

1000000

INS. CASE OWNER:

Boris

CC 3 /AIG1802

0615, N/A

LKK
IDAC

Surveyor:

Nat

DOI:

ASSIGNMENT

Date / Time:

17/10/18

Registered in Meriton:

17/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFF 97974

Name of Insured:

VIM KEMU HUAT

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

8/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

858940100164

Policy No.:

11000000000000000000

Make / Model:

VOLVO

Place of Accident:

THRUWAY RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHE 4313K

INSRS:
WSP:
Tel:
Liability:
RMKS:

Smart

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

20/10/18
problem.

GILVORITE - X

SFF 97974 - X

TP video footage / V Drive / SFF 97974

Spoke to OJ Her Lim, informed about TP video footage and liability not in his favour, he dispute liability that he is not 100% at fault and mention AIG office, told him TP also change here.

Spoke to Genie (AIG), received OJ video footage / V Drive

After super photo

STAGE	DATE / PIC		
Non-Reporting 1st (1st)			
Non-Reporting 1st (2nd)			
Non-Reporting 1st (Final)			
Notification 1st (if non-pickup)			
Call OE			
After call 1st to OE: 11/10/18			
Documentation Check List:	Handler	Typist	
Notification 1st (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
After call 1st to OE:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LOD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	14/11/2018	Sent By:	LSP
--------------------	------------	------------	----------	-----

FINALIZATION	Date/Time:	30-08-19	Confirm with:	Confirm by:	HP2
Repair Cost:	9%	\$51,400	(3 days) Reduction:	75 %	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	30-08-19	Confirm with:	Confirm by:	HP2
Final Liability:	%	100	(Agreed / Assessed) BOLA S/N No.:	15	If NO or B 28, Ass. Lia:
Repair Cost:	\$51,400.00				
Loss of Rental (LOR):	\$561.68	(6 days) x \$93.28			
Loss of Use (LOU):	\$5 -	(5 x 6 days)			
Loss of Income (LOI):	\$530.00	(550 x 6 days)			
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>					[Tick only one]
GIA/LTA Search	\$51.00				
Medical:	\$5 -				
Disbursement:	\$5 -	(e.g. Tow/ Independent)			
Legal Cost:	\$5 -				
Total:	\$52,374.68		Global Sum \$5:		
FINAL PAYMENT	Date/Time:	30-08-19	Confirm with:	Confirm by:	HP2
Payee 1:	\$52,374.68		Name 1:	Smart Trans Pte Ltd	
Payee 2 (Strike if N.A.):	\$5 -		Name 2:		
Payee 3 (Strike if N.A.):	\$5 -		Name 3:		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

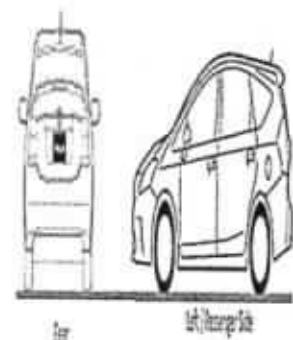
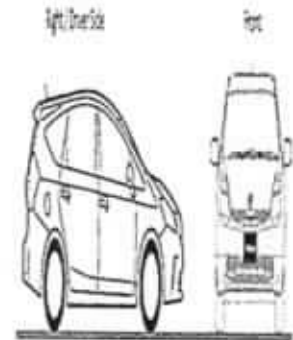
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18020615/Nfb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 14-11-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFF 9797Y	Veh. Inspected	SHC 4313K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	14/11/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	08/11/2018	Inspection Date	12/11/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Bh Kin

Section A - Accident Details

Registration Number	SHC4313K
Case Reference Number	TAX/11/18/2036
Registration Date	08/12/13
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	NEE THIAM KWEE
Type of Accident	Side Swipe
Accident Date and Time	08/11/18 4:30 PM
Accident Reported Date and Time	09/11/18 8:51 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098652
Special Instruction to ARC, if any	AIG - LKK
Prepared Date and Time	10/11/18 8:59 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



right

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$1,314.00	\$450.00
Total Spare Part Cost	\$2,848.28	\$455.18
Total Other Cost	\$580.00	\$100.00
TOTAL COST	\$5,587.28	\$1,415.18
Lump Sum Total	\$5,600.00	\$1,400.00 (L/S)
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Tuck Foo Kok	Naz (LKK) / AIG
ARC / Surveyor Sign Off Date	12/11/2018 4:30 PM	12/11/2018 4:02 PM
Signature	g	N
Remarks		LUMP SUM REPAIR. 3 DAYS. CHECK ITEMS PHOTOS. AFTER REPAIR PHOTOS.

Finalized

- Naz -

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1811-0239	Invoice Number	
Quotation Date	16.11.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT RH PORTION	\$845.00	\$400.00
Total Labour	\$845.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$50.00
TO RESPRAY FRONT DOOR RH	\$378.00	\$0.00
Total Spray Painting & Panel Beating	\$1,314.00	\$450.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$30.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$580.00	\$100.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119-47930	BUMPER FRT	1.00	\$482.00	100.00	\$0.00	Replace	Repair
		52115-47040	BUMPER SUPPORT F/RH	0.00	\$76.40	0.00	\$0.00	Replace	Check
		81511-47050	LENS & BODY, FR TURN RH	0.00	\$511.80	0.00	\$0.00	Replace	Check
		53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$542.55	Replace	Replace
		53875-47030	FENDER LINER FRT/RH	0.00	\$171.70	0.00	\$0.00	Replace	Not Given
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.92	Replace	Replace
1503707			TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given
		42611-47140(Frt)	WHEEL DISC, FRONT	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair
		67001-47070	DOOR FRT/RH	0.00	\$694.40	0.00	\$0.00	Replace	Not Given
			STICKER DECAL SMRT (DOOR)	0.00	\$60.00	0.00	\$0.00	Replace	Not Given
total					\$4,582.54		\$581.47		

CONFIRMED LUMP SUM REPAIR \$1,400.00 / 3 DAYS.



Case Details

Case Reference Number : TAX/11/18/0396
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC4313K

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-4458-ID
 Assigned By : Kok Wah Young

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 08/11/2018 08:30 AM
 Vehicle Age(In Months) : 53

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spares Part's Cost Detail

BOM Type	Coasting Type	Portion	Material Number	SMRT Recommendation					Surveyor Approval				
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Disc(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			BUMPER FR	1	482.30	482.30	25.00	361.73	Replace	1	0	Repair * XR
One Time Key In	Main			BUMPER SUPPORT FR/RH	1	76.40	76.40	25.00	57.30	Replace	0	0	Check * ? X
One Time Key In	Main			LENS & BODY, FR TURN RH	1	511.80	511.80	13.00	445.02	Replace	0	0	Check * ? X
One Time Key In	Main			FENDER FRTRH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace * / DBF
One Time Key In	Main			FENDER LINER FRTRH	1	171.70	171.70	25.00	128.77	Replace	0	0	Not Give * YSVL
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace * / HBL
One Time Key In	Main		4003707	TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give * ASVL
One Time Key In	Main			WHEEL DISC, FRONT	1	1,184.20	1,184.20	25.00	1,113.15	Replace	1	0	Repair * FR
One Time Key In	Main			DOOR FRTRH	1	894.40	894.40	25.00	670.80	Replace	0	0	Not Give * XASVL
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	80.00	80.00	0.00	80.00	Replace	0	0	Not Give * XNN
Total Spares Part Cost									3,960.28	Surveyor Total			
Lump Sum Discount (%)									20.00	Lump Sum Disc (%)			
Final Spares Part Cost									3,168.22	Final Sur Total			

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR FRONT RH PORTION	845.00	400	
Total:		845.00	400.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPRAY FRONT BUMPER	378.00	200	
2	TO REPRAY FRONT FENDER RH	378.00	200	
3	TO REPRAY RM	180.00	00	
4	TO REPRAY FRONT DOOR RH	378.00	0	N/A
Total:		1,314.00	400.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30	
2	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40	
3	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	NN
4	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30	
5	TO WASH AND VACUUM	80.00	0	NN
6	TO REPLACE SUNDRY PARTS	100.00	0	NN
Total:		580.00	100.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Depot	2,848.28	485.18
Total Labour Cost	945.00	400.00
Total Spray Painting	1,214.00	450.00
Other	980.00	100.00
Overall Total	5,987.28	1,435.18
Lump Sum Repair Option	-	#
Lump Sum Total	5,800.00	1,430.00
Surveyor Agreed Amount		1,400.00
No of Repair Days*	5	3
Remarks	-	LUMP SUM REPAIR 3 DAYS CHECK ITEMS PHOTOS AFTER REPAIR PHOTOS
Surveyor Name		Naz
Signature		

