

INSURANCE

INS. CASE OWNER:

CC

/AXA1802

0603, G

LINK

ADAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A.:

Is driver the owner?

YES NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup):

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

IFA / GIA:

Medical Bill:

PIC:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

Email

Call

Repair Cost:

\$S

(days) Reduction:

%

Loss of Rental (LOR):

\$S

(days)

X \$150

Loss of Use (LOU):

\$S

(days)

Loss of Income (LOI):

\$S

(days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$S

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost:

\$S

Total:

\$S

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

\$S

Name 1:

Shu Fatt Auto Works

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format:

3) Survey fee:

Abstract (S)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18020603/pb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 14-11-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 8118L	Veh. Inspected	SLK 3265H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/11/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	02/11/2018	Inspection Date
Survey held at	SHU FATT AUTO WORKS BLK 1009, BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



樹發汽車修理廠 SHU FATT AUTO WORKS

BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065

Our Ref WSK/jw/SF-quo
2nd November 2018
TP-AXA-50

SLK 3265 H MERCEDES BENZ E300

Spare Parts	1	Rear bumper <i>x Repair</i>	<i>X</i>	SS	1821.00	Nett
	2	Rear bumper chrome mouldings @ \$175/- <i>/ del</i>	<i>/</i>		350.00	Nett
	1	Set rear bumper clips <i>/ del</i>	<i>/</i>	30	72.00	Nett
	2	Rear bumper side retainers @ \$47/- <i>X NN</i>	<i>X</i>		94.00	Nett
	1	Rt rear door chrome moulding <i>/ del</i>	<i>/</i>		96.00	Nett
	1	Rt rear rim <i>/ Cut</i>	<i>/</i>	960	1450.00?	Nett
					3882.00	1726
		Less 10% on Nett			388.20	1553.4
					3493.80	
Labour		To knock, straighten rt rear fender, rt rear fender inner panel, rt rear door, rt rear door pillar, renew rear bumper, rear door moulding and assembly.			680.00	500
		To respray damaged parts			900.00	600.00
		To remove, replace rt rear tyre, rim, balance and assembly.			60.00	30
		To check and adjust wheel alignment.			150.00	60
		To check and reset ECU.			180.00	X NN
					5463.80	

11am - 12pm 29/1/19

WDD2120542A226804

5 Days.
Lumpsum repair.
After repair photos.
Gmo Ricong - 82880282
29/1/19.

LiK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



樹發汽車修理廠 SHU FATT AUTO WORKS

0-41

BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065

Our Ref: WSK/jw/SF-qun
2nd November 2018
TP-AXA-50

SLK 3265 H MERCEDES BENZ E300

Spare Parts	1	Rear bumper. x Repair	SS	1820.00	Nett
	2	Rear bumper chrome mouldings @ \$175- / KL		350.00	Nett
	1	Set rear bumper clips / KL		72.00	Nett
	2	Rear bumper side retainers. @ \$47- X		94.00	Nett
	1	Rt rear door chrome moulding / KL		96.00	Nett
	1	Rt rear rim / Cost	960	1450.00	? Snet
				3882.00	
		Less 10% on Nett		388.20	
				3493.80	
		To knock, straighten rt rear fender, rt rear fender inner panel, rt rear door, rt rear door pillar, renew rear bumper, rear door moulding and assembly.		680.00	500
		To respray damaged parts		900.00	600 700
		To remove, replace rt rear tyre, rim, balance and assembly.		60.00	30
		To check and adjust wheel alignment.		150.00	60
		To check and reset ECU.		180.00	X
				5463.80	

Parts: 518.00
-10%: (51.80)
466.20
Snet: 960.00
1426.20
Labour: 1290.00
2216.20
-20%: (543.24)
2122.96
HS: 2150

11am-12pm 29/1/19 - Surveyed

WDD2120542A226804

5 Days.
Lumpsum repair.
After repair photos.
Gmo Qiang - 82880282
29/1/19.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hsiao Tong (LKKAUTO)

From: Pat-Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Friday, 1 March 2019 5:21 PM
To: Hsiao Tong (LKKAUTO)
Subject: SLK 3265 H - finalised
Attachments: P1370099.JPG; P1370100.JPG; P1370101.JPG; P1370102.JPG; img-190301170056.pdf

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please see attached after paint photos and finalised calculations.
Cost of repair: lump sum \$2150.00 before GST.
5 days.

Please confirm.

Thanks & regards,
Pat
Shu Fatt Auto Works

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7754D
Vehicle Details	
Vehicle No.:	SLK3265H
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Jan 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E 300
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	27295231542842
Chassis No.:	WDD2120542A226804
Maximum Power Output:	170.0 kW (227 bhp)
Open Market Value:	\$58,029.00
Original Registration Date:	04 Jun 2010
First Registration Date:	04 Jun 2010
Transfer Count:	1
Actual ARF Paid:	\$58,029.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Jun 2020
PARF Rebate Amount:	\$31,915.00
Intended COE Rebate Details	
COE Expiry Date:	03 Jun 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$36,089.00
COE Rebate Amount:	\$4,851.00
Total Rebate Amount:	\$36,766.00

The information contained herein is correct as at 30 Jan 2019

OK

► Mercedes-Benz e300 Used Vehicle List (5 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availabi
Mercedes-Benz E-Class E300 (New 10-yr COE)	\$83,800	\$8,370 /yr	27-Jan-2010	2,996 cc	165,000 km	A4 Car Motor	Availal

80% Loan Available. Highest Offer For All Trade In! Insurance Can Pay By 12 Months Installment (No Cards Needed). 6 Months Warranty For Engine And Gearbox. Flexible Loan! Fast Approval! Call Us Now!

Office No. - 90508080

Max - 90508080 | David - 82330195 | Vincent - 90229404 | Jovin - 94856696

Mercedes-Benz E-Class E300 AMG	\$46,800	\$17,030 /yr	29-Jan-2010	2,996 cc	108,888 km		Availal
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C&C Unit. Large Luxurious Cabin Space. Full AMG Kits, Powerful And Well Maintained By Current Director Owner. Well Kept Interior And Exterior. Buy With A Peace Of Mind. Price Revised For Sincere Buyer...

Office No. - -

Mr Wong - 90886958

Mercedes-Benz E-Class E300 (New 10-yr COE)	\$87,800	\$8,770 /yr	02-Mar-2010	2,996 cc	170,000 km	San Hup Bee (S) Pte Ltd	Availal
---------------------------------------------------	-----------------	--------------------	--------------------	-----------------	-------------------	--------------------------------	----------------

Same Price As 1.8 E250, But You Get A SOLID 2278HP V6 Engine. Built To Last, Good For Another 20 Years On Road. 100% Accident Free C Unit With Excellent Interior And Engine Condition. Original Merce...

Office No. - 69093556

Ah Boy - 94237888 | Dennis Huang - 91175113 | Paul Lee - 82335442 | Esther - 97129286

Mercedes-Benz E-Class E300	\$46,500	\$16,310 /yr	19-Mar-2010	2,996 cc	130,000 km		Availal
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Car Worth COE Renewal. Smooth Driving. Speakers Just Changed With Soundwerkz. Director's Car To And Back From Work. Regular Service Done. Call To Make Arrangements For Viewing.

Office No. - -

Nabil - 90301846

Mercedes-Benz E-Class E300	\$45,900	\$14,040 /yr	15-Apr-2010	2,996 cc	-	Craft Auto Pte Ltd	Availal
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Guarantee Buy Back At \$34K! Will Pen Down In Black And White For Buyer! 15 Mths Only \$11K! Super Low Depreciation Of \$9K Per Annum! Very Good Running Condition! Soundless Undercarriage! Seamless Gear ...

Office No. - 62523688

Sam - 96883415

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale even for COE cars, OPC cars, vans, trucks, hybrid cars, sports cars or stationwagons. You can also buy from a car auction, look up car loans, financial services, low mileage cars, car brands, carpark rates & car insurance. We have new car dealers comprising parallel importers, authorized car dealers, and used car dealers on our site. Find new car price lists, new car launches and new car promotions, and also motoring advice, car reviews & car news on the latest models. Visit our partner sites for job openings for Singapore jobs, real estate properties for sale, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

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Service Request Details

Claim

S8M012PL

Reference

None 

Loss Date

November 2, 2018

Request Date

November 13, 2018

Due Date

November 20, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

13.11.2018 @ 1.45pm

Julia veh not in

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLK3265H

Make

TPVD MERCEDES-BENZ

Model

E300

Service Address

...

Primary Contact/Insured

GOLDIN SHIPPING PTE LTD
43 KEPPEL ROAD, #02-04/05, 099418, Singapore
65674755

62226266

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

yanghua.xu@goldinshipping.com

Catherine Chong (LKK Auto)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Monday, 12 November, 2018 5:43 PM
To: jenny.toh@qbe.com; SG AXA Insurance SM AXA SGP - Motor Survey
Subject: Accident involving SLK 3265 H and XD 8118 L on 2/11/2018
Attachments: img-181112173939.pdf

Categories: Santosh

To : QBE Insurance (Singapore) Pte. Ltd.
And
AXA Insurance Singapore Pte. Ltd.

Our GIA search shows that both your insurance companies insure XD 8118 L.

Our client's request letter for survey with accident report are attached herewith.

Pls do needful.

Thank you
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

14 November, 2018

**GOLDIN SHIPPING PTE LTD
43 KEPPEL ROAD, #02-04/05,
Singapore 099418**

Dear Sir,

**OUR REF : CC4/ASM18020603/pb3
YOUR REF : XD 8118L
ACCIDENT INVOLVING XD 8118L & SLK 3265H ON 02/11/2018 ALONG/AT
KEPPEL ROAD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to chewht@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Pava Ubi Ind. Park S/408933.

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 20 November 2018 4:28 PM
To: motor.doc@axa.com.sg
Cc: 'peter.wang@axa.com.sg'; Admin A
Subject: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 20 November 2018 5:07 PM
To: 'yonghua.xu@goldinshipping.com'
Subject: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING XD 8118L AND SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018
Attachments: Non_reporting_letter.pdf

M/s GOLDIN SHIPPING PTE LTD

Dear Yong Hua,

OUR REF : CC4/ASM18020603/pb3

YOUR REF : XD 8118L

ACCIDENT INVOLVING XD 8118L AND SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHU FATT AUTO WORKS acting on behalf of the owner of SLK 3265H against your motor insurance policy.

As spoken earlier, kindly refer to our non-reporting letter for your necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Wednesday, 21 November 2018 10:23 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Hi,

As of 21/11/2018, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, November 20, 2018 4:28 PM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: WANG Peter <peter.wang@axa.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 24 November 2018 10:42 AM
To: 'DHIWAR Namrata'; motor.doc@axa.com.sg
Cc: Admin A; 'peter.wang@axa.com.sg'
Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Wednesday, 21 November 2018 10:23 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Hi,

As of 21/11/2018, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, November 20, 2018 4:28 PM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: WANG Peter <peter.wang@axa.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Hsiao Tong (LKKAUTO)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Monday, 26 November 2018 12:42 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Hi,

As of 26/11/2018, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, November 24, 2018 10:42 AM
To: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; WANG Peter <peter.wang@axa.com.sg>
Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Wednesday, 21 November 2018 10:23 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Hi,

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 27 November 2018 9:15 AM
To: 'yonghua.xu@goldinshipping.com'
Subject: RE: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING XD 8118L AND SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

27 Nov 2018

1st Reminder

M/s GOLDIN SHIPPING PTE LTD

Dear Sirs/ Madam,

OUR REF : CC4/ASM18020603/pb3
YOUR REF : XD 8118L
ACCIDENT INVOLVING XD 8118L & SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to our letter of 14 Nov 2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 07 days, i.e by 04 Dec 2018.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of SLK 3265H has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 04 DEC 2018, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 20 November 2018 5:07 PM

To: 'yonghua.xu@goldinshipping.com' <yonghua.xu@goldinshipping.com>

Subject: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING XD 8118L AND SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

M/s GOLDIN SHIPPING PTE LTD

Dear Yong Hua,

OUR REF : CC4/ASM18020603/pb3

YOUR REF : XD 8118L

ACCIDENT INVOLVING XD 8118L AND SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHU FATT AUTO WORKS acting on behalf of the owner of SLK 3265H against your motor insurance policy.

As spoken earlier, kindly refer to our non-reporting letter for your necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 11 December 2018 5:05 PM
To: 'NIKAM Santosh Pandurang'
Cc: Admin A; WANG Peter
Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to forward a copy to us for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Sent: Thursday, 29 November 2018 4:54 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; WANG Peter <peter.wang@axa.com.sg>
Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Hi,

As of (29.11.2018), our insured had yet to file an accident report.

Thank you
Santosh

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, November 29, 2018 11:29 AM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; WANG Peter <peter.wang@axa.com.sg>
Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Dear Sirs/Mdm,

Hsiao Tong (LKKAuto)

From: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Sent: Friday, 14 December 2018 10:19 AM
To: Hsiao Tong (LKKAuto)
Cc: WANG Peter
Subject: Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Hi,

As of (14.12.2018), our insured had yet to file an accident report.

Thank you.
Santosh

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, December 13, 2018 8:37 AM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; WANG Peter <peter.wang@axa.com.sg>
Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to forward a copy to us for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 11 December 2018 5:05 PM
To: 'NIKAM Santosh Pandurang' <santosh.nikam@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; WANG Peter <peter.wang@axa.com.sg>
Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to forward a copy to us for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

Sent: Thursday, 29 November 2018 4:54 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; WANG Peter <peter.wang@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Hi,

As of (29.11.2018), our insured had yet to file an accident report.

