

## ASSIGNMENT

Adrian

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. 2100443165-02

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: 600

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 831C.

IDAC Accident Report: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 14 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SKX5508M. Yr Regn: 2015, Rec

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Audi A3 5B. c.c. 1395

Colour: Black AC: Insured / Std / NI / NA

Sp. Reading: 18834 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAU2228U76A067472

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / STD A/Rim or

Tyre Size: F: 205/55R16-

R: 205/55R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 9/11/18 D.O.I. 15/11/18

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD ALG

SKX 5508M - X

16/11/18 Revert via merimen

26/11/18 Recd approval \$14,989 from Victor via merimen

26/11/18 Informed James c/A ex \$600 by email

10/6/19 Final fig \$ 16,000.40 (Red 15,083.40, 499) confirmed by email

RECEIVED 1 JUL 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 286-typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Basic &amp; Add.

\* S + RS, SI

Photos

Others

TOTAL

Date:

200

11

211

## View Received Message

This mail is associated with :

**\*SKX5508M (9882247428SG)**

OD

Nov 9 2018 2:00PM

[LIM SIEW HWA]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 10/06/2019 13:43 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$16000.40) - SKX5508M - Claim Handler: Dally Amri, Mimi Zarina

Approved:16000.40:

### DOCUMENTS SUMMARY

There are no documents.

## Veron Chen (LKKAUTO)

---

**From:** Fong, Andy-SY <Andy-SY.Fong@aig.com>  
**Sent:** Monday, 10 June 2019 1:44 PM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** RE: MANDATE APPROVAL-2 VEHICLES

Mandate reviewed and set

Andy Fong  
AIG  
Claims Technical Control Manager  
Singapore | Hong Kong  
AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1708|M: +(65) 9138 1785  
[Andy-SY.Fong@AIG.com](mailto:Andy-SY.Fong@AIG.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

**AIG 100 | Celebrating 100 years of risk expertise, promises kept, and creating a better world. Visit [100.aig](http://100.aig) to learn more.**

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)**

---

**From:** Veron Chen (LKKAUTO) [mailto:[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)]  
**Sent:** Monday, June 10, 2019 9:58 AM  
**To:** Fong, Andy-SY  
**Subject:** [EXTERNAL] RE: MANDATE APPROVAL-2 VEHICLES

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

For SKX 5508M re-survey photos uploaded.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Fong, Andy-SY <Andy-SY.Fong@aig.com>  
**Sent:** Friday, 7 June 2019 3:30 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** RE: MANDATE APPROVAL-2 VEHICLES

Veron,

No re survey photos for both?

Andy Fong

AIG

Claims Technical Control Manager  
Singapore | Hong Kong  
AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120  
Tel: +(65) 6419 1708 | M: +(65) 9138 1785  
[Andy-SY.Fong@AIG.com](mailto:Andy-SY.Fong@AIG.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

**AIG 100 | Celebrating 100 years of risk expertise, promises kept, and creating a better world. Visit [100.aig](http://100.aig) to learn more.**

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)**

---

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Friday, June 07, 2019 10:47 AM

**To:** Fong, Andy-SY

**Subject:** [EXTERNAL] MANDATE APPROVAL-2 VEHICLES

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

Kindly assist for mandate approval

1. SLW 4628A-AIG REF: 3690621337SG
2. SKX 5508M-AIG REF: 9882247428SG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 06 Jun 2019

**Preliminary Advice**

Vehicle No	: SKX5508M	Accident Date	: 09/11/2018
Make	: AUDI A3 SPORTBACK	Policy No.	:
Assignment Date	: 15/11/2018	Excess	: S\$600.00
Date of Inspection	: 15/11/2018	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	31,083.80
Revised Amount	:S\$	16,000.40
Check Items (Estimated)	:S\$	0.00
Total	:S\$	16,000.40

Lump Sum Repair	:S\$	
-----------------	------	--

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	83,000.00
COE / PARF Rebate	:S\$	55,173.00
Salvage Value	:S\$	
Margin for Repair	:S\$	27,827.00

**Remarks**

( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( ) Other comments :

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 26 November 2018 1:50 PM  
**To:** 'Claims'; 'Dally Amri, Mimi Zarina'; SUR  
**Subject:** RE: OD claim SKX5508M\_ DOA; 09/11/2018 - Sign Undertaking letter and interview form

Dear James,

As instructed by our client , please proceed to repair the **insured vehicle SKX 5508M (Excess S600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 22 November 2018 3:44 PM  
**To:** 'Claims' <claims@premiumauto.com.sg>; 'Dally Amri, Mimi Zarina' <MimiZarina.DallyAmri@aig.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD claim SKX5508M\_ DOA; 09/11/2018 - Sign Undertaking letter and interview form

Dear James,

Pending approval from AIG.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 22 November 2018 3:21 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; 'Dally Amri, Mimi Zarina' <MimiZarina.DallyAmri@aig.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD claim SKX5508M\_ DOA; 09/11/2018 - Sign Undertaking letter and interview form

Dear All,

Kindly advise approval and excess.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Tuesday, 20 November 2018 5:40 PM

**To:** Dally Amri, Mimi Zarina; SUR; Claims Department ([claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg))

**Subject:** RE: OD claim SKX5508M\_ DOA; 09/11/2018 - Sign Undertaking letter and interview form

Dear Mimi,

Documents uploaded in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Dally Amri, Mimi Zarina <[MimiZarina.DallyAmri@aig.com](mailto:MimiZarina.DallyAmri@aig.com)>

**Sent:** Monday, 19 November 2018 10:30 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Claims Department ([claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)) <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD claim SKX5508M\_ DOA; 09/11/2018 - Sign Undertaking letter and interview form

Hi LKk/Premium

Any update?

Thank you.

Regards,

**Mimi Zarina @ Mimi**

**AIG**

Express Claims Adjuster

Claims Operations | AIG Shared Services

**IMPORTANT NOTICE:**

The information in this email (and any attachments hereto) is confidential and may be protected by legal privileges and work product immunities. If you are not the intended recipient, you must not use or disseminate the information. Receipt by anyone other than the intended recipient is not a waiver of any attorney-client or work product privilege. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

[MimiZarina.DallyAmri@aig.com](mailto:MimiZarina.DallyAmri@aig.com) | [www.AIG.com](http://www.AIG.com)

---

**From:** Dally Amri, Mimi Zarina

**Sent:** Friday, November 16, 2018 10:38 AM

**To:** SUR ([sur@lkkauto.com](mailto:sur@lkkauto.com)); Claims Department ([claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg))

**Subject:** OD claim SKX5508M\_ DOA; 09/11/2018 - Sign Undertaking letter and interview form

Hi LKk/Premium

Please get insured to sign undertaking letter and interview form for confirm coverage.

Thank you.

Regards,

**Mimi Zarina @ Mimi**

**AIG**

Express Claims Adjuster

Claims Operations | AIG Shared Services

**IMPORTANT NOTICE:**

The information in this email (and any attachments hereto) is confidential and may be protected by legal privileges and work product immunities. If you are not the intended recipient, you must not use or disseminate the information. Receipt by anyone other than the intended recipient is not a waiver of any attorney-client or work product privilege. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



## View Received Message

This mail is associated with :

**\*SKX5508M (9882247428SG)**

OD

Nov 9 2018 2:00PM

[LIM SIEW HWA]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 26/11/2018 12:25 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$14989.00) - SKX5508M - Claim Handler: Dally Amri, Mimi Zarina

Approved:14989.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 20 November 2018 5:40 PM  
**To:** 'Dally Amri, Mimi Zarina'; SUR; Claims Department (claims@premiumauto.com.sg)  
**Subject:** RE: OD claim SKX5508M\_DOA; 09/11/2018 - Sign Undertaking letter and interview form

Dear Mimi,

Documents uploaded in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>  
**Sent:** Monday, 19 November 2018 10:30 AM  
**To:** SUR <sur@lkkauto.com>; Claims Department (claims@premiumauto.com.sg) <claims@premiumauto.com.sg>  
**Subject:** RE: OD claim SKX5508M\_DOA; 09/11/2018 - Sign Undertaking letter and interview form

Hi LKk/Premium

Any update?

Thank you.

Regards,

Mimi Zarina @ Mimi

AIG

Express Claims Adjuster

Claims Operations | AIG Shared Services

### IMPORTANT NOTICE:

The information in this email (and any attachments hereto) is confidential and may be protected by legal privileges and work product immunities. If you are not the intended recipient, you must not use or disseminate the information. Receipt by anyone other than the intended recipient is not a waiver of any attorney-client or work product privilege. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

[MimiZarina.DallyAmri@aig.com](mailto:MimiZarina.DallyAmri@aig.com) | [www.AIG.com](http://www.AIG.com)

**From:** Dally Amri, Mimi Zarina  
**Sent:** Friday, November 16, 2018 10:38 AM  
**To:** SUR ([sur@lkkauto.com](mailto:sur@lkkauto.com)); Claims Department ([claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg))  
**Subject:** OD claim SKX5508M\_ DOA; 09/11/2018 - Sign Undertaking letter and interview form

Hi LKk/Premium

Please get insured to sign undertaking letter and interview form for confirm coverage.

Thank you.

Regards,

Mimi Zarina @ Mimi  
AIG  
Express Claims Adjuster  
Claims Operations | AIG Shared Services

**IMPORTANT NOTICE:**

The information in this email (and any attachments hereto) is confidential and may be protected by legal privileges and work product immunities. If you are not the intended recipient, you must not use or disseminate the information. Receipt by anyone other than the intended recipient is not a waiver of any attorney-client or work product privilege. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

[MimiZarina.DallyAmri@aig.com](mailto:MimiZarina.DallyAmri@aig.com) | [www.AIG.com](http://www.AIG.com)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way  
#07-16

**MOTOR ACCIDENT INTERVIEW FORM**

NAME (DRIVER) : Lim Siew Hong  
VEHICLE NUMBER : SKX 5508M  
DATE/TIME OF ACCIDENT : 9/11/18  
PLACE OF ACCIDENT : Sph News Centre  
THIRD PARTY VEHICLE (IF ANY) : Nil

\*\*\*\*\*  
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED  
DESTINATION BEFORE THE ACCIDENT?

Start journey from Jellicoe Road and intended  
destination Juras sph News Centre

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF  
THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-  
ANALYSER TEST ON YOU? IF YES, WHAT IS THE RESULT?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES  
TO ALL VEHICLES INVOLVED?

Left side of car collided against wall pillar  
of carpark

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL?  
WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No

Lim Siew Hong  
Name: Lim Siew Hong

I Affirmed The Above Information Is Given To My Best Knowledge.

## UNDERTAKING

I, Lim Siew Hong, (NRIC No. S1824986C), hereby confirm that the Singapore Accident Statement lodged by me on 16/11/18 at 0930 hours pertaining to the accident involving motor car Reg. No: 3KX5508M, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature :

Name of Insured / Driver :

Nric No. :

Date :



Lim Siew Hong

S1824986C

20/11/18

Signature :

Name of Policyholder :

Nric No. :

Date :



LIM SIEW HWA

S7015875B

20/11/18

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Tan, Bennie-WZ

Date: 16 Nov 2018

**Preliminary Advice**

Vehicle No	: SKX5508M	Accident Date	: 09/11/2018
Make	: AUDI A3 SPORTBACK	Policy No.	: 2100443165-02
Assignment Date	: 15/11/2018	Excess	: S\$0.00
Date of Inspection	: 15/11/2018	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	29,491.00
Revised Amount	:S\$	14,989.00
Check Items (Estimated)	:S\$	1,024.00
Total	:S\$	16,013.00

Lump Sum Repair	:S\$	
-----------------	------	--

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	83,000.00
COE / PARF Rebate	:S\$	55,173.00
Salvage Value	:S\$	
Margin for Repair	:S\$	27,827.00

**Remarks**

( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( ) Other comments :

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	5875B
<b>Vehicle Details</b>	
Vehicle No.:	SKX5508M
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SB 1.4 TFSI (AMBIENTE)
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	CZC501632
Chassis No.:	WAUZZZ8V7GA067472
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$26,944.00
Original Registration Date:	17 Dec 2015
First Registration Date:	17 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$19,722.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Dec 2025
PARF Rebate Amount:	\$14,791.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	16 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,989.00
COE Rebate Amount:	\$40,382.00
<b>Total Rebate Amount:</b>	<b>\$55,173.00</b>

The information contained herein is correct as at 15 Nov 2018

OK

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LIM SIEW HWA  
 Period of Insurance : 17 Dec 2017 To 16 Dec 2018  
 Engine No. : CZC501632  
 Chassis No. : WAUZZZ8V7GA067472

Vehicle No. : SKX5508M  
 Policy No. : 2100443165-02  
 Endorsement No. :  
 Issued Date : 06 Nov 2017

## ABOUT THE COVER

Make/Model : AUDI A3 SPORTBACK 1.4 TFSI (AMBIENTE)  
 Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value First Year of Registration : 2015  
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes

## Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.  
 You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

## Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

## Loss of Use

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreen : \$100

## Named Driver and Excess (where applicable)

LIM SIEW HWA - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD


I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

  
 AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE




License Number: **S7015875B**  
 Name: **LIM SIEW HWA**  
 Birth Date: **14 May 1970**  
 Issue Date: **12 Nov 2010**





001910372G

REPUBLIC OF SINGAPORE  
 IDENTITY CARD NO. **S7015875B**




Name: **LIM SIEW HWA**  
 林秀桦  
 Race: **CHINESE**  
 Date of Birth: **14-05-1970** F  
 Country of Birth: **SINGAPORE**



**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**


	EFFECTIVE DATE
<b>Class 3A</b> Motor cars without clutch pedals (Auto) <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals <= 2500kg	<b>12 Nov 2010</b>

NP 42BA




License No: S7015875B

134831



NRIC No: **S7015875B**  
 Blood Group: **B+** Date of issue: **15-10-1993**



**80 JELICOE ROAD #11-02**  
**SINGAPORE 208766**  
 NRIC No: **S7015875B** Date: **01/06/2008** No: **6013214**

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

License Number: **S1824986C**

Name: **LIM SIEW HONG**

Birth Date: **24 Oct 1967**

Issue Date: **14 Jul 2014**

**002324646A**




**REPUBLIC OF SINGAPORE**  
**IDENTITY CARD NO. S1824986C**



Name: **LIM SIEW HONG**

Race: **CHINESE**

Date of Birth: **24-10-1967** Sex: **F**

Country of Birth: **SINGAPORE**



**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

**EFFECTIVE DATE**

**Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg 30 Apr 1993**



NP 428A



**MRC No. S1824986C**



Blood Group: **A+** Date of Issue: **15-10-1993**

**60 JELICOE ROAD #11-02  
 SINGAPORE 208766**

**MRC No: S1824986C**

**Date: 13/06/2008**

**No: 6013266**

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	10/11/2018 10:54
Date Of Accident	09/11/2018 14:00
Exact Location Of Accident	SPH NEWS CENTRE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKX5508M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIM SIEW HWA
NRIC No	S7015875B
Email Address	SIEWHWA5@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91397695
Alternative Phone No	OFFICE-91158554

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SB 1.4 TF
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

### Driver

Name of Driver	LIM SIEW HONG
NRIC No	S1824986C
Date Of Birth	24/10/1967
Occupation	INDOOR
Date Of Driving Pass	30/04/1993
Driving Experience	25 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91397695
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	80 JELlicoe ROAD #11-02
Postcode	208766
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SIBLING
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : LIM SIEW HWA GENDER: : FEMALE
Passenger 2	NAME: : LEK SIAM LANG GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

INCIDENT HAPPENED WHILE I WAS DRIVING & TURNING INTO THE UPWARD SLOPE TOWARDS THE 2ND LEVEL OF CARPARK.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	STATIONARY OBJECT
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:



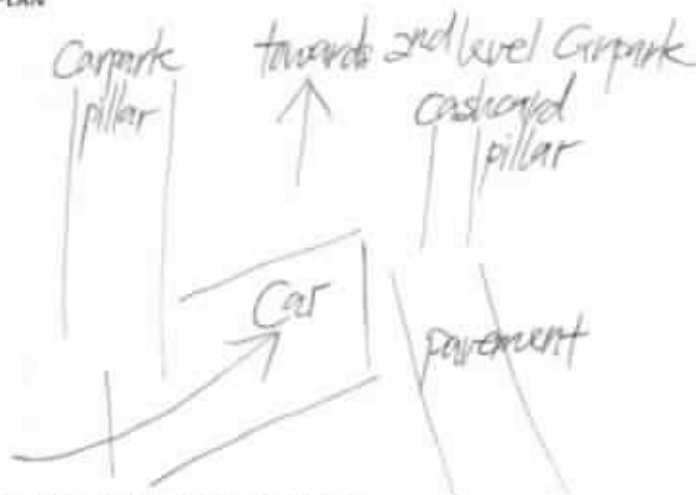
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: Jan Fngsu  
NRIC/FIN No.: G5374909P

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Incident happened while I was driving & turning into the upward slope towards the 2nd level of carpark.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature

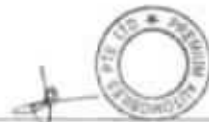

Date & Time:



Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Tan Eng Sui

NRIC/FIN No: G552490018

Accident Photo





# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1280/2018/GW
Date	:	10-Nov-18

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle no: SKX 5508 M

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Lim Siew Hwa
Address	:	80 Jellicoe Road #11-02 Singapore 208766
Telephone	:	HP +65 91397695
Type of Claim	:	Own Damage Claims
Policy No.	:	
Vehicle No	:	<b>SKX 5508 M</b>
Model Code	:	Audi A3 SB 1.4 TFSI
Model / Year	:	Dec-15
Engine No	:	CZC 501632
Chassis No	:	WAUZZZ8V7GA067472
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	09-Nov-18
Place of Accident	:	SPH News Centre

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKX 5508 M

S/n	Nature of Jobs	Estimated Charges
1	To remove and reinstall rear parking aid. Check function.	S/N \$ 280.00 ✓ ✓
2	To renew lhs 1/4 glass to facillitate fender renewal.	S/N \$ 300.00 ✓ ✓
3	To remove and transfer lhs front and rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ <del>560.00</del> 280 ✓
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and trays, electrical and audio equipment.	S/N \$ 1,400.00 ✓ ✓
5	To remove and reinstall rear seat, back rest, hat try, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00 ✓ ✓
6	To dismantle rear bumper, rear lid, lhs front door and lhs rear door. Cut out and weld lhs rear fender, lhs rear inner side panel and lhs rear wheel housing. Renew lhs front door and lhs rear door. Re-organize crash management components. Reinstall all parts removed.	\$ <del>9,000.00</del> 3500 ✓
<b>SUB- TOTAL LABOUR CHARGES</b>		<b>: \$ 12,940.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKX 5508 M

S/n	Nature of Jobs	Estimated Charges
7	To respray lhs front fender, lhs rear fender, lhs front door, door handle, lhs rear door, lhs sill panel, door entrances, roof channel, drain panel, end panelling, lhs side inner panel and lhs wheel housing. To carry out stone chip treatment and joint sealer works.	$550 \times 6 = 3300$ Handle = 80 \$ 6,600.00 3380 ✓
8	To renew rear rim and carry out wheel alignment.	S/N \$ 280.00 ✓ ✓
9	To carry out diagnostic check.	S/N \$ 384.00 ✓ ✓
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 20,204.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKX 5508 M

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT DOOR-LH <i>Repair</i>	\$ 1,991.00	X
2	FRONT OUTER DOOR SEAL-LH } <i>see</i>	\$ 139.00	X
3	BONDING AGENT	\$ 43.00	X
4	CLEANING SOLUTION	\$ 64.00	X
5	APPLICATOR	\$ 7.00	X
6	FRONT DOOR ATTACHMENT PARTS-LH } <i>see</i>	\$ 206.00	X
7	FRONT DOOR CATCH-LH	\$ 92.00	X
8	FRONT DOOR CATCH COVER-LH	\$ 13.00	X
9	FRONT DOOR HANDLE EXTERIOR-LH } <i>Repair</i>	\$ 207.00	X
10	FRONT DOOR HANDLE HOUSING-LH	\$ 26.00	X
11	FRONT DOOR MOUNTING BAR-LH <i>see</i>	\$ 143.00	X
12	REAR DOOR-LH <i>Dented</i>	TBC	✓ 1592.80
13	REAR OUTER DOOR SEAL-LH <i>see</i>	\$ 139.00	✓ 111.00
14	BONDING AGENT <i>Not Nec</i>	\$ 43.00	? X
15	CLEANING SOLUTION <i>Not Nec</i>	\$ 64.00	? X
16	APPLICATOR <i>Not Nec</i>	\$ 7.00	? X
17	REAR DOOR ATTACHMENT PARTS <i>? see</i>	\$ 110.00	? X
18	REAR DOOR CATCH-LH <i>see</i>	\$ 82.00	X
19	REAR DOOR CATCH COVER-LH <i>see</i>	\$ 14.00	X
20	REAR SECTIONAL PART- SIDE PANEL-LH <i>Dented</i>	\$ 1,938.00	✓ 1550.40
<b>SUB- SPARE PARTS CHARGES</b>		<b>\$ 5,328.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKX 5508 M

S/N	Parts Description		Damaged Par S/Nett
21	REAR SIDE WINDOW-LH <i>NEC</i>	\$	225.00 <i>179.60</i>
22	REAR SIDE WINDOW TRIM STRIPS-LH <i>Not NEC</i>	\$	226.00 <i>X</i>
23	MOLDING ROOF <i>NEC</i>	\$	509.00 <i>X</i>
24	C-PILLAR REINFORCEMENT-LH <i>Not Rys</i>	\$	172.00 <i>X</i>
25	REAR WHEEL HOUSING INNER PARTS-LH <i>Not Rys</i>	\$	532.00 <i>X</i>
26	REAR ALUMINIUM RI-LH <i>Not</i>	\$	603.00 <i>453.40</i>
27	RUBBER VALVE <i>Not NEC</i>	4 \$	12.00 <i>X</i>
28	ACRYLIC SEALANT <i>2</i>	S/N \$	180.00 <i>180</i>
29	CAVITY WAX	S/N \$	140.00 <i>140</i>
30	STONE CHIP	S/N \$	180.00 <i>180</i>
31	METAL FILLER POWDER <i>NEC</i>	S/N \$	280.00 <i>380</i>
32	1/4 GLASS SEALANT	S/N \$	100.00 <i>100</i>
33	SUNDRIES <i>Not NEC</i>	\$	800.00 <i>X</i>
<b>TOTAL SPARE PARTS CHARGES</b>		:	<b>\$ 9,287.00</b>
<b>TOTAL LABOUR CHARGES</b>		:	<b>\$ 20,204.00</b>
<b>GRAND TOTAL</b>		:	<b>\$ 29,491.00</b> <i>31,083.80</i>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Addian King -  
Surveyed Date : 15/11/18 -  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised , 14 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1280/2018/GW
Date	:	10-Nov-18

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle no: SKX 5508 M

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

14 days - ok - jb -6 Jun 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Lim Siew Hwa
Address	:	80 Jellicoe Road #11-02 Singapore 208766
Telephone	:	HP +65 91397695
Type of Claim	:	Own Damage Claims
Policy No.	:	
Vehicle No	:	<b>SKX 5508 M</b>
Model Code	:	Audi A3 SB 1.4 TFSI
Model / Year	:	Dec-15
Engine No	:	CZC 501632
Chassis No	:	WAUZZZ8V7GA067472
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	9-Nov-18
Place of Accident	:	SPH News Centre

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKX 5508 M

S/n	Nature of Jobs	Estimated Charges			
1	To remove and reinstall rear parking aid. Check function.	S/N	\$	280.00	\$ 280.00
2	To renew lhs 1/4 glass to facillitate fender renewal.	S/N	\$	300.00	\$ 300.00
3	To remove and transfer lhs front and rear door's multi-lock system and power window devices. Inspect for damages.	S/N	\$	560.00	\$ 280.00
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and trays, electrical and audio equipment.	S/N	\$	1,400.00	\$ 1,400.00
5	To remove and reinstall rear seat, back rest, hat try, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$	1,400.00	\$ 1,400.00
6	To dismantle rear bumper, rear lid, lhs front door and lhs rear door. Cut out and weld lhs rear fender, lhs rear inner side panel and lhs rear wheel housing. Renew lhs front door and lhs rear door. Re-organize crash management components. Reinstall all parts removed.		\$	9,000.00	\$ 3,500.00
SUB- TOTAL LABOUR CHARGES		:	\$	12,940.00	\$ 7,160.00



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKX 5508 M

S/n	Nature of Jobs	Estimated Charges	
		c/f	\$
			7,160.00
7	To respray lhs front fender, lhs rear fender, lhs front door, door handle, lhs rear door, lhs sill panel, door entrances, roof channel, drain panel, end panelling, lhs side inner panel and lhs wheel housing. To carry out stone chip treatment and joint sealer works.	\$ 6,600.00	\$ 3,380.00
8	To renew rear rim and carry out wheel alignment.	\$ 280.00	\$ 280.00
9	To carry out diagnostic check.	\$ 384.00	\$ 384.00
TOTAL LABOUR CHARGES		\$ 20,204.00	\$ 11,204.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKX 5508 M

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT DOOR-LH	\$ 1,991.00	
2	FRONT OUTER DOOR SEAL-LH	\$ 139.00	
3	BONDING AGENT	\$ 43.00	
4	CLEANING SOLUTION	\$ 64.00	
5	APPLICATOR	\$ 7.00	
6	FRONT DOOR ATTACHMENT PARTS-LH	\$ 206.00	
7	FRONT DOOR CATCH-LH	\$ 92.00	
8	FRONT DOOR CATCH COVER-LH	\$ 13.00	
9	FRONT DOOR HANDLE EXTERIOR-LH	\$ 207.00	
10	FRONT DOOR HANDLE HOUSING-LH	\$ 26.00	
11	FRONT DOOR MOUNTING BAR-LH	\$ 143.00	
12	REAR DOOR-LH	TBC	\$ 1,592.80
13	REAR OUTER DOOR SEAL-LH	\$ 139.00	\$ 111.20
14	BONDING AGENT	\$ 43.00	
15	CLEANING SOLUTION	\$ 64.00	
16	APPLICATOR	\$ 7.00	
17	REAR DOOR ATTACHMENT PARTS	\$ 110.00	
18	REAR DOOR CATCH-LH	\$ 82.00	
19	REAR DOOR CATCH COVER-LH	\$ 14.00	
20	REAR SECTIONAL PART- SIDE PANEL-LH	\$ 1,938.00	\$ 1,550.40
<b>SUB- SPARE PARTS CHARGES</b>		<b>\$ 5,328.00</b>	<b>\$ 3,254.40</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKX 5508 M

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
		c/f	\$ 3,254.40
21	REAR SIDE WINDOW-LH	\$ 225.00	\$ 179.60
22	REAR SIDE WINDOW TRIM STRIPS-LH	\$ 226.00	
23	MOLDING ROOF	\$ 509.00	
24	C-PILLAR REINFORCEMENT-LH	\$ 172.00	
25	REAR WHEEL HOUSING INNER PARTS-LH	\$ 532.00	
26	REAR ALUMINIUM RI-LH	\$ 603.00	\$ 482.40
27	RUBBER VALVE	\$ 12.00	
28	ACRYLIC SEALANT	\$ 180.00	\$ 180.00
29	CAVITY WAX	\$ 140.00	\$ 140.00
30	STONE CHIP	\$ 180.00	\$ 180.00
31	METAL FILLER POWDER	\$ 280.00	\$ 280.00
32	1/4 GLASS SEALANT	\$ 100.00	\$ 100.00
33	SUNDRIES	\$ 800.00	
TOTAL SPARE PARTS CHARGES		\$ 9,287.00	\$ 4,796.40
TOTAL LABOUR CHARGES		\$ 20,204.00	\$ 11,204.00
GRAND TOTAL		\$ 29,491.00	\$ 16,000.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 10 June 2019 1:52 PM  
**To:** Carrine Leong; SUR  
**Cc:** 'Boo seng yak'; jiajee.yap@premiumauto.com.sg; 'Chang Chee Sing'  
**Subject:** RE: FINAL REVISION SKX5508M - OD AIG - SURVEYED 15 NOV 18

Dear Carrine,

Confirm repair cost of \$16,000.40 before excess \$600 and GST @ 14 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Carrine Leong <carrine.leong@premiumauto.com.sg>  
**Sent:** Friday, 7 June 2019 5:08 PM  
**To:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Boo seng yak' <boojohnny@gmail.com>; jiajee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>  
**Subject:** RE: FINAL REVISION SKX5508M - OD AIG - SURVEYED 15 NOV 18

Hi Veron,

Please find attachment photo as per your request for your attention.

Thanks & Best Regard

Carrine Leong  
Claims Administrator

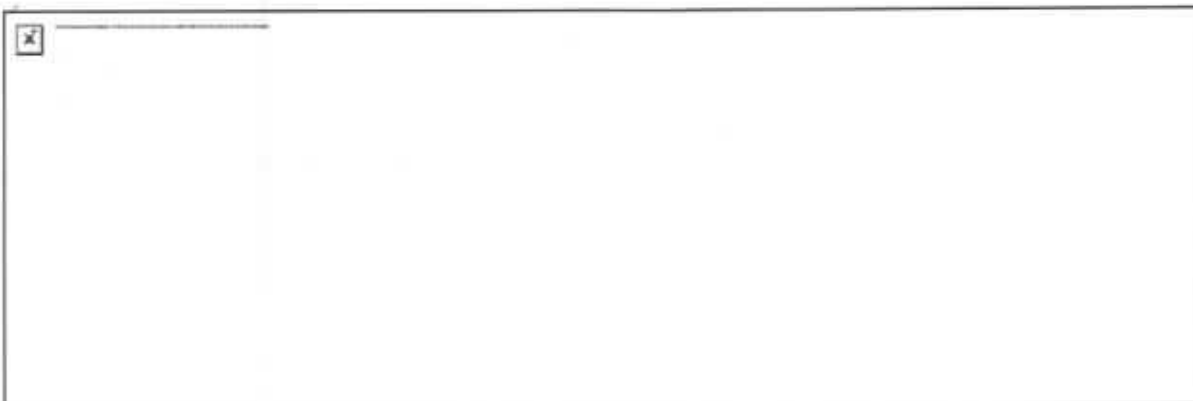
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

**From:** Boo seng yak [<mailto:boojohnny@gmail.com>]

**Sent:** Thursday, 6 June, 2019 9:01 AM

**To:** Adrian Ling <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Veron Chen <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>;  
Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing  
<[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FINAL REVISION SKX5508M - OD AIG - SURVEYED 15 NOV 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$16,000.40 @ 14 days of repairs.

Your early closure is well appreciated.

Best regards - jb

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SKX 5508 M**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1280/2019/GW

25 June 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SKX 5508 M, Audi A3 SB 1.4 TFSI**

With reference to the above-mentioned vehicle, no.**SKX 5508 M**, claimant,  
**Ms Lim Siew Hwa**, please find the related document per attached.

1. A copy of the Original invoice no.85013952- S\$16,478.43
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG - SKX 5508 M

total pages

Premium Automobiles Pte L  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6386 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6386 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 09:52

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice: 85013952	Account: A0006 (T 0)
		Date : 22/06/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
		Order : SKX5508M	
		Term : 30	
Regn No: SKX5508M (V 28456)		Regn Date: 17/12/2015	Mileage: 19463 WIP No.: 31590
Model: A3 SPORTSBACK 1.4 TFSI (AMBIEN		Chassis: WAU2Z28V7GA067472	Engine: C2C 501632 Dept: U
You have been assisted by :- UB-Nora		( 11 )	

		Details	Qty	Unit Price	Amount
S	SUBLET	M:	0.00	1.00	0.00
Q	EXC	M: 8888	-600.00	1.00	-600.00
S	BODYWORK	Insurance Excess/Liability			
S	BODYWORK	M:	280.00	1.00	280.00
S	BODYWORK	TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION			
S	BODYWORK	M:	300.00	1.00	300.00
S	BODYWORK	TO RENEW LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL			
S	BODYWORK	M:	280.00	1.00	280.00
S	BODYWORK	TO REMOVE AND TRANSFER LHS FRONT AND REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES			
S	BODYWORK	M:	1400.00	1.00	1,400.00
S	BODYWORK	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER,FUSE AND TRAYS, ELECTRICAL AND AUDIO EQUIPMENT.			
S	BODYWORK	M:	1400.00	1.00	1,400.00
S	BODYWORK	TO REMOVE AND REINSTALL REAR SEAT,BACK REST, HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIMS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC			
S	BODYWORK	M:	3500.00	1.00	3,500.00
S	BODYWORK	TO DISMANTLE REAR BUMPER,REAR LID,LHS FRONT AND REAR DOOR.CUT OUT AND WELD LHS REAR FENDER, LHS REAR INNER SIDE PANEL AND LHS REAR WHEEL HOUSING.RENEW LHS REAR DOOR.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED			
S	BODYWORK	M:	3380.00	1.00	3,380.00
S	BODYWORK	TO RESPRAY LHS FRONT FENDER,LHS REAR FENDER, LHS FRONT DOOR,DOOR HANDLE,LHS REAR DOOR, LHS SILL PANEL AND END PANELLING.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER			



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6386 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 2 09:52

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013952  Date : 22/06/2015  Order : SKX5508M  Term : 30	Account: A0006 (T 0)  AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SKX5508M (V 28456) Regn Date: 17/12/2015 Mileage: 19463 WIP No.: 31590

Model: A3 SPORTSBACK 1.4 TFSI (AMBIEN Chassis: WAUZZZ8V7GA067472 Engine: CZC 501632 Dept: U

You have been assisted by :- UB-Nora ( 11 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	WORK M: TO RENEW REAR RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	384.00	1.00	384.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT,CAVITY WAX,STONE CHIP,METAL FILLER POWDER AND 1/4 GLASS SEALANT	880.00	1.00	880.00
X	A8V4809837	SUBPART	1.00	1938.00	1,550.40
X	A8V4845299A NVE	SIDE WINDO	1.00	224.50	179.60
X	A8V4833051B	DOOR	1.00	1991.00	1,592.80
X	A8V0601025BJ	RIM 16" C2F	1.00	603.00	482.40
X	A8V4839911C	SEAL	1.00	139.00	111.20

Parts 3,916.40  
Labour 0.00  
Sublet 12,084.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 15,400.40

7% GST 1,078.03

Grand Total 16,478.43



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Motor Claims Dept  
Yr Ref: SKX 5508 M

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1280/2018/JE  
28 December 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

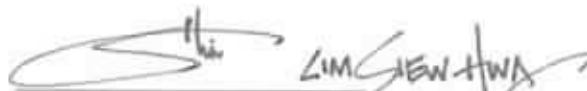
Make & Model : Audi A3 SB 1.4 TFSI  
Vehicle Chassis No. : WAUZZZ8V7GA067472  
Vehicle Regn No. : SKX 5508 M  
Vehicle Mileage : 19463 KM  
Vehicle Owner : Ms. Lim Siew Hwa  
Certificate No : 2100443165-02  
Own Damage Excess : S\$ 642.00 (inclusive of 7% GST)  
Accident Date : 09 November 2018  
Place : SPH NEWS CENTRE  
Repair Cost : \$ 16,478.43  
WIP No. : 33015  
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

6 PM

Date :

28/12/2018

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Nov 2018		15 Nov 2018 15:17 <a href="#">Edit Adj Rpt</a>	<b>S\$16,000.40</b> <a href="#">Edit Estimates</a>	<b>S\$16,000.40</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>LIM SIEW HWA</b> , ID: S7015875B, Tel: +6591158554								
Vehicle Reg. No.:	<b>SKX5508M</b>	Date of Loss:	09/11/2018 14:00 - :59 [34 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 9882247428SG</b>	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$600.00						
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Daily Amri, Mimi Zarina</b> ] MimiZarina.DailyAmri@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 26/11/2018]</b>								
Driver/Custodian:	<b>LIM SIEW HONG (51 / Female)</b> , NRIC: S1824986C, Tel: +6591397695 Email: NOEMAIL								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (10/06/2019): Alert - Adj Mandate Approved (S\$16000.40) - SKX5508M - Claim Handler: Daily Amri...</li> <li>AIG_SG (26/11/2018): Alert - Adj Mandate Approved (S\$14989.00) - SKX5508M - Claim Handler: Daily Amri...</li> <li>AIG_SG (26/11/2018): SKX5508M / OD / 09/11/2018 / Coverage &amp; Excess update</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									













## Claim Documents

\*SKX5508M (9882247428SG)  
OD  
Nov 9 2018 2:00PM  
[LIM SIEW HWA]  
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	16/11/18 08:56	Adjuster Immediate Advice													Load HTM					
2	06/06/19 17:21	Adjuster Immediate Advice													Load HTM					
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
2	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
3	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
4	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
5	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
6	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
7	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
8	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
9	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
10	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
11	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
12	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
13	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
14	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
15	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
16	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
17	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
18	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
19	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
20	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
21	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
22	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
23	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
24	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
25	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
26	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
27	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
28	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
29	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
30	15/11/18 17:43	General View													Load JPG	<input checked="" type="checkbox"/>				
31	10/06/19 09:56	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
32	10/06/19 09:56	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
33	10/06/19 09:56	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
34	10/06/19 09:56	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/11/18 08:37	Singapore Accident Statement	 Load PDF	
2	16/11/18 08:37	Certificate of Insurance	 Load PDF	
3	16/11/18 08:37	Insured's Driving License	 Load PDF	
4	16/11/18 08:37	Driver's Driving License	 Load PDF	
5	16/11/18 08:38	MARK ESTIMATE	 Load PDF	
6	20/11/18 17:38	INTERVIEW FORM	 Load PDF	
7	20/11/18 17:38	UNDERTAKING	 Load PDF	
8	06/06/19 17:17	FINALIZE MARKING	 Load PDF	
9	15/07/19 16:31	Workshop Invoice	 Load PDF	
10	15/07/19 16:31	Discharge Voucher	 Load PDF	

## Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	10/11/18 11:16	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	10/11/18 11:12	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	10/11/18 11:12	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	10/11/18 11:12	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	10/11/18 11:12	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	10/11/18 11:12	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	10/11/18 11:12	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	10/11/18 11:12	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	10/11/18 11:12	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	10/11/18 11:12	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	10/11/18 11:06	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	10/11/18 11:06	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG18020707/AVBE2

Date: 15/07/2019

### REFERENCE

Insured/Claimant: LIM SIEW HWA Policy No:  
Date of Loss: 09/11/2018 Nature of Claim: OD Claim No: 9882247428SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKX5508M**  
Make & Model: AUDI A3 SPORTBACK, 1.4 TFSI (A) Engine No: CZC501632  
Reg. Date: 17/12/2015 (Man. Year: 2015) Chassis No: WAUZZZ8V7GA067472  
Colour: Black Odometer: 18834 km  
Engine Capacity: 1395 cc  
Market Value/New Car Price: S\$83,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,879.80	4,796.40	6,083.40	55.91
Miscellaneous Items	0.00	0.00	0.00	
Labour	20,204.00	11,204.00	9,000.00	44.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>31,083.80</b>	<b>16,000.40</b>	<b>15,083.40</b>	<b>48.52</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>30,483.80</b>	<b>15,400.40</b>	<b>15,083.40</b>	<b>49.48</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>2,133.87</b>	<b>1,078.03</b>	<b>1,055.84</b>	<b>49.48</b>
<b>Nett Amount (S\$)</b>	<b>32,617.67</b>	<b>16,478.43</b>	<b>16,139.24</b>	<b>49.48</b>

### INSPECTION

Date of Assignment: 15/11/2018  
Date Inspected: 15/11/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 14.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR - LH	Repair	1,991.00 FS	*- FS
2	1		*FRONT OUTER DOOR SEAL - LH	Not Necessary	139.00 FS	*- FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
5	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
6	1		*FRONT DOOR ATTACHMENT PARTS - LH	Not Necessary	206.00 FS	*- FS
7	1		*FRONT DOOR CATCH - LH	Not Necessary	92.00 FS	*- FS
8	1		*FRONT DOOR CATCH COVER - LH	Not Necessary	13.00 FS	*- FS
9	1		*FRONT DOOR HANDLE EXTERIOR - LH	Repair	207.00 FS	*- FS
10	1		*FRONT DOOR HANDLE HOUSING - LH	Repair	26.00 FS	*- FS
11	1		*FRONT DOOR MOUNTING BAR - LH	Not Necessary	143.00 FS	*- FS
12	1		*REAR DOOR - LH	Dented	1,592.80 FS	*1,592.80 FS
13	1		*REAR OUTER DOOR SEAL - LH	Necessary	139.00 FS	*111.20 FS
14	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
15	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
16	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
17	1		*REAR DOOR ATTACHMENT PARTS	Not Necessary	110.00 FS	*- FS
18	1		*REAR DOOR CATCH - LH	Not Necessary	82.00 FS	*- FS
19	1		*REAR DOOR CATCH COVER - LH	Not Necessary	14.00 FS	*- FS
20	1		*REAR SECTIONAL PART - SIDE PANEL - LH	Dented	1,938.00 FS	*1,550.40 FS
21	1		*REAR SIDE WINDOW - LH	Necessary	225.00 FS	*179.60 FS
22	1		*REAR SIDE WINDOW TRIM STRIP - LH	Not Necessary	226.00 FS	*- FS
23	1		*MOLDING ROOF	Not Necessary	509.00 FS	*- FS
24	1		*C-PILLAR REINFORCEMENT - LH	Repair	172.00 FS	*- FS
25	1		*REAR WHEEL HOUSING INNER PARTS - LH	Repair	532.00 FS	*- FS
26	1		*REAR ALUMINIUM RI - LH	Cut	603.00 FS	*482.40 FS
27	4		*RUBBER VALVE	Not Necessary	12.00 FS	*- FS
28	1		*ACRYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
29	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
30	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
31	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
32	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
33	1		*SUNDRIES	Not Necessary	800.00 FS	*- FS
Total Parts (S\$)					10,879.80	4,796.40

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION	New	280.00	280.00
2	TO RENEW LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	300.00	300.00
3	TO REMOVE AND TRANSFER LHS FRONT AND REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	New	560.00	280.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS. BATTERY MANAGER, FUSE AND TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
6	TO DISMANTLE REAR BUMPER, REAR LID, LHS FRONT DOOR AND LHS REAR DOOR. CUT OUT AND WELD LHS REAR FENDER, LHS REAR INNER SIDE PANEL AND LHS REAR WHEEL HOUSING. RENEW LHS FRONT DOOR AND LHS REAR DOOR. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	9,000.00	3,500.00
7	TO RESPRAY LHS FRONT FENDER, LHS REAR FENDER, LHS FRONT DOOR, DOOR HANDLE, LHS REAR DOOR, LHS SILL PANEL, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL, END PANELLING, LHS SIDE INNER PANEL AND LHS WHEEL HOUSING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	6,600.00	3,380.00
8	TO RENEW REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	384.00	384.00
<b>Gross Labour Cost (S\$)</b>			<b>20,204.00</b>	<b>11,204.00</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;