

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 5 December, 2018 9:25 AM
To: Alan Quek; Cheong Chin Leong
Cc: Admin A; Vic (LKKAUTO); Rasul (LKKAUTO)
Subject: RE: SLL7927A / SJV8979P Date of accident:09-11-2018 LKK REF CC4/ASM18020600/hb3

Without Prejudice

Dear Sirs,

We received your finalized estimate.

Kindly furnish us the photos for the LH / Headlamp Unit and after repair photos.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Alan Quek [mailto:alan.quek@cyclecarriage.com.sg]
Sent: Tuesday, 20 November, 2018 11:32 AM
To: Vic (LKKAUTO); Cheong Chin Leong
Cc: Admin-D (LKKAUTO); Admin A; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO)
Subject: RE: SLL7927A / SJV8979P Date of accident:09-11-2018 LKK REF CC4/ASM18020600/hb3

Dear Officer,

Car is in 188 Pandan Loop Cycle & Carriage, kindly arrange for survey. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center



Exceptional Journeys



From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Monday, 19 November 2018 5:37 PM
To: Cheong Chin Leong; Alan Quek
Cc: Admin-D (LKKAUTO); Admin A; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO); Vic (LKKAUTO)
Subject: RE: SLL7927A / SJV8979P Date of accident:09-11-2018 LKK REF CC4/ASM18020600/hb3

WITHOUT PREJUDICE

Dear Cheong,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
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From: Cheong Chin Leong [<mailto:chinleong.cheong@cyclecarriage.com.sg>]
Sent: Monday, 19 November, 2018 5:23 PM
To: Vic (LKKAUTO); Alan Quek; Shu Pei (LKKAUTO)

Cc: Admin-D (LKKAUTO); Admin A; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO)
Subject: RE: SLL7927A / SJV8979P Date of accident:09-11-2018

Hi Vic
As pre requested, please refer attached video footage. Thanks
Regards
CL.Cheong

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Monday, 19 November, 2018 5:16 PM
To: Alan Quek; Shu Pei (LKKAUTO); Cheong Chin Leong
Cc: Admin-D (LKKAUTO); Admin A; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO); Vic (LKKAUTO)
Subject: RE: SLL7927A / SJV8979P Date of accident:09-11-2018

Without Prejudice

Dear Alan,

WE refer to your below email.

We would like to request for a copy of your client's video footage.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Alan Quek [<mailto:alan.quek@cyclecarriage.com.sg>]
Sent: Monday, 19 November, 2018 5:14 PM
To: Shu Pei (LKKAUTO); Cheong Chin Leong
Cc: Admin-D (LKKAUTO); Admin A; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO); Vic (LKKAUTO)
Subject: RE: SLL7927A / SJV8979P Date of accident:09-11-2018

Dear Officer,

Kindly assist to check liability for direct settlement. Thank you.

Your Sincerely

Alan Quek
Service Advisor

Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 14 November 2018 4:04 PM
To: Cheong Chin Leong
Cc: Alan Quek; Admin-D (LKKAUTO); Admin A; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO); Vic (LKKAUTO)
Subject: FW: SLL7927A / SJV8979P Date of accident:09-11-2018

Dear Cheong,

We refer to the above matter.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong Chin Leong <chinleong.cheong@cyclecarriage.com.sg>
Sent: Wednesday, 14 November 2018 11:59 AM
To: Alan Quek <alan.quek@cyclecarriage.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Zayyer (LKKAUTO) <zayyer@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SLL7927A / SJV8979P Date of accident:09-11-2018

Dear Sir / Mdm

Just following on our case, have your finalised the direction of liability ? Kindly advice. Thanks

Regards

Cheong

From: Alan Quek
Sent: Wednesday, 14 November, 2018 11:51 AM
To: Admin-D (LKKAUTO); Team A (admin-a@lkkauto.com); 'vivianlau@lkkauto.com'; 'Thin Thin (LKKAUTO)'; 'Zayyer

(LKKAUTO)'; assignments@lkkauto.com

Cc: Cheong Chin Leong

Subject: RE: SLL7927A / SJV8979P Date of accident:09-11-2018

Dear Officer,

Kindly assist to check your insured reported, would like to know the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



Exceptional Journeys



From: Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 13 November 2018 1:42 PM

To: Alan Quek

Subject: SLL7927A / SJV8979P Date of accident:09-11-2018

Dear Alan,

Kindly check the vehicle currently got in the workshop?

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

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