



Borneo Motors (Singapore) Pte Ltd Inchcape Bodycare Centre Level 4, Inchcape Centre 2 Pandan Crescent Singapore 128462 Tel: +65 6631 1855/1500 Fax: +65 6872 7260 www.borneomotors.com.sg

Our Ref: BMS2019/05/PD9474/DS(SM)

Your Ref: CC4/III18020679/ja3

10 May 2019

BY HAND (INS COPY)

M/S. INDIA INTERNATIONAL INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Joy Irene Dept : Motor Claims

RE: ACCIDENT INVOLVING SCG6622T AND SHA2172Z ON 08 Nov 2018

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$2,848.62	B. LTA Search -
C. Excess -	D. Loss of Use -
E. Loss of Rental - \$450.00(\$150x3days)	F. Others -
G. Medical ClaimsUndertake By Claimant	Total Claim - \$3,298.62

We would appreciate if you could revert to us with an offer to settlement within <u>8 working weeks</u> as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice

(X) Vehicle Registration Card

(✓) Car Rental Invoice/Agreement/Medical Receipt

(✓) Driver's driving license / Identity card

(✓) GIAS/Police Report/s

(X) Original Photograph X

(✓) Certificate of Insurance

(X) Original/Photocopy Survey

(✓) Letter of Authority

(X) LTA Search Fees

Yours faithfully,

**TPR Team** 

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

<sup>\*</sup>Cheque is to be made payable to <u>BORNEO MOTORS (SINGAPORE) PTE LTD</u> & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department\*



Account Detail

India International Insurance P L

Co Reg No : 196700086Z GST Reg No : MR-8500000-9

64 Cecil Street

S1000006/ICIII1

Account No.

Document No

Download "My Toyota SG" app on Playstore or Appstore to access your account & more! Borneo Motors (Singapere) Pte Ltd

Online Service Booking:

www.toyota.com.sg

Toyota Bodycare Centre 17 Ubi Road 4 Singapore 409611 Tel no.: 6631 1188

Customer Detail

Mr Lim Goy Pheng 10E Robey Crescent

#06-02 IOB Building Singapore 049711		39008202		Singapore 546279						
		: Motor Clai			Document Date 20/03/	104241949		apore 546; le: 96745;		
Ye	ar	Make	Model	Reg Date	Veh Reg No	Kilometers	w	TP No	Order No/F	Remarks
8	ANT	GT P1	ASU60R	30/04/2018	SCG6622T	12830	17	7306 -7	DS/SCG66	221/08111:
Ch	assis N	Vo	Engine No		Terms	Service Engineer	Ve	ehicle In	Collected C	n
TE	KB3G	н10J00189	1 8ARZ1	17965	60 Sam	San Joi	20/0	3/2019 9.	43 20/03/	/2019 9.43
L	Cd			Job/Parts Desc	ription		Qty	Unit Price	Disc%	Amount
1	Z		SHA 2172 2 ACC: 08.11	.2018	NATIONAL INSU	JRANCE				30.00
		SURVEY I	DAY:3 DAYS DATE:14/01/		Aut (Litat)					
2	120 B	SURVEY I BP-ECU	DATE: 14/01/ TO RES	2019 SET ECU AND R	EPROGRAMME	*				(T)(D)(D)(D)(D)
3	S	SURVEY I BP-ECU BP-SUBLET	DATE: 14/01/ TO RES DRILL	2019 SET ECU AND R HOLE AND INS	EPROGRAMME TALL REVERSE	SENSOR A45				169.50
	s s	SURVEY I BP-ECU BP-SUBLET BP-SUBLET BP-SUBLET AND STRU	DATE:14/01/ TO RES DRILL CHECK	2019 SET ECU AND R HOLE AND INS WIRING AND C E ACC DAMAGE	EPROGRAMME TALL REVERSE ONDUCT WATER	SENSOR A45				169.50 115.20
3	20 20 20	SURVEY I BP-ECU BP-SUBLET BP-SUBLET BP-SUBLET AND STRU	DATE:14/01/ TO RES DRILL CHECK REPLAC AIGHTEN/REA	2019 SET ECU AND R HOLE AND INS WIRING AND C E ACC DAMAGE	EPROGRAMME TALL REVERSE ONDUCT WATER D PARTS	SENSOR A45 TEST A45				169.50 115.26 678.00
3 4 5	s s s	SURVEY I BP-ECU BP-SUBLET BP-SUBLET BP-SUBLET AND STRU ACC AFFI	DATE: 14/01/ TO RES DRILL CHECK REPLAC AIGHTEN/REA ECTED AREAS RESPRA	2019 SET ECU AND R HOLE AND INS WIRING AND C EE ACC DAMAGE ALIGN	EPROGRAMME TALL REVERSE ONDUCT WATER D PARTS ED AREAS MPER	SENSOR A45 TEST A45 A45	1.00	904.00		169.50 169.50 115.26 678.00 556.00

6 months or 10,000	km (whichever comes first) to enjoy warrant	y benefits. Conditions	apply.		
For & on behalf of Borneo Motors	Eustomer's Signature	Change S	Summary	Total	2,662.26
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	944.00 199.50 1,518.76 0.00	GST 7.00% Less	186.36
		- Control	0.00	Amount Due	2,848.62

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, PLEVED 10 INCHCAPE CENTRE, SINGAPORE 128 3917632

TO SECURITY GUARD

CUSTOMER

3917632

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES. DATE TIME

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every

20/03/2019

09:43

VEHICLE NO

SCG6622T

SIGNATURE

FOR BORNEO MOTORS (SINGAPORE) PTE LTD



**Borneo Motors** 



## TAX INVOICE

GST REG. NO.: 200106276D

GDI MAG. HO.	ALIO, ITO II SUUTUULTUU			
DATE	INVOICE NO.			
17-Jan-2019	BMS 3677			

INVOICE TO	
LIM GOY PHENG 10E ROBEY CRESCENT SINGAPORE 546279	

	VHA NO.	DUE DATE	VEH. NO.
	BMS 3677	17-Jan-2019	SLK 4594 B
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 14 JANUARY 2019 TO 17 JANUARY 2019 YOUR REF: SCG 6622 T	3	140.187	420,5
[ 17 JAN 2019 ]			
8			
GST @ 7%			\$29.4
TOTAL			\$450.0

All cheques must be made payable to BKW Rent A Car Pte Ltd. Please write the vehicle and invoice number on the reserve.

**BKW Rent-A-Car Pte Ltd** 

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666







## CAR

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6271 1661 VHA No: BMS 3677 /

Third party insurance car rental activation/return 9678 7777 24 HOURS HELPLINE : 6223 1122
VEHICLE HIRING AGREEMENT Hirer's Own Ve

SCG 66227

VEHICLE HIRIN	G AGREEMENT	
HIRER'S PARTICULARS	Loan Vehicle No: SK4594B Replace Veh No:	
Name (as in I/C) LIM GON PHENG	Make & Model: T - CAMRY (MutoManual) VR No.	
NRIC/Passport No: \$1245518F Date of Birth: 18-2-1957	CHARGES	\$ cts
Address: 10 E ROBGY CRESCENT Age: 61	Daily 03 day @\$ 140-187. Per day 4	120 56
Name & Address of Employer	Weekly/Monthly week @\$ Per week/Monthly	
Name & Address of Employer	Others	
Occupation — Driving Exp: 39 years	CDW/PAI @\$ Per day/Monthly	
Driving Licence No: S1245518F Passed Date 27-10-1974	Delivery/Collection Svc	
DA Tune: Local/Int1/Cithers	GST	
Tel(O) (R) HP 96745321	OR No: (A) SUB-TOTAL	
DRIVER'S PARTICULARS	Petrol Level OUT E 1/4 1/2 3/4 F	
Name (as in VC) LALL YEEH TIAN	& Surcharge IN	
NRIC/Passport No: S1256 229B Date of Birth: 15.05.1957	First km FREE per day GST 710	29 44
Address: AS ABOVE Age: 61	Excess mileage is chargeable	1 517
S( )	at cents per km   TOTAL CHARGES	450 00
Occupation Driving Exp: 42 · Yrs Driving Licence No: S02562298 · Passed / Expiry Date: 09.02 · 1976	Security Deposit : \$ Bank: UD	B
- 40 400	CASH/NETS/VISA/MC/AMEX/CHQ No: 4937251000	101419
D/L Type: Local/Int*I/Others: Contract No:	Expiry Date:04/20 Card ID No: 490	
B. T. J. G.	Name as in Card: LIM GOY PHENG	
	NON WAIVER EXCESS (Subject to GST): \$ 2000   -	
	U STD Tools Hub Cap Radio / C	1.50
	☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Ty	16
	Stre To Sala	
WEIGHT.	-(.)()	
NOICATE  A - Accidents D Dents	Hirer's Signature : Additional Driver	's Signature :
S - Scratches X - Crack	SINGAPORE Use Only	
I have read and agree to the terms and condition on both sides of this agreeme	nt. If I have presented a charge/credit card for payment. I agree the	nat all amounts
payable under this agreement and for parking and traffic infringements may be made on the charge/credit card voucher. All information I have been gi	billed to that account and my signature above will be considered	d to have been
IMPORTANT  Only persons above 23.8 below 65 years of age with more than 2 years driving experi		
<ol><li>All vehicles are supplied with petrol and should returned with petrol level likewise. A se</li></ol>	rvice charge of \$5 on top of a petrol surcharge is payable by the hirer shou	id he fail to
return the vehicle at the appropriate petrol level.  No return for early return of vehicle. The hirer shall be kable for additional charges for applicable. Any returns after our operation hours will be charged as a full day rental.	any late return at the rate shown per hour per day, inclusive of CDW and/or	r PAI where
4 Lise of the vehicle for illegal purpose (For instance, in connection with theft, drug pedd	ing or trafficking, smuggling), is strictly prohibited	malty fee of
Sylphote structly for Singapore use city and may not be driven out of singapore wirrows. \$200 in additional to the appropriate insurance top up in the case of non-disclosure of the hirer and/or driver shall be responsible for all damages or losses howsoniver cause.	Maleysia usage	
in respect of or in connection with it's use or operation.  The trips and/or driver shall be responsible for all claims, damages, losses, increased.	insurance premiums, non-waiver excess and cost expense (including legal	costs on a
full indemnity basis), whatsoever and howsoever brought against, suffered or incurred	by you in respect of the vehicle or the use or the operation of the vehicle. F	ull excess
8 Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offer semipling the offersive smell or nets her, between \$200 - \$400.		
9 Any punctured tyres, empty petrol tank, loss of vehicle's key or looked key inside a vehicle should be such occurrence. The Hirer shall bear the performance of the Hirer shall bear the performance of the Hirer shall bear the performance.	the cost of such response at \$50.00 per trip	
10 in case of accident, the hirer shall report to rental office immediately. An accident report from all naction claims. Full excess amount have to be hair immediately in the event of the rent process.	t must be made within 24 hours. Failure to comply, the hirer will have to bo in accident	
1) The hirer/Driver also have the responsibility to ensure that the radiator water level in the	e car is sufficient and do not drive when the vehicle is stall and does not have	ave sufficient

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc) Check By Mileage Remarks Date In Time In 2000

Remarks

Hirer's/Driver Signature

Mileage

25414

Time Out

0845

nann

Date Out

14.1.19

17 01 19

Check By

kiku

## LETTER OF AUTHORITY

æ		SCG 6627 and	STIA 2172 On Other vehicle's number	Date of accident
CCIDENT	INVOLVING	Own vahicle's number		
	Outst de	IN CO	rscent -	
long		Accident location	1 Diese	
V THE L	ETTER OF AUTH	HORITY, I/We, News of Police	y Holder & (IC/Passpuri/Oumpany Reg	istration) number
11 1112				
DI	0 R (20524	CASCANT S1954	folder	
owner o		etration No. SCG (632	7 hereby appoint B	ORNEO MOTORS
(SINGAP	ORE) PIE LID	at 33 Leng Kee Road, Sing	papore 159102, to do all or a	arry or the remaining
1.	o submit, reso	ve and make any claim	is which "I/we may have ne insurance "policy/policie	s taken up by such
	'party/parties or a by *me/us and pa prieing from the A	y the compulsory excess in ccident (loss and damage).	respect of the cost of repa	rs suffered by merces
2.	To collect payment to be m	ent(s) due in respect of ar ade by way of Cheque in fa ralld receipt and discharge t	ny such claim(s) for the log avour of <u>BORNEO MOTOR</u> therefore.	
3.	relation thereto.		ite, sign and deliver all doc	
4.	Generally do all	such acts as it shall deem r	necessary for the purpose o	f settling such claim.
on *my/ same h and co	our behalf shall i lad been done or nfirm, all acts, in thereby conferre	executed by *me/us in *m extruments and documents d.	documents done by virtue of ual to all intents and purpos ylour own proper person(s) is done or executed by virtu	and *I/we hereby ratify ue of the authority and
irrevo	cable.	4.	of authority hereby co	
*I/We	further confirm tute the full disch	that the acceptance by Barge of "my/our claim(s) in	MIS of the settlement amorespect of such loss and dar	ount in respect of such mage.
IN WI	TNESS WHERE	OF, *I/we have hereunto to	set *my/our hand and sign	thiso
	e			*
				1
			Witness By	:
Sign	ed & Delivered B	y:	77111100007	
	c" le			
	-(-/(			
(To	be sign by the po	fley holder only)		*
vehic	ase stamp the compl its registered under a	company's name		"delete as appropri

"delete as appropriate