

ASS. REC. BY:

REF:

CS/CTI18020684/Nvd31⁵²

Special Instruction:

Surveyor:

From (Person):

Irene Tay

ASSIGNMENT (Office)

of

CTI

Date/Time: 15/11/18 @ 12:38pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV ? CS

To Inspect Vehicle No:

SLE 6349L

Insured:

SJQ 1496M

at Workshop m/s

Automotive Repceir

Tel:

64688834

of

88 Woodlands Ind. Park E1

Policy No:

DM1PSN173801801

Claim No:

8NM18D05389C02

Sum Insured:

Excess:

D.O.A. 20/10/2018

Make of Veh:

(Client's Record)

CA / REV / REP. / REV 24 HRS (up)

H.O.D. Endorsement:

Date/Time:

12:40pm @ 15/11/18

Person Contacted:

Raymond

Vehicle IN (OUT)

Date/Time

Action/Instruction (✓) Estimate

SLE 6349L - X

SJQ 1496M - X

16/11/18-

VNI yet

30/11/18

LS \$950 confirmed by email (Red 2000, 68/1)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-------------|---------------|------------------------------------------------|---------|---------------|------------|------------------------------------------------------|
| Main | 15 Nov 2018 | | 16 Nov 2018 10:50 Assign | | | | New Assignment Cancel Case |

| | | | | |
|------|-----------|---------------|-----------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|--------------------------|

CLAIM SUBFOLDER DETAILS [Created by insurer]

| | | | |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------|
| Insured: | | | |
| Main Claimant: | HARON BIN MUWAS | | |
| Vehicle Reg. No.: | SLE6349L | Date of Loss: | 20/10/2018 15:00 - :59 |
| Claim Type: | TP / SNM18D05389C02 | Policy/Cover Note No.: | DMTPSN173801801 |
| Vehicle Reg. No. (Insured): | SJQ1496M | Policy No. (Claimant): | |
| | | Excess: | S\$0.00 |
| Repairer: | Automotive Repair Centre Pte Ltd (HQ) 38 Woodlands Industrial Park E1, #05-18, 757700 Woodlands - Tel: 64688834 | | |
| Handling Insurer: | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192] | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 27/11/2018] | | |
| Adj Asg. Remarks: | PLEASE SURVEY AND REVERT | | |

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 15 November 2018 12:38 PM
To: raymond@automotiverepaircentre.com.sg
Cc: assignments@lkkauto.com
Subject: CTP REF NO. SJQ1496M AR REF NO. SLE6349L - ACCIDENT INVOLVING SJQ1496M AND SLE6349L ON 20 OCTOBER 2018
Attachments: GIA REPORT - SLE6349L.pdf; EST1810-098 SLE6349L.pdf

WITHOUT PREJUDICE

Dear Sir/Mdm (Raymond),

We refer to the above matter.

As spoken, we will appoint LKK to survey your client's vehicle.

Aside to LKK:

Please liaise with Raymond from Automotive Repair Centre.

Thank you.

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6192
Fax (65) 62247478/62247175
Email: claimsdept@sg.cntaiping.com
www.sg.cntaiping.com



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From: raymond@automotiverepaircentre.com.sg [mailto:raymond@automotiverepaircentre.com.sg]
Sent: Thursday, 15 November, 2018 9:12 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: shujuan@automotiverepaircentre.com.sg
Subject: FW: SLE6349L - TP Claim against SJQ1496M

Dear Irene,

As spoken over the phone, please refer to our email sent on 23 October 2018 to escalate the claim.

Thank you.

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: Lin Shu Juan <shujuan@automotiverepaircentre.com.sg>
Sent: Tuesday, 23 October 2018 2:41 PM
To: irene.tay@sg.cntaiping.com
Cc: raymond@automotiverepaircentre.com.sg; claimsdept@sg.cntaiping.com
Subject: FW: SLE6349L - TP Claim against SJQ1496M

Dear Irene,

Our client's vehicle **SLE6349L** wants to make a third party claim against **SJQ1496M** which is insured by **China Taiping Insurance Pte. Ltd.**

Kindly let us know the **liability / settlement** of our client's claim.

E.g. your principle's advice on the validity of the policy holder.

*Please send us your top 10 surveyor companies for survey.

Thank you.

Best Regards,
Lin Shu Juan

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18
Singapore 757700
Tel: +65 6468 8834
Fax: +65 6462 2278

From: Lin Shu Juan [<mailto:shujuan@automotiverepaircentre.com.sg>]
Sent: Monday, 22 October 2018 4:11 PM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Cc: raymond@automotiverepaircentre.com.sg; 'info@automotiverepaircentre.com.sg' <info@automotiverepaircentre.com.sg>
Subject: SLE6349L - TP Claim against SJQ1496M

Dear Person-in-charge,

Our client's vehicle **SLE6349L** wants to make a third party claim against **SJQ1496M** which is insured by **China Taiping Insurance Pte. Ltd.**

Let us know the Claim officer in-charge for liability / settlement of our client's claim.

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Singapore 757700
Tel: +65 6468 8834
Fax: +65 6462 2278

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For more information please visit <http://www.symanteccloud.com>

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|--------------------------------|
| Date Of Report | 21/10/2018 10:55 |
| Date Of Accident | 20/10/2018 15:40 |
| Exact Location Of Accident | 204 MARSILING DRIVE. (S)730204 |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|----------------------|
| Vehicle Registration Number | SLE6349L |
| Insured/Policyholder | |
| Name Of Registered Owner | HARON BIN MUWAS |
| NRIC No | S1484187C |
| Email Address | NOEMAIL |
| Mobile Phone No | (LOCAL) +65-91549383 |
| Alternative Phone No | OFFICE-91549383 |

Vehicle Particulars

| | |
|------------------------------------------------------------------------------|-------------|
| Manufacturer | TOYOTA |
| Model | WISH 1.8 A |
| Exact Purpose for which vehicle was being used at time of accident | PRIVATE |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | PRIVATE CAR |

Insurance Company

| | |
|---------------------------|-------------------------------|
| Name of Insurance Company | FWD SINGAPORE PTE. LTD. |
| Type Of Coverage | THIRD PARTY FIRE AND/OR THEFT |
| Fleet Policy | NO |
| Policy Number | PNPV2017-00006254-01 |
| Cover Note Number | |

Driver

| | |
|----------------------|--------------------------------|
| Name of Driver | MUHAMMAD FAZLI BIN HARON |
| NRIC No | S8415195E |
| Date Of Birth | 30/05/1984 |
| Occupation | INDOOR |
| Date Of Driving Pass | 08/05/2006 |
| Driving Experience | 12 YEARS AND 5 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-91549383 |
| Fax Number | |
| Contact Number | |
| Email Address | MUHAMMAD_FAZLI246@YAHOO.COM.SG |

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

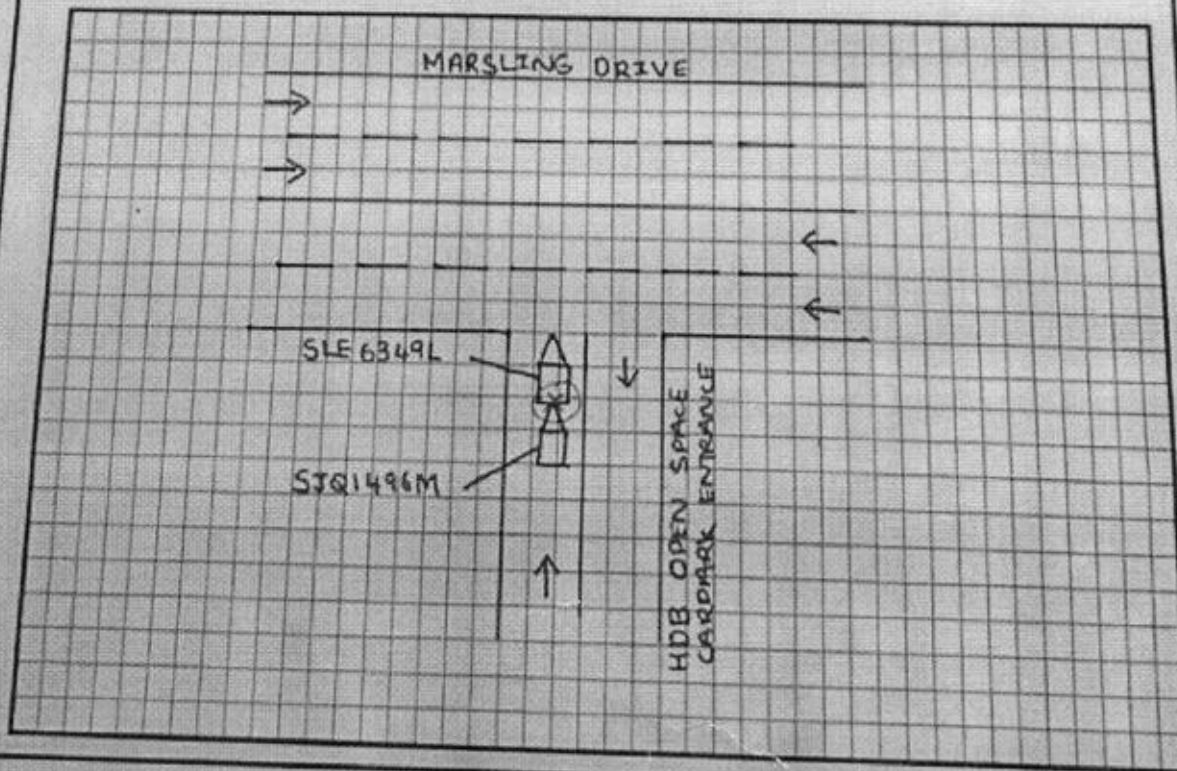
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"); the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.


Policyholder's Signature / Date & Time


Driver's Signature (if driver is not the policyholder) / Date & Time

VERIFIED BY AJAX MARS
REPORTING OFFICER
Mohamed Saifullah S/O Syed
Masood
Witnessed by Reporting Centre
Personnel

Sketch Plan



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| Vehicle Owner Particulars | |
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 4187C |
| Vehicle Details | |
| Vehicle No.: | SLE6349L |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 23 Nov 2018 |
| Vehicle Make: | TOYOTA |
| Vehicle Model: | WISH 1.8 A |
| Primary Colour: | Grey |
| Manufacturing Year: | 2006 |
| Engine No.: | 1ZZ2633895 |
| Chassis No.: | ZNE100316364 |
| Maximum Power Output: | 97.0 kW (130 bhp) |
| Open Market Value: | \$18,563.00 |
| Original Registration Date: | 14 Aug 2006 |
| First Registration Date: | 14 Aug 2006 |
| Transfer Count: | 3 |
| Actual ARF Paid: | \$20,420.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Forfeited |
| PARF Eligibility Expiry Date: | - |
| PARF Rebate Amount: | \$0.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 13 Aug 2021 |
| COE Category: | E - Open Category |
| COE Period(Years): | 5 |
| PQP Paid: | \$27,232.00 |
| COE Rebate Amount: | \$14,831.00 |
| Total Rebate Amount: | \$14,831.00 |
| Message | |
| Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier. | |

The information contained herein is correct as at 23 Nov 2018

OK



Automotive Repair Centre Pte Ltd
CO. Reg. No. : 201312913C

Estimate

38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: 64688834 Fax: 64622278
E-mail: info@automotiverepaircentre.com.sg

ESTIMATE NO. : EST1810-098
DATE : 22-Oct-2018
POLICY NO. : FWD PNPV2017-00006254-01
VEHICLE REG. NO. : SLE6349L
VEHICLE MAKE : TOYOTA WISH 1.8 A

TO Motor Claim Department
China Taiping Insurance (Singapore) Pte. Ltd
3 Anson Road, #15-00 Springleaf Tower
Singapore 079909
Tel: 6389 6116, Fax: 6222 1033

FOR SURVEYOR

ESTIMATE REPAIR COST

| NO. | DESCRIPTION | QUANTITY | UNIT COST | TOTAL COST |
|----------------------|-------------------------------------------------------------|----------|-----------|-------------|
| SPARE PARTS | | | | |
| 1 | Rear Bumper | 1 | \$ 680.00 | \$ 680.00 |
| 2 | Rear Bumper Clip | 10 | \$ 5.00 | \$ 50.00 |
| 3 | Rear Bumper Retainer RH | 1 | \$ 70.00 | \$ 70.00 |
| 4 | Rear Bumper Retainer LH | 1 | \$ 70.00 | \$ 70.00 |
| 5 | Rear Bumper Reflector RH | 1 | \$ 70.00 | \$ 70.00 |
| 6 | Rear / End Panel Garnish | 1 | \$ 220.00 | \$ 220.00 |
| 7 | End Panel | 1 | \$ 380.00 | \$ 380.00 |
| Total Spare Parts | | | | \$ 1,540.00 |
| SPECIAL NETT | | | | |
| 8 | Reverse Sensor | 1 | \$ 200.00 | \$ 200.00 |
| Total Special Nett | | | | \$ 200.00 |
| LABOUR | | | | |
| 9 | Spray Paint Rear Bumper and Bootlip | 1 | \$ 400.00 | \$ 400.00 |
| 10 | Replace & Refit Affected Accident Parts | 1 | \$ 600.00 | \$ 600.00 |
| 11 | Remove and Replace Rear Exhaust Pipe and Silencer, Re-align | 1 | \$ 100.00 | \$ 100.00 |
| 12 | Remove and Refit Rear Reverse Sensor | 1 | \$ 80.00 | \$ 80.00 |
| 13 | Check and rectify electrical wiring | 1 | \$ 30.00 | \$ 30.00 |
| Total Labour | | | | \$ 1,210.00 |
| Amount Before Excess | | | | \$ 2,950.00 |
| Add GST @ 7% | | | | 206.50 |
| Total Amount Payable | | | | \$ 3,156.50 |

Estimate prepared by: Raymond Tan

The above is an estimate based on our inspection and does not cover any additional parts or labour which may be required after work has been started. Occasionally, worn or damaged parts are discovered which may not be evident on the first inspection. Because of this, the above price are not guaranteed. Quotation on parts and labour are current and subject to change.

NAZ LKK

21/11/18

L/S

2 Days

CHECK ITEMS PHOTOS
AFTER REPAIR PHOTOS

[Signature]
22/11/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 30 November 2018 11:05 AM
To: 'raymond@automotiverepaircentre.com.sg'; Naz (LKKAUTO)
Cc: SUR; shujuan@automotiverepaircentre.com.sg
Subject: RE: CTP REF NO. SJQ1496M AR REF NO. SLE6349L - ACCIDENT INVOLVING SJQ1496M AND SLE6349L ON 20 OCTOBER 2018

Dear Raymond,

Noted with thanks.

Kindly send Final invoice and all supporting documents to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>
Sent: Friday, 30 November 2018 10:09 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Naz (LKKAUTO) <Naz@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; shujuan@automotiverepaircentre.com.sg
Subject: RE: CTP REF NO. SJQ1496M AR REF NO. SLE6349L - ACCIDENT INVOLVING SJQ1496M AND SLE6349L ON 20 OCTOBER 2018

Dear Veron,

Sorry for the late response. We confirmed lumpsum \$950.00 (2 repair days)

Thank you.

Best Regards,

Raymond Tan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: +65 64688834

Fax: +65 64622278

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 28 November 2018 4:48 PM
To: raymond@automotiverepaircentre.com.sg; Naz (LKKAUTO) <Naz@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: CTP REF NO. SJQ1496M AR REF NO. SLE6349L - ACCIDENT INVOLVING SJQ1496M AND SLE6349L ON 20 OCTOBER 2018

Dear Raymond,

WITHOUT PREJUDICE

Offer Lump Sum \$950/- @ 2 working days.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>

Sent: Friday, 23 November 2018 3:46 PM

To: Naz (LKKAuto) <Naz@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: CTP REF NO. SJQ1496M AR REF NO. SLE6349L - ACCIDENT INVOLVING SJQ1496M AND SLE6349L ON 20 OCTOBER 2018

Dear Naz,

Please find attached completion photos and check items – reverse sensors.

We also propose rear bumper clip x 10 pcs to be replace as well.

Await for your finalisation before we issue our LOD.

Thank you.

Best Regards,

Raymond Tan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: +65 64688834

Fax: +65 64622278

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, 15 November 2018 12:38 PM

To: raymond@automotiverepaircentre.com.sg

Cc: assignments@lkkauto.com

Subject: CTP REF NO. SJQ1496M AR REF NO. SLE6349L - ACCIDENT INVOLVING SJQ1496M AND SLE6349L ON 20 OCTOBER 2018

WITHOUT PREJUDICE

Dear Sir/Mdm (Raymond),

We refer to the above matter.

As spoken, we will appoint LKK to survey your client's vehicle.

Aside to LKK:

Please liaise with Raymond from Automotive Repair Centre.

Thank you.

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6192

Fax (65) 62247478/62247175

Email: claimsdept@sg.cntaiping.com

www.sg.cntaiping.com



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To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: shujuan@automotiverepaircentre.com.sg

Subject: FW: SLE6349L - TP Claim against SJQ1496M

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As spoken over the phone, please refer to our email sent on 23 October 2018 to escalate the claim.

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#05-18, Singapore 757700

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Fax: +65 64622278

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Cc: raymond@automotiverepaircentre.com.sg; claimsdept@sg.cntaiping.com

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Dear Irene,

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Kindly let us know the **liability / settlement** of our client's claim.

E.g. your principle's advice on the validity of the policy holder.

*Please send us your top 10 surveyor companies for survey.

Thank you.

Best Regards,
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Singapore 757700
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Fax: +65 6462 2278

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Sent: Monday, 22 October 2018 4:11 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: raymond@automotiverepaircentre.com.sg; 'info@automotiverepaircentre.com.sg' <info@automotiverepaircentre.com.sg>

Subject: SLE6349L - TP Claim against SJQ1496M

Dear Person-in-charge,

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Let us know the Claim officer in-charge for liability / settlement of our client's claim.

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38 Woodlands Industrial Park E1
#05-18
Singapore 757700
Tel: +65 6468 8834
Fax: +65 6462 2278

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For more information please visit <http://www.symanteccloud.com>

Veron Chen (LKKAUTO)

From: raymond@automotiverepaircentre.com.sg
Sent: Friday, 30 November 2018 1:44 PM
To: 'Irene Tay'
Cc: assignments; Veron Chen (LKKAUTO); shujuan@automotiverepaircentre.com.sg
Subject: RE: CTP REF NO. SJQ1496M AR REF NO. SLE6349L - ACCIDENT INVOLVING SJQ1496M AND SLE6349L ON 20 OCTOBER 2018
Attachments: LOD, Invoice, LOA.pdf

Dear Irene,

Please find attached of our LOD, Invoices and LOA for the above claim.

Original copies will post out to your office as per today.

Await for your final offer and send us your DV if required.

Thank you.

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

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Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6192
Fax (65) 62247478/62247175
Email: claimsdept@sg.cntaiping.com
www.sg.cntaiping.com



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From: raymond@automotiverepaircentre.com.sg [mailto:raymond@automotiverepaircentre.com.sg]
Sent: Thursday, 15 November, 2018 9:12 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: shujuan@automotiverepaircentre.com.sg
Subject: FW: SLE6349L - TP Claim against SJQ1496M

Dear Irene,

As spoken over the phone, please refer to our email sent on 23 October 2018 to escalate the claim.

Thank you.

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: Lin Shu Juan <shujuan@automotiverepaircentre.com.sg>
Sent: Tuesday, 23 October 2018 2:41 PM
To: irene.tay@sg.cntaiping.com
Cc: raymond@automotiverepaircentre.com.sg; claimsdept@sg.cntaiping.com
Subject: FW: SLE6349L - TP Claim against SJQ1496M

Dear Irene,

Our client's vehicle **SLE6349L** wants to make a third party claim against **SJQ1496M** which is insured by **China Taiping Insurance Pte. Ltd.**

Kindly let us know the **liability / settlement** of our client's claim.

E.g. your principle's advice on the validity of the policy holder.

*Please send us your top 10 surveyor companies for survey.

Thank you.

Best Regards,
Lin Shu Juan

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18
Singapore 757700
Tel: +65 6468 8834
Fax: +65 6462 2278

From: Lin Shu Juan [mailto:shujuan@automotiverepaircentre.com.sg]
Sent: Monday, 22 October 2018 4:11 PM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Cc: raymond@automotiverepaircentre.com.sg; 'info@automotiverepaircentre.com.sg' <info@automotiverepaircentre.com.sg>
Subject: SLE6349L - TP Claim against SJQ1496M

Dear Person-in-charge,

Our client's vehicle **SLE6349L** wants to make a third party claim against **SJQ1496M** which is insured by **China Taiping Insurance Pte. Ltd.**

Let us know the Claim officer in-charge for liability / settlement of our client's claim.

E.g. your principle's advice on the validity of the policy holder.

*Please send us your top 10 surveyor companies for survey.

Thank you.

Best Regards,
Lin Shu Juan

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18
Singapore 757700
Tel: +65 6468 8834
Fax: +65 6462 2278

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AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

ACCIDENT INVOLVING VEHICLE NO SLE6349L & SJQ1496M
ALONG 204 MARSILING DRIVE SINGAPORE 730204 ON 20/10/2018.

We understand that you are the insurer of vehicle SJQ1496M.