Thank you

Santosh

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, November 29, 2018 11:29 AM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; WANG Peter <peter.wang@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to forward a copy to us for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>

Sent: Tuesday, 27 November 2018 11:05 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Hi,

As of 27/11/2018, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, November 24, 2018 10:42 AM

To: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; WANG Peter <peter.wang@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>

Sent: Wednesday, 21 November 2018 10:23 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Hi,

As of 21/11/2018, our insured had yet to file an accident report.

Regards,

Namrata

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, November 20, 2018 4:28 PM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: WANG Peter <peter.wang@axa.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: <Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 14 December 2018 11:38 AM
To: 'yonghua.xu@goldinshipping.com'
Subject: RE: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING XD 8118L AND SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

14 DEC 2018

2nd Reminder

M/s GOLDIN SHIPPING PTE LTD

Dear Sirs/ Madam,

OUR REF : CC4/ASM18020603/pb3
YOUR REF : XD 8118L
ACCIDENT INVOLVING XD 8118L & SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

We refer to our letters of 14 Nov 2018 and 1st reminder letter dated 27 Nov 2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 07 days, i.e by 22 Dec 2018.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please take note that we shall inform the Traffic Police of the non-reporting if we do not hear from you then.

Furthermore, the owner of vehicle SLK 3265H has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 22 Dec 2018, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you need any clarification, please do not hesitate to contact us at 6742 3197 at our operating hours 9:00am to 5:30pm or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 27 November 2018 9:15 AM

To: 'yonghua.xu@goldinshipping.com' <yonghua.xu@goldinshipping.com>

Subject: RE: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING XD 8118L AND SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

27 Nov 2018

1st Reminder

M/s GOLDIN SHIPPING PTE LTD

Dear Sirs/ Madam,

OUR REF : CC4/ASM18020603/pb3

YOUR REF : XD 8118L

ACCIDENT INVOLVING XD 8118L & SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to our letter of 14 Nov 2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 07 days, i.e by 04 Dec 2018.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of SLK 3265H has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 04 DEC 2018,

we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 20 November 2018 5:07 PM

To: 'yonghua.xu@goldinshipping.com' <yonghua.xu@goldinshipping.com>

Subject: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING XD 8118L AND SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

M/s GOLDIN SHIPPING PTE LTD

Dear Yong Hua,

OUR REF : CC4/ASM18020603/pb3

YOUR REF : XD 8118L

ACCIDENT INVOLVING XD 8118L AND SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHU FATT AUTO WORKS acting on behalf of the owner of SLK 3265H against your motor insurance policy.

As spoken earlier, kindly refer to our non-reporting letter for your necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 18 December 2018 4:22 PM
To: 'WANG Peter'
Cc: Admin A
Subject: <Insured Reported> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3
Attachments: OI GIA REPORT.PDF

Hi Peter,

We have received insured GIA report from reporting centre.

I am not able to view Smartclaims now.

Kindly advise if there is any TP excess, any documents need to get from our insured for this matter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

Sent: Friday, 14 December 2018 10:19 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: WANG Peter <peter.wang@axa.com.sg>

Subject: Request for Insured GIA Report> S8M012PL; Insured Veh: XD 8118L; Third Party Veh: SLK 3265H; DOA: 02/11/2018 *LKK REF: CC4/ASM18020603/pb3

Hi,

As of (14.12.2018), our insured had yet to file an accident report.

Thank you.
Santosh

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, December 13, 2018 8:37 AM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; WANG Peter <peter.wang@axa.com.sg>



Liability clear - pending OI LOA

Type

🔔 Question

Message

GIA report received. Excess: Nil

Reply

Hsiao Tong (LKKAUTO)

From: yonghua xu <yonghua.goldin@gmail.com> on behalf of Yonghua
<yonghua.xu@goldinshipping.com>
Sent: Tuesday, 15 January 2019 4:55 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING XD 8118L & SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018
Attachments: 2233_001.pdf; 1447_001.pdf

Dear Hsiao Tong,

Good day to you.

My apologise for the late reply.

We hereby confirmed that Mr. Muhammad Izwa Bin Ahamad is currently employed by our Company as a Primer Mover Driver.

Please find the attached for your needful.

Thank you.

Best Regards,
YongHua

Goldin Shipping Pte Ltd
43,Keppel Road,#02-04/05
Singapore 099418
Tel: 62226266
Fax: 62226012

From: Hsiao Tong (LKKAUTO)
Sent: Monday, January 14, 2019 7:51 PM
To: yonghua.xu@goldinshipping.com
Subject: RE: ACCIDENT INVOLVING XD 8118L & SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

URGENT

Hi Yong Hua,

Kindly let us have the following documents on urgent basis: -

- Driver's driving license
- Authorisation Letter/ Employment Letter from you company

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 11 January 2019 4:20 PM

To: 'yonghua.xu@goldinshipping.com' <yonghua.xu@goldinshipping.com>

Subject: RE: ACCIDENT INVOLVING XD 8118L & SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

Hi Yong Hua,

As spoken earlier, kindly let us have the following documents for our necessary action: -

- Driver's driving license
- Authorisation Letter/ Employment Letter from you company

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 8 January 2019 5:17 PM

To: 'yonghua.xu@goldinshipping.com' <yonghua.xu@goldinshipping.com>

Subject: RE: ACCIDENT INVOLVING XD 8118L & SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

URGENT

Hi Yong Hua,

As spoken earlier, kindly let us have the following documents for our necessary action: -

- Driver's driving license
- Authorisation Letter/ Employment Letter from you company

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 3 January 2019 3:10 PM

To: 'yonghua.xu@goldinshipping.com' <yonghua.xu@goldinshipping.com>

Subject: RE: ACCIDENT INVOLVING XD 8118L & SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

Hi Yong Hua,

As spoken earlier, kindly let us have the following documents for our necessary action: -

- Driver's driving license
- Authorisation Letter/ Employment Letter from you company

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 21 December 2018 9:09 AM

To: 'yonghua.xu@goldinshipping.com' <yonghua.xu@goldinshipping.com>

Subject: ACCIDENT INVOLVING XD 8118L & SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

21 DEC 2018

M/s GOLDIN SHIPPING PTE LTD

Dear Sirs/ Madam,

OUR REF : CC4/ASM18020603/pb3
YOUR REF : XD 8118L
ACCIDENT INVOLVING XD 8118L & SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have received a claim from SHU FATT AUTO WORKS acting on behalf of the owner of SLK 3265H against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Authorisation Letter/ Employment Letter from you company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Virus-free. www.avg.com



Goldin Shipping Pte Ltd

43, Keppel Road #02-04/05 Singapore 099418

GST NO: 19-9502846G

ROC NO: 1995-02846-G

Date : 01/11/2018

RE : CONFIRMATION OF MUHAMMAD IZWA BIN AHAMAD

We hereby confirmed that the below personnel is currently working as a Prime Mover Driver with effect from 01/11/2018

Name: Muhammad Izwa Bin Ahamad

NRIC: S 8712458 D

Should you have any enquiry, you may wish to contact me at 6222 6266.

Best Regards,

A handwritten signature in black ink, followed by a circular stamp. The stamp contains the text "GOLDIN SHIPPING PTE LTD" around the perimeter and a small star in the center.

Xu Yonghua
GOLDIN SHIPPING PTE LTD
TEL: 6222 6266
FAX: 6222 6012
Yonghua.xu@goldinshipping.com

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8712458D



Name

MUHAMMAD IZWA BIN AHAMAD

محمد ازوا بن احمد

Race

MALAY

Date of birth

06-05-1987

Country/Place of birth

SINGAPORE

Sex

M

S8712458D

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S8712458D



MUHAMMAD IZWA BIN AHAMAD

Birth Date: 06 May 1987

Issue Date: 12 Jan 2017



002646922H

5843545



NRIC No. S8712458D



Date of issue

26-12-2017

Address

APT BLK 780A WOODLANDS CRESCENT
#11-03
SINGAPORE 731780

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class	Vehicle Class	Effective Date
Class 2B	Motorcycles < 200 CC	13 May 2007
Class 2A	Motorcycles between 201 CC and 400 CC	26 Mar 2011
Class 3	Motor cars < 2000 kg with < 7 passengers, exclusive of the driver; and motor tractors/vehicles < 2000 kg	26 Jan 2012
Class 4	Heavy motor cars and motor tractors > 2000 kg	27 Mar 2017

S8712458D

SY No. 9000257958



Licence No. S8712458D

NP 428A

◀ RE: Liability clear - pending OI LOA

Type

🔗 Question

Message

Hi Peter, We have uploaded a copy of OI LOA , OID IC & OID DL in Smartclaims. Kindly advise if we may proceed DS. Thank you. Hsiao Tong - 16 Jan 2019

Reply