

Hi Vic

Kindly proceed with settlement.

regards

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**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Saturday, 23 November 2019 2:47 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kha3) on 12/11/2018

**YOUR REF – VC011922**

**LKK REF – CC3/QBE18020718/Kha3**

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Dear Jenny,

**ACCIDENT INVOLVING VEHICLES GBA 7452D (OI) AND SHF 692B (TP) ON 12/11/2018**

We refer to the above matter.

It was reported that Insured vehicle had rear-ended to the TP vehicle.

A letter was sent out to the Insured. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 23,857.79	\$ 1,979.50
Loss of Rental (\$101.46 x 4 days)	\$ 405.84	\$ 405.84
LTA Search Fee	\$ 7.49	\$ 7.49
<b>TOTAL</b>	<b>\$ 24,271.12</b>	<b>\$ 2,392.83</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
Weekends / Downtime	2 days
<b>TOTAL</b>	<b>4 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Janice Goh Siew Geok [<mailto:janice.goh@qbe.com>]

**Sent:** Tuesday, 8 October, 2019 10:04 AM

**To:** Mei Kwan (LKKAuto)

**Cc:** Vic (LKKAuto); Admin A; Jenny Toh

**Subject:** RE: Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kja3) on 12/11/2018

Re-send

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**Janice Goh**

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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**From:** Janice Goh Siew Geok

**Sent:** Tuesday, 8 October 2019 10:03 AM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kja3) on 12/11/2018

Hi Mei Kwan

As requested, please refer to the attachment.

Thank you.

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**Janice Goh**

Executive, Claims

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 8 October 2019 9:54 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Janice Goh Siew Geok <[janice.goh@qbe.com](mailto:janice.goh@qbe.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kja3) on 12/11/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 19 November, 2018 6:35 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBA7452D (OI : QBE - TBA) and SHF692B (TP : LKK REF - CC3/QBE18020718/Kja3) on 12/11/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 692B at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Joy and she can be contacted at DID: 6841 2409.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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