

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 14 November 2018 5:27 PM  
**To:** stephanie.lin@mbmwheelpower.com.sg  
**Cc:** 'Danny Ong '  
**Subject:** RE: Liability Status - Accident involving SJZ3141B & SKT9107G (FWD) on 09/11/2018  
Our Ref: PNPV2018-00008528/CL FWD Ref: 1201800014955

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg) [<mailto:stephanie.lin@mbmwheelpower.com.sg>]

**Sent:** Wednesday, 14 November, 2018 12:26 PM

**To:** Clara Li Zirong - SGUser

**Cc:** [danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg); Motor Claims SG - SG Common

**Subject:** RE: Liability Status - Accident involving SJZ3141B & SKT9107G (FWD) on 09/11/2018 Our Ref: PNPV2018-00008528/CL FWD Ref: 1201800014955

Dear Clara,

Please advise on the liability once your insured has made the report.

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg) <[stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)>

**Sent:** Tuesday, 13 November 2018 6:58 PM

**To:** 'clara.li@fwd.com' <[clara.li@fwd.com](mailto:clara.li@fwd.com)>

**Cc:** 'danny.ong@mbmwheelpower.com.sg' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; 'motorclaims.sg@fwd.com' <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

**Subject:** RE: Liability Status - Accident involving SJZ3141B & SKT9107G (FWD) on 09/11/2018 Our Ref: PNPV2018-00008528/CL

Dear Clara,

Please assign LKK AUTO CONSULTANTS PTE LTD.

Can we arrange survey to be tmr morning?

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

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Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) <[clara.li@fwd.com](mailto:clara.li@fwd.com)>

**Sent:** Tuesday, 13 November 2018 6:53 PM

**To:** [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)

**Cc:** [danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg); [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)

**Subject:** RE: Liability Status - Accident involving SJZ3141B & SKT9107G (FWD) on 09/11/2018 Our Ref: PNPV2018-00008528/CL

**WITHOUT PREJUDICE**

Hi Stephanie,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/or insurers. We hereby maintain full reservation of rights and all defences available to us.*

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.***

Kind Regards

**Clara Li**

Senior Executive, Claims

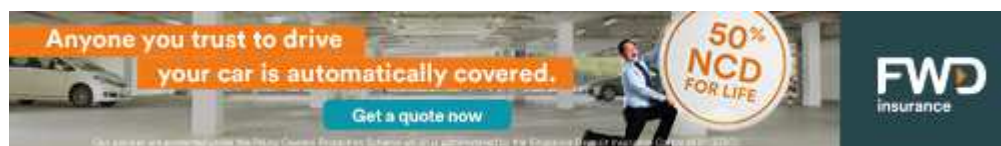
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



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**From:** [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg) [<mailto:stephanie.lin@mbmwheelpower.com.sg>]

**Sent:** Tuesday, 13 November, 2018 6:49 PM

To: Clara Li Zirong - SGUser

Cc: [danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg); Motor Claims SG - SG Common

Subject: RE: Liability Status - Accident involving SJZ3141B & SKT9107G (FWD) on 09/11/2018 Our Ref: PNPV2018-00008528/CL

Dear Clara,

Ok noted. Kindly provide a list of surveyors for us to choose from. Meanwhile I will arrange a date with owner and revert asap.

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

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[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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From: [clara.li@fwd.com](mailto:clara.li@fwd.com) <[clara.li@fwd.com](mailto:clara.li@fwd.com)>

Sent: Tuesday, 13 November 2018 6:23 PM

To: [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)

Cc: [danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg); [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com); [clara.li@fwd.com](mailto:clara.li@fwd.com); [bernardong@ajaxinspection.com](mailto:bernardong@ajaxinspection.com); [claims@ajaxinspection.com](mailto:claims@ajaxinspection.com)

Subject: RE: Liability Status - Accident involving SJZ3141B & SKT9107G (FWD) on 09/11/2018 Our Ref: PNPV2018-00008528/CL

**WITHOUT PREJUDICE**

Hi Stephanie,

We refer to your email on even date.

Our insured has yet to report the accident to us. Please advise if we can arrange for survey first.

Thank you.

*\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Kind Regards

**Clara Li**

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722  
E [clara.li@fwd.com](mailto:clara.li@fwd.com)  
W fwd.com.sg



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**From:** [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg) [<mailto:stephanie.lin@mbmwheelpower.com.sg>]  
**Sent:** Tuesday, 13 November, 2018 6:06 PM  
**To:** Motor Claims SG - SG Common  
**Cc:** 'Danny Ong '  
**Subject:** Liability Status - Accident involving SJZ3141B & SKT9107G (FWD) on 09/11/2018

Dear Sir / Madam,

**Appreciate if you can advise us on the liability status FIRST** for the below loss.

Kindly refer to the attached GIA Report and estimate.

Our Client's Vehicle Number:	SJZ3141B
FWD's Vehicle Number:	SKT9107G
Date/Time of Loss:	09/11/2018 1645hrs

Kindly arrange your surveyor to survey the vehicle at **160 Sin Ming Drive #06-03 Sin Ming Autocity Singapore 575722**

**Please contact Stephanie @ 86865188 for the survey arrangement**

Thank you

Warmest Regards,  
Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)  
MBM Wheelpower Pte Ltd

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Sin Ming AutoCity • Singapore 575722  
[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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