I/We wish to inform you that my/our vehicle SLE6349L have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

| | | |
|--------------|----------------------------------|-------------------------|
| 1. | Cost of Repair | S\$ 1,016.50 (w/GST 7%) |
| 2. | Loss of Use (S\$60.00 x 02 days) | S\$ 120.00 |
| 3. | LTA Search Fee/GIA Reports | S\$ 7.45 |
| TOTAL | | S\$ 1,143.95 |

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

30/11/2018

AUTOMOTIVE REPAIR CENTRE PTE LTD

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel : 64688834 Fax : 64622278

e-mail : info@automotiverepaircentre.com.sg

Company Reg. No : 201312913C GST Reg. No : 201312913C

Tax Invoice : INV00001365

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD, #16-00

SPRINGLEAF TOWER, SINGAPORE 079909

Contact : 6389 6116 Fax No. : 6224 7175 / 6224 747

Date : 30/11/2018

PO/WO No. :

Reference : SLE6349L

Attention :

Terms :

Page No : 1

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|-----|----------|---------------------------|------------|------------|
| 1. | 1 | COST OF REPAIR (LUMP SUM) | 950.00 | 950.00 |

Dollars : One Thousand Sixteen & Cents Fifty Only

| | |
|------------------|----------|
| Total S\$: | 950.00 |
| GST @ 7% S\$: | 66.50 |
| Amount Due S\$: | 1,016.50 |
| | ===== |



Customer Signature & Co. Stamp

AUTOMOTIVE REPAIR CENTRE PTE LTD

LETTER OF AUTHORISATION

I/We, HARON BIN MUWAS ("claimant") of BLK 682C WOODLANDS DRIVE 73 #01-251 SINGAPORE 733682 (address), owner of (Vehicle no.) SLE6349L hereby authorize AUTOMOTIVE REPAIR CENTRE PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SLE6349L that was damaged pursuant to the accident which occurred on 20/10/2018 (date) along ALONG 204 MARSILING DRIVE. (S)730204 (location) involving vehicle no/s SJQ1496M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of 11 (month) 18 (year)

 21/11/2018

Signed by "the claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-------------|---------------|------------------------------------------------------|----------------------------------------------------|----------------------------------------------|------------|-----------------------------------------------------------------|
| Main | 15 Nov 2018 | | 16 Nov 2018 10:50 Edit Adj Rpt | S\$950.00 Edit Estimates | S\$950.00 View Rpt | | Pending for Survey Report Cancel Case |

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

| | | | |
|-----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------|
| Insured: | -, Co. Reg. No.: - | | |
| Main Claimant: | HARON BIN MUWAS | | |
| Vehicle Reg. No.: | SLE6349L | Date of Loss: | 20/10/2018 15:00 - :59 [146 Months and 6 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | TP / SNM18D05389C02 | Policy/Cover Note No.: | DMTPSN173801801 |
| Vehicle Reg. No. (Insured): | SJQ1496M | Policy No. (Claimant): | |
| | | Excess: | S\$0.00 |
| Repairer: | Automotive Repair Centre Pte Ltd (HQ) 38 Woodlands Industrial Park E1, #05-18, 757700 Woodlands - Tel: 64688834 | | |
| Handling Insurer: | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192] | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 27/11/2018] | | |
| Adj Asg. Remarks: | PLEASE SURVEY AND REVERT | | |

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

Claim Documents

***SLE6349L (SNM18D05389C02)**
[SJQ1496M]

TP

HARON BIN MUWAS

Oct 20 2018 3:00PM

[-]

Automotive Repair Centre Pte Ltd

[Upload Documents](#)[Upload Photos](#)[Compose New Letter](#)**View**[View in Browser](#) ▼

Photos/Images

3 per page ▼



| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
|----|-----------------|-----------------------------------|--|-----------|-------|
| 1 | 28/11/18 16:41 | General View | | Load PDF | |
| 2 | 28/11/18 16:42 | Reinspection Photo (1) | | Load PDF | |
| 3 | 28/11/18 16:42 | Reinspection Photo (2) | | Load PDF | |

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18020684/NVD3S2

Date: 27/12/2018

REFERENCE

| | | | |
|-----------------------|-----------------------------------------------|----------------------|-----------------|
| Handling Insurer: | China Taiping Insurance (Singapore) Pte. Ltd. | Policy No: | DMTPSN173801801 |
| Claimant Vehicle No : | SLE6349L | Insured Vehicle No : | SJQ1496M |
| Date of Loss: | 20/10/2018 | Nature of Claim: | TP |
| | | Claim No: | SNM18D05389C02 |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|------------------------------|-------------|--------------|
| Reg No: | SLE6349L | Engine No: | 1ZZ2633895 |
| Make & Model: | TOYOTA WISH, 1.8 (A) | Chassis No: | ZNE100316364 |
| Reg. Date: | 14/08/2006 (Man. Year: 2006) | Odometer: | 169588 km |
| Colour: | Silver | | |
| Engine Capacity: | 1794 cc | | |
| Market Value/New Car Price: | N/A | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | | |
|--------------------------|------|-------------------------|-----|--------------------------|-----|
| General Condition: | Fair | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: | |

CONDITION OF TYRES

| | | | |
|-------------------|-------------|------------------|-------------|
| Front Tyre Size: | 195/65R15 | Rear Tyre Size: | 195/65R15 |
| Front Left Side: | Falken 6 mm | Rear Left Side: | Falken 5 mm |
| Front Right Side: | Falken 6 mm | Rear Right Side: | Falken 5 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|------------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts | 1,740.00 | 747.50 | 992.50 | 57.04 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,210.00 | 460.00 | 750.00 | 61.98 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 2,950.00 | 1,207.50 | 1,742.50 | 59.07 |
| Approved Total (Overridden) (S\$) | | 950.00 | | |
| (S\$) | 2,950.00 | 950.00 | 2,000.00 | 67.80 |
| + GST 7.00/7.00% (S\$) | 206.50 | 66.50 | 140.00 | 67.80 |
| Nett Amount (S\$) | 3,156.50 | 1,016.50 | 2,140.00 | 67.80 |

INSPECTION

| | | |
|-----------------------------|------------|--------------------------------------------------------------------------------------------------------------------|
| Date of Assignment: | 16/11/2018 | |
| Date Inspected: | 21/11/2018 | Inspected At: Automotive Repair Centre Pte Ltd (HQ) 38 Woodlands Industrial Park E1, #05-18 Singapore 757700 |
| Estimated Period of Repair: | 2.0 days | |

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | | |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 27 Dec 2018) |
| Parts: | M1-MPV | TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SLE6349L) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|---------------------------|-------------|------------|------------|
| 1 | 1 | | *REAR BUMPER | Cracked | 680.00 F | *680.00 FL |
| 2 | 10 | | *REAR BUMPER CLIP | Necessary | 50.00 F | *50.00 FL |
| 3 | 1 | | *REAR BUMPER RETAINER RH | Serviceable | 70.00 F | *- FL |
| 4 | 1 | | *REAR BUMPER RETAINER LH | Serviceable | 70.00 F | *- FL |
| 5 | 1 | | *REAR BUMPER REFLECTOR RH | Serviceable | 70.00 F | *- FL |
| 6 | 1 | | *REAR / END PANEL GARNISH | Serviceable | 220.00 F | *- FL |
| 7 | 1 | | *END PANEL | Serviceable | 380.00 F | *- FL |
| 8 | 1 | | *REVERSE SENSOR | Scratched | 200.00 FS | *200.00 FS |

F=Franchise part. S=SpcNett. L=ListItemDisc.

| | | |
|----------------------------------------------------------|-----------------|---------------|
| Sub Total (S\$) | 1,740.00 | 930.00 |
| - List Item Discount on L Items 0.00/25.00% (S\$) | 0.00 | 182.50 |
| Total Parts (S\$) | 1,740.00 | 747.50 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|--------------------------------------------------------------|----------|------------|--------|
| Labour Items | | | | |
| 1 | SPRAY PAINT REAR BUMPER AND BOOTLIP. | New | 400.00 | 200.00 |
| 2 | REPLACE & REFIT AFFECTED ACCIDENT PARTS. | New | 600.00 | 200.00 |
| 3 | REMOVE AND REPLACE REAR EXHAUST PIPE AND SILENCER, RE-ALIGN. | New | 100.00 | 0.00 |
| 4 | REMOVE AND REFIT REAR REVERSE SENSOR. | New | 80.00 | 30.00 |
| 5 | CHECK AND RECTIFY ELECTRICAL WIRING. | New | 30.00 | 30.00 |
| Gross Labour Cost (S\$) | | | 1,210.00 | 460.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >