Veron Chen (LKKAuto)

From: Lin Shu Juan <shujuan@automotiverepaircentre.com.sq>

Sent: Wednesday, 20 February 2019 11:19 AM

To: 'Irene Tay'

Cc: assignments; Veron Chen (LKKAuto); raymond@automotiverepaircentre.com.sg

Subject: RE: CTP REF NO. SJQ1496M AR REF NO. SLE6349L - ACCIDENT INVOLVING SJQ1496M

AND SLE6349L ON 20 OCTOBER 2018

Attachments: LOD, Invoice, LOA.pdf; ITNET-00000-181022-001445.pdf

Dear all,

As per our last email dated 30 November 2018 with acknowledgement of documents from China Taiping the following month, we have yet to receive the offer / DV for the above vehicle claim.

Owner checking for his loss of use.

Appreciate your assistance to escalate the offer and DV soonest possible.

Thank you.

Regards, Lin Shu Juan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18

Singapore 757700 Tel: +65 6468 8834 Fax: +65 6462 2278

From: raymond@automotiverepaircentre.com.sg [mailto:raymond@automotiverepaircentre.com.sg]

Sent: Friday, 30 November 2018 1:44 PM **To:** 'Irene Tay' <irene.tay@sg.cntaiping.com>

Cc: assignments@lkkauto.com; 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>;

shujuan@automotiverepaircentre.com.sg

Subject: RE: CTP REF NO. SJQ1496M AR REF NO. SLE6349L - ACCIDENT INVOLVING SJQ1496M AND SLE6349L ON 20

OCTOBER 2018

Dear Irene,

Please find attached of our LOD, Invoices and LOA for the above claim.

Original copies will post out to your office as per today.

Await for your final offer and send us your DV if required.

Thank you.

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700

Tel: +65 64688834 Fax: +65 64622278

From: Irene Tay < irene.tay@sg.cntaiping.com Sent: Thursday, 15 November 2018 12:38 PM To: raymond@automotiverepaircentre.com.sg

Cc: assignments@lkkauto.com

Subject: CTP REF NO. SJQ1496M AR REF NO. SLE6349L - ACCIDENT INVOLVING SJQ1496M AND SLE6349L ON 20

OCTOBER 2018

WITHOUT PREJUDICE

Dear Sir/Mdm (Raymond),

We refer to the above matter.

As spoken, we will appoint LKK to survey your client's vehicle.

Aside to LKK:

Please liasie with Raymond from Automotive Repair Centre.

Thank you.

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6192

Fax (65) 62247478/62247175

Email: <u>claimsdept@sg.cntaiping.com</u>

www.sg.cntaiping.com



Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure,

use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: raymond@automotiverepaircentre.com.sg [mailto:raymond@automotiverepaircentre.com.sg]

Sent: Thursday, 15 November, 2018 9:12 AM
To: Irene Tay < irene.tay@sg.cntaiping.com
Cc: shujuan@automotiverepaircentre.com.sg

Subject: FW: SLE6349L - TP Claim against SJQ1496M

Dear Irene,

As spoken over the phone, please refer to our email sent on 23 October 2018 to escalate the claim.

Thank you.

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700

Tel: +65 64688834 Fax: +65 64622278

From: Lin Shu Juan <shujuan@automotiverepaircentre.com.sg>

Sent: Tuesday, 23 October 2018 2:41 PM

To: irene.tay@sg.cntaiping.com

Cc: raymond@automotiverepaircentre.com.sg; claimsdept@sg.cntaiping.com

Subject: FW: SLE6349L - TP Claim against SJQ1496M

Dear Irene,

Our client's vehicle **SLE6349L** wants to make a third party claim against **SJQ1496M** which is insured by **China Taiping Insurance Pte. Ltd.**

Kindly let us know the **liability / settlement** of our client's claim.

E.g. your principle's advice on the validity of the policy holder.

*Please send us your top 10 surveyor companies for survey.

Thank you.

Best Regards, Lin Shu Juan

Automotive Repair Centre Pte Ltd 38 Woodlands Industrial Park E1 #05-18 Singapore 757700 Tel: +65 6468 8834 Fax: +65 6462 2278

From: Lin Shu Juan [mailto:shujuan@automotiverepaircentre.com.sg]

Sent: Monday, 22 October 2018 4:11 PM

To: 'claimsdept@sg.cntaiping.com' < claimsdept@sg.cntaiping.com>

Cc: raymond@automotiverepaircentre.com.sg; 'info@automotiverepaircentre.com.sg'

<info@automotiverepaircentre.com.sg>

Subject: SLE6349L - TP Claim against SJQ1496M

Dear Person-in-charge,

Our client's vehicle <u>SLE6349L</u> wants to make a third party claim against <u>SJQ1496M</u> which is insured by China Taiping Insurance Pte. Ltd.

Let us know the Claim officer in-charge for liability / settlement of our client's claim.

E.g. your principle's advice on the validity of the policy holder.

*Please send us your top 10 surveyor companies for survey.

Thank you.

Best Regards, Lin Shu Juan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1 #05-18

Singapore 757700 Tel: +65 6468 8834 Fax: +65 6462 2278

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com