

128

Surveyor:

NA2

REF: NS/INC18020689 / Nthber

TAX/11/182043

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

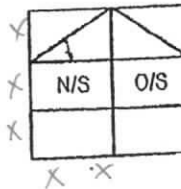
Insured: STW 6964LPolicy No. 5014719848 - 12 130718 - 140719Claims No. WT/1019574-003

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 10 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHF 115 Yr Regn: 29 DEC 2011

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIUS C.G. - 1,798Colour: MAROON A/C: Insured / Std / NI / NASp. Reading: 159,603 T/Radiop: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JDKN360305768614

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or ACHILLE (F), FALCON (C)

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 5 mm R/Bal. 5 mmL/Bal. 5 mm L/Bal. 5 mmD.O.A. 9/11/18 D.O.I. 12/11/18Survey held at SMART WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

REAR; N/S

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
	SHF 115 - CS/EGL/7002739 / Kthber
	STW 6964L - X
18/3/19	FINALIZED. PART BY PART REPAIR \$7105.11 / 10 DAYS. (Red. 16187.20! 69%)
	RECEIVED 21 MAR 2019

Date/Time, File Pass to?

1) 21/3 Typist

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I.: (\$ 7105.11)Days Of Repair: 10

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

S + RS SI

Photos

Others

TOTAL

Add Fee:

Site Insp (\$ \_\_\_\_\_)

Interview (\$ \_\_\_\_\_)

Tech. Invs (\$ \_\_\_\_\_)

Weekend (\$ \_\_\_\_\_)

160

160

eBaoTech

GeneralClaim

Hello, NAC\_PAYA\_UBI\_800601

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## Policy Query

Policy No.  Date of Accident   
Vehicle No.(For Motor)  Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5014719848-12		NG BOON KHIAM GERARD	S0002905Z	GPC	Third Party, Fire & Theft	SFW6964L	SFW6964L	15/07/2018	14/07/2019

## Denise Tay (LKKAUTO)

**From:** MTCL@income.com.sg  
**Sent:** Wednesday, 20 March 2019 5:27 PM  
**To:** Denise Tay (LKKAUTO)  
**Subject:** FW: REQUEST CLAIM NUMBER

Dear Sir/Mdm,

For your attention.

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1019579-003	SMART TAXIS	SHF 11S	SFW 6964L	9/11/2018	16:00	19,843.65	7,105.11

With Regards

**Joreen Ang**  
Senior Admin Assistant  
Motor Insurance  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.  
**Find out more at [Income.com.sg/careers](http://Income.com.sg/careers)**

**in** with you

**From:** Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]  
**Sent:** Wednesday, 20 March 2019 2:26 PM  
**To:** MTCL@income.com.sg  
**Cc:** mtreg <mtreg@income.com.sg>  
**Subject:** FW: REQUEST CLAIM NUMBER

Dear Sir/Madam,

Request claim number

Date : 20/3/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1019579-003	SMART TAXIS	SHF 11S	SFW 6964L	9/11/2018	16:00	19,843.65	7,105.11

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	10/11/2018 10:17
Date Of Accident	09/11/2018 16:00
Exact Location Of Accident	TAN TOCK SENG MEDICAL CENTRE DRIVE WAY
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHF11S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

### Driver

Name of Driver	SIM HEE HOCK
NRIC No	S1285293B
Date Of Birth	17/04/1958
Occupation	OUTDOOR
Date Of Driving Pass	21/10/1980
Driving Experience	38 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	521
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS DRIVING SLOWLY ALONG THE DRIVE WAY AT THE RIGHT LANE TOWARDS THE TAXI STAND WHEN SUDDENLY THE VEHICLE SFW6964L FROM BEHIND COLLIDED ONTO THE REAR LEFT PORTION OF MY TAXI. DUE TO THE STRONG IMPACT, THE VEHICLE SFW6964L CONTINUE BRUSHED AGAINST THE LEFT PORTION OF MY TAXI UNTILL IT STOP ON THE LEFT SIDE OF MY TAXI.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFW6964L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NG BOON KHIAM
NRIC/Passport Number	S0002905Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

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5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

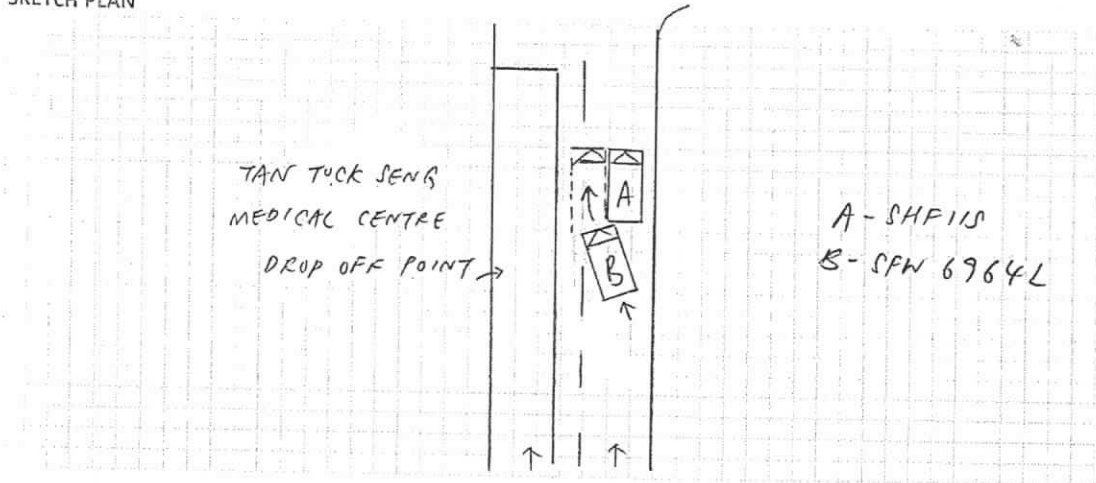
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

10/11/2018

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

10/11/2018

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date &amp; Time:

Driver's Signature  
(If driver is not the policyholder)

Date & Time:

10/11/2018

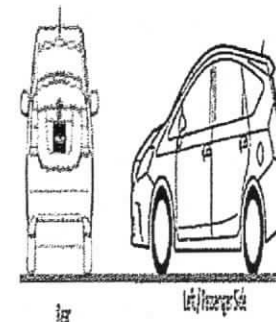
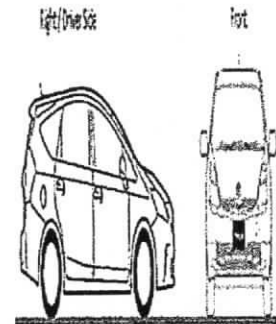
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



Section A - Accident Details

Registration Number	SHF11S
Case Reference Number	TAX/11/18/2043
Registration Date	29/12/2016
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	SIM HEE HOCK
Type of Accident	Side Swipe
Accident Date and Time	9/11/2018 4:00 PM
Accident Reported Date and Time	10/11/2018 10:18 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle Is Towed Back?	Yes
Towed Back Date and Time	9/11/2018 4:15 PM
Replacement Vehicle issued?	No
Job Card Number	24098682
Special Instruction to ARC, if any	TOWED \$40 / NTUC - LKK
Prepared Date and Time	12/11/2018 10:13 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Diagram

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,039.00	\$1,100.00
Total Spray Cost	\$4,626.00	\$1,530.00
Total Spare Part Cost	\$11,707.65	\$4,190.11
Total Other Cost	\$1,471.00	\$285.00
<b>TOTAL COST</b>	<b>\$19,843.65</b> 23292.31	<b>\$7,105.11 (P/P)</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	15.0	10.0
Prepared / Adjusted By	Kim Ming Chin	Naz (LKK) / NTUC
ARC / Surveyor Sign Off Date	12/11/2018 10:59 AM	12/11/2018 3:51 PM
Signature		
Remarks	Initial estimate = 12 days Additional extend = 3 days	PART BY PART REPAIR. 8 DAYS. CHECK ITEMS PHOTOS. BEFORE PAINT PHOTOS.

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1903-0222	Invoice Number	
Quotation Date	13.03.2019	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	\$338.00	\$200.00
TO REPAIR REAR PORTION	\$1,521.00	\$800.00
TO REPAIR REAR CHASSIS	\$180.00	\$100.00
<b>Total Labour</b>	<b>\$2,039.00</b>	<b>\$1,100.00</b>

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR SPARE TYRE PANEL	\$180.00	\$100.00
RESPRAY MIRROR COVER LH	\$180.00	\$0.00
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO REPSRAY REAR DOOR LH	\$378.00	\$0.00
TO RESPRAY BUMPER BEAM	\$180.00	\$80.00
TO RESPRAY FRONT DOOR LH	\$378.00	\$200.00
TO RESPRAY FRONT FENDER LH	\$378.00	\$200.00
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY REAR CHASSIS LH	\$180.00	\$100.00
TO RESPRAY REAR FENDER LH	\$378.00	\$200.00
TO RESPRAY REAR LH WHEEL HOUSE	\$180.00	\$0.00
TO RESPRAY REAR MEMBER, LH	\$180.00	\$0.00
TO RESPRAY REAR PANEL	\$180.00	\$100.00
TO RESPRAY REAR SPARE TYRE PANEL	\$180.00	\$0.00
TO RESPRAY RIM	\$180.00	\$50.00
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$100.00
TO RESPRAY TAIL GATE	\$378.00	\$0.00
TO RESPRAY TROUGH BACK DOOR LH	\$180.00	\$0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$4,626.00</b>	<b>\$1,530.00</b>

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO ALIGN CHASSIS	\$350.00	\$0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$50.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$30.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$30.00
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	\$125.00	\$125.00

TO REMOVE & REFIT REAR QUARTER GLASS LH	\$120.00	\$30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
TOWING CHARGE	\$56.00	\$0.00
<b>Total Other Costs</b>	<b>\$1,471.00</b>	<b>\$285.00</b>

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved	
			SEALANT SIKAFLEX	1.00	\$37.00	0.00	\$37.00	Replace	Replace	✓ NEC
		75374-47051	NAME PLATE (HYBRID)	0.00	\$51.90	0.00	\$0.00	Replace	Not Given	X NN
		67004-47080	DOOR RR/LH	0.00	\$954.50	0.00	\$0.00	Replace	Not Given	X NSVC
		62940-16060	DUCT ASSY, QUARTER	1.00	\$70.40	25.00	\$52.80	Replace	Replace	✓ DEF
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace	✓ NEC
		81561-47170	TAIL LAMP LH	1.00	\$548.40	10.00	\$493.56	Replace	Replace	✓ CRK
		90467-07211	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace	✓ NEC
		76891-47020	BUMPER LIP REAR	1.00	\$228.90	25.00	\$171.68	Replace	Replace	✓ MIS
		67005-47241	TAILGATE ASY	0.00	\$1,007.90	0.00	\$0.00	Replace	Not Given	X SVC
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace	✓ MIS
			SEALANT W/SCREEN	1.00	\$37.00	0.00	\$37.00	Replace	Replace	✓ NEC
		52575-47020	BUMPER SIDE RETAINER RR/RH	1.00	\$94.80	25.00	\$71.10	Replace	Replace	✓ CRK
		61608-47061	PANEL SUB-ASSY, QTR WHEEL HOUSE	0.00	\$588.40	0.00	\$0.00	Replace	Check	X SVC
		58303-47301	FLOOR PANEL RR/LH	0.00	\$102.00	0.00	\$0.00	Replace	Check	X SVC
		65638-47021	FENDER LINER RR/LH	1.00	\$141.30	25.00	\$105.98	Replace	Replace	✓ DEF
		52592-47021	BUMPER SEAL, RR LH	1.00	\$68.90	25.00	\$51.68	Replace	Replace	✓ MIS
		61602-47091	FENDER RR/LH	1.00	\$766.80	25.00	\$575.10	Replace	Replace	✓ DEF
		58418-47070B0	BOX, DECK FLOOR, COVER LH	0.00	\$230.10	0.00	\$0.00	Replace	Check	X SVC
		81740-52040	MIRROR LAMP LH	0.00	\$65.30	0.00	\$0.00	Replace	Not Given	X SVC
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace	✓ NEC
		52119-47930	BUMPER FRT	1.00	\$482.00	100.00	\$0.00	Replace	Repair	X R
		42611--47140(Frt)	WHEEL DISC. FRONT	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair	X R
		62720-47031	QUARTER GLASS RR/LH	1.00	\$168.10	25.00	\$126.08	Replace	Replace	✓ NEC
		52576-47020	BUMPER SIDE RETAINER RR/LH	1.00	\$94.80	25.00	\$71.10	Replace	Replace	✓ CRK
		61622-47030	TROUGH, BACK DOOR LH	0.00	\$110.90	0.00	\$0.00	Replace	Not Given	X SVC
		76088-47020	BUMPER LIP COVER RR/LH	1.00	\$72.20	25.00	\$54.15	Replace	Replace	✓ MIS
		61606-47020	WHEEL HOUSE, OUTER LH REAR	1.00	\$326.10	100.00	\$0.00	Replace	Repair	X R
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	100.00	\$0.00	Replace	Repair	X R
			STICKER DECAL SMRT	1.00	\$7.80	0.00	\$7.80	Replace	Replace	✓ NEC
			STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace	✓ NEC
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace	✓ MIS

2624.99

# SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd  
60 Woodlands Industrial Park E4, Singapore 757705  
FAX Number : 63685592  
Estimator Telephone Number : 68662623  
Accident Reporting Number : 68662672

Date Generated : 15/03/2019  
User ID : PohSuan

58307-47060	END PANEL	1.00	\$602.10	25.00	\$451.58	Replace	Replace	DEF
	STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace	NEC
57604-47030	MEMBER SUB-ASSY, RR LH	0.00	\$174.10	0.00	\$0.00	Replace	Check	X SVL
	TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given	X SVL
67002-47070	DOOR FRT/LH	1.00	\$894.40	100.00	\$0.00	Replace	Repair	RP
75852-47900	MOULDING BODY, LH	1.00	\$673.60	100.00	\$0.00	Replace	Repair	RP
64740-47031B2	PANEL ASSY, DECK LH	0.00	\$307.00	0.00	\$0.00	Replace	Check	X SVL
52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Check	X SVL
87945-74010	COVER, OUTER MIRROR, LH	0.00	\$107.40	0.00	\$0.00	Replace	Not Given	X SVL
52563-47010	TAIL LAMP BRACKET, LH	0.00	\$30.70	0.00	\$0.00	Replace	Check	X SVL
76087-47020	BUMPER LIP COVER RR/RH	1.00	\$118.10	25.00	\$88.58	Replace	Replace	MIS
53802-47050	FENDER FRT/LH	1.00	\$723.40	100.00	\$0.00	Replace	Repair	RP
58311-47071	SPARE TYRE PANEL	0.00	\$667.70	0.00	\$0.00	Replace	Check	X SVL
58308-47011	UNDER COVER SUB-ASSY, RR FLOOR	0.00	\$514.50	0.00	\$0.00	Replace	Check	X SVL
Total			\$13,878.45		\$3,186.75			

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	1.00	\$139.60	25.00	\$104.70	Replace	Replace
		64740-47031B2	PANEL ASSY, DECK LH	1.00	\$307.00	25.00	\$230.25	Replace	Replace
		67881-47022	TAILGATE DOOR WEATHER STRIP	1.00	\$353.40	25.00	\$265.05	Replace	Replace
		58418-47070B0	BOX, DECK FLOOR, COVER LH	1.00	\$230.10	25.00	\$172.58	Replace	Replace
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace
		58303-47301	FLOOR PANEL RR/LH	1.00	\$102.00	25.00	\$76.50	Replace	Replace
Total					1,337.80		1,003.36		

1565.12  
4190.11  
+ 1100.00  
+ 1815.00  
7105.11

23426-74

CONFIRMED PART BY PART REPAIR \$7,105.11 / 10 DAYS.

NAZ LKK  
Nil  
18/3/19



## Case Details

Case Reference Number : TAX/11/18/2043

Type of Repair : Accident Repair

Vehicle Registration Number : SHF11S

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-4487-ID

Assigned By : Kok Wah Wong

Insurance Company Name : NTUC Income Insurance

Co-operative Ltd

Accident Date and Time : 09/11/2018 08:00 AM

Vehicle Age(In Months) : 23

## Documents / Photographs

View Documents / Photographs

Total Documents: 1

## Estimation Details

## Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	Replace MIS
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace NEC
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace NEC
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	1	0	Repair XR
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check ? BT
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.00	Replace MIS
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	1	71.10	Replace CRK
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	1	71.10	Replace CRK
One Time Key In	Main			BUMPER SEAL, RR LH	1	88.90	88.90	25.00	66.68	Replace	1	66.68	Replace MIS
One Time Key In	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	25.00	54.15	Replace	1	54.15	Replace MIS
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	1	88.57	Replace MIS
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	1	171.68	Replace MIS
One Time Key In	Main			UNDER COVER SUB-ASSY, RR FLOOR	1	514.50	514.50	25.00	385.88	Replace	0	0	Check ? XSVL
One Time Key In	Main			END PANEL	1	602.10	602.10	25.00	451.58	Replace	1	451.58	Replace DEF
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	1	37.00	Replace NEC
One Time Key In	Main			BOX, DECK FLOOR, COVER LH	1	230.10	230.10	25.00	172.57	Replace	0	0	Check ? CRK
One Time Key In	Main			PANEL ASSY, DECK LH	1	307.00	307.00	25.00	230.25	Replace	0	0	Check ? BT
One Time Key In	Main			MEMBER SUB-ASSY, RR LH	1	174.10	174.10	25.00	130.57	Replace	0	0	Check ? XSVL
One Time Key In	Main			FLOOR PANEL RR/LH	1	102.00	102.00	25.00	76.50	Replace	0	0	Check ? BT
One Time Key In	Main			FENDER RR/LH	1	766.80	766.80	25.00	575.10	Replace	1	575.10	Replace DEF
Total Spare Part Cost									10,704.30	Surveyor Total 3,902.60			
Lump Sum Discount (%)									0.00	Lump Sum Dis (%) 0			
Final Spare Part Cost									10,704.30	Final Sur Total 3,902.60			

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace	NEC
One Time Key In	Main			STICKER DECAL SMRT	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace	NEC
One Time Key In	Main			QUARTER GLASS RR/LH	1	168.10	168.10	25.00	126.07	Replace	1	126.07	Replace	NEC
One Time Key In	Main			SEALANT W/SCREEN	1	37.00	37.00	0.00	37.00	Replace	1	37.00	Replace	NEC
One Time Key In	Main			FENDER LINER RR/LH	1	141.30	141.30	25.00	105.98	Replace	1	105.98	Replace	MIS
One Time Key In	Main			TROUGH, BACK DOOR LH	1	110.90	110.90	25.00	83.18	Replace	0	0	Not Give	XSVL
One Time Key In	Main			TAIL LAMP BRACKET, LH	1	30.70	30.70	25.00	23.02	Replace	0	0	Check	? XSVL
One Time Key In	Main			TAIL LAMP LH	1	548.40	548.40	10.00	493.56	Replace	1	493.56	Replace	CEK
One Time Key In	Main			DUCT ASSY, QUARTER	1	70.40	70.40	25.00	52.80	Replace	1	52.80	Replace	DEF
One Time Key In	Main			WHEEL HOUSE, OUTER LH REAR	1	326.10	326.10	25.00	244.58	Replace	1	0	Repair	X R
One Time Key In	Main			PANEL SUB-ASSY, QTR WHEEL HOUSE	1	588.40	588.40	25.00	441.30	Replace	0	0	Check	? XSVL
One Time Key In	Main			SPARE TYRE PANEL	1	667.70	667.70	25.00	500.78	Replace	0	0	Check	? XSVL
One Time Key In	Main			TAILGATE ASY	1	1,007.90	1,007.90	25.00	755.92	Replace	0	0	Not Give	XSVL
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	0	0	Not Give	XSVL
One Time Key In	Main			DOOR RR/LH	1	954.50	954.50	25.00	715.88	Replace	1	715.88	Not Give Replace	XSVL
One Time Key In	Main			DOOR FRT/LH	1	894.40	894.40	25.00	670.80	Replace	1	0	Repair	X R
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace	NEC
One Time Key In	Main			MIRROR LAMP LH	1	65.30	65.30	10.00	58.77	Replace	0	0	Not Give	XSVL
One Time Key In	Main			COVER, OUTER MIRROR, LH	1	107.40	107.40	25.00	80.55	Replace	0	0	Not Give	XSVL
One Time Key In	Main			FENDER FRT/LH	1	723.40	723.40	25.00	542.55	Replace	0	0	Repair Not Give	X R
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace	NEC
One Time Key In	Main			WHEEL DISC, FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	0	Repair	X R
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	XSVL
One Time Key In	Main			MOULDING BODY, LH	1	673.60	673.60	25.00	505.20	Replace	1	0	Repair	X R
One Time Key In	Main			BUMPER FRT	1	482.00	482.00	25.00	361.50	Replace	1	0	Repair	X R
Total Spare Part Cost									10,704.30	Surveyor Total				
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)				
Final Spare Part Cost									10,704.30	Final Sur Total				

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total:		1,859.00	1,200.00	

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR LH PORTION	338.00	200	
2	TO REPAIR REAR PORTION	1,521.00	<del>1,000</del> 800	
Total:		1,859.00	1,200.00	

**Spray Cost Detail**

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	378.00	200	
2	TO RESPRAY BUMPER BEAM	180.00	80	
3	TO RESPRAY REAR PANEL	180.00	100	
4	TO RESPRAY REAR MEMBER, LH	180.00	0	CHECK
5	TO RESPRAY TROUGH BACK DOOR LH	180.00	0	NN
6	TO RESPRAY REAR LH WHEEL HOUSE	180.00	<del>80</del> 0	CHECK
7	TO RESPRAY REAR SPARE TYRE PANEL	180.00	0	CHECK
8	TO RESPRAY TAIL GATE	378.00	0	NN
9	TO REPSRAY REAR DOOR LH	378.00	<del>200</del> 0	NN
10	TO RESPRAY FRONT DOOR LH	378.00	200	
11	RESPRAY MIRROR COVER LH	180.00	0	NN
12	TO RESPRAY FRONT FENDER LH	378.00	200	
13	TO RESPRAY RIM	180.00	50	
14	TO REPSRAY FRONT BUMPER	378.00	200	
15	TO RESPRAY REAR FENDER LH	378.00	200	
16	TO RESPRAY ROCKER PANEL MOULDING	180.00	100	
Total:		4,266.00	1,580.00	

**Other Cost Detail**

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TOWING CHARGE	56.00	0	
2	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30	
3	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	50	
4	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	125.00	NEC
5	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
6	TO REMOVE & REFIT REAR QUARTER GLASS LH	120.00	30	
7	TO ALIGN CHASSIS	350.00	0	CHECK
8	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0	CHECK
9	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30	

Total: 1,471.00 285.00

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
10	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	NN
11	TO REPLACE SUNDRY PARTS	100.00	0	NN
12	TO WASH AND VACUUM	60.00	0	NN
<b>Total:</b>		<b>1,471.00</b>	<b>285.00</b>	

## Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	10,704.30	3,902.60
Total Labour Cost	1,859.00	1,200.00
Total Spray Painting	4,266.00	1,580.00
Other	1,471.00	285.00
Overall Total	18,300.30	6,967.60
Lump Sum Repair Option		
Lump Sum Total	0.00	6,967.60
Surveyor Approved Amount		6,967.60
No of Repair Days*	12	8
Remarks		PART BY PART REPAIR. 8 DAYS. CHECK ITEMS PHOTOS. BEFORE PAINT PHOTOS.
Surveyor Name		Naz
Signature		
Survey Date	12/11/2018	

Save Clear

NAZ LKK

12/11/18 12/11/18

P/P

8 DAYS

CHECK ITEMS PHOTOS  
BEFORE PAINT PHOTOS

  
15/11/18

- LKK Auto Consultants hence notify the Repairer of the following:**
- To resurvey before/after spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18020589/Ntbe2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 25-03-2019	
Code: INC4				
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SFW 6964L	Veh. Inspected	SHF 11S	
Policy No.	5014719848-12	Coverage (\$)	0.00	
Claim No.	MT/1019579-003	Excess (\$)	0.00	
Assign From		Assign Date	12/11/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	JTDKN36U305768614	Colour	MAROON	
Odometer	159603	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	ACHILLES	5 mm	
L/H Front Tyre	195/65 R15	ACHILLES	5 mm	
R/H Rear Tyre	195/65 R15	FALKEN	5 mm	
L/H Rear Tyre	195/65 R15	FALKEN	5 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY AND REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	09/11/2018	Inspection Date	12/11/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		10 Working Days		

