## Vic (LKKAuto)

From: Vic (LKKAuto)

Tuesday, 4 June, 2019 2:16 PM Sent:

To: YT(MG)

Cc: YTKB; YTHQ; Admin A; Vic (LKKAuto); Poh Kin (LKKAuto)

RE: Acknowledgement Your ref: SJV2566L Our ref: Subject:

S8M012WOMC/CKC (Submit LOD)

Without Prejudice

Dear Ms Lai,

We refer to your below email.

Please be informed that we are still pending for documents from our policy holder.

We will continue to follow up and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: YT(MG) [mailto:info@yewteegroup.com]

Sent: Thursday, 30 May, 2019 1:45 PM

To: Vic (LKKAuto)

Cc: 'CHAN Kian Chuan'; YTKB; YTHQ

Subject: RE: Acknowledgement Your ref: SJV2566L Our ref: S8M012WOMC/CKC (Submit LOD)

Hi Vic,

Any status of the case?

Thank You .

**Best Regards** 

Ms Lai Yee Meng



# Yew Tee Automobile Tech Pte Ltd

**Branch Office:** 

39 Woodlands Close, #01-12 Mega@Woodlands

Singapore 737856 DID: 6256 2081

Email: info@yewteegroup.com

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

**Branch Office:** 

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61 Singapore 417800 DID: 6702 3113

Email: utauto2@singnet.com.sg



Notice: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: YT(MG) < <a href="mailto:info@yewteegroup.com">info@yewteegroup.com</a>>
Sent: Saturday, 20 April 2019 4:05 PM

To: vicalpeh@lkkauto.com

**Cc:** 'CHAN Kian Chuan' < <a href="mailto:kianchuan.chan@axa.com.sg">kianchuan.chan@axa.com.sg</a>; <a href="mailto:info@yewteegroup.com">info@yewteegroup.com</a>

Subject: RE: Acknowledgement Your ref: SJV2566L Our ref: S8M012WOMC/CKC (Submit LOD)

Importance: High

Hi Vic,

Kindly please let us have the status for our claim.

Thanks.

**Best Regards** 

Mobile: 9747 1475

Sky Toh

Website: www.yewteegroup.com

Email: <u>info@yewteegroup.com</u> Like Us On Facebook

#### Director of

### -YEW TEE AUTOMOBILE TECH PTE LTD



**WEST HQ Office:** 

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est Singapore 678006

DID: 6762 2081 (3 Lines)

Fax: 6760 4895

Email: utauto@singnet.com.sg

**EAST Branch Office:** 

Synergy@KB, 25 Kaki Bukit Road 4

Unit No #01-60/61 Singapore 417800

DID: 6702 3113 (3 Lines)

Fax: 6702 3773

Email: utauto2@singnet.com.sg

**NORTH Branch Office:** 

Mega@Woodlands

39 Woodlands Close #01-12

Singapore 737856

DID: 6256 2081 (3 Lines)

Fax: 6256 2533

Email: info@yewteegroup.com

please consider the environment before printing this email

Notice: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: YT(MG) [mailto:info@yewteegroup.com]

Sent: Friday, 5 April, 2019 6:38 PM

To: vicalpeh@lkkauto.com
Cc: YEW TEE GROUP

Subject: RE: Acknowledgement Your ref: SJV2566L Our ref: S8M012WOMC/CKC (Submit LOD)

Hi Vic,

Refer to email below, LOD sent since December 2018.

We are looking for the updates.

Thank You •

**Best Regards** 

Ms Lai Yee Meng



### Yew Tee Automobile Tech Pte Ltd

Branch Office: 39 Woodlands Close, #01-12 Mega@Woodlands Singapore 737856

DID: 6256 2081

Email: info@yewteegroup.com

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

**Branch Office:** 

Synergy@KB, 25 Kaki Bukit Road Unit No #01-60/61

Singapore 417800 DID: 6702 3113

Email: utauto2@singnet.com.sg

please consider the environment before printing this email

Notice: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: YT(MG) < <u>info@yewteegroup.com</u>>
Sent: Thursday, 28 February 2019 6:17 PM

To: vicalpeh@lkkauto.com

Cc: YEW TEE GROUP < info@yewteegroup.com>

Subject: RE: Acknowledgement Your ref: SJV2566L Our ref: S8M012WOMC/CKC (Submit LOD)

Hi Vic,

Kindly let us have the status of the claim.

Thank You •

**Best Regards** 

Ms Lai Yee Meng



## Yew Tee Automobile Tech Pte Ltd

Branch Office: 39 Woodlands Close, #01-12 Mega@Woodlands

Singapore 737856 DID: 6256 2081

Email: info@yewteegroup.com

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

**Branch Office:** 

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61 Singapore 417800 DID: 6702 3113

Email: utauto2@singnet.com.sg

please consider the environment before printing this email

Notice: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: YT(MG) < info@yewteegroup.com > Sent: Monday, 11 February 2019 3:30 PM

To: vicalpeh@lkkauto.com Cc: info@yewteegroup.com

Subject: RE: Acknowledgement Your ref: SJV2566L Our ref: S8M012WOMC/CKC (Submit LOD)

Hi Vic,

Happy Chinese New Year!

Kindly please let us have the status.

Thanks.

**Best Regards** 

Oky Toh

9747 1475

Website: www.yewteegroup.com Email: info@yewteegroup.com

Like Us On Facebook

Director of

-YEW TEE AUTOMOBILE TECH PTE LTD



Singapore 678006 DID: 6762 2081 (3 Lines)

Fax: 6760 4895

Email: utauto@singnet.com.sg

Singapore 417800 DID: 6702 3113 (3 Lines)

Fax: 6702 3773

Email: utauto2@singnet.com.sg

Singapore 737856 DID: 6256 2081 (3 Lines)

Fax: 6256 2533

Email: info@yewteegroup.com



Notice: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: YT(MG) [mailto:info@yewteegroup.com] Sent: Saturday, 22 December, 2018 10:14 AM

To: vicalpeh@lkkauto.com Cc: YEW TEE GROUP

Subject: RE: Acknowledgement Your ref: SJV2566L Our ref: S8M012WOMC/CKC (Submit LOD)

Hi Vic,

Kindly find attached LOD and other claim documents for your kind perusal.

Thank You •

**Best Regards** 

Ms Lai Yee Meng



### Yew Tee Automobile Tech Pte Ltd

**Branch Office:** 

39 Woodlands Close, #01-12 Mega@Woodlands

Singapore 737856 DID: 6256 2081

Email: info@yewteegroup.com

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

**Branch Office:** 

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61 Singapore 417800 DID: 6702 3113

Email: utauto2@singnet.com.sg

please consider the environment before printing this email

Notice: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: YT(MG) < info@yewteegroup.com > Sent: Thursday, 20 December 2018 2:45 PM

To: 'Marcus Chua (LKKAuto)' < <a href="mailto:MarcusChua@lkkauto.com">MarcusChua@lkkauto.com</a>

Cc: YEW TEE GROUP <info@yewteegroup.com>

Subject: RE: Acknowledgement Your ref: SJV2566L Our ref: S8M012WOMC/CKC

Hi Marcus,

Kindly please let us have the Vic's email address.

Thank You •

**Best Regards** 

Ms Lai Yee Meng



## Yew Tee Automobile Tech Pte Ltd

**Branch Office:** 39 Woodlands Close, #01-12 Mega@Woodlands Singapore 737856

DID: 6256 2081

Email: info@yewteegroup.com

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

**Branch Office:** 

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61 Singapore 417800 DID: 6702 3113

Email: utauto2@singnet.com.sg



please consider the environment before printing this email

Notice: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: Marcus Chua (LKKAuto) < Marcus Chua@lkkauto.com>

Sent: Thursday, 20 December 2018 8:15 AM

To: YT(MG) < info@yewteegroup.com>

Subject: RE: Acknowledgement Your ref: SJV2566L Our ref: S8M012WOMC/CKC

Hi Ms Lai,

Confirmed Lumpsum \$6000 and please email LOD to Vic.

### Thanks & Regards.

From: YT(MG) [mailto:info@yewteegroup.com]
Sent: Wednesday, 19 December, 2018 1:45 PM

**To:** Marcus Chua (LKKAuto) **Cc:** YEW TEE GROUP

Subject: FW: Acknowledgement Your ref: SJV2566L Our ref: S8M012WOMC/CKC

# Resend,

Hi Marcus,

Kindly assist us to finalise the COR.

Thank You •

**Best Regards** 

Ms Lai Yee Meng



### Yew Tee Automobile Tech Pte Ltd

Branch Office: 39 Woodlands Close, #01-12 Mega@Woodlands Singapore 737856

DID: 6256 2081

Email: info@yewteegroup.com

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

**Branch Office:** 

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61 Singapore 417800 DID: 6702 3113

Email: utauto2@singnet.com.sg

please consider the environment before printing this email

Notice: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: YT(MG) < <u>info@yewteegroup.com</u>>
Sent: Monday, 3 December 2018 4:48 PM

To: 'Marcus Chua (LKKAuto)' < Marcus Chua@lkkauto.com>

Cc: YEW TEE GROUP < info@yewteegroup.com>

Subject: RE: Acknowledgement Your ref: SJV2566L Our ref: S8M012WOMC/CKC

Hi Marcus,

Attached after repair photos.

Kindly finalise COR \$6000/- with 15 repair days.

Thank You •

**Best Regards** 

Ms Lai Yee Meng



### Yew Tee Automobile Tech Pte Ltd

**Branch Office:** 

39 Woodlands Close, #01-12 Mega@Woodlands

Singapore 737856 DID: 6256 2081

Email: info@yewteegroup.com

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

**Branch Office:** 

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61 Singapore 417800 DID: 6702 3113

Email: utauto2@singnet.com.sg



Notice: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: YT(MG) < info@yewteegroup.com>

Sent: Wednesday, 14 November 2018 1:33 PM

To: 'NIKAM Santosh Pandurang' < <a href="mailto:santosh.nikam@axa.com.sg">santosh.nikam@axa.com.sg</a>

Cc: 'CHAN Kian Chuan' <kianchuan.chan@axa.com.sg>; YEW TEE GROUP <info@yewteegroup.com>

Subject: RE: Acknowledgement Your ref: SJV2566L Our ref: S8M012WOMC/CKC

Hi Santosh Nikam,

We would like to choose Number 8. Marcus Chua (LKK Auto Consultants Pte Ltd) to conduct the pre-repair survey.

Thank You •

**Best Regards** 

Ms Lai Yee Meng



### Yew Tee Automobile Tech Pte Ltd

**Branch Office:** 39 Woodlands Close, #01-12 Mega@Woodlands

Singapore 737856 DID: 6256 2081

Email: info@yewteegroup.com

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

**Branch Office:** 

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61 Singapore 417800 DID: 6702 3113

Email: utauto2@singnet.com.sg

please consider the environment before printing this email

Notice: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

Sent: Wednesday, 14 November 2018 12:44 PM

To: 'YT(MG)' < info@yewteegroup.com>

Cc: CHAN Kian Chuan < kianchuan.chan@axa.com.sg>

Subject: Acknowledgement Your ref: SJV2566L Our ref: S8M012WOMC/CKC

Dear Sir,

### **Without Prejudice**

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

- 1. Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
- 2. Stan See Chee Seng/ T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
- 3. Sebastian Kong Wei Siang (LBS Automotive Appraisal Pte Ltd)
- 4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
- 5. Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)
- 6. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
- 7. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
- 8. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
- 9. Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
- 10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please send your reply to the in-charge claim handler who is copied in this email.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

#### **Warmest Regards**

Santosh Nikam

From: YT(MG) [mailto:info@yewteegroup.com]
Sent: Wednesday, November 14, 2018 12:05 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey < <u>motor.survey@axa.com.sg</u>>

Cc: 'Yew Tee (HQ)' < <a href="mailto:utauto@singnet.com.sg">utauto@singnet.com.sg</a>; YEW TEE GROUP < <a href="mailto:info@yewteegroup.com">info@yewteegroup.com</a>>
Subject: Accident involving SJV2566L (NTUC) claiming against GR5408Y (AXA) on 12.11.2018

Hi Motor Claim Department,

Attached report for your kind attention.

Kindly arrange pre-repair survey at 39 Woodlands Close #01-12 Mega@Woodlands S(737856).

Please let us have the list of surveyor to choose for the pre-repair survey and the officer-in-charge too.

Thank You •

**Best Regards** 

## Ms Lai Yee Meng



## Yew Tee Automobile Tech Pte Ltd

Branch Office: 39 Woodlands Close, #01-12 Mega@Woodlands Singapore 737856

DID: 6256 2081

Email: info@yewteegroup.com

HQ:

Blk 6 Woodlands Road 399F Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: <u>utauto@singnet.com.sg</u>

**Branch Office:** 

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61 Singapore 417800 DID: 6702 3113

Email: utauto2@singnet.com.sg



Notice: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

### ----Disclaimer----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.