Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Thursday, 7 February 2019 11:05 AM

To:

'Boo seng yak'

Cc:

'Adrian Ling'; 'Carrine Leong'; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'

Subject:

RE: FINAL REVISION - SLF3123K - OD AIG - SURVEYED 15 NOV 18

Dear Mr Boo,

Confirmed final fig \$12,701.12 @ 5 days of repairs before excess \$800/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Wednesday, 26 December 2018 7:01 PM

To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; Carrine Leong

<carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing

<claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLF3123K - OD AIG - SURVEYED 15 NOV 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$12,701.12 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Monday, 19 November 2018 1:08 PM

To:

'Claims Dept'

Cc:

SUR; Admin A

Subject:

RE: OD claim for SLF 3123 K

Dear Jeffery,

As instructed by our client, please proceed to repair the insured vehicle SLF 3123K (Excess \$ 800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Monday, 19 November 2018 9:30 AM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: OD claim for SLF 3123 K

Dear Shirley,

Any update on the approval from AIG?

Many thanks!

Best regards, Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Friday, 16 November, 2018 9:29 AM

To: 'Claims Dept' <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OD claim for SLF 3123 K

Hi Jeffery,

We are still pending approval from insurance.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Friday, 16 November 2018 8:45 AM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD claim for SLF 3123 K

Dear all.

Any update on the approval?

Many thanks!

Best regards, Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Thursday, 15 November, 2018 11:27 AM

To: 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD claim for SLF 3123 K

Dear all,

Kindly advise on the approval for the above mentioned vehicle.

Survey was carried out by Adrian this morning.

Many thanks!

Best regards, Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road I Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg



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From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Tuesday, 13 November, 2018 2:25 PM

To: 'SUR' < sur@lkkauto.com >; 'Admin A' < admin-a@lkkauto.com >

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD claim for SLF 3123 K

Good afternoon all,

Here are the attached GIA and estimate for your kind reference .

Kindly arrange a survey ASAP.

Thank you .

Best Regards, Phua Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183



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View Received Message

This mail is associated with:

*SLF3123K (8545016410SG)

OD Nov 10 2018 10:00AM [CHANG MUN LOONG] Premium Automobiles Pte Ltd

Reply Reply All Mark as Unread Print Message | Delete Message | Forward AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 19/11/2018 11:41 AM. From LKK_HQ Subject Alert - Adj Mandate Approved (S\$15171.00) - SLF3123K - Claim Handler: Loo, Tong Shing Approved:15171.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #07-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25

Paya Ubi Industrial Park

Singapore 408933

Attn:

Loo, Tong Shing

Date:

16 Nov 2018

Preliminary Advice

Vehicle No

: SLF3123K

Accident Date

: 10/11/2018

Make

: 2100479504

: AUDI A6

Policy No.

Assignment Date

: 15/11/2018

Excess

: S\$0.00

Date of Inspection : 15/11/2018

Est. Duration of Repair

Inspection At

: Premium Automobiles Pte Ltd (UBI)

: 5 days

55 Ubi Road 1 Singapore 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	21,920.00
Revised Amount	:S\$	15,171.00
Check Items (Estimated)	:S\$	460.00
Total	:S\$	15,631.00

Lump Sum Repair

:S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	138,000.00
COE / PARF Rebate	:S\$	76,287.00
Salvage Value	:S\$	
Margin for Repair	:S\$	61,713.00

Remarks

()		The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Fax Number Contact Number

EMail Address

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
 This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

atoresaid.	
· · · · · · · · · · · · · · · · · · ·	ACCIDENT STATEMENT
Date Of Report	12/11/2018 15:25
Date Of Accident	10/11/2018 10:00
Exact Location Of Accident	BLK 213 TOA PAYOH CARPARK
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SLF3123K
Insured/Policyholder	
Name Of Registered Owner	CHANG MUN LOONG
NRIC No	S1651869G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98020067
Alternative Phone No	OFFICE-98020067
Vehicle Particulars	
Manufacturer	AUDI
Model	A6 1.8 TFSI S-TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100479504-02
Cover Note Number	
Driver	
Name of Driver	CHANG MUN LOONG
NRIC No	S1651869G
Date Of Birth	19/05/1964
Occupation	INDOOR
Date Of Driving Pass	28/01/1991
Driving Experience	27 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98020067

OFFICE-98020067

NOEMAIL

Address

10H BRADDELL HILL

#02-32

Postcode

579724

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - MAJOR/MINOR RD

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN AND ATTACHMENT

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SGF1218T

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

ROY WEE LIANG

NRIC/Passport Number

S1301233D

Contact Number

96691616

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- 3 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8 Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Buittyholder's Signature

Date & Time:

Omer's Signature

(If driver is not the policyholder)

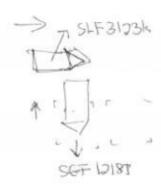
Date & Time:

Reporting Centre Personnel's Signature

Name Jantes Su

NRIC/FIN NO: 6523490 9P

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to attachment	

DECLARATION

I/We declare the fogegoing particulars are true in every respect.

Policyholder's Signature

Date & Jime.

Driver's dignature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature
Name: Yorkay S
NSIC/FIN No. C/5824909 P

DESCRIPTION OF ACCIDENT

Accident At Car Park Next To Block 213 Toa Payoh Lorong 8 Involving SLF3123K And SGF1218T

On 10 Nov 2018 at about 10am, I was travelling in my vehicle SLF3123K, an Audi A5, in the car park next to block 213 Toa Payoh Lorong 8, looking to make a left turn. The vehicle SGF1218T parked head in on the right suddenly reversed out of the lot. I stopped and hit my honk immediately but the vehicle continued reversing and hit the right front end of my vehicle with its rear left bumper. It was a clear day with good visibility. I was travelling at about 10km/h. The driver of SGF1218T is Mr Roy Wee Liang, NRIC S1301233D, handphone no. 96691616. When I asked him why he did not check before reversing and backed into my car, he said I should have honked and warn him as he could not see me.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	1869G
Vehicle No.:	SLF3123K
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 1.8 TFSI ULTRA (PI) (NAV)
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	CYG014745
Chassis No.:	WAUZZZ4G2GN197952
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$40,166.00
Original Registration Date:	22 Aug 2016
First Registration Date:	22 Aug 2016
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$43,233.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Aug 2026
PARF Rebate Amount: Intended COE Rebate Details	\$32,424.00
COE Expiry Date:	21 Aug 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,500.00
COE Rebate Amount:	\$43,863.00
Total Rebate Amount:	\$76,287.00

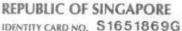
The information contained herein is correct as at 16 Nov 2018

ОК









IDENTITY CARD NO. \$1651869G





CHANG MUN LOONG

曾文龙

CHINESE 19-05-1964

Country of Birth SINGAPORE SINSPERIG

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

NP 428A

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

25 Jan 1991

Licence No: \$1651869G

+ 11 10 1113911 111 1111 1111 11111 Deta: 17-1 Dete: 17-1(-115)

Blood Group Date of issue

21-10-1991

MICH S1651869G

No: 0215025



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: CHANG MUN LOONG

Period of Insurance

: 22 Aug 2018 To 21 Aug 2019

Engine No.

: CYG014745

Chassis No. : WAUZZZ4G2GN197952 Vehicle No.

: SLF3123K

Policy No.

: 2100479504-02

Endorsement No.

Issued Date : 19 Jul 2018

ABOUT THE COVER

Make/Model

: AUDI A6 1.8 TFSI ULTRA

Engine Capacity/Tonnage: 1,798.00 CC

Sum Insured : Market Value

First Year of Registration : 2016

Driver Restriction

: NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*:

b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience

Age Condition

: All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

EXCESS

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

CHANG MUN LOONG - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other: Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of 5 the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125216

PREMIUM LEASING - CW 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/1290/2018/GW

Date : 13-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315 Tel: 65321818 - Fax: 6516 0904

Owner's Name : Mr Chang Mun Loong
Address : 10H Braddell Hill

#02-32

Singapore 579724 : HP +65 98220067

 Telephone
 : HP +65 98220067

 Type of Claim
 : Own Damage Claims

 Policy No.
 : 2100479504-01

 Vehicle No
 : SLF 3123 K

 Model Code
 : Audi A6 1.8 TFSI

 Model / Year
 : Aug-16

 Engine No
 : CYG 014745

Chassis No : WAUZZZ4G2GN197952

Mileage : Date In :

Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 10-Nov-18

Place of Accident : Blk 213 Toa Payoh Car Park

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 3123 K.

S/n	Nature of Jobs		Estimated Charges			
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$	480.00		
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.		\$	2,100.00 (250		
3	To respray front bumper and rhs front fender.		\$	1,700.00 1100		
3	To respiray from bumper and mis from render.		•	1,700.00		
4	To renew rhs front rim and carry out wheel alingment.	S/N	\$	280.00 🗶		
5	To carry out diagnostic check.	S/N	\$	192.00		
	TOTAL LABOUR CHARGES	;	\$	4,752.00		

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 3123 K.

Parts & Prices Remark
0 - 1860.30
0 +
0 ×
0 ×
0+
0+
0 *
0+
0 +
0 *
0+
0 +
0 4
0 +
0 &
0 4
o ×
976.00
07 🗸
93.60
(

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 3123 K .

		Damaged I	Parts & Prices
S/N	Parts Description	S/Nett	Remark
21	FRONT FENDER BRACE-RH Ne Nec	\$ 72.00	×
22	FRONT WHEEL HOUSING LINER-RH	\$ 246.00	1
23	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 62.00	*
24	FRONT STONE CHIP GUARD-RH	\$ 63.00	49.92
25	ADHESIVE TAPE	\$ 49.00	-X
26	LED HEADLIGHT MOUNTING Me Com	\$ 103.00	+
27	LEAD HEADLIGHT Cut	\$ 8,386.00	6708.80
29	FRONT ALUMINIUM-RH KOR ME	\$ 726.00	X
30	RUBBER VALVE XIT NEC 4	\$ 12.00	X,
31	LED HEADLIGHT LIFT CYLINDER-RH Hol New	\$ 208.00	X
32	SUNDRIES Not New	\$ 300.00	?×
	TOTAL SPARE PARTS CHARGES :	\$ 17,168.00	
	TOTAL LABOUR CHARGES	\$ 4,752.00	
	GRAND TOTAL	\$ 21,920.00	•

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after apray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal medification(s) is allowed
- Supplementary item(s) must be resurveyed and to subject to final approval from insurance Company

Acknowledged by Repeirer

Signature:

Date:

: Not Andlansed, 05 Rays.

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

Accident Repairs

Workshop

Ubi Road 1 6366 2323

Contact No Fax No

: 6841 1183

Reference

PA/OD/1290/2018/GW

Date

13-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315 Tel: 65321818 - Fax: 6516 0904

Owner's Name

Mr Chang Mun Loong

Address

10H Braddell Hill

#02-32

Singapore 579724

Telephone

HP +65 98220067

Type of Claim

Own Damage Claims

Policy No.

2100479504-01

Vehicle No

SLF 3123 K

Model Code

Audi A6 1.8 TFSI

Model / Year

Aug-16

CYG 014745

Engine No

WAUZZZ4G2GN197952

Chassis No

Mileage Date In

Liability

Excess Cost

Estimated By

Johnny Boo / Allan Wu

Accident Date

10-Nov-18

Place of Accident

Blk 213 Toa Payoh Car Park

Hi Adrian

5 days - ok - jb - 26 Dec 18

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 3123 K .

			Estimated	
S/n	Nature of Jobs		Charges	
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	\$ 480.00
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.		\$ 2,100.00	\$ 1,250.00
3	To respray front bumper and rhs front fender.		\$ 1,700.00	\$ 1,100.00
4	To renew rhs front rim and carry out wheel alingment.	S/N	\$ 280.00	
5	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
	TOTAL LABOUR CHARGES	:	\$ 4,752.00	\$ 3,022.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 3123 K.

				Damaged Parts & Prices				
S/N	Parts Description		S/Nett			Remark		
1	FRONT BUMPER		\$	2,326.00	\$	1,860.80		
2	FRONT BUMPER GRILLE		\$	574.00				
3	FRONT BUMPER LOCKING CLIP	18	\$	62.00				
4	FRONT BUMPER TRIM CHROME		\$	260.00				
5	FRONT BUMPER FIXING PARTS		\$	43.00				
6	FRONT BUMPER CLOSING ELEMENT		\$	188.00				
7	FRONT BUMPER BUMPER SPOILER		\$	216.00				
8	FROTNT AIR GUIDE GRILLE-RH		\$	307.00				
9	FRONT BUMPER COVER-RH		\$	44.00				
10	FRONT BUMPER WHEEL SPOILER-RH		\$	232.00				
11	FRONT BUMPER CAP COVER-LH/RH	2	\$	98.00				
12	FRONT BUMPER GUIDE PIECE-RH		\$	32.00				
13	FRONT BUMPER BRACE-RH		\$	25.00				
14	FOAM FILLER PIECE		\$	203.00				
15	FRONT BUMPER SIDE REINFORCEMENT		\$	702.00				
16	FRONT SENSOR		\$	211.00				
17	FRONT SENSOR SEAL RING		\$	5.00				
18	FRONT FENDER-RH		\$	1,220.00	\$	976.00		
19	FRONT FENDER ATTACHMENT PARTS-RH		\$	88.00				
20	FROTNT STONE CHIP GUARD-RH		\$	105.00	\$	83.60		
	SUB - SPARE PARTS CHARGES	:	\$	6,941.00	\$	2,920.40		

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 3123 K.

				Damaged Pa	Prices	
S/N	Parts Description			S/Nett	7	Remark
		c/f			\$	2,920.40
21	FRONT FENDER BRACE-RH		\$	72.00		
22	FRONT WHEEL HOUSING LINER-RH		\$	246.00		
23	WHEEL HOUSING LINER ATTACHMENT PARTS		\$	62.00		
24	FRONT STONE CHIP GUARD-RH		\$	63.00	\$	49.92
25	ADHESIVE TAPE		\$	49.00		
26	LED HEADLIGHT MOUNTING		\$	103.00		
27	LEAD HEADLIGHT		\$	8,386.00	\$	6,708.80
29	FRONT ALUMINIUM-RH		\$	726.00		
30	RUBBER VALVE		4 \$	12.00		
31	LED HEADLIGHT LIFT CYLINDER-RH		\$	208.00		
32	SUNDRIES		\$	300.00		
	TOTAL SPARE PARTS CHARGES	:	\$	17,168.00	\$	9,679.12
	TOTAL LABOUR CHARGES		\$	4,752.00	\$	3,022.00
	GRAND TOTAL		\$	21,920.00	\$	12,701.12

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SLF 3123 K Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg

7 March 2019

Body & Paint Dept

PA/OD/1290/2018/MAS

from

Telephone +65-Telefax +65-

EMail

Our department

Our Ref Your Ref

Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLF 3123 K, Audi A6 1.8 TFSI S-Tro

With reference to the above-mentioned vehicle, no. SLF 3123 K, claimant, Mr. Chang Mun Loong, please find the related document per attached.

- A copy of the Original invoice no. 85013476 S\$12,734.20
- A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SLF 3123 K

total pages

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

Telefax

to AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Motor Claims Dept

Yr Ref: SLF 3123 K

Norah Khai 6768 9828 6841 1183

Body Repair

Telephone +65-

Telefax +65-Mobile +65-

> Our department Your Claim Ref Our Ref

PA/OD/1290/2018/TF 10 December 2018

Date

Showroom

9 Leng Kee Road Singapore 159090

total pages

Premium Automobiles Pte Ltd

Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres

Telephone (65) 6366 2323 Telefax (65) 6841 1183

55 Ubi Road 1 Singapore 408699

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model

Audi A6 1.8 TFSI S-TRONIC

Vehicle Chassis No.

WAUZZZ4G2GN197952

Vehicle Regn No.

SLF 3123 K

Vehicle Mileage

44658KM

:

Vehicle Owner

Mr. Chang Mun Loong

Certificate No

2100479504-02

Own Damage Excess :

S\$ 856.00 (inclusive of 7% GST)

Accident Date

10/11/2018

Place

Blk 213 Toa Payoh CarPark

Repair Cost

s 12,734-20

WIP No.

: 31737

Repairer's Name

Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature

Time

9.09 am

Date

11/0/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adi Ret	Adj Sub	mitted	Ins Auth'ed	Status		
Main	13 Nov 2018		15 Nov 2018 15:14 Edit Adj Rpt	S\$12,701.1	Description Description			Repor	ng for Sur t I Case	vey
J-	fain	Re	ference		laim Details		Docum	ents] [Show All
CLAIM SUE	BFOLDER DE	TAILS		Sean Season		[Creat	ed by insurer)	No. of the last of	NEA-SEA NO.	emulou tion
Insured:	CHANG M	UN LOONG, ID:	S1651869G,	Tel: +659802	0067, Email:	NOEMAIL				
Vehicle Reg. No.:	SLF312	зк			Date of Loss:	2 TO TAKE 178.75 CO.	2018 09:00 - :59 nths and 19 Day		Reg Date (Man Yr)]
Claim Type: OD / 8545016410SG Policy/Cover Note No.: Policy/Cover Coverage: 22/08/2018 - 21/08/2019										
					Excess:	S\$800.	00			
Repairer:	Premium	Automobiles Pte	Ltd (UBI) 55 (Jbi Road 1, 4	08699 Ubi - Tel	: 676898	28/9827/9911			
Handling Insurer:		Pacific Insuranc								
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel:	6256-3561.	[Handled by	ADRIAN	LING] [Fina	I Rpt due	26/11/2	018]
Driver/Custo dian:	CHANG MI	JN LOONG (54 / M	ale) , NRIC: S	1651869G,	Tel: +6598020	067 Ema	il: NOEMAIL			
ASSOCIAT	ED MAIL RE	CEIVED						View All	Composi	c Case Mail
		: Alert - Adj Man : SLF3123K / OD					1 Handler: Loo,	Tong		
ALL ASSO	CIATED TAS	sks⊡				View /	All Search Task	s Create	New Task	Complete
Due Date	Priority	Type Task	Group Sub	ject Hand	ller Assig	ned By	Completed	On Cr	eated On	Done

Claim Documents

*SLF3123K (8545016410SG)
OD
Nov 10 2018 9:00AM
[CHANG MUN LOONG]
Premium Automobiles Pte Ltd

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1	16/11/18 09:22	DRIVING & INS. CERT DOC.pdf	0	Load PDF	
2	16/11/18 09:22	ESTIMATE MARKED.pdf	Ó	Load PDF	
3	07/02/19 09:58	ESTIMATE MARKED.pdf	0	Load PDF	
4	12/03/19 08:41	WORKSHOP INVOICE	0	Load PDF	
5	12/03/19 08:41	DISCHARGE VOUCHER	0	Load PDF	1

Linked Accident Report Documents

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1	12/11/18 15:36	DESCRIPTION OF ACCIDENT	0	Load JPG	•
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3	12/11/18 15:40	Accident Photo	0	Load JPG	€
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Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd. AIG Building, 78 Shenton Way #08-16 Our File No:

CC3/AIG18020706/ASBS2

Singapore 079120

Date:

12/03/2019

REFERENCE

Date of Loss:

Insured/Claimant:

CHANG MUN LOONG

10/11/2018

Policy No:

2100479504

Nature of Claim:

OD

Claim No:

8545016410SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLF3123K

Make & Model:

AUDI A6, 1.8 TFSI S-tronic (A)

22/08/2016 (Man. Year: 2016)

Engine No: Chassis No: Odometer:

CYG014745 WAUZZZ4G2GN197952

43546 km

Reg. Date: Colour:

Black

Engine Capacity: Market Value/New Car Price:

1798 cc \$\$138,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Good

Steering (Serviceable):

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

225/55R17

Rear Tyre Size:

225/55R17

Front Left Side: Front Right Side: Michelin 6 mm Michelin 6 mm Rear Left Side: Rear Right Side: Michelin 6 mm Michelin 6 mm

The above values represent the remaining tyre treads depth

	Repairer's	Adjuster's	Difference	Diff %
	17,168.00	9,679.12	7,488.88	43.62
	0.00	0.00	0.00	
	4,752.00	3,022.00	1,730.00	36.41
	0.00	0.00	0.00	
	0.00	0.00	0.00	
Calculated Gross Total (S\$)	21,920.00	12,701.12	9,218.88	42.06
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	21,120.00	11,901.12	9,218.88	43.65
+ GST 7.00/7.00% (S\$)	1,478.40	833.08	645.32	43.65
Nett Amount (S\$)	22,598.40	12,734.20	9,864.20	43.65
	(S\$) + GST 7.00/7.00% (S\$)	17,168.00 0.00 4,752.00 0.00 0.00 0.00 Calculated Gross Total (S\$) - Excess (S\$) 800.00 (S\$) 21,120.00 + GST 7.00/7.00% (S\$) 1,478.40	17,168.00 9,679.12 0.00 0.00 4,752.00 3,022.00 0.00 0.00 0.00 0.00 Calculated Gross Total (S\$) 21,920.00 12,701.12 - Excess (S\$) 800.00 800.00 (S\$) 21,120.00 11,901.12 + GST 7.00/7.00% (S\$) 1,478.40 833.08	17,168.00 9,679.12 7,488.88 0.00 0.00 0.00 4,752.00 3,022.00 1,730.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 Calculated Gross Total (S\$) - Excess (S\$) 800.00 800.00 0.00 (S\$) 21,120.00 11,901.12 9,218.88 + GST 7.00/7.00% (S\$) 1,478.40 833.08 645.32

INSPECTION

Date of Assignment:

15/11/2018

Premium Automobiles Pte Ltd (UBI)

Date Inspected:

15/11/2018

Inspected At:

55 Ubi Road 1 Singapore 408699

Estimated Period of Repair:

5.0 days

ADRIAN LING Adjuster:

Manager:

Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

	D	or	or	nm	on	dor	Pa	arte
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No.	Qty Part No.	Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	2,326.00 FS	*1,860.80 FS
2	1	*FRONT BUMPER GRILLE	Not Necessary	574.00 FS	*-FS
3	18	*FRONT BUMPER LOCKING CLIP	Not Necessary	62,00 FS	*-FS
4	1	*FRONT BUMPER TRIM CHROME	Not Necessary	260.00 FS	*-FS
5	1	*FRONT BUMPER FIXING PARTS	Not Necessary	43.00 FS	*- FS
6	1	*FRONT BUMPER CLOSING ELEMENT	Not Necessary	188.00 FS	*-FS
7	1	*FRONT BUMPER BUMPER SPOILER	Not Necessary	216.00 FS	*-FS
8	1	*FRONT AIR GUIDE GRILLE - RH	Not Necessary	307.00 FS	*-FS
9	1	*FRONT BUMPER COVER - RH	Not Necessary	44.00 FS	*-FS
10	1	*FRONT BUMPER WHEEL SPOILER - RH	Not Necessary	232.00 FS	*- FS
11	2	*FRONT BUMPER CAP COVER - LH/RH	Not Necessary	98.00 FS	*-FS
12	1	*FRONT BUMPER GUIDE PIECE - RH	Not Necessary	32.00 FS	*-FS
13	1	*FRONT BUMPER BRACE - RH	Not Necessary	25.00 FS	*-FS
14	1	*FOAM FILLER PIECE	Not Necessary	203.00 FS	*-FS
15	1	*FRONT BUMPER SIDE REINFORCEMENT	Not Necessary	702.00 FS	*- FS
16	1	*FRONT SENSOR	Not Necessary	211.00 FS	*- FS
17	1	*FRONT SENSOR SEAL RING	Not Necessary	5.00 FS	*-FS
18	1	*FRONT FENDER - RH	Buckled	1,220.00 FS	*976.00 FS
19	1	*FRONT FENDER ATTACHMENT PARTS - RH	Not Necessary	88.00 FS	*-FS
20	1	*FRONT STONE CHIP GUARD - RH	Necessary	105.00 FS	*83.60 FS
21	1	*FRONT FENDER BRACE - RH	Not Necessary	72.00 FS	*-FS
22	1	*FRONT WHEEL HOUSING LINER - RH	Not Necessary	246.00 FS	*-FS
23	1	*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	62.00 FS	*- FS
24	1	*FRONT STONE CHIP GUARD - RH	Necessary	63.00 FS	*49.92 FS
25	1	*ADHESIVE TAPE	Not Necessary	49.00 FS	*-FS
26	1	*LED HEADLIGHT MOUNTING	Not Necessary	103.00 FS	*-FS
27	1	*LEAD HEADLIGHT	Cut	8,386.00 FS	*6,708.80 FS
28	1	*FRONT ALUMINIUM - RH	Not Necessary	726.00 FS	*-FS
29	4	*RUBBER VALVE	Not Necessary	12.00 FS	*-FS
30	1	*LED HEADLIGHT LIFT CYLINDER - RH	Not Necessary	208.00 FS	*-FS
31	1	*SUNDRIES	Not Necessary	300.00 FS	*-FS
F=Fra	anchise part. S=Spct	Nett.	Total Parts (S\$)	17,168.00	9,679.12

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Re	commended Labour			
No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	2,100.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.	New	1,700.00	1,100.00
4	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT.	New	280.00	0.00
5	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
	Gross Labor	ur Cost (S\$)	4,752.00	3,022.00
	Report was unsubmitted during this p	rint-out.		

< END OF ESTIMATES >