



AXA Insurance Pte Ltd
8 Shenton Way
#27-01
Singapore 068811
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date : 14 March 2019

Subject : **ACCIDENT INVOLVING VEHICLES SLD590A & SLT5357R ON 10.11.2018**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of Repair	:	S\$	15093.29
Loss of use	:	S\$	720.00 (S\$120.00 x 6 days)
GIA search fee	:	S\$	2.00
Total	:	S\$	15815.29

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Insurance of Certificate
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation & Discharge Voucher

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Teng Wai Khan
Customer Service Manager, Body & Paint

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

3rd December 2018

SERENE MAH

1 Amber Garden,
15-06 Tower 1,
Singapore 439957.

Dear Sir/Madam,

OUR REF : CC4/ASM18020659/fa3

YOUR REF : SLT 5357R

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SLT 5357R AND SLD 590A ALONG
ONE AMBER GARDEN CARPARK ON 10.11.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s PERFORMANCE MOTORS LTD, acting on behalf of the owner of SLD 590A against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into Third Party vehicle SLD 590A. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLD590A **&** SLT5347R **ON** 10/11/2018.

I, WONG WAI HUNG KELVIN owner of Vehicle Registration No. SLD590A hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Name: WONG WAI HUNG KELVIN (Date) 12/11/18
NRIC No.: S753692461

In the presence of:

Name: CRESENDO LAGMAN (Date) 12/11/18
NRIC No.: S27294211

PERFORMANCE MOTORS LIMITED
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
TEL: 63190100 (Sales)
63190111 (Aftersales)



redefining / insurance

CLAIM REF : S8M0125T
INSURED : Mah Serene

DISCHARGE VOUCHER

We/I [Mr Wong Wai Hung Kelvin , NRIC NO. S7536924G] hereby agree to accept the sum of dollars [fifteen thousand six hundred ninety five and cents twenty nine only] (S\$ 15,695.29) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [SLT5357R] as a result of an accident along [One Amber Carpark] on [10/11/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLD590A].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SLT5357R] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SLT5357R].

Dated this 24th day of April 2018⁹

Claimant's Signature

: X

NRIC no./ Company Stamp

:

WONG WAI HUNG KELVIN / S7536924G

Occupation/ Business

:

Address

:

BLK 1 AMBER GARDENS #10-01 (S) 439957

Telephone No.

:

Witness's Name

:

Witness's Signature

:

Witness's NRIC No.

:

HAN KWAN YONG
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1320426

Page No. : 1 of 2

Date IN : 04/12/2018

Invoice Number : 2075683 / WSB

Cust. Svc. Advisor: Han Kwan Yong

Invoice Date : 13/03/2019

Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -

Mr Wong Wai Hung Kelvin (HUANG WEIXION
1 Amber Gardens
#10-01

Singapore 439957

- INVOICE TO - 238

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

REGN. NO.
SLD590A

CHASSIS NO.
LB17842

REGN. DATE
27/02/2018

MODEL
X3 XDRIVE30I

MILEAGE
7963

- - - - L A B O U R 1 - - - -

To replace front bumper and attachments, bonnet, front
underride protection, support air duct bottom including
knock out dented area caused by the accident.

To respray bonnet and front bumper.

To replace left LED AHL headlight including
programming and conduct tests for proper function.

To check electrical wiring systems at the front section
for proper function.

To carry out body cavity preservation.
(Per panel).

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 10.11.2018. 3RD PARTY CAR : SLT5357R.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON
04.12.2018 AT 2:25PM. AUTHORISED REPAIR BY MR CHONG
POH KIN FROM LKK AUTO ON 23.11.2018 VIA EMAIL.

PROPOSE LOSS OF USE = \$120x6. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

Retail

Price DISC%

NETT

2,550.00 10.00 2,295.00

2,102.00 10.00 1,891.80

408.00 10.00 367.20

150.00 10.00 135.00

100.00 10.00 90.00

150.00 0.00 150.00

0.00 0.00 0.00

0.00 0.00 0.00

0.00 0.00 0.00

Total Labour 1: 4,929.00

- - - - P A R T S - - - -

Retail

Qty Price DISC%

NETT

EMBLEM GROMMET 2 0.80 3.00 1.55

PLAQUE 82MM 1 71.25 3.00 69.11

BONNET 1 1,741.70 3.00 1,689.45

FRT BUMPER PANEL PRIMED (PMA) 1 1,335.65 3.00 1,295.58

FRT BUMPER COVER (PDC) 1 604.80 3.00 586.66

FRT LH GRILLE (X LINE) 1 150.00 3.00 145.50

LH HEADLIGHT LED AHL HIGH (ICON LIG) 1 4,252.75 3.00 4,125.17

EXPANDING RIVET 20 1.35 3.00 26.19

CONTROL UNIT FRT LIGHT ELECTRONICS 1 893.90 3.00 867.08

AIR DUCT BOTTOM 1 52.80 3.00 51.22

Performance Motors Limited

A member of the Sime Darby Group
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315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**Repair Order No. : **B1 1320426**Page No. : **2 of 2**Date IN : **04/12/2018**Invoice Number : **2075683 / WSB**Cust. Svc. Advisor: **Han Kwan Yong**Invoice Date : **13/03/2019**Payment Terms : **30 Days From Invoice**Invoice By : **Toh Jing Xuan**

LH SIDE PROTECTIVE STRIP (X LINE)	1	64.60	3.00	62.66
FRT UNDERRIDE PROTECTION (X LINE)	1	243.90	3.00	236.58
SUPPORT	1	20.75	3.00	20.13

Total Parts : **9,176.88**

- - - - L A B O U R 2 - - - -

Retail

Price	DISC%	NETT
0.00	0.00	0.00

Total Labour 2: **0.00**

Labour Charges : **4,779.00**
Parts Charges : **9,176.88**
Lubricant/Misc : **150.00**

Total Labour & Parts Charges : **S\$ 14,105.88**
Less Insurance Excess : **S\$ 0.00**
Invoice Total Amount Exclude GST : **S\$ 14,105.88**
GST @ 7% : **S\$ 987.41**
Invoice Total Amount Include GST : **S\$ 15,093.29**

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 15,093.29**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-175060

Date of Request: 12/11/2018

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 12/11/2018
Enquiry By Melanie Setiawati
TP Vehicle No. SLT5357R
Accident Date 09/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLT5357R	AXA Insurance Pte Ltd	31/10/2017-30/10/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-175060
Date of Request: 12/11/2018

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 12/11/2018
Enquiry By Melanie Setiawati
TP Vehicle No. SLT5357R
Accident Date 09/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque