

« Pls proceed DS with quantum to be reviewed

Type

🔗 Question

Message

no policy issue.

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 28 January 2019 4:10 PM
To: 'Julia - Shu Fatt Auto Works'
Cc: Admin A; assignments
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject to insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Friday, 18 January 2019 4:50 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3

Miss Chew
Without prejudice

Your principal's insured has already returned the signed Letter of Authorisation by email to you.

Please confirm liability quickly.

Thank you
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, January 11, 2019 4:20 PM
To: Julia - Shu Fatt Auto Works
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3

Without Prejudice

Dear Julia,

We are still pending authorisation to act from our insured before we can advise DS for this matter.

We have sent reminders to our insured.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Tuesday, 8 January 2019 5:10 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3
Importance: High

Miss Chew
Without prejudice

Please let us have your update on the situation urgently.

Thank you
樹發汽車修理廠
Shu Fatt Auto Works

Julia Wong
Tel: 62730119

From: Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]
Sent: Thursday, January 03, 2019 2:37 PM
To: 'Hsiao Tong (LKKAUTO)'
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3
Importance: High

Miss Chew
Without prejudice

We refer to the above.

Please confirm urgently liability.

Thank you
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, December 18, 2018 4:29 PM
To: Julia - Shu Fatt Auto Works
Cc: Admin A
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3


Without Prejudice

Hi Julia,

FYI, insured reported the accident. Attached is a copy of our insured accident report for your easy reference.

Circumstances of Accident	
I WAS CHANGING TO LEFT LANE, THE MERCEDES WAS AT MY BLIND SPOT THEN THE IMPACT HAPPEN.	
Attachment(s)	
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO
DETAILS OF OTHER VEHICLE PROPERTY 1	
Vehicle Registration Number	SLK3265H

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS CHANGING TO THE LEFT LANE, THE MOTORCYCLE
WAS AT THE BLIND SPOT THEN THE IMPACT
HAPPEN.

We are unable to advise on liability/ DS at this moment as we are pending for verification on policy coverage.

We will get back to you asap.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>

Sent: Wednesday, 12 December 2018 3:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018

Miss Chew Hsiao Tong

Without prejudice

Thank you for your update.

We understand your insured has already reported the accident.

Pls let us have your confirmation on liability asap.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, December 11, 2018 5:06 PM
To: Julia - Shu Fatt Auto Works
Cc: Admin A
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018

Without Prejudice

Hi Julia,

Please be informed that we are still pending for our insured GIA report.

We will get back to you once we receive GIA report.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Monday, 26 November 2018 10:22 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: accident involving SLK 3265 H and XD 8118 L on 2/11/2018
Importance: High

Miss Chew
Without prejudice

Pls let us have your urgent update.

Thank you
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119

From: Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]
Sent: Saturday, November 24, 2018 10:11 AM
To: Hsiao Tong (chewht@lkkauto.com)
Subject: accident involving SLK 3265 H and XD 8118 L on 2/11/2018
Importance: High

Miss Chew Hsiao Tong
Without prejudice

We refer to the above.

Pls let us have your urgent confirmation on liability.

樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119

<< <MANDATE IA> - S8M012PL [ACCIDENT INVOLVING XD 8118L(OI) & SLK 3265H(TP) ON 02/11/2018]

Type

🔗 Question

Message

Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,007.99(if claim LOU) - \$3,656.19(if claim LOR). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 02 March 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 02/03/2019

Survey Details:

Date of loss	2-Nov-18
Date of appointment	14-Nov-18
Date of survey	29-Jan-19
Location of survey	SHU FATT AUTO WORKS

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLK 3265H
Make and Model	MERCEDES BENZ E 300
Date of registration	4/6/2010
Excess	
Market Value	\$48,000
Parf Rebate	\$36,766
Nett Loss	\$11,234

Repair details:

Initial Estimate	\$ 5,463.80
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Proposed/Revised repair cost:

Parts	\$ 1,388.40
Check items (estimate)	NIL
Labour	\$ 1,290.00
Total	\$ 2,678.40
Lump Sum(if applicable)	\$ 2,150.00

Number of days for repair	5
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 2,300.50	\$ 2,300.50
Loss of use (7days x \$100.00)	\$ 700.00	NIL
Loss of rental (7days x \$180.00)(w/GST)	NIL	\$ 1,348.20
Loss of income	NIL	NIL
LTA search fees	\$ 7.49	\$ 7.49
Others	NIL	NIL
Proposed Total	\$ 3,007.99	\$ 3,656.19

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 4 March 2019 8:11 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 81243, vehicle number SLK3265H

March 2019			
<input type="checkbox"/>	3/4/19 11:32 AM WANG Peter**** Pls proceed DS with quantum as proposed —2000cc	LSP	4/3/2019 7:58:33 PM
<input type="checkbox"/>	3/4/19 11:33 AM WANG Peter****Revision: Pls follow the below LOR mandate——If TP chooses to claim for loss of rental, we will give mandate up to \$150+GST/day, subject to rental agreement.	LSP	4/3/2019 7:59:02 PM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Monday, 4 March 2019 11:53 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 81243, vehicle number SLK3265H

G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: peter.wang@axa.com.sg [mailto:peter.wang@axa.com.sg]
Sent: Monday, 4 March 2019 11:33 AM
To: admin-d@lkkauto.com
Subject: New message for service request 81243, vehicle number SLK3265H

AXA Insurance has sent you a message for claim number S8M012PL.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.
<https://www.avg.com>

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 14 March 2019 10:07 AM
To: 'Pat-Shu Fatt Auto Works'
Cc: Guo Qiang (LKKAUTO); Admin A
Subject: RE: SLK 3265 H - finalised *LKK REF: CC4/ASM18020603/Gpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, surveyor recommended amount at L/sum \$2,150.00 with 5 repair days.

Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pat-Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Friday, 1 March 2019 5:21 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: SLK 3265 H - finalised

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please see attached after paint photos and finalised calculations.
Cost of repair: lump sum \$2150.00 before GST.
5 days.

Please confirm.

Thanks & regards,
Pat
Shu Fatt Auto Works

Hsiao Tong (LKKAUTO)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Friday, 15 March 2019 10:56 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3 (Our Ref. SF/018/2019)
Attachments: img-190315104733.pdf; img-190315105351.pdf

Miss Chew Hsiao Tong
Without prejudice

We refer to the above.

Accordingly, we forward LOD with supporting documents herewith.

Do let us have your principal's settlement of \$3,072.90 soon.

Thank you
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, January 28, 2019 4:10 PM
To: Julia - Shu Fatt Auto Works
Cc: Admin A; assignments
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>

Sent: Friday, 18 January 2019 4:50 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3

Miss Chew

Without prejudice

Your principal's insured has already returned the signed Letter of Authorisation by email to you.

Please confirm liability quickly.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, January 11, 2019 4:20 PM

To: Julia - Shu Fatt Auto Works

Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3

Without Prejudice

Dear Julia,

We are still pending authorisation to act from our insured before we can advise DS for this matter.

We have sent reminders to our insured.

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>

Sent: Tuesday, 8 January 2019 5:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3

Importance: High

Miss Chew

Without prejudice

Please let us have your update on the situation urgently.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

From: Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

Sent: Thursday, January 03, 2019 2:37 PM

To: 'Hsiao Tong (LKKAuto)'

Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3

Importance: High

Miss Chew

Without prejudice

We refer to the above.

Please confirm urgently liability.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, December 18, 2018 4:29 PM

To: Julia - Shu Fatt Auto Works

Cc: Admin A


Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3

Without Prejudice

Hi Julia,

FYI, insured reported the accident. Attached is a copy of our insured accident report for your easy reference.

Circumstances of Accident	
I WAS CHANGING TO LEFT LANE. THE MERCEDES WAS AT MY BLIND SPOT THEN THE IMPACT HAPPEN.	
Attachment(s)	
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO
DETAILS OF OTHER VEHICLE PROPERTY 1	
Vehicle Registration Number	SLK3265H

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT
I WAS CHANGING TO THE LEFT LANE. THE MERCEDES
WAS AT MY BLIND SPOT THEN THE IMPACT
HAPPEN.

We are unable to advise on liability/ DS at this moment as we are pending for verification on policy coverage.

We will get back to you asap.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>

Sent: Wednesday, 12 December 2018 3:44 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018

Miss Chew Hsiao Tong
Without prejudice

Thank you for your update.

We understand your insured has already reported the accident.

Pls let us have your confirmation on liability asap.

Thank you
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, December 11, 2018 5:06 PM

To: Julia - Shu Fatt Auto Works

Cc: Admin A

Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018

Without Prejudice

Hi Julia,

Please be informed that we are still pending for our insured GIA report.

We will get back to you once we receive GIA report.

Best Regards,

Hsiao Tong, Chew | Case Handler

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>

Sent: Monday, 26 November 2018 10:22 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: FW: accident involving SLK 3265 H and XD 8118 L on 2/11/2018

Importance: High

Miss Chew
Without prejudice

Pls let us have your urgent update.

Thank you
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119

From: Julia - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]
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To: Hsiao Tong (chewht@lkkauto.com)
Subject: accident involving SLK 3265 H and XD 8118 L on 2/11/2018
Importance: High

Miss Chew Hsiao Tong
Without prejudice

We refer to the above.

Pls let us have your urgent confirmation on liability.

樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119



Revision: Pls follow the below LOR mandate

Type

🔗 Question

Message

If TP chooses to claim for loss of rental, we will give mandate up to \$150+GST/day, subject to rental agreement.

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 6 April 2019 1:08 PM
To: 'Julia - Shu Fatt Auto Works'
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3 (Our Ref. SF/018/2019)

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement at a global sum of \$2,900.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Friday, 15 March 2019 10:56 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3 (Our Ref. SF/018/2019)

Miss Chew Hsiao Tong
Without prejudice

We refer to the above.

Accordingly, we forward LOD with supporting documents herewith.

Do let us have your principal's settlement of \$3,072.90 soon.

Thank you
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Monday, January 28, 2019 4:10 PM
To: Julia - Shu Fatt Auto Works

Hsiao Tong (LKKAuto)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Wednesday, 10 April 2019 4:33 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3 (Our Ref. SF/018/2019)

Miss Chew
Without prejudice

Pls close at \$3,000/-.

We look forward to your DV/payment soon.

Thank you
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, April 06, 2019 1:08 PM
To: Julia - Shu Fatt Auto Works
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3 (Our Ref. SF/018/2019)

Without Prejudice

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Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Friday, 15 March 2019 10:56 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3 (Our Ref. SF/018/2019)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 27 April 2019 8:51 AM
To: Julia - Shu Fatt Auto Works
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3 (Our Ref: SF/018/2019)

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,300.50
2. Loss of Rental(4days x \$150.00)(w/GST)	\$ 642.00
3. LTA/ GIA Search Fee	\$ 2.00
Total	<u>\$ 2,944.50</u>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Wednesday, 10 April 2019 4:33 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3 (Our Ref: SF/018/2019)

Miss Chew
Without prejudice

Pls close at \$3,000/-.

We look forward to your DV/payment soon.

Thank you
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119

Hsiao Tong (LKKAuto)

From: Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>
Sent: Tuesday, 30 April 2019 10:22 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3 (Our Ref. SF/018/2019)

Miss Chew
Without prejudice

Strictly for this matter only, LOU is settled at \$150 per day (before GST).
All future claims maintain at \$180/- per day.

Pls let us have your principal's payment of \$2,944.50 soon.

Thank you
樹發汽車修理廠
Shu Fatt Auto Works
Julia Wong
Tel: 62730119

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, April 27, 2019 8:51 AM
To: Julia - Shu Fatt Auto Works
Subject: RE: accident involving SLK 3265 H and XD 8118 L on 2/11/2018 *LKK REF: CC4/ASM18020603/pb3 (Our Ref. SF/018/2019)

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,300.50
2. Loss of Rental(4days x \$150.00)(w/GST)	\$ 642.00
3. LTA/ GIA Search Fee	\$ 2.00
Total	<u>\$ 2,944.50</u>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108



樹發汽車修理廠 SHU FATT AUTO WORKS

BLOCK 1009 BUKIT MERAH LANE 3 #01-00 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065

Email: shufatt@pacifc.net.sg

Co. Reg. No. 09062400M GST Reg. No. 09-062400-M

Our Ref. SF/018/2019

14th March 2019

without prejudice

AXA Insurance Pte. Ltd.,
No. 8 Shenton Way,
#B1-01,
AXA Tower,
Singapore 068811.

Dear Sirs,

ACCIDENT INVOLVING SLK 3265 H AND XD 8118 L ON 2/11/2018

We refer to the above matter.

We act for the owner of SLK 3265 H whose vehicle was involved in the above accident with your insured driver of XD 8118 L due to his/her gross negligence. Our client holds your insured driver responsible for all the outlay he/she had incurred we now forward the claim as follows:-

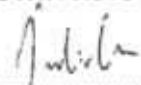
Repair costs	\$2,300.50
Loss of use (rental)	\$ 770.40
Loss of use	\$
Loss of income	\$
Survey fee	\$
Towing fee	\$
GIA search fee	\$ 2.00
LTA search fee	\$
GIA report fee for TP report	\$
Miscellaneous (audatex fee)	\$
Off-peak e-day licence	\$
Seal for off-peak car	\$
Photocopies/postages/admin	\$
	<u>\$3,072.90</u>
	=====

To facilitate your investigation, we forward repair bill, accident report, certificate of Insurance, Letter of Authorisation, GIA search, rental invoice and agreement for your necessary action.

The above pertains to property damage claim only and should not prejudice injury claim, if any.

We thank you for your prompt assistance and we look forward to your early settlement.

Yours faithfully,
SHU FATT AUTO WORKS



Julia Wong (Claims)

Encs.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 21 December 2018 9:09 AM
To: 'yonghua.xu@goldinshipping.com'
Subject: ACCIDENT INVOLVING XD 8118L & SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

21 DEC 2018

M/s GOLDIN SHIPPING PTE LTD

Dear Sirs/ Madam,

OUR REF : CC4/ASM18020603/pb3
YOUR REF : XD 8118L
ACCIDENT INVOLVING XD 8118L & SLK 3265H ALONG/AT KEPPEL ROAD ON 02/11/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have received a claim from SHU FATT AUTO WORKS acting on behalf of the owner of SLK 3265H against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Authorisation Letter/ Employment Letter from you company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

VEHICLE NO. SLK 3265 H

Name of owner Ang Kay Hong NRIC No. S1747354D

Address BLK 1009 Bukit Merah Lane 3 #01-10 Singapore 159723

Name of driver as above NRIC No. _____

Address _____

ACCIDENT INVOLVING SLK 3265 H AND XD 8118 L

ON 02/11/2018 ALONG Keppel Road

In consideration of M/S. SHU FATT AUTO WORKS repairing my/our vehicle no. SLK 3265 H at my/our request, I/we, the abovenamed owner/driver of the said vehicle hereby Irrevocably instruct and authorize SHU FATT AUTO WORKS to demand/claim/settle/receive whatever amount settled/payable by the insurance company and/or third party insurance company and all amount claimed and/or settled shall belong to SHU FATT AUTO WORKS to give an absolute discharge on my/our behalf. The settlement cheque should be made in favour of SHU FATT AUTO WORKS directly.

Dated this 15 day of Nov 20 18

Signature : 

Name : ANG KAY HONG

Car No. : SLK 5464 B



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	XD 8118L (Insd veh)	Model: Mercedes Benz E300 (2996cc)
	SLK 3265H (TP veh)	
Date of Accident/ Time:	02/11/2018	

Repair Estimate	: \$	5,846.22	
Final Repair Cost (w/GST)	: \$	2,300.50	
Loss of Use	: \$		days at \$ per day
Rental (if any) (w/GST)	: \$	642.00	4 days at \$150.00 per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	2,944.50	

Payee Name: SHU FAT AUTO WORKS

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>15</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: Juan Wang

Date: 3/5/2019

Signature of Witness / Workshop stamp (if applicable)

Name of Witness:

Date:

Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date: 9/5/19



樹發汽車修理廠
SHU FATT AUTO WORKS

BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065
Co. Reg. No. 09062400M GST Reg. No. 09-062400-M

TAX INVOICE NO: SF-018-2019
14 March 2019

ANA Insurance Pte Ltd
(Third Party)

SLK 3265 H MERCEDES BENZ E300

The repair costs of the above vehicle has been agreed
upon a lump sum figure of S\$2150.00.

7% GST

S\$

2150.00

150.50

2300.50

S'PORE DOLLARS: TWO THOUSAND THREE HUNDRED & CENTS FIFTY ONLY.

樹發汽車修理廠
SHU FATT AUTO WORKS



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
ANG KAY HONG BLK 63A LENGKOK BAHRU #18-372 SINGAPORE 151063

DATE	INVOICE NO.
27-Feb-2019	A 38973

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	A 38973	27-Feb-2019	SKL 5444 B
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 18 FEBRUARY 2019 TO 22 FEBRUARY 2019 YOUR REP: SLK 3265 H	4	180.00	720.00
GST @ 7%			\$50.40
TOTAL			\$770.40

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd
120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666
ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of **BKW Automobile Pte Ltd**





BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE : 6223 1122

VEHICLE HIRING AGREEMENT

VHA No: **A 38973**Workshop: *SHU JATI*

HIRER'S PARTICULARS

Name (as in IC): *Mr. Ang, Keng, Henry*
 NRIC/Passport No: *910111310* Date of Birth: *14/01/1966*
 Address: *FLK 1A Keng Lee Road #11-12* Age: *48*
 S(*11113*)
 Name & Address of Employer: _____
 Occupation: *Freight Broker* Driving Exp: _____
 Driving Licence No: _____ Passed Date: *11/13/1991*
 D/L Type: Local/Int'l/Other: _____
 Tel(O) _____ (R) _____ HP *91744546*

DRIVER'S PARTICULARS

Name (as in IC): _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 S()
 Occupation: _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Other: _____ Contact No: _____

Hirer's Own Vehicle No: <i>SLK 200 5H</i>		Replace Veh No: _____	
Loan Vehicle No: <i>SKL 504UR</i>		VR No: _____	
Make & Model: <i>Mercedes-Benz 190</i>		Auto/Manual Group: _____	
CHARGES \$ cts			
Daily	<i>4</i> day @ \$ <i>180</i>	Per day	<i>\$720</i>
Weekly/Monthly	week @ \$	Per week/Monthly	
Others			
CDW/PAI	@ \$	Per day/Monthly	
Delivery/Collection Svc			
		GST <i>7%</i>	<i>\$50 40</i>
OR No: _____		(A) SUB-TOTAL	<i>\$770 40</i>
Petrol Level & Surcharge	OUT	E	1/4
	IN		1/2
			3/4
			F
First _____ km FREE per day		GST	
Excess mileage is chargeable at _____ cents per km		TOTAL CHARGES	

Security Deposit: \$	Bank:
CASH/NETS/VISA/MC/AMEX/CHQ No:	
Expiry Date:	Card ID No:
Name as in Card:	

NON WAIVER EXCESS (Subject to GST): *\$3000*

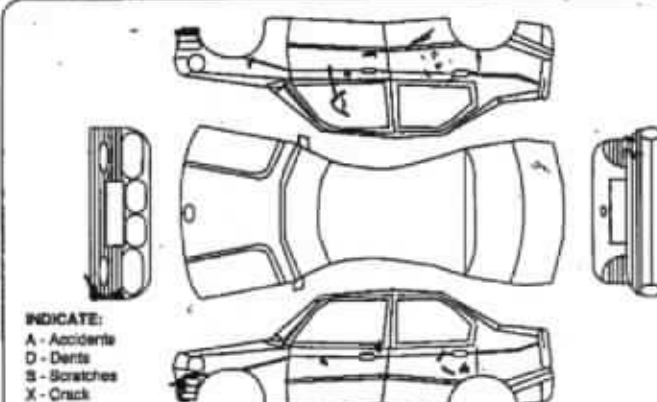
ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge

☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: *[Signature]* Additional Driver's Signature: *[Signature]*

SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 55 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day. Inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is still and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<i>18/2/19</i>		<i>89025</i>	<i>ANDY</i>	
Return Of Vehicle: The Hirer Driver is Required to Sign in The Column Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc.)				
Date In	Time In	Mileage	Check By	Remarks
<i>22/02/19</i>	<i>1125</i>	<i>89489</i>	<i>THURK</i>	

Hirer's/Driver Signature: *[Signature]*

TP Insurer Enquiry

ENQUIRY DETAILS	
Accident Date	02/11/2018
NRIC/FIN or Co. Reg. No.	
Vehicle No.	XDB118L

Policy Details									
Req. By	Req. Date	Search	Enq. Accident Date	TP Insurer	Tel No.	Period of Insurance	Status	Action	
JULIA WONG POH CHOO [Shu Fatt Auto Works]	02/11/2018 17:00	XDB118L	02/11/2018	QBE Insurance (Singapore) Pte Ltd	62246633	07/01/2018-06/01/2019		<u>Receipt</u>	
JULIA WONG POH CHOO [Shu Fatt Auto Works]	02/11/2018 17:00	XDB118L	02/11/2018	AXA Insurance Pte Ltd	6338 7288	23/01/2018-31/12/2018		<u>Receipt</u>	

Note:

- All submitted enquiry will be recorded and you can refer back from the History.