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 11S**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	DUCT ASSY, QUARTER (DISC 25%)	DEFORMED	70.40	52.80
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.08
1	BUMPER LIP REAR (DISC 25%)	MISSING	228.90	171.68
1	BUMPER SIDE RETAINER RR/RH (DISC 25%)	CRACKED	94.80	71.10
1	FENDER LINER RR/LH (DISC 25%)	DEFORMED	141.30	105.98
1	BUMPER SEAL, RR LH (DISC 25%)	MISSING	88.90	66.68
1	FENDER RR/LH (DISC 25%)	DEFORMED	766.80	575.10
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.93
1	QUARTER GLASS RR/LH (DISC 25%)	NECESSARY	168.10	126.08
1	BUPMER SIDE RETAINER RR/LH (DISC 25%)	CRACKED	94.80	71.10
1	BUMPER LIP COVER RR/LH (DISC 25%)	MISSING	72.20	54.15
1	BUMPER REAR (DISC 25%)	MISSING	458.60	343.95
1	END PANEL (DISC 25%)	DEFORMED	602.10	451.58
1	BUMPER LIP COVER RR/RH (DISC 25%)	MISSING	118.10	88.58
1	ARM SUB-ASSY, RR BUMPER LH (DISC 25%)	BENT	139.60	104.70
1	PANEL ASSY, DECK LH (DISC 25%)	BENT	307.00	230.25
1	TAILGATE DOOR WEATHER STRIP (DISC 25%)	TORN	353.40	265.05
1	BOX, DECK FLOOR, COVER LH (DISC 25%)	CRACKED	230.10	172.58
1	BUMPER REINFORCEMENT REAR (DISC 25%)	BENT	205.70	154.28
1	FLOOR PANEL RR/LH (DISC 25%)	BENT	102.00	76.50
1	TAIL LAMP LH (DISC 10%)	CRACKED	548.40	493.56
1	SEALANT SIKAFLEX (SN)	NECESSARY	37.00	37.00
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	SENSOR REVERSE (SN)	MISSING	180.00	180.00
1	SEALANT W/SCREEN (SN)	NECESSARY	37.00	37.00
1	STICKER DECAL SMRT (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL SMRT (DOOR) (SN)	NECESSARY	60.00	60.00
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	DOOR RR/LH	SERVICEABLE	954.50	-
1	TAILGATE ASY	SERVICEABLE	1,007.90	-

Report Ref No. NS/INC18020589/Ntbe2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	PANEL SUB-ASSY, QTR WHEEL HOUSE	SERVICEABLE	588.40	-
1	FLOOR PANEL RR/LH	SERVICEABLE	102.00	-
1	BOX, DECK FLOOR, COVER LH	SERVICEABLE	230.10	-
1	MIRROR LAMP LH	SERVICEABLE	65.30	-
1	TROUGH, BACK DOOR LH	SERVICEABLE	110.90	-
1	MEMBER SUB-ASSY, RR LH	SERVICEABLE	174.10	-
1	TYRE	SERVICEABLE	126.74	-
1	PANEL ASSY, DECK LH	SERVICEABLE	307.00	-
1	ARM SUB-ASSY, RR BUMPER LH	SERVICEABLE	139.60	-
1	COVER, OUTER MIRROR, LH	SERVICEABLE	107.40	-
1	TAIL LAMP BRACKET, LH	SERVICEABLE	30.70	-
1	SPARE TYRE PANEL	SERVICEABLE	667.70	-
1	UNDER COVER SUB-ASSY, RR FLOOR	SERVICEABLE	514.50	-
1	NAME PLATE (HYBRID)	NOT NECESSARY	51.90	-
1	BUMPER FRT	TO REPAIR SEE LABOUR	482.00	-
1	WHEEL DISC, FRONT	TO REPAIR SEE LABOUR	1,484.20	-
1	WHEEL HOUSE, OUTER LH REAR	TO REPAIR SEE LABOUR	326.10	-
1	BUMPER REINFORCEMENT REAR	TO REPAIR SEE LABOUR	205.70	-
1	DOOR FRT / LH	TO REPAIR SEE LABOUR	894.40	-
1	MOULDING BODY, LH	TO REPAIR SEE LABOUR	673.60	-
1	FENDER FRT / LH	TO REPAIR SEE LABOUR	723.40	-
			15,290.74	4,190.11
	<b>LABOUR</b>			
	PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF BUMPER FRT, WHEEL DISC, FRONT, WHEEL HOUSE, OUTER LH REAR, BUMPER REINFORCEMENT REAR, DOOR FRT / LH, MOULDING BODY, LH AND FENDER FRT / LH.		2,039.00	1,100.00
	SPRAY PAINT.		4,626.00	1,530.00

Report Ref No. NS/INC18020589/Ntbe2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	ALIGN CHASSIS.	NOT NECESSARY	350.00	-
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	50.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	30.00
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.	NOT NECESSARY	120.00	-
	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.		120.00	30.00
	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM.		125.00	125.00
	TO REMOVE & REFIT REAR QUARTER GLASS LH.		120.00	30.00
	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	NOT NECESSARY	120.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TOWING CHARGE.		56.00	-
			8,136.00	2,915.00
GRAND TOTAL			23,426.74	7,105.11

RECOMMENDED COST OF REPAIRS (CONFIRMED)				7,105.11
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Report Ref No. NS/INC18020589/Ntbe2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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