Survey Date

12/11/2018

NAZ LKK

12/11/18

3 DAYS

CHECK ITEMS PHOTOS.
AFTER PAINT PHOTOS.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications allowed
- Supplementary work must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Poh Kin (LKKAUTO)

From: Ng, Grace-TA <Tianaigrace.Ng@aig.com>
Sent: Thursday, 21 February 2019 10:57 AM
To: Poh Kin (LKKAUTO)
Subject: 8589403001SG
Attachments: video footage.mp4

Categories: clear

Hi Poh Kin,

We refer to our call.

Enclosed insured video.

Best Regards,
Ms. Grace Ng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +(65) 6419 1882 |
Tianaigrace.Ng@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more.](#)

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Poh Kin (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Wednesday, 26 December 2018 4:18 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 8/11/2018 involving SHC 4313K & SFF 9797Y (AIG's insured)
along Tyrwhitt Rd (Our Ref: TAX/11/18/2036/lg)
Attachments: 11 18 2036.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1400.00
Loss of Rental	\$667.68 (6 days x \$111.28)
Loss of Income	\$360.00 (6 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2434.68

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18020615/Nfb3

21st February 2019

LIM KHENG HUAT

306D Punggol Drive,
#16-911,
Singapore 824306.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING SFF 9797Y AND SHC 4313K ALONG
TYRWHITT ROAD ON 08.11.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days by **04/03/2019**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Chong Poh Kin
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 (address), owner of SHC 4313K (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4313K that was damaged pursuant to the accident which occurred on 08/11/2018 (date) along TYRWHITT ROAD (location) involving vehicle no/s SFF 9797Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 (day) of August (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,400.00 (Repair Cost), S\$967.68 (Loss of Use/Rental), S\$7.00 (Disbursement) for vehicle no. SHC 4313K that was damaged pursuant to the accident which occurred on 08/11/2018 (date) along TYRWHITT ROAD (location) involving vehicle no/s SFF 9797Y.

This is pursuant to the inspection conducted on 12/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4313K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4313K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of August (month) 2019 (year)



NAZ

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181200021
Date : 03.12.2018
Vehicle No. : SHC4313K
Your Ref No. : TAX/11/18/2036
Our Ref No. : 24098652
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	1,400.00
GRAND TOTAL				\$ 1,400.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 08.11.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/18/2036

From: SMRT Taxis Pte Ltd

Date: 22/11/2018

ACCIDENT INVOLVING SHC 4313K & SFF 9797Y ON 08/11/2018 ALONG TYRWHITT ROAD

This is to confirm that the daily rental rate for SHC 4313K is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/10/2018

Accident End Date : 11/12/2018

Date Generated : 12/12/2018

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/18/2036	SHC4313K	SMRT Taxis Pte Ltd	TOYOTA	PRUIS	24008652	09/11/2018 8:51 AM	15/11/2018 8:16 AM

Enquire Transaction History

11/10/2018

Log Date/Time:	10 Nov 2018 / 08:21:52	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SFF9797Y		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAI10 - BALQISH BINTE ABDUL HALIL.	Business Transaction Reference No:	20181110082152294819

Search Date / Time: 08 Nov 2018 16:30:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

11/10/2018

[Enquire Related Logs](#)[Back to List](#)

11/10/2018

11/10/2018

11/10/2018

11/10/2018

11/10/2018

11/10/2018

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING


Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Nov 2018 Edit Reg		12 Nov 2018 00:00 Edit Adj Rpt	S\$1,400.00 Edit Estimates	S\$1,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LIM KHENG HUAT , ID: S7620697Z									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHC4313K		Date of Loss: 08/11/2018 15:00 - :59 [59 Months and 2 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 8589403001SG		Policy/Cover Note No.: 2100452924 (Comprehensive)							
Vehicle Reg. No. (Insured): SFF9797Y		Policy No. (Claimant): D-18090213MFSH							
Excess:									
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 23/11/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC4313K (8589403001SG)
[SFF9797Y]
TP
SMRT TAXIS PTE LTD
Nov 8 2018 3:00PM
[LIM KHENG HUAT]
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Video										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	21/02/19 10:29	Video - Accident							Load MOV		
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
2	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
3	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
4	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
5	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
6	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
7	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
8	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
9	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
10	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
11	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
12	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
13	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
14	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
15	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
16	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
17	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
18	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
19	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
20	29/11/18 16:55	General View							Load JPG	<input checked="" type="checkbox"/>	
21	21/02/19 10:31	Reinspection Photo-after repair							Load JPG	<input checked="" type="checkbox"/>	
22	21/02/19 10:31	Reinspection Photo-after repair							Load JPG	<input checked="" type="checkbox"/>	
23	21/02/19 10:31	Reinspection Photo-after repair							Load JPG	<input checked="" type="checkbox"/>	
24	21/02/19 10:31	Reinspection Photo-after repair							Load JPG	<input checked="" type="checkbox"/>	
25	21/02/19 10:31	Reinspection Photo-after repair							Load JPG	<input checked="" type="checkbox"/>	
Documentation										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	14/11/18 16:17	TP ESTIMATE- MARKED							Load PDF		
2	14/11/18 16:17	TP GIA REPORT							Load PDF		
3	29/07/19 15:37	LETTER TO OI							Load PDF		
4	11/09/19 11:51	WORKSHOP INVOICE							Load PDF		
5	11/09/19 11:51	AUTHORISATION TO ACT FORM							Load PDF		
6	11/09/19 11:51	Release Voucher							Load PDF		
7	11/09/19 11:51	LOD							Load PDF		
8	11/09/19 11:52	RENTAL MILEAGE							Load PDF		
9	11/09/19 11:52	RENTAL RECEIPT							Load PDF		
10	11/09/19 11:52	LTA SEARCH							Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/11/18 15:05	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SFF9797Y (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4313K (TP veh)		
Date of Accident:	08/11/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	7,321.54
Final Repair Cost	:	\$	1,400.00
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	667.68
LTA / GIA Search Fee	:	\$	7.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,374.68

6.00 days at \$50.00 per day
6 days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ___100___(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 2,374.68
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

11 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18020615/NEB3Q2

Date: 11/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100452924
Claimant
Vehicle No : SHC4313K **Insured Vehicle No :** SFF9797Y
Date of Loss: 08/11/2018 **Nature of Claim:** TP **Claim No:** 8589403001SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC4313K**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR5889352
 Reg. Date: 06/12/2013 (Man. Year: 2013) Chassis No: JTDKN36U205712860
 Colour: Maroon Odometer: 411671 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,582.54	581.47	4,001.07	87.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,739.00	950.00	1,789.00	65.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,321.54	1,531.47	5,790.07	79.08
Approved Total (Overridden) (S\$)		1,400.00		
Nett Amount (S\$)	7,321.54	1,400.00	5,921.54	80.88
+ Loss of Use (6.0 x S\$50.00/day) (S\$)		300.00		
+ Car Rental (6.0 x S\$111.28/day) (S\$)		667.68		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		2,374.68		

INSPECTION

Date of Assignment: 12/11/2018
 Date Inspected: 12/11/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FENDER FRT /RH (DISC 25%)	Deformed	723.40 F	*542.55 F
2	1		*NAME PLATE (HYBRID) (DISC 25%)	Necessary	51.90 F	*38.92 F
3	1		*BUMPER FRT	Repair	482.00 F	*- F
4	1		*WHEEL DISC,FRONT	Repair	1,484.20 F	*- F
5	1		*BUMPER SUPPORT F/RH	Serviceable	76.40 F	*- F
6	1		*LENS & BODY ,FR TURN RH	Serviceable	511.80 F	*- F
7	1		*FENDER LINER FRT/RH	Serviceable	171.70 F	*- F
8	1		*TYRE	Serviceable	126.74 F	*- F
9	1		*DOOR FRT/RH	Serviceable	894.40 F	*- F
10	1		*STICKER DECAL SMRT (DOOR)	Not Necessary	60.00 F	*- F

F=Franchise part.

Total Parts (S\$) 4,582.54 581.47

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	845.00	400.00
2	SPRAY PAINT	New	1,314.00	450.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	30.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	40.00
5	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	0.00
6	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	30.00
7	TO WASH AND VACUUM	New	60.00	0.00
8	TO REPLACE SUNDRY PARTS	New	100.00	0.00
Gross Labour Cost (S\$)			2,739.00	950.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >