

cc 3, 167 180 20695, A ja39

Surveyor:

Lup

DOI:

ASSIGNMENT

20/11/18

Date:

16/11/18

Registered in Merimen:

16/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLJ 2515Z

Claim No.:

Name of Insured:

Clare Colbourne

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

14/11/18

Place of Accident:

Hemelock Rd

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Nicholas Braden

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SKH7472C



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

20/11/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

X

After call ltr to OI:

X

Authorisation To Act:

X

Release Voucher:

X

Final Repair Bill:

X

Car Rental Invoice:

X

Towing Invoice:

X

LTA / GIA:

X

Medical Bill:

X

PIR:

X

Mandate/Reject Instruction:

X

LOD

X

Payment Breakdown Form:

X

Post-Repair Photos:

X

Others:

X

20-11-18 @ 809 PM

w/ OI CLARA.
AGREED & AWARE
NCD ISSUE.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

SS

4,544.08

Loss of Rental (LOR):

SS

300

(\$100 x 3 days)

Loss of Use (LOU):

SS

300

(\$100 x 3 days)

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

2-1

Medical:

SS

-

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS

-

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost

SS

-

3) Survey fee:

Total:

SS

4,846.08

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4,846.08

Name 1:

PREMIUM AUTOMOBILES PTE LTD

Payee 2: (Strike if N.A.)

SS

X

Name 2:

X

Payee 3: (Strike if N.A.)

SS

X

Name 3:

X

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1536841A



Name
CHEW TECK LIP

周德立



Race
CHINESE
Date of birth
11-09-1962
Country/Place of birth
SINGAPORE

Sex
M

S1536841A

REPUBLIC OF SINGAPORE DRIVING LICENCE



CHEW TECK LIP

Date of birth 11 Sep 1962

Valid till 03 Oct 2009



000887268A

S859015



NRIC No. S1536841A



Date of issue
25-01-2018

Address
24 JALAN PANDAN
SINGAPORE 288807

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

PAGE DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

12 Dec 1979

NP 428A



Licence No: S1536841A



redefining / insurance

AXA Insurance Pte Ltd

1800 880 4888 (Within Singapore)

(65) 6880 4888 (International)

(65) 6880 4740

customer.care@axa.com.sg

www.axa.com.sg

Certificate of Insurance

Account number

03926

-Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1969 - Road Transport Act, 1987 (Malaysia)
-Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Policy details

Policyholder name	CHEW TECK LIP	Certificate number	GA077209 / 1
Cover	Comprehensive	Chassis number	TRUZZZ8J3C1007446
Plan name	Flexi+	Engine number	CES017198
NCD applicable	30%		
Vehicle registration number	SKH7472C		
Period of insurance	from 11/01/2018 to 10/01/2019 (both dates inclusive)		
Finance loan company	UNITED OVERSEAS BANK LIMITED		

Persons or classes of persons entitled to drive*

- (a) The Policyholder
(b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover: use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS	Basic Own Damage Excess
	Windscreen Excess

S\$0 500.00

S\$0 100.00

An Additional Excess is applicable as follows:

1. S\$500 for unnamed *Authorised Driver*
2. S\$500 for declared *Young and Inexperienced Driver*
3. S\$5,000 for undeclared *Young and Inexperienced Drivers*. This additional excess is reduced to S\$2,500 if you have chosen AXA Premium Workshops.

Additional clauses & endorsements to your policy

Nil

We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1312/2018/PH
Date : 19-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle : SLJ 2512 Z

MSIG Insurance (Singapore) Pte Ltd

No 4 Shenton Way

#23-01 SGX Centre 2

Singapore 068896

Ale

Attn: Motor Claims Dept

Tel: 6827 2762 - Fax: 6225 7402

Owner's Name : Mr Chew Teck Lip
Address : 24 Jalan Pandan
Singapore 288807
Telephone : HP +65 96681250
Type of Claim : Third Party Damage Claim
Policy No. : GA 077209/1
Vehicle No : **SKH 7472 C**
Model Code : Audi TTR 2.0 TFSI
Model / Year : Jan-13
Engine No : CES 017198
Chassis No : TRUZZZ8J3C1007446
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 14-Nov-18
Place of Accident : Havelock Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKH 7472 C.

FRONT

S/n	Nature of Jobs	Estimated Charges	Remarks
1	To remove and transfer rear parking aid.Check function.	S/N \$ 280.00 ✓	
2	To dismantle and renew rear bumper.Re-organise crash management components.Reinstall all parts removed	\$ 900.00 550	
3	To respray rear bumper.	\$ 800.00 550	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 2,172.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKH 7472 C.

(Front)

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>ok</i>	\$ 2,781.00	<i>222480</i>
2	FIXING PARTS FOR REAR BUMPER <i>2nd nec</i>	\$ 204.00	<i>x</i>
3	REAR BUMPER SPOILER COVER	\$ 579.00	<i>x</i>
4	REAR BUMPER REINFORCEMENT BEAM <i>new</i>	\$ 760.00	<i>+</i>
5	REINFORCEMENT BEAM FOAM <i>new</i>	\$ 90.00	<i>+</i>
6	GUIDE SECTION - LH <i>3rd nec</i>	\$ 37.00	<i>+</i>
7	GUIDE SECTION, SIDE LH <i>3rd nec</i>	\$ 37.00	<i>+</i>
8	HOLDER FOR REAR BUMPER HOLDER <i>3rd nec</i>	\$ 48.00	<i>+</i>
9	REAR BUMPER COVER SATIN BLACK - LH UPPER <i>new</i>	\$ 22.00	<i>x</i>
10	SECURING STRIP - LH <i>3rd nec</i>	\$ 46.00	<i>+</i>
11	RETAINING BRACKET <i>new</i>	\$ 28.00	<i>+</i>
12	REAR BUMPER SENSOR <i>new</i>	\$ 196.00	<i>+</i>
13	SUNDRIES <i>new</i>	\$ 300.00	<i>?</i>
TOTAL SPARE PARTS CHARGES		:	\$ 5,128.00
TOTAL LABOUR CHARGES		:	\$ 2,172.00
GRAND TOTAL		:	\$ 7,300.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be approved and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1312/2018/PH
Date	:	19-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle : SLJ 2512 Z

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Hi Adrian

3 days - ok - jb - 17 Dec 18

Owner's Name	:	Mr Chew Teck Lip
Address	:	24 Jalan Pandan Singapore 288807
Telephone	:	HP +65 96681250
Type of Claim	:	Third Party Damage Claim
Policy No.	:	GA 077209/1
Vehicle No	:	SKH 7472 C
Model Code	:	Audi TTR 2.0 TFSI
Model / Year	:	Jan-13
Engine No	:	CES 017198
Chassis No	:	TRUZZZ8J3C1007446
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	14-Nov-18
Place of Accident	:	Havelock Road

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315	Estimate No. Date Service Advisor Pages Regn No Model No	PA/TP/1312/2018/TF 4-Dec-18 TONY 1 SKH 7472 C Audi TTR 2.0 TFSI
--	---	--

Quantity	Description	Unit Price	Amount	
<u>Parts</u>				
1	TAIL LIGHT PANEL - RH <i>Repair</i>	\$ 570.00	<i>X.</i>	(REJECTED)
		\$ 570.00		
	TOTAL	\$ 570.00		

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 2

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/TP/1312/2018/TF 4-Dec-18 CHANG 1 SKH 7472 C Audi TTR 2.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Labours</u>			
1	To repair lhs rear inner wheel house.	\$ 600.00	\$ 250.00 ✓
2	To respray lhs rear inner wheel house.	\$ 900.00	\$ 250.00 ✓
TOTAL		: \$ 1,500.00	\$ 500.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKH 7472 C .

(Front)

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	REAR BUMPER	\$ 2,781.00	\$ 2,224.80
2	FIXING PARTS FOR REAR BUMPER	\$ 204.00	
3	REAR BUMPER SPOILER COVER	\$ 579.00	
4	REAR BUMPER REINFORCEMENT BEAM	\$ 760.00	
5	REINFORCEMENT BEAM FOAM	\$ 90.00	
6	GUIDE SECTION - LH	\$ 37.00	
7	GUIDE SECTION , SIDE LH	\$ 37.00	
8	HOLDER FOR REAR BUMPER HOLDER	\$ 48.00	
9	REAR BUMPER COVER SATIN BLACK - LH UPPER	\$ 22.00	
10	SECURING STRIP - LH	\$ 46.00	
11	RETAINING BRACKET	\$ 28.00	
12	REAR BUMPER SENSOR	\$ 196.00	
13	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS CHARGES		\$ 5,128.00	\$ 2,224.80
TOTAL LABOUR CHARGES		\$ 3,672.00	\$ 2,022.00
GRAND TOTAL		\$ 8,800.00	\$ 4,246.80

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKH 7472 C .

FRONT

S/n	Nature of Jobs		Estimated Charges		Remarks
1	To remove and transfer rear parking aid.Check function.	S/N	\$ 280.00	\$	280.00
2	To dismantle and renew rear bumper.Re-organise crash management components.Reinstall all parts removed		\$ 900.00	\$	500.00
3	To respray rear bumper.		\$ 800.00	\$	550.00
4	<i>Added labour charegs - see attached</i>		\$ 1,500.00	\$	500.00
5	To carry out diagnostic check.	S/N	\$ 192.00	\$	192.00
TOTAL LABOUR CHARGES		:	<u>\$ 3,672.00</u>	<u>\$</u>	<u>2,022.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 20/11/18 ✓
Authorised Date :
Excess Cost :
Liability :
Remarks : re authorised, 032app.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG18020695/ja3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1312/2018/MAS

26 March 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKH 7472 C, Audi TTR 2.0 T FSI

With reference to the above-mentioned vehicle, no. **SKH 7472 C**, claimant, **Mr. Chew Teck Lip**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013555 – S\$4,544.08
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of Use – S\$300.00 (S\$100.00 x 3 working days)
6. A copy of GIA Search fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SKH 7472 C

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

BREAKDOWN OF PAYMENT

Vehicle No: SKH7472C

Accident on 14/11/2018 at HAVELOCK ROAD

Involving vehicle/s SLJ2512Z

1) Repair cost \$ 4,544.08 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 300.00 Payable to: CHEW TECK LIP

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1536841A



Name

CHEW TECK LIP

周德立

Race

CHINESE

Date of birth

11-09-1962

Sex

M

S1536841A

Country/Place of birth
SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number S1536841A

Name

CHEW TECK LIP

Birth Date 11 Sep 1962

Issue Date 03 Oct 2003



5859015



NRIC No. S1536841A



Date of issue

25-01-2018

Address

24 JALAN PANDAN
SINGAPORE 288807

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

13 Dec 1979

NP 420A





redefining / insurance

AXA Insurance Pte Ltd
 1800 880 4888 (Within Singapore)
 (65) 6880 4888 (International)
 (65) 6880 4740
 customer.care@axa.com.sg
 www.axa.com.sg

Certificate of Insurance

account number
 03926

Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 - Road Transport Act, 1987 (Malaysia)
 Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Policy details

Policyholder name	CHEW TECK LIP	Certificate number	GA077209 / 1
Cover	Comprehensive	Chassis number	TRUZZZBJ3C1007446
Plan name	Flexi+	Engine number	CES017198
NCD applicable	30%		
Vehicle registration number	SKH7472C		
Period of Insurance	from 11/01/2018 to 10/01/2019 (both dates inclusive)		
Finance loan company	UNITED OVERSEAS BANK LIMITED		

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EXCESS	Basic Own Damage Excess	SGD 500.00
	Windscreen Excess	SGD 100.00

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- S\$500 for unnamed *Authorised Driver*.
- S\$500 for declared *Young and Inexperienced Driver*.
- S\$5,000 for undeclared *Young and Inexperienced Drivers*. This additional excess is reduced to S\$2,500 if you have chosen AXA Premium Workshops.

Additional clauses & endorsements to your policy

Nil

(We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia))

AXA Insurance Pte Ltd

Authorised signature

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189). The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Tuesday, 20 November 2018 8:13 PM
To: 'clara.colbourne@gmail.com'
Cc: Admin A
Subject: ACCIDENT INVOLVING SLJ 2515Z AND SKH 7472C ON 14/11/2018

OUR REF: LKK: CC3/AIG180120695/ja3

CLARA COLBOURNE

Policy Holder

Dear Madam,

ACCIDENT INVOLVING SLJ 2515Z AND SKH 7472C ON 14/11/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, CHEW TECK LIP (the third party claimant) of 24 Jalan Pandan
Singapore 288807 (address), owner of SKH7472C (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKH7472C that was damaged pursuant to the accident which occurred on 14/11/2018
(date) along HAVELOCK ROAD (location) involving vehicle no/s
SLJ2515Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 09 (day) of 12 (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,544.08 (Repair Cost), S\$ 300.00 (Loss of ~~rent~~/use), S\$ 2.00 (Disbursement), for vehicle no. SKH7472C that was damaged pursuant to the accident which occurred on 14/11/2018 (date) along HAVELOCK ROAD (location) involving vehicle no/s SLJ2515Z. This is pursuant to the inspection conducted on 20/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHEW TECK LIP ("the third party claimant") of vehicle no. SKH7472C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKH7472C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of 04 (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119998
Main Telephone: 4386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119998
Telephone: 4386 2223
Telefax: 6471 3733

Uthi Service Centre
35 Uthi Road 1
Singapore 408894
Telephone: 3389 3333

Customer Service
Service Appointment
24 Hour Breakdown Service
Tel: 4386 2223
customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 14:10

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoices: 85013555
Date: 07/03/2013
Order: 8KH7472C
Term: 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: 8KH7472C (V 16644)

Regn Date: 11/01/2013

Mileage: 41665

WIP No.: 32255

Model: TTR 2.0T FSI BJ50VX (MY12)

Chassis: TRUZZZ8J3C1007446

Engine: CES 017198

Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee

(33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REPAIR LHS REAR INNER WHEEL HOUSING	250.00	1.00	250.00
S	BODYWORK	M: TO RESPRAY LHS REAR INNER WHEEL HOUSING	250.00	1.00	250.00
X	ABJ0007303E GRU	BUMPER W/PA S-LINE Less 020%	1.00	2781.00	2,224.00

Parts 2,224.00
Labour 0.00
Sublet 2,022.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,246.00

7% GST 297.28

Grand Total 4,544.00

Received by

For & on Behalf of
Premium Automobiles Pte Ltd

Customer

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-177252

Date of Request: 15/11/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 15/11/2018
Enquiry By Jeffrey Tan Eng Su
TP Vehicle No. SLJ2515Z
Accident Date 14/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLJ2515Z	AIG Asia Pacific Insurance Pte. Ltd.	30/11/2017-29/11/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-177252

Date of Request: 15/11/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 15/11/2018
Enquiry By Jeffrey Tan Eng Su
TP Vehicle No. SLJ2515Z
Accident Date 14/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Nov 2018 Edit Reg		20 Nov 2018 00:00 Edit Adj Rpt	S\$4,246.80 Edit Estimates	S\$4,246.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CLARA COLBOURNE , ID: S8157696C, Tel: +6599999999								
Main Claimant:	CHEW TECK LIP , ID: S1536841A								
Vehicle Reg. No.:	SKH7472C	Date of Loss:	14/11/2018 09:00 - :59 [70 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0513375038SG	Policy/Cover Note No.:	2100493535 (Comprehensive) Coverage: 30/11/2017 - 29/11/2018						
Vehicle Reg. No. (Insured):	SLJ2515Z	Policy No. (Claimant):	GA077209/1						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 26/11/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (16/11/2018): No Policy Found									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKH7472C (0513375038SG)
[SLJ2515Z]
TP
CHEW TECK LIP
Nov 14 2018 9:00AM
[CLARA COLBOURNE]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1			Edit		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	25/02/19 18:56		General View												1			Load JPG		
2	25/02/19 18:56		General View												1			Load JPG		
3	25/02/19 18:56		General View												1			Load JPG		
4	25/02/19 18:56		General View												1			Load JPG		
5	25/02/19 18:56		General View												1			Load JPG		
6	25/02/19 18:56		General View												1			Load JPG		
7	25/02/19 18:56		General View												1			Load JPG		
8	25/02/19 18:56		Reinspection Photo												1			Load JPG		
9	25/02/19 18:56		Reinspection Photo												1			Load JPG		
10	25/02/19 18:56		Reinspection Photo												1			Load JPG		
11	25/02/19 18:56		Reinspection Photo												1			Load JPG		
12	25/02/19 18:56		Reinspection Photo												1			Load JPG		
13	25/02/19 18:56		Reinspection Photo												1			Load JPG		
14	25/02/19 18:56		Reinspection Photo												1			Load JPG		
15	25/02/19 18:56		Reinspection Photo												1			Load JPG		
16	25/02/19 18:56		Reinspection Photo												1			Load JPG		
17	25/02/19 18:56		Reinspection Photo												1			Load JPG		
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	15/11/18 14:24		TP GIA REPORT												1			Load PDF		
2	20/11/18 10:00		GIA search												1			Load PDF		
3	20/11/18 11:22		TP GIA ADDENDUM												1			Load PDF		
4	22/11/18 09:47		TP ESTIMATE - MARKED												1			Load PDF		
5	14/12/18 11:04		TP ESTIMATE - SUPP												1			Load PDF		
6	15/04/19 13:03		WORKSHOP INVOICE												1			Load PDF		
7	15/04/19 13:03		AUTHORISATION TO ACT FORM												1			Load PDF		
8	15/04/19 13:03		Release Voucher												1			Load PDF		
9	15/04/19 13:03		GIA SEARCH												1			Load PDF		
10	15/04/19 13:03		LETTER TO OI												1			Load PDF		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print		
1	20/11/18 10:15		OI GIA REPORT												1			Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST										Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLJ2515Z (Insd veh)	Model:	AUDI TT 2.0 TFSI ROADSTER
	SKH7472C (TP veh)		(8J) (A)
Date of Accident:	14/11/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	10,025.90
Final Repair Cost	:	\$	4,544.08
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,846.08

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 4,846.08
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

15 Apr
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18020695/AJA3Q2

Date: 15/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100493535
Claimant Vehicle No : SKH7472C **Insured Vehicle No :** SLJ2515Z
 Date of Loss: 14/11/2018 Nature of Claim: TP Claim No: 0513375038SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKH7472C**
 Make & Model: AUDI TT, 2.0 TFSI Roadster (8J) (A) Engine No: CES017198
 Reg. Date: 11/01/2013 (Man. Year: 2012) Chassis No: TRUZZZ8J3C1007446
 Colour: White Odometer: 38859 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45 R17 Rear Tyre Size: 245/45 R17
 Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
 Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,698.00	2,224.80	3,473.20	60.95
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,672.00	2,022.00	1,650.00	44.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	9,370.00	4,246.80	5,123.20	54.68
+ GST 7.00/7.00% (S\$)	655.90	297.28	358.62	54.68
Nett Amount (S\$)	10,025.90	4,544.08	5,481.82	54.68
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,846.08		

INSPECTION

Date of Assignment: 20/11/2018
 Date Inspected: 20/11/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING**Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,781.00 FS	*2,224.80 FS
2	1		*FIXING PARTS FOR REAR BUMPER	Not Necessary	204.00 FS	*- FS
3	1		*REAR BUMPER SPOILER COVER	Not Necessary	579.00 FS	*- FS
4	1		*REAR BUMPER REINFORCEMENT BEAM	Not Necessary	760.00 FS	*- FS
5	1		*REINFORCEMENT BEAM FOAM	Not Necessary	90.00 FS	*- FS
6	1		*GUIDE SECTION -LH	Not Necessary	37.00 FS	*- FS
7	1		*GUIDE SECTION ,SIDE LH	Not Necessary	37.00 FS	*- FS
8	1		*HOLDER FOR REAR BUMPER HOLDER	Not Necessary	48.00 FS	*- FS
9	1		*REAR BUMPER COVER SATIN BLACK -LH UPPER	Not Necessary	22.00 FS	*- FS
10	1		*SECURING STRIP -LH	Not Necessary	46.00 FS	*- FS
11	1		*RETAINING BRACKET	Not Necessary	28.00 FS	*- FS
12	1		*REAR BUMPER SENSOR	Not Necessary	196.00 FS	*- FS
13	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
14	1		*TAIL LIGHT PANEL -RH	Repair	570.00 FS	*- FS
Total Parts (S\$)					5,698.00	2,224.80

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR LHS REAR INNER WHEEL HOUSE	New	600.00	250.00
2	TO RESPRAY LHS REAR INNER WHEEL HOUSE	New	900.00	250.00
3	TO REMOVE AND TRANSFER REAR PARKING AID ,CHECK FUNCTION	New	280.00	280.00
4	TO DISMANTLE AND RENEW REAR BUMPER .RE-ORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	900.00	500.00
5	TO RESPRAY REAR BUMPER	New	800.00	550.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			3,672.00	2,022.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >