

Vic (LKKAuto)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Sent: Friday, 24 May, 2019 4:38 PM
To: Vic (LKKAuto)
Cc: Admin A; Joy Irene (LKKAuto); Loh, Chee-Heng; Cheong Chin Leong
Subject: RE: Accident involving SLL7927A & SJV8979P on 09/11/2018 - Your ref: CC4/ASM18020600/R1hb3
Attachments: CCI24052019_0001.pdf

Dear Vic,

We refer to your email of 23 May 2019.

On behalf of our client, we are agreeable to settle the claim at \$10,822.68. Attached herewith our signed DV & LOA for your payment process.

Aside to Chee Heng, please find attached for your kind attention.

Thank you.

Best regards,
Amanda Ang



Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6872 1272
www.cyclecarriage.com.sg

A member of the Laidine Cycle & Carriage Group

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, 23 May, 2019 1:41 PM
To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: Accident involving SLL7927A & SJV8979P on 09/11/2018 - Your ref: CC4/ASM18020600/R1hb3

Without Prejudice

Dear Amanda,

We refer further to the below email and we confirmed in receipt of the LOD.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 10,340.68
Loss of Use (\$60 x 8 days)	\$ 480.00
GIA Search Fee	<u>\$ 2.00</u>

TOTAL

\$ 10,822.68

If agreeable ,kindly chop and sign the attached DS FORM and forward a copy to us for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE INDUSTRIES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Amanda Ang [<mailto:amanda.ang@cyclecarriage.com.sg>]

Sent: Thursday, 23 May, 2019 11:43 AM

To: Joy Irene (LKKAuto); Rasul (LKKAuto)

Cc: Admin A; CS A Team; Vic (LKKAuto)

Subject: RE: Accident involving SLL7927A & SJV8979P on 09/11/2018 - Your ref: CC4/ASM18020600/hb3

Dear Irene,

Please revert back to us soon.

Thanks.

Best regards,

Amanda Ang



Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378

T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6872 1272

www.cyclecarriage.com.sg



From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Wednesday, 24 April, 2019 5:48 PM

To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Accident involving SLL7927A & SJV8979P on 09/11/2018 - Your ref: CC4/ASM18020600/hb3

WITHOUT PREJUDICE

Hi Amanda,

Vic is on leave.

As I reviewed this case, there is a damage part in question to be resolve by your technical staff and our surveyor Mr. Rasul.

Kindly hold hands.

We will revert in due course.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Amanda Ang [<mailto:amanda.ang@cyclecarriage.com.sg>]
Sent: Wednesday, 24 April 2019 4:12 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SLL7927A & SJV8979P on 09/11/2018 - Your ref: CC4/ASM18020600/hb3
Importance: High

Dear Officer in charge,

URGENT / REMINDER

We refer to the above mentioned.
Please be inform that until today we have not receive any updates from your side.
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.
Thank you.

Best regards,
Amanda Ang



Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6872 1272
www.cyclecarriage.com.sg

 A member of the Cycle & Carriage Group

From: Amanda Ang
Sent: Thursday, 21 February, 2019 7:40 PM
To: vicalpeh@lkkauto.com
Cc: Team A (admin-a@lkkauto.com) <admin-a@lkkauto.com>
Subject: FW: Accident involving SLL7927A & SJV8979P on 09/11/2018 - Your ref: CC4/ASM18020600/hb3

Dear Vic,

We refer to the above mentioned.
Please be inform that until today we have not receive any updates from your side.
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.
Thank you.

Best regards,
Amanda Ang



Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6872 1272
www.cyclecarriage.com.sg

 A member of the Cycle & Carriage Group

From: Amanda Ang
Sent: Monday, 14 January, 2019 6:44 PM
To: vicalpeh@lkkauto.com
Cc: Team A (admin-a@lkkauto.com) <admin-a@lkkauto.com>
Subject: Accident involving SLL7927A & SJV8979P on 09/11/2018 - Your ref: CC4/ASM18020600/hb3

Dear Vic,

We refer to the above mentioned.
Please be inform that until today we have not receive any updates from your side.
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.
Thank you.

Your Sincerely

Amanda Ang
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383
Website: www.mercedes-benz.com.sg

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.