1 Raffles Quay #29-10
South Tower SE (048585)

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	XD 8118L (Insd veh)	Model:	MERCEDES BENZ E 300
	SLK 3265H (TP veh)		
Date of Accident:	02/11/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,846.27
Final Repair Cost	:	\$	2,300.50
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	642.00 4 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00

	:	\$	
Final Settlement Sum	:	\$	2,944.50
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)			
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No / BOLA Scenario No: _____			
BOLA Liability: _____(%) Assessed Liability (*): _____(%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SHU FATT AUTO WORKS	:	\$ 2,944.50

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

09/05/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18020603/Gpb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER			Date : 09-05-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XD 8118L	Veh. Inspected	SLK 3265H	
Policy No.	P2118160	Coverage (\$)	0.00	
Claim No.	S8M012PL	Excess (\$)	0.00	
Assign From		Assign Date	14/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ E 300	c.c	2996	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	WDD2120542A226804	Colour	BLACK	
Odometer	170293	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/45Z R17	FALKEN	6 mm	
L/H Front Tyre	245/45Z R17	FALKEN	6 mm	
R/H Rear Tyre	245/45Z R17	FALKEN	6 mm	
L/H Rear Tyre	245/45Z R17	FALKEN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	02/11/2018	Inspection Date	29/01/2019	
Survey held at	SHU FATT AUTO WORKS BLK 1009,BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 3265H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (N) (CONSISTENT)	TO REPAIR SEE LABOUR	1,820.00	-
2	REAR BUMPER CHROME MOULDINGS @\$175.00 (N) (CONSISTENT)	NECESSARY	350.00	350.00
1	SET REAR BUMPER CLIPS (N) (CONSISTENT)	NECESSARY	72.00	30.00
2	REAR BUMPER SIDE RETAINERS @\$47.00 (N) (CONSISTENT)	NOT NECESSARY	94.00	-
1	RT REAR DOOR CHROME MOULDING (N) (CONSISTENT)	NECESSARY	96.00	96.00
	LESS 10% DISCOUNT		-243.20	-47.60
			2,188.80	428.40
1	RT REAR RIM (SN) (CONSISTENT)	CUT	1,450.00	960.00
	LESS 10% DISCOUNT		-145.00	-
			1,305.00	960.00
	LABOUR			
	TO KNOCK ,STRAIGHTEN RT REAR FENDER ,RT REAR FENDER INNER PANEL,RT REAR DOOR ,RT REAR DOOR PILLAR ,RENEW REAR BUMPER,REAR DOOR MOULDING AND ASSEMBLY.INCLUSIVE OF THE REPAIR OF REAR BUMPER .		680.00	500.00
	TO RESPRAY DAMAGED PARTS.		900.00	700.00
	TO REMOVE,REPLACE FT REAR TYRE ,RIM ,BALANCE AND ASSEMBLY.		60.00	30.00
	TO CHECK AND ADJUST WHEEL ALIGNMENT.		150.00	60.00
	TO CHECK AND RESET ECU.	NOT NECESSARY	180.00	-
			-	-
			-	-
			-	-
			1,970.00	1,290.00
GRAND TOTAL			5,463.80	2,678.40
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,150.00

Report Ref No. CC4/ASM18020603/Gpb3q2



Report Ref No. CC4/ASM18020603/Gpb3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SAR-101294

Reference

CC4/ASM180076603/Gab3q2

Loss Date

2 November 2018

Report Date

13 Nov 2018 9:20:15 AM

Request Date

30 May 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TPP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLK3265H

Make

TPVO MERCEDES-BENZ

Model

E300

Service Address

...

Primary Contact/Insured

GOLDIN SHIPPING PTE LTD

43 KEPPEL ROAD, #02-04/05, 099418, Singapore

65674755

Claim Handler

TEO Kitty

6568804602

kitty.teo@axa.com.sg

Actions















Next Step

Wait for Approve Invoice

Add Document

Additional Instructions NON-REPORTED

Document Type	Document SubType	NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
		<div>Upload Documents</div>				
Accident Statement			Reports & Statement		Marimen	
LKXInvoice1 (7).pdf			Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TPP)	30 May 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 LKKAdjustment1a (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 LKK PHOTO-3.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 OS FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 Mandate IA old 020319.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 March 2019
 PARF_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 March 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 March 2019
 TP ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	2 March 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 01 LOA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 January 2019
 01D IC & DL.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 January 2019
 Letter to Ot_MR 2nd Reminder dtd 141218.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	14 December 2018
 EMAIL FROM WORKSHOP INCLUDING SLK265H TP CLAIM	Letters and Correspondence	Workshop	NIKAM Santosh Pandurang	13 November 2018