



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

19 NOVEMBER 2018

**CHIA HANXI AUGUSTINE (XIE HANXI AUGUSTINE)  
BLOCK 987C BUANGKOK GREEN  
#13-45  
SINGAPORE 533987**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC4/ASM18020600/hb3  
YOUR REF : SJV 8979P  
ACCIDENT INVOLVING SJV 8979P AND SLL 7927A ALONG TPE NEAR TAMPINES  
AVENUE 10 EXIT ON 09.11.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s CYCLE & CARRIAGE INDUSTRIES (1986) PTE LTD acting on behalf of the owner of SLL 7927A against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third Party vehicle SLL 7927A while filtering lane. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



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- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

[August\\_chia@yahoo.com.sg](mailto:August_chia@yahoo.com.sg)  
(Email)

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 19 November, 2018 5:11 PM  
**To:** August\_chia@yahoo.com.sg  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SJV 8979P\_ACCIDENT INVOLVING SJV 8979P AND SLL 7927A ALONG TPE NEAR TAMPINES AVENUE 10 EXIT ON 09.11.2018



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19 NOVEMBER 2018

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YOUR REF : SJV 8979P

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Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

## LETTER OF AUTHORIZATION

To: AXA Insurance Pte Ltd

Singapore 068811

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SLL7927A (OWNER'S  
VEHICLE NO.) AND SJV8979P (3RD PARTY'S VEHICLE NO.)  
ON 09/11/18 (DATE) AT 08:50 (TIME)  
AT/ALONG Tampines Expressway Twns Changi Airport (ROAD)

I am the registered owner of SLL7927A (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3<sup>rd</sup> party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Ms Tan Tse Woon Alicia

NRIC No. : 579079485

Date : \_\_\_\_\_



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJV8979P (Insd veh)	Model: MERCEDES BENT C1A200
	SLL7927A (TP veh)	
Date of Accident/ Time:	09/11/2018 @ 0850HRS	

Repair Estimate	: \$	12,319.07	
Final Repair Cost	: \$	10,340.68	
Loss of Use	: \$	480.00	8 days at \$ 60 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	10,822.68	

Payee Name : CYCLE & CARRIAGE INDUSTRIES PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: <u>15</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

#### NOTE:

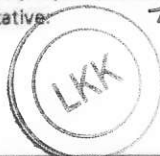
1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative: 24/05/19  
Date:



MR

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: AMANDA ANG  
Date:

OFFICER - ADMIN  
BODY CARE & REPAIR CENTER  
DID: 6771 4304  
FAX: 6779 5383

EMAIL: amanda.ang@cyclecarriage.com.sg


Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:  
Date:



# Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
Ms Tan Tse Woon Alicia	Cust No/Name WCV29181/Ms Tan Tse Woon Alicia
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SLL7927A / 10/03/2017
MOTOR CLAIM DEPARTMENT	Date In/Mileage 21/11/2018/ 33426
8 SHENTON WAY #24-01	Chassis No WDD1173432N430241
SINGAPORE 068811	Engine No 27091031104292
Contact No 63387288	Make/Model MB/MB CLA 200 COUPE (C117) "FACELIFT"
	Colour/Trim 025 589 Jupiter Re/ 041 151-Leather Twi

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSI00001	Cash	28/11/2018/ 23:08	AQ	305 / Alan Quek Ai Lun	28243	28148346

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN			F.O.C.
POLICY NO/ACC DATE :2100503108 // 09-11-2018			
DRIVE IN/:9-11-18 // TP CAR No.SJV8979P (AXA INSURANCE)			
DATE IN/DATE SURVEY:21-11-2018 // LKK RASUL			
BY/AUTHORIZED ON :LKK VIC ALPEH // 19-11-2018			
A BPILAB			1440.00
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.			
A BPIRES			2400.00
RESPRAY LH/FRONT BUMPER, LH/F FENDER, LH/F DOOR AND LH/R DOOR			
S BPNSUB			60.00
LABOUR TO REMOVE AND INSTALL TYRE FROM RIM,(RUN FLAT)			
WHEEL BALANCE AND INSTALL NEW VALVE HEAD			
A BPILAB		0.19	400.00
REMOVE & TRANSFER DOOR MECHANICAL & ELETRICAL INSTALL TO NEW DOOR.NETT			
A BPILAB			540.00
INSPECT & CONDUCT WHEEL ALIGNMENT.NETT			
X LH/ HEADLAMP UNIT	1.00	2813.62	2813.62
X LH/R DOOR	1.00	1642.61	1642.61
X LH/R DOOR WEATHERSTRIP	1.00	280.72	280.72
X ABSORBING DOOR	1.00	62.05	62.05
X BLIND RIVET WITH PAN HEAD	11.00	2.29	25.19

Parts	4,824.19	Nett	9,664.19
Labour	4,780.00	7% GST on	9664.19
Standard Menu	0.00		676.49
Specialist Job	60.00	Total Payable	10,340.68
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	10,340.68
Total(w/o GST)	9,664.19		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS



Mercedes-Benz are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-174551

Date of Request: 12/11/2018

Your Ref No:

Online Purchase

Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop  
Singapore 128378

Dear Sir/Madam,

Enquiry Date 12/11/2018  
Enquiry By LYNN WONG LAI YIN  
TP Vehicle No. SJV8979P  
Accident Date 09/11/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJV8979P	AXA Insurance Pte Ltd	17/02/2018-16/02/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-174551

Date of Request: 12/11/2018

Your Ref No:

Online Purchase

Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop  
Singapore 128378

Dear Sir/Madam,

Enquiry Date 12/11/2018  
Enquiry By LYNN WONG LAI YIN  
TP Vehicle No. SJV8979P  
Accident Date 09/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque