

REF: CS / ALH 18020710 / R1 vber

Special Instruction:

ASSIGNMENT (Office)

US: \$9850.00

on): Bennie Tan

of ALH

Date/Time: 12.11.2018

Third Parties:

Estimated Cost:

Bill to:

Claimant:

Surveyor:

Absolute Appraisal

Workshop:

Lian Heng

OD/TP Re-inspection / Evaluation

To Inspect Vehicle No: SDN 8688S

Insured: SGT 4126E

at Workshop m/s Lian Heng Painter

Tel:

of 160 Sin Ming Drive #06-10

Policy No:

Claim No: 0101155692SG-003

Sum Insured:

Excess:

Make of Veh:

D.O.A. 12.08.2018

(Client's Record)

21.11.2018 (Wednesday) @ before 11.30am

H.O.D. Endorsement/Date:

Date/Time:

Person Contacted:

Vehicle IN / OUT

Date/Time:

Confirmed with

Final Fig

days (Red \$ / %; Original 12 days)

Date/Time: 26/12/18

Submit Final Fig

LS \$7400

8 days

(Red \$2450 / 25 %; Original

days)

Date/Time

Action/Instruction

18 Tuas Crescent Singapore 638719 (Ms Belinda - 9755 3398)

SDN 8688S - X

SGT 4126E - X

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

RECEIVED 26 DEC 2018

Para(3) : Nett Value

Market Value :

Salvage Value :

Nett Value :

Inspected/
Evaluated by:

Fee Charged:

Date:

Basic & Add

200

Transport

Photos

Others

Total

200

1) Date/Time 26/12 - typist File Pass to

2) Date/Time

File Return to

3) Date/Time File Pass to

4) Date/Time

File Return to

5) Date/Time File Pass to

6) Date/Time

File Return to

Catherine Chong (LKK Auto)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 13 November, 2018 10:45 AM
To: Tan, Bennie-WZ; Igene Lim
Cc: CS A Team; assignments; SUR
Subject: RE: Our Ref: 0101155692SG-003 || Your Ref: MN.IG.L1.1812587.st

Hi Bennie,

Thank you for your email.

By copy to Assign Team,

FYNA. TP RI

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Monday, 12 November 2018 6:24 PM
To: Igene Lim <igene.lim@mneduco.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Our Ref: 0101155692SG-003 || Your Ref: MN.IG.L1.1812587.st

Your Ref: MN.IG.L1.1812587.st

Our Ref: 0101155692SG-003

WITHOUT PREJUDICE

Hi Igene

We refer to the above matter.

In view of the high cost of repair to your client's vehicle, we wish to conduct a physical re-inspection on said vehicle (ie **SDN8688S**). Kindly liaise with our appointed surveyor, LKK. Please let us know the date, time and location at least 05 working days in advance.

In the meantime, kindly forward us the following documents for our consideration:-

1. Coloured Accident Scene Photos
2. Video Footage
3. Any Other Supporting Documents

Should you have any further enquiry, please do not hesitate to contact the undersigned.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Tan, Bennie-WZ
Sent: Sunday, September 09, 2018 9:27 PM
To: 'Igene Lim'
Subject: Our Ref: 0101155692SG-003 || Your Ref: MN.IG.L1.1812587.st

Your Ref: MN.IG.L1.1812587.st
Our Ref: 0101155692SG-003

WITHOUT PREJUDICE

Dear Sir / Mdm

We refer to the above matter.

We acknowledge receipt of your claim notification (**SDN8688S**) against our Insured for the above auto accident.

Kindly be advised that I am the officer-in-charge handling the above matter. **Please quote our above Ref no in any of our future correspondence(s).**

Please forward us the following documents for our consideration:-

1. Quantification to Claim
2. Final Repair Bill
3. Full Survey Report & Photos
4. Coloured Accident Scene Photos
5. Video Footage
6. Police Investigation Results
7. Any Other Supporting Documents

We hereby reserve our rights to re-inspect your client's vehicle After Repair

Should you have any further enquiry, please do not hesitate to contact the undersigned.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

This email should not be construed as an admission of liability on the part of whomsoever is concerned.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Catherine Chong (LKK Auto)

From: Igene Lim <igene.lim@mneduco.com.sg>
Sent: Thursday, 15 November, 2018 3:31 PM
To: Hsiao Tong (LKKAuto); assignments
Cc: Tan, Bennie-WZ (Bennie-WZ.Tan@aig.com); SUR
Subject: RE: Our Ref: 0101155692SG-003 || Your Ref: MN.IG.L1.1812587.st

WITHOUT PREJUDICE

Our Ref : MN.IG.L1.1812587

Hi Hsiao Tong,

As requested, we have made an arrangement for our client's vehicle **SDN 8688S** to be available for re-inspection on:

Date : 21 November 2018 (Wednesday)
Time : 10.30 a.m.
Venue : 28 Tuas Crescent, Singapore 638719
Contact : Ms Belinda @ 9755-3398

Please let us have your written confirmation on the above arrangement soon.

Kindly also ensure that your surveyor attends to the above without fail.

With thanks & regards,

Igene

M NEDUMARAN & CO
Advocates & Solicitors
Commissioner for Oaths

Branch Office :
No. 11 Sin Ming Road
#B2-09 (Unit 2), Thomson V Two
Singapore 575629
Tel : 6509-8480 / 6509-8481
Fax : 6509-8482
Email : igene.lim@mneduco.com.sg

IMPORTANT NOTE: This electronic mail transmission (including any attachments) is private and confidential and may contain legally privileged information. If you are not the intended recipient, you may not use, copy or disseminate the information contained herein. Please delete this message and its attachments immediately and contact us at (65) **6509-8480** if you have received this message in error. Thank you.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/08/2018 09:32
Date Of Accident	12/08/2018 13:45
Exact Location Of Accident	SLIP ROAD AT ANG MO KIO AVENUE 1 TO EXIT CTE/ SLE
Country/State Of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDN8688S
Insured/Policyholder	
Name Of Registered Owner	KOH MUI HOON BELINDA
NRIC No	S0128701Z
Email Address	KOH.BELINDA@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-97553398
Alternative Phone No	OTHERS-97553398
Vehicle Particulars	
Manufacturer	AUDI
Model	A3
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100422668-03
Cover Note Number	
Driver	
Name of Driver	KOH MUI HOON BELINDA
NRIC No	S0128701Z
Date Of Birth	17/02/1949
Occupation	INDOOR
Date Of Driving Pass	12/12/1977
Driving Experience	40 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97553398
Fax Number	
Contact Number	OTHERS-97553398
Email Address	KOH.BELINDA@YAHOO.COM.SG

Address	BLK 88 TELOK BLANGAH HEIGHTS #04-283
Postcode	100068
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGF4126E
Vehicle Make/Model/Colour	MAZDA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	BUI HUNG DAO
NRIC/Passport Number	S8174906Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to rescind policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 13 AUG 2018

09:22 AM
GRAND, SINGAPORE, 11

Driver's Signature

(If driver is not the policyholder)

Date & Time:

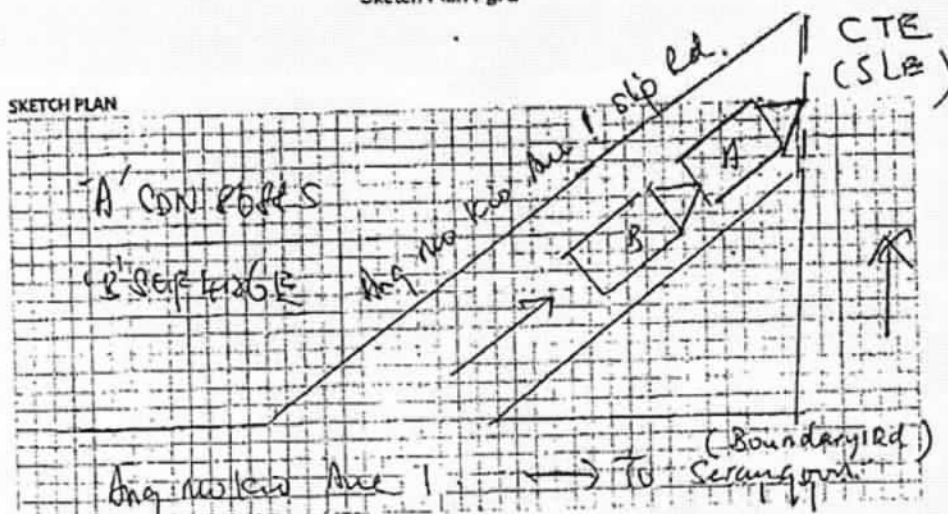
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.: Poh Kwee Choo
S8840583A

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date: 12/08/2018
 Time: 13:45 pm.

I was travelling along Ang Mo Kio Ave 1 Slip Rd towards CTE (SLR). I slowed down and stopped to check my blind spot before I proceed. Suddenly a strong impact from the rear of my vehicle CON 8688S. I realised vehicle DEF 426E had collided onto my vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

B. P. Koh
 Policyholder's Signature
 Date & Time: 13 AUG 2018
QIANWEI Motor Insurance Co., Ltd.

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

[Signature]
 Reporting Centre Personnel's Signature
 Name:
 NUC/FIN Hui Kwai Choo
 86840663A

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/08/2018 13:25
Date Of Accident	12/08/2018 13:50
Exact Location Of Accident	ANG MO KIO AVE 1 SLIP ROAD TO CTE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGF4126E
Insured/Policyholder	
Name Of Registered Owner	BUI HONG DAO
Vehicle Particulars	
Manufacturer	MAZDA
Model	MAZDA CX5
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100457345-02
Cover Note Number	
Driver	
Name of Driver	BUI HONG DAO
NRIC No	S8174906Z
Address	13 FERNVALE CLOSE #11-14

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
Number of Passengers (Including Driver)	5

Circumstances of Accident

REFER TO STATEMENT & VIDEO FOOTAGE

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SDN8688S

Vehicle Make/Model/Colour

AUDI A3

Name of Driver

KOH MUI HOON BELINDA

Insurance Company Name

SKETCH PLAN

PLEASE SEE BELOW

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

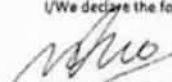
Car SON 86885 & my car went into the slip road from ANK AVE & merge into CTE.

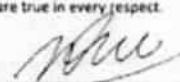
SON suddenly came to a complete stop at the slip road despite the fact that there was no car in the lane that she was about to merge into CTE.


I was checking traffic on the right before merging in & could not see her car completely stop. My left bumper collided with her right bumper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:
13/8/2018 12pm


Driver's Signature
(If driver is not the policyholder)
Date & Time:
13/8/2018
12:00pm


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

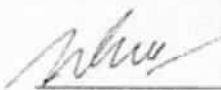
SKETCH PLAN

IMPORTANT NOTICE

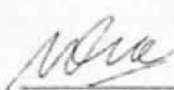
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 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:

13/6/2018
12pm


Driver's Signature
(If driver is not the policyholder)
Date & Time:

13/6/2018
12pm


Reporting Centre Personnel's Signature
Name:
MIRIC/FIN No.:



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : KOH MUI HOON BELINDA
 Period of Insurance : 30 Jul 2018 To 29 Jul 2019
 Engine No. : CZC256912
 Chassis No. : WAUZZZ8V0FA173275

Vehicle No. : SDN66885
 Policy No. : 2100422658-03
 Endorsement No. :
 Issued Date : 03 Jul 2018

ABOUT THE COVER

Make/Model : AUDI A3 SPORTBACK 1.4 TFSI (AMBIENTE)
 Engine Capacity/Tonnage : 1,365.00 CC Sum Insured : Market Value First Year of Registration : 2015
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : No

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.
 You have to pay an additional sum of \$1,000 as "Young and/or Inexperienced Driver Excess" (YIDP) if You are or Your Authorized Driver (named or unnamed) is under the age of 25 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations mentioned inoperative by Section 6 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189) and Section 96 of the Road Transport Act, 1987 (Malaysia). We not to be excluded under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$500 Theft - \$0 First Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

KOH MUI HOON BELINDA - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

* Audi Customer Service Center: AIG 55 Ulu Road 1 Singapore 408699 83682223

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6355 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 55 Mobile App. Simply search and download "AIG 55" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that this policy is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1988 (Malaysia).

0504124201

PREMIUM LEASING - CL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 169928

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORIZED REPRESENTATIVE

960206

28 Orchard Way #07-50 AIG Building SINGAPORE 237871 T: +65 6419 8000 F: +65 6415 2123 www.aig.com.sg

AIG Asia Pacific Insurance Pte. Ltd.



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS
160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722
Mobile: 9688-0415 Fax: 6266-7396
Email: absolute.app.svcs@gmail.com

PHOTOCOPY

Invoice

Customer: Koh Mui Hoon Belinda
68 Telok Blangah Heights #04-283
Singapore 100068

Date: 05.09.2018

Invoice No: NS-2018-343

Description		Amount
Vehicle No:	SDN8688S	
Make & Model:	Audi A3 SB TFSI (A)	
Our reference:	AAS/2018/343	
Services rendered for appraiser / inspection report		
Survey Fee		
Photographs		
Transport Fees		
Re-inspection Fees		
SGD Dollar : Eight hundred and three dollar only	Total:	SGD \$ 803.00

Notes:

All cheques payment should be crossed and made payment to "Absolute Appraisal Services Pte Ltd"

Please indicate our "Invoice No." on the reverse side of the cheque.

Please do not hesitate to contact us should you have any enquires.



Absolute Appraisal Services Pte Ltd



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS
160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722
Mobile: 9688-0413 Fax: 6266-7396
Email: absolute.app.svcs@gmail.com

Vehicle Inspection Report

To:	Koh Mui Hoon Belinda	Date of report:	05.09.2018
	68 Telok Blangah Heights #04-283	Date of request:	13.08.2018
	Singapore 100068	Date of inspection:	13.08.2018
		Date of accident:	12.08.2018
Report No:	AAS/2018/343	Claim type:	Third Party Claim

Particulars of affected vehicle:

Registration no:	SDN8688S	Odometer:	55674 km
Make/Model:	Audi A3 SB TFSI (A)	Engine Capacity:	1395 cc
Year of registration:	2015	Engine no:	CZC258912
Colour:	Metallic Black	Chassis no:	WAUZZZ8V0FA173275

Condition of tires:

Front Left:	6mm	Front Right:	6mm
Make:	Continental	Make:	Continental
Rear Left:	6mm	Rear Right:	6mm
Make:	Continental	Make:	Continental

Type of road wheel: Alloy (The above represent the remaining life of the tire thread)

Pre-accident condition (Static tests only)

General Bodywork	: Good
Paintwork	: Good
Handbrake	: In order
Footbrake	: In order
Steering	: In order
Apparent engine modification	: Nil

The Assignment

The inspection was conducted at M/s. Lian Heng Painter Company
160 Sin Ming Drive #06-10
Sin Ming AutoCity (S) 575722

(Subsequent inspection was conducted)

Assessment

Repairer's estimate:	\$ 18,199.53
Revised estimate:	\$ 12,306.34
Recommended reserve:	\$ 9,850.00 (Lump sum)

Estimated normal duration of repairs : 12 Working days



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS
160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722
Mobile: 9688-0418 Fax: 6266-7396
Email: absolute.app.svcs@gmail.com

Vehicle No: SDN8688S

Report No: AAS/2018/343

W/O PREJUDICE

Point of impact

At the RHR portion.

General description of damages

The tailgate, tailgate lamp RH, tail lamp RH, tail lamp panel, RH, rear bumper, rear bumper lower, rear panel, RHR fender, etc.

Other parts were also found damaged. (See schedule for details)

Recommendation

The estimate cost of repair submitted by M/s Lian Heng Painter Company as per schedule attached have been revise and scrutinize. We list the breakdown of our findings and recommendation as per attached.

Our adjusted amount for the cost of repair is SGD \$12,306.34

Conclusion

The repairer has agreed to undertake the repair at a lumpsum of SGD \$9,850.00

Under normal circumstances, the repair of the damaged vehicle should be completed within a reasonable period of 12 working days.

We have **Not Authorised** and/or instruction to the repairer to proceed with the repairs. This inspection was conducted entirely on a '**Without Prejudice**' basis.

We are pleased to advise that the inspection was carried out accordingly and hereby submit our appraisal report which includes 58 photographs.

Your Faithfully
Absolute Appraisal Services Pte Ltd



Nicky Seah
Automobile Appraiser
MSAAA / MSMCTA



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS
 160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722
 Mobile: 9688-0413 Fax: 6266-7396
 Email: absolute.app.svcs@gmail.com

Vehicle No: SDN8688S
 Appraisal Schedule

Report No: AAS/2018/343

S/N Parts Description	Qty	Condition	Repairer's Est	Revised Est
1 Tailgate	1	Dented/Repair	\$ 3,212.70	-
2 Tailgate emblem	1	Necessary	\$ 187.87	\$ 187.87
3 Tailgate nameplate 'A3'	1	Necessary	\$ 89.77	\$ 89.77
4 Tailgate nameplate 'TFSI'	1	Necessary	\$ 85.61	\$ 85.61
5 Tailgate lamp RH	1	Grazed/Cut	\$ 544.75	\$ 544.75
6 Tailgate lock	1	Serviceable	\$ 211.70	-
7 Tailgate weather-strip	1	Serviceable	\$ 288.89	-
8 Rear bumper	1	Dented/Cut	\$ 1,445.90	\$ 1,445.90
9 Rear bumper lower	1	Dented/Cut	\$ 369.00	\$ 369.00
10 Rear bumper reinforcement	1	Dented	\$ 865.00	\$ 865.00
11 Rear bumper side mount RH	1	Cracked	\$ 58.00	\$ 58.00
12 Tail lamp RH	1	Cracked	\$ 672.25	\$ 672.25
13 Tail lamp panel RH	1	Dented	\$ 253.13	\$ 253.13 repair
14 Rear panel	1	Dented	\$ 769.79	\$ 769.79 repair
15 Rear panel finisher	1	Serviceable	\$ 427.30	-
16 RHR quarter panel	1	Dented/Distorted	\$ 2,415.97	\$ 2,415.97
17 RHR quarter panel glass	1	Necessary	\$ 672.30	\$ 672.30
18 RHR splash shield	1	Serviceable	\$ 322.60	-
19 RHR breather vent	1	Cracked	\$ 71.40	\$ 71.40
20 Battery sponge	1	Dented	\$ 155.60	\$ 155.60

List total: \$ 13,119.53 \$ 8,656.34

7477.82
 52
 7103.92

1 Tailgate glass inner seal	1	Not Necessary	\$ 50.00	-
2 Tailgate glass sealant	1	Not Necessary	\$ 80.00	-
3 RHR quarter glass sealant	1	Necessary	\$ 60.00	\$ 40.00
4 Joint sealant	2	Necessary	\$ 120.00	\$ 80.00

Special nett total: \$ 310.00 \$ 120.00

60 100

Parts Total: \$ 13,429.53 \$ 8,776.34



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Mobile: 9688-0413 Fax: 6266-7396
Email: absolute.app.svcs@gmail.com

Vehicle No: SDN8688S

Report No: AAS/2018/343

S/N Labour Description

Repairer's Est

Revised Est

1	To transfer tailgate fittings.	\$ 120.00	-
2	To transfer tailgate glass.	\$ 180.00	-
3	To remove & transfer reverse sensor.	\$ 80.00	\$ 50.00 /
4	To remove & refit rear trimmings, rear seat, etc.	\$ 180.00	\$ 150.00 80
5	To remove & refit fuel tank.	\$ 150.00	\$ 120.00 60
6	To ^{R&I} renew RHR quarter glass.	\$ 180.00	\$ 150.00 60
7	Rust proofing on rear affected panels..	\$ 100.00	\$ 60.00 /
8	To check rear wirings.	\$ 80.00	\$ 50.00 30
9	To remove and renew rear damaged parts. Re-align all affected area.	\$ 2,200.00	\$ 1,750.00 1250 800 /
10	To putty and respray all rear damaged parts. Touch up all affected area.	\$ 1,500.00	\$ 1,200.00 900
Labour Total:		\$ 4,770.00	\$ 3,530.00 2080 /
Grand Total:		\$ 18,199.53	\$ 12,306.34

The final adjusted lump sum amount is \$9,850.00

Under normal circumstances, the repair should be completed within a reasonable period of 12 working days.

58 Photographs were taken at the time of inspection.

7103.92

100.00

2040.00

9243.92

20%

7395.13

43-7400

8 days

Disclaimer: This report is intended for the exclusive use of the address solely in relation to the loss occurrence in which the assessed vehicle involved. No liability or responsibility whatsoever shall be held by Absolute Appraisal Service Pte Ltd for any reliance on this report by any third party.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CS/AIG18020710/R1vbe2

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 27-12-2018



ATTN : BENNIE TAN

Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM (RESURVEY INSPECTION)

Insured Veh.	SGF 4126E	Veh. Inspected	SDN 8688S
Policy No.	2100457345-02	Coverage (\$)	0.00
Claim No.	0101155692SG-003	Excess (\$)	0.00
Assign From	BENNIE TAN	Assign Date	12/11/2018

2. Vehicle Particulars & Condition

Make & Model	AUDI A3 SB 1.4 TFSI A	c.c	1395
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WAUZZZ8V0FA173275	Colour	BLACK
Odometer	59918	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	CONTINENTAL	6 mm
L/H Front Tyre	205/55 R16	CONTINENTAL	6 mm
R/H Rear Tyre	205/55 R16	CONTINENTAL	6 mm
L/H Rear Tyre	205/55 R16	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE HAD COMPLETED ITS REPAIR WORKS. REPAIR CONDITION SEE DETAILS.
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5. General Information

Accident Date	12/08/2018	Inspection Date	21/11/2018
Survey held at	28 TUAS CRESCENT SINGAPORE 638719		
Repairer	LIAN HENG PAINTER CO.		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	8 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDN 8688S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	TAILGATE	REPAIRED SEE LABOUR	3,212.70	-
1	TAILGATE EMBLEM	REPLACED	187.87	187.87
1	TAILGATE NAMEPLATE 'A3'	REPLACED	89.77	89.77
1	TAILGATE NAMEPLATE "TFSI"	REPLACED	85.61	85.61
1	TAILGATE LAMP RH	REPLACED	544.75	544.75
1	TAILGATE LOCK	SERVICEABLE	211.70	-
1	TAILGATE WEATHER-STRIP	SERVICEABLE	288.89	-
1	REAR BUMER	REPLACED	1,445.90	1,445.90
1	REAR BUMPER LOWER	REPLACED	369.00	369.00
1	REAR BUMPER REINFORCEMENT	REPLACED	865.00	865.00
1	REAR BUMPER SIDE MOUNT RH	REPLACED	58.00	58.00
1	TAIL LAMP RH	REPLACED	672.25	672.25
1	TAIL LAMP PANEL RH	REPAIRED SEE LABOUR	253.13	-
1	REAR PANEL	REPAIRED SEE LABOUR	769.79	-
1	REAR PANEL FINISHER	SERVICEABLE	427.30	-
1	RHR QUARTER PANEL	REPLACED	2,415.97	2,415.97
1	RHR QUARTER PANEL GLASS	REPLACED	672.30	672.30
1	RHR SPLASH SHIELD	SERVICEABLE	322.60	-
1	RHR BREATHER VENT	REPLACED	71.40	71.40
1	BATTERY SPONGE	NOT NECESSARY	155.60	-
	LESS 5% DISCOUNT		-	-373.89
			13,119.53	7,103.93
<u>SPECIAL NETT ITEMS</u>				
1	TAILGATE GLASS INNER SEAL (SN)	NOT NECESSARY	50.00	-
1	TAILGATE GLASS SEALANT (SN)	NOT NECESSARY	80.00	-
1	RHR QUARTER GLASS SEALANT (SN)	REPLACED	60.00	40.00
2	JOINT SEALANT @\$60.00 (SN)	REPLACED	120.00	60.00
			310.00	100.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO TRANSFER TAILGATE FITTINGS.	NOT NECESSARY	120.00	-
	TO TRANSFER TAILGATE GLASS.	NOT NECESSARY	180.00	-
	TO REMOVE & TRANSFER REVERSE SENSOR.		80.00	50.00
	TO REMOVE & REFIT REAR TRIMMINGS, REAR SEAT, ETC.		180.00	80.00
	TO REMOVE & REFIT FUEL TANK.		150.00	60.00
	TO R & I RHR QUARTER GLASS.		180.00	60.00
	RUST PROOFING ON REAR AFFECTED PANELS.		100.00	60.00
	TO CHECK REAR WIRINGS.		80.00	30.00
	TO REMOVE AND RENEW REAR DAMAGED PARTS. RE-ALIGN ALL AFFECTED AREA. INCLUSIVE OF THE REPAIR OF TAILGATE, TAIL LAMP PANEL RH AND REAR PANEL.		2,200.00	800.00
	TO PUTTY AND RESPRAY ALL REAR DAMAGED PARTS. TOUCH UP ALL AFFECTED AREA.		1,500.00	900.00
			4,770.00	2,040.00
	GRAND TOTAL		18,199.53	9,243.93

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			7,400.00
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Report Ref No. CS/AIG18020710/R1vbe2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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