

Surrey

NA2

REF:

NS/INC18020593/NS602

TAX/11/18/2025

## ASSIGNMENT

Condition

From: Date: 08/11/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHC 4115R

at Workshop m/s

SMRT

of 60 Woodlands Ind Park Rd

Insured: SLS 4800P

Policy No: 5093 667438 240817 - 07/11/2018

Claims No: MT/1018769-002

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHC 4115R Yr Regn: 8 NOV 2013

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIN

C.G. 1,798

Colour: MAROON

A/C: Insured / Std / NI / NA

Sp. Reading: 481,072

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTDKN364105701994

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

195/65 R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FALKEN

Front

Rear

R/Bal. 5 mm

R/Bal. 5 mm

L/Bal. 5 mm

L/Bal. 5 mm

D.O.A. 6/11/18

D.O.I. 8/11/18

Survey held at: SMRT WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S FRONT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SHC 4115R - CS/TLTD9009868/Zq1  
SLS 4800P - X

DA: 04052009

NTNL L/S

16/11/18 Confirmed HS \$2,850/- @ 5 days with Naz  
(\$6,768.68 Red - 70%)

RECEIVED 20 NOV 2018

Date/Time: File Pass to?

19/11/18

1) Typet

Date/Time: File Return to?

2)

☐: Preli. Report☒: Final Report

Days Of Repair: 5

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

S + RS: \$1

Photos

Others

TOTAL

Add Fee: ☐: Site Insp (\$)☐: Interview (\$)☐: Tech. Invs (\$)☐: Weekend (\$)

Report Format:

Lump Sum / I.B.I: (\$ 2,850/- HS)

160

160

eBaoTech

GeneralClaim

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.  Date of Accident   
Vehicle No.(For Motor)  Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5093667438		HO KIN WAI	S6807131C	GPC	drive CLASSIC	SLS4800P	SLS4800P	24/08/2017	07/11/2018

TP Claims against NTUC Income: Follow-Through Survey

Date : 19/11/2018

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1018769-002	SMRT TAXIS PTE LTD	SHC 4115R	SLS 4800P	6/11/2018	15:00	\$ 9,618.68	\$ 2,850.00

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Tuesday, 20 November 2018 11:09 AM  
**To:** 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))'  
**Cc:** SUR; CS A Team; Naz (LKKAuto)  
**Subject:** RE: SHC4115R

Hi Poh Suan,

Confirmed final fig of \$ 2,850.00 (lump sum) @ 5 days of repairs.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25  
| S(408933)

-----Original Message-----

**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Monday, 19 November 2018 3:19 PM  
**To:** 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))'  
<YeoPohsuan@smrt.com.sg>  
**Cc:** SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Naz (LKKAuto) <Naz@lkkauto.com>  
**Subject:** RE: SHC4115R

Hi Poh Suan,

Please re-confirm final fig of \$ 2,850.00 (lump sum) @ 3 days of repairs.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25  
| S(408933)

-----Original Message-----

**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Friday, 16 November 2018 10:52 AM  
**To:** 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))'  
<YeoPohsuan@smrt.com.sg>; Naz (LKKAuto) <Naz@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: SHC4115R

Hi Poh Suan,

Kindly send us after paint photo.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25  
| S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) [mailto:YeoPohsuan@smrt.com.sg]

Sent: Thursday, 15 November 2018 4:50 PM

To: Naz (LKKAuto) <Naz@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: SHC4115R

Hi Naz,

Attached herewith the repair estimate of SHC 4115R having Case No:  
TAX/11/18/2025.

There is no change to the approved amount of \$2,850 @ 5 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards

Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

Sent: Thursday, 15 November 2018 4:50 PM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

Subject: Scan Data from FX-D421D6

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/11/2018 13:01
Date Of Accident	06/11/2018 15:00
Exact Location Of Accident	BLK 13 NORTH BRIDGE ROAD MSCP
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC4115R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

### Driver

Name of Driver	MOHAMMED BIN IBRAHIM
NRIC No	S1498134I
Date Of Birth	26/10/1961
Occupation	OUTDOOR
Date Of Driving Pass	26/11/1982
Driving Experience	35 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

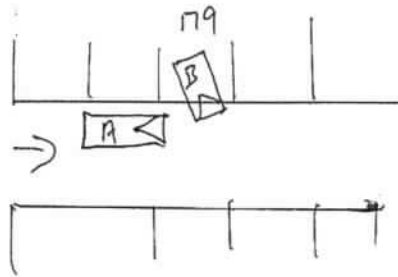
I WAS TRAVELLING STRAIGHT ALONG BLK 13 NORTH BRIDGE ROAD MSCP AND SUDDENLY A VEHICLE SLS4800P CAME OUT FROM THE PARKING LOT AND COLLIDED ONTO THE LEFT FRONT PORTION OF MY TAXI.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLS4800P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	HO KIN WAI
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



11  
7/17/18

Ho Kin Wai  
(B) SLS 4800 P  
(A) SHC 4115 R  
Mohammed Ballbrehn.

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is a vertical margin line on the left side, creating a narrow left margin. The paper appears to be from a notebook or a standard ruled document.

Policyholder's Signature  
Date & Time:

Driver's Signature \_\_\_\_\_  
(If driver is not the policyholder)  
Date & Time: \_\_\_\_\_

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## Case Details

Case Reference Number : TAX/11/18/2025  
Type of Repair : Accident Repair  
Vehicle Registration Number : SHC4115R

Company Type : SMRT Taxis Pte Ltd  
Estimation ID : EST-4432-ID  
Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd  
Accident Date and Time : 06/11/2018 07:00 AM  
Vehicle Age(In Months) : 60

## Documents / Photographs

View Documents / Photographs

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	311.10	25.00	233.33	Replace	0	0	Not Give * X SUC
One Time Key In	Main			BRACKET, FR TURN CENTER LH	1	58.20	58.20	25.00	43.65	Replace	0	0	Check * X SUC
One Time Key In	Main			BRACKET, FR TURN LOWER LH	1	26.00	26.00	25.00	19.50	Replace	0	0	Check * X SUC
One Time Key In	Main			BRACKET, FR TURN UPPER LH	1	24.40	24.40	25.00	18.30	Replace	0	0	Check * X SUC
One Time Key In	Main			LENS & BODY, FR TURN LH	1	511.80	511.80	10.00	460.62	Replace	1	460.62	Replace * /cek
One Time Key In	Main			BUMPER SUPPORT F/LH	1	76.40	76.40	25.00	57.30	Replace	0	0	Check * X SUC
One Time Key In	Main			BUMPER FRT ABSORBER LOWER	1	127.70	127.70	25.00	95.78	Replace	0	0	Check * X SUC
One Time Key In	Main			GRILLE RADIATOR LOWER NO.2	1	94.60	94.60	25.00	70.95	Replace	0	0	Check * X SUC
One Time Key In	Main			BUMPER LIP FRT	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give * X SUC
One Time Key In	Main			WIRE, ENGINE ROOM, NO.3	1	242.00	242.00	10.00	217.80	Replace	0	0	Check * X SUC
One Time Key In	Main			BUMPER FRT	1	482.00	482.00	25.00	361.50	Replace	1	361.50	Replace * /cek
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace * /NFC
One Time Key In	Main			BUMPER ENERGY ABSORBER FRT	1	78.80	78.80	25.00	59.10	Replace	0	0	Check * X SUC
One Time Key In	Main			BUMPER REINFORCEMENT FRT	1	498.40	498.40	25.00	373.80	Replace	0	0	Check * X SUC
One Time Key In	Main			ARM SUB-ASSY, FR BUMPER LH	1	250.40	250.40	25.00	187.80	Replace	0	0	Check * X SUC
One Time Key In	Main			COVER, FR BUMPER HOLE LH	1	18.50	18.50	25.00	13.88	Replace	0	0	Check * X SUC
One Time Key In	Main			SUPPORT SUB-ASSY	1	1,460.40	1,460.40	25.00	1,095.30	Replace	0	0	Check * X SUC
One Time Key In	Main			HEAD LAMP LH	1	945.20	945.20	25.00	708.90	Replace	1	708.90	Replace * /cek
One Time Key In	Main			FENDER FRT/LH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace * /DEF
Total Spare Part Cost						6,982.76					Surveyor Total	2,255.14	
Lump Sum Discount (%)						20.00					Lump Sum Dis (%)	20	
Final Spare Part Cost						5,586.21					Final Sur Total	1,804.11	

SMRT Recommendation										Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace * NBC
One Time Key In	Main			FENDER LINER FRT/LH	1	171.70	171.70	25.00	128.77	Replace	0	0	Not Give * X SUL
One Time Key In	Main			FENDER LINER PAD, FR WHEEL LH	1	49.30	49.30	25.00	36.97	Replace	0	0	Not Give * X SUL
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give * X SUL
One Time Key In	Main			WHEEL DISC. FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	0	0	Not Give * X SUL
One Time Key In	Main			DOOR FRT/LH	1	894.40	894.40	25.00	670.80	Replace	0	0	Not Give * X SUL
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	0	0	Not Give * X NN
One Time Key In	Main			CAP SUB-ASSY, WHEEL	1	174.10	174.10	25.00	130.57	Replace	1	130.57	Replace * /scr
Total Spare Part Cost									6,982.76		Surveyor Total	2,255.14	
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20	
Final Spare Part Cost									5,586.21		Final Sur Total	1,804.11	

**Labour's Cost Detail**

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR FRONT LH PORTION	845.00	400	
Total:		845.00	400.00	✓

**Spray Cost Detail**


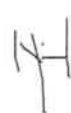
S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY FRONT BUMPER	378.00	200	✓
2	TO SPRAY FRONT BUMPER LOWER SUB GRILLE	180.00	0	NN
3	TO RESPRAY FRONT SUPPORT PANEL	180.00	0	CHECK
4	TO RESPRAY FRONT FENDER LH	378.00	200	✓
5	RESPRAY WHEEL CAP	180.00	30	✓
6	TO RESPRAY RIM	180.00	0	NN
7	TO RESPRAY FRONT DOOR LH	378.00	0	NN
Total:		1,854.00	430.00	

**Other Cost Detail**

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TOWING CHARGE	84.00	0	X
2	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30	✓
3	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40	✓
4	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	NN X
Total:		1,024.00	70.00	

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
5	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0	NN X
6	TO REMOVE AND REFIT WIRE HARDESS	120.00	0	CHECK X NN
7	TO REMOVE & REFIT FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER	120.00	0	CHECK X NN
8	TO TOP UP A/C GAS	120.00	0	CHECK X NN
9	TO REPLACE SUNDRY PARTS	100.00	0	NN X NN
10	TO WASH AND VACUUM	60.00	0	NN X NN
Total:		1,024.00	70.00	

## Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	5,586.21	1,804.11
Total Labour Cost	0.00	400.00
Total Spray Painting	0.00	430.00
Other	0.00	70.00
Overall Total	5,586.21	2,704.11
Lump Sum Repair Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Lump Sum Total	5,600.00	2,700.00
Surveyor Approved Amount		2,700.00
No of Repair Days*	6	3
Remarks	-	LUMP SUM REPAIR. 3 DAYS. CHECK ITEMS PHOTOS. AFTER REPAIR PHOTOS.
Surveyor Name		Naz
Signature		
		<input type="button" value="Save"/> <input type="button" value="Clear"/>
Survey Date	08/11/2018	

13,336.14

NA2 LKK

8/11/18

LIS

3 DAYS

CHECK ITEMS PHOTOS  
AFTER REPAIR PHOTOS

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX/11/18/20055	Date of Collection	1 / 1
Vehicle No	SHC 4115 R	Date of Request	10/11/2018
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (if any)	32

S/N	Part Number	Part Description	Quantity	Unit Price
		FRONT BUMPER RETAINER LH	1pc	MISSING ✓ MIS
		FRONT BUMPER LH	1pc	✓ SCR
		FRONT BUMPER FOAM	1pc	✓ CRK
		FRONT FENDER LINER LH	1pc	✓ TN
		FRONT FENDER LINER PAD LH	1pc	MISSING ✓ MIS
	TO	Request ADDITIONAL REPAIR DAYS		

<<<Please submit photographs for damaged parts>>>

I, (Name) \_\_\_\_\_

(Position) \_\_\_\_\_

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....  
Signature of person making this declaration  
(to be signed in front of an authorised witness)

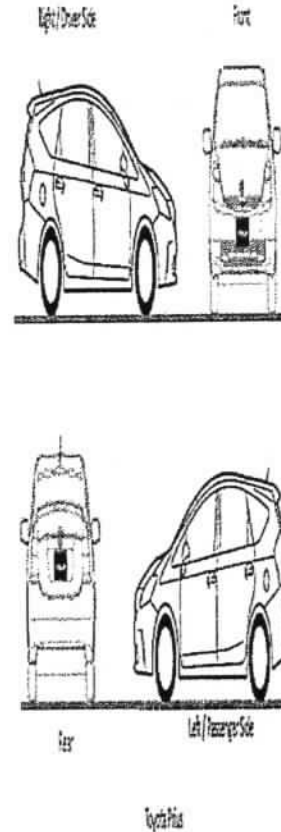
I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission


## Section A - Accident Details

Registration Number	SHC4115R
Case Reference Number	TAX/11/18/2025
Registration Date	08/11/13
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	MOHAMMED BIN IBRAHIM
Type of Accident	Side Swipe
Accident Date and Time	06/11/18 3:00 PM
Accident Reported Date and Time	07/11/18 12:47 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24098635
Special Instruction to ARC, if any	TOWED \$80
Prepared Date and Time	07/11/18 3:31 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



## Section B - Summary of Repair Estimates

## Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, If applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$1,854.00	\$430.00
Total Spare Part Cost	\$5,895.68	\$2,642.02
Total Other Cost	\$1,024.00	(\$622.02)
<b>TOTAL COST</b>	<b>\$9,618.68</b>	<b>\$2,850.00</b>
<b>Lump Sum Total</b>	<b>\$9,600.00</b>	
Number of Repair Days	9.0	5.0
Prepared / Adjusted By	Tuck Foo Kok	Naz (LKK) / NTUC
ARC / Surveyor Sign Off Date	13/11/2018 9:53 AM	
Signature		
Remarks	LUMP SUM REPAIR. 3 DAYS. CHECK ITEMS PHOTOS. AFTER REPAIR PHOTOS.	

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1811-0224	Invoice Number	
Quotation Date	15.11.2018	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT LH PORTION	\$845.00	\$400.00
<b>Total Labour</b>	<b>\$845.00</b>	<b>\$400.00</b>

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO SPRAY FRONT BUMPER LOWER SUB GRILLE	\$180.00	\$0.00
TO RESPRAY FRONT SUPPORT PANEL	\$180.00	\$0.00
TO RESPRAY FRONT FENDER LH	\$378.00	\$200.00
RESPRAY WHEEL CAP	\$180.00	\$30.00
TO RESPRAY RIM	\$180.00	\$0.00
TO RESPRAY FRONT DOOR LH	\$378.00	\$0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$1,854.00</b>	<b>\$430.00</b>

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	\$84.00	\$0.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$0.00
TO REMOVE AND REFIT WIRE HARDESS	\$120.00	\$0.00
TO REMOVE & REFIT FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER	\$120.00	\$0.00
TO TOP UP A/C GAS	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Lump Sum Adjustment by Surveyor	\$0.00	(\$691.48)
<b>Total Other Costs</b>	<b>\$1,024.00</b>	<b>(\$621.48)</b>

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		53102-47020	BUMPER GRILLE SUB-ASSY, LOWER	0.00	\$311.10	25.00	\$0.00	Replace	Not Given
		81529-47060	BRACKET, FR TURN CENTER LH	0.00	\$58.20	25.00	\$0.00	Replace	Check
		81529-47050	BRACKET, FR TURN LOWER LH	0.00	\$26.00	25.00	\$0.00	Replace	Check
		81529-47040	BRACKET, FR TURN UPPER LH	0.00	\$24.40	25.00	\$0.00	Replace	Check
		81521-47050	LENS & BODY, FR TURN LH	1.00	\$511.80	10.00	\$460.62	Replace	Replace



# SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd  
 10 Woodlands Industrial Park E4, Singapore 757705  
 FAX Number 63655592  
 Estimator Telephone Number 98662623  
 Accident Reporting Number 68662672

Date Generated : 15/11/2018  
 User ID : PehSuan

52618-47050	BUMPER FRT ABSORBER LOWER	0.00	\$127.70	25.00	\$0.00	Replace	Check X
53113-47040	GRILLE RADIATOR LOWER NO 2	0.00	\$94.60	25.00	\$0.00	Replace	Check X
76851-47020	BUMPER LIP FRT	0.00	\$139.60	25.00	\$0.00	Replace	Not Given X
82113-47180	WIRE, ENGINE ROOM, NO.3	0.00	\$242.00	10.00	\$0.00	Replace	Check X
52119-47930	BUMPER FRT	1.00	\$482.00	25.00	\$361.50	Replace	Replace /
52161-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace /
52611-47080	BUMPER ENERGY ABSORBER FRT	0.00	\$78.80	25.00	\$0.00	Replace	Check X
52021-47023	BUMPER REINFORCEMENT	0.00	\$498.40	25.00	\$0.00	Replace	Check X
57014-47030	ARM SUB-ASSY, FR BUMPER LH	0.00	\$250.40	25.00	\$0.00	Replace	Check X
52128-47903	COVER, FR BUMPER HOLE LH	0.00	\$18.50	25.00	\$0.00	Replace	Check X
53201-47902	SUPPORT SUB-ASSY	0.00	\$1,460.40	25.00	\$0.00	Replace	Check X
81170-47500	HEAD LAMP LH	1.00	\$945.20	25.00	\$708.90	Replace	Replace /
53802-47050	FENDER FRT/LH	1.00	\$723.40	25.00	\$542.55	Replace	Replace /
75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace /
53876-47030	FENDER LINER FRT/LH	0.00	\$171.70	25.00	\$0.00	Replace	Not Given X
53852-47020	FENDER LINER PAD, FR WHEEL, LH	0.00	\$49.30	25.00	\$0.00	Replace	Not Given X
	TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given X
42611-47140	WHEEL DISC, FRONT	0.00	\$1,484.20	25.00	\$0.00	Replace	Not Given X
67002-47070	DOOR FRT/LH	0.00	\$894.40	25.00	\$0.00	Replace	Not Given X
	STICKER DECAL SMRT (DOOR)	0.00	\$60.00	0.00	\$0.00	Replace	Not Given X
	CAP SUB-ASSY, WHEEL	1.00	\$174.10	25.00	\$130.58	Replace	Replace /
Total			\$9,082.85		\$2,255.16		

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52118-47040	BUMPER SUPPORT F/LH	1.00	\$76.40	25.00	\$57.30	Replace	Replace /
		76851-47020	BUMPER LIP FRT	1.00	\$139.60	25.00	\$104.70	Replace	Replace /
		52611-47080	BUMPER ENERGY ABSORBER FRT	1.00	\$78.80	25.00	\$59.10	Replace	Replace /
		53876-47030	FENDER LINER FRT/LH	1.00	\$171.70	25.00	128.78	Replace	Replace /
		53852-47020	FENDER LINER PAD, FR WHEEL, LH	1.00	\$49.30	25.00	\$36.98	Replace	Replace /
Total					\$15.80		\$386.86		

A M's  
 A S C  
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 A M's

2642.02  
 + 400.00  
 + 500.00  
 -----  
 3542.02  
 - 208  
 -----  
 2833.62  
 L/S \$2850/-



**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18020593/Nsbe2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 20-12-2018	
			Code: INC4	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLS 4800P	Veh. Inspected	SHC 4115R	
Policy No.	5093667438	Coverage (\$)	0.00	
Claim No.	MT/1018769-002	Excess (\$)	0.00	
Assign From		Assign Date	08/11/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	JTDKN36U105701994	Colour	MAROON	
Odometer	481072	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	5 mm	
L/H Front Tyre	195/65 R15	FALKEN	5 mm	
R/H Rear Tyre	195/65 R15	FALKEN	5 mm	
L/H Rear Tyre	195/65 R15	FALKEN	5 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	06/11/2018	Inspection Date	08/11/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4115R**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	BUMPER FRT (DISC 25%)	CRACKED	482.00	361.50
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.08
1	HEAD LAMP LH (DISC 25%)	CRACKED	945.20	708.90
1	FENDER FRT / LH (DISC 25%)	DEFORMED	723.40	542.55
1	NAME PLATE (PRIUS) (DISC 25%)	NECESSARY	51.90	38.93
1	CAP SUB-ASSY, WHEEL (DISC 25%)	SCRATCHED	174.10	130.58
1	BUMPER SUPPORT F/LH (DISC 25%)	MISSING	76.40	57.30
1	BUMPER LIP FRT (DISC 25%)	SCRATCHED	139.60	104.70
1	BUMPER ENERGY ABSORBER FRT (DISC 25%)	CRACKED	78.80	59.10
1	FENDER LINER FRT / LH (DISC 25%)	TORN	171.70	128.78
1	FENDER LINER PAD, FR WHEEL LH (DISC 25%)	MISSING	49.30	36.98
1	LENS & BODY, FR TURN LH (DISC 10%)	CRACKED	511.80	460.62
1	BUMPER GRILLE SUB-ASSY, LOWER	SERVICEABLE	311.10	-
1	BRACKET, FR TURN CENTER LH	SERVICEABLE	58.20	-
1	BRACKET, FR TURN LOWER LH	SERVICEABLE	26.00	-
1	BRACKET, FR TURN UPPER LH	SERVICEABLE	24.40	-
1	BUMPER SUPPORT F/LH	SERVICEABLE	76.40	-
1	BUMPER FRT ABSORBER LOWER	SERVICEABLE	127.70	-
1	GRILLE RADIATOR LOWER NO.2	SERVICEABLE	94.60	-
1	BUMPER LIP FRT	SERVICEABLE	139.60	-
1	WIRE, ENGINE ROOM, NO. 3	SERVICEABLE	242.00	-
1	BUMPER ENERGY ABSORBER FRT	SERVICEABLE	78.80	-
1	BUMPER REINFORCEMENT FRT	SERVICEABLE	498.40	-
1	ARM SUB-ASSY, FR BUMPER LH	SERVICEABLE	250.40	-
1	COVER, FR BUMPER HOLE LH	SERVICEABLE	18.50	-
1	SUPPORT SUB-ASSY	SERVICEABLE	1,460.40	-
1	FENDER LINER FRT/LH	SERVICEABLE	171.70	-
1	FENDER LINER PAD, FR WHEEL LH	SERVICEABLE	49.30	-
1	TYRE	SERVICEABLE	126.74	-
1	WHEEL DISC, FRONT	SERVICEABLE	1,484.20	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	DOOR FRT / LH	SERVICEABLE	894.40	-
1	STICKER DECAL SMRT (DOOR)	NOT NECESSARY	60.00	-
			9,613.14	2,642.02
	<b>LABOUR</b>			
	PANEL BEATING & BODY WORK.		845.00	400.00
	SPRAY PAINT.		1,854.00	430.00
	TOWING CHARGE.		84.00	-
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	30.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	40.00
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIT WIRE HARDESS.	NOT NECESSARY	120.00	-
	TO REMOVE & REFIT FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER.	NOT NECESSARY	120.00	-
	TO TOP UP A/C GAS.	NOT NECESSARY	120.00	-
	TO REPLACE SUNDRY PARTS.		100.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			3,723.00	900.00
<b>GRAND TOTAL</b>			<b>13,336.14</b>	<b>3,542.02</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)</b>				<b>2,850.00</b>

Report Ref No. NS/INC18020593/Nsbe2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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