THE CASE OWNER	CL	00 4, AM 180	20583,	21 pasy 1200 81429
Surveyor	Ewu/	DOL: ASSIGNM	#P	Date / Time : 3-11-18
Pre-assign / CCU / Insured Vehicle No Name of Insured Insured Tel No.	SICM 67	cerporation uto	Claim No. Policy No. Make / Model	Registered in Merimen S8M 012NB
Excess Sec II :SS Is driver the owner!	(YES / 😡)	D.O.A : 1) III VO(8 Nature of Accident :	Place of Accide	Buening Rd
Driver Tel 3 SLK 7945		(VAL E) / NOW	OI GIA REPOI	RT: YES / NO : TP GIA REPORT: YES / NO TY: % Final? Yes / No
INSRS: WSP: Tel: Liability: RMKS:	DNSRS: WSP: Tel: Liability BMKS:		INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP- Tel: Lishflity: RMKS:
Date/Time	shexdat. K.	DOM BRICK		STAGE DATE / PIC Nur-Reporting ltr (1st):
241118 -	- / TP wileo			Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup) Call Cli Supportunit
294/11.	SFR WEST, C	charged lone kill	TIP Dy	Documentation Check List: Handler Typist
79/17/18 -	Wes	Am Axp		Notification itr (if non-pickup) After call itr to Oi: Authorisation To Act:
4/1/19 -	FICE - Mai t	ru Julin		Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice LTA / GHA : Medical Bill: PTR: May Gre/Reject Instruction:
PRELIMINARY ADVICE	Date/Time:	Sent By:		LOD Psyment Breakdown Form:
FINALIZATION Repair Cost:	Date/Time:	Confirm with:		Post-Repair Photos: Others: Confirm by:
FINAL SETTLEMENT Final Liability: Repair Cost W 681	Date Time: 4 2 19 % (Agreed) S3, 45 61.08	Confirm with Confine Appassed) BOLA S/N No.: 25	Kj).	Email Call Email Call If NO or B 28, Azz. Lia : VOO
Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOR only LOU only	\$\$ 760.00 (\$60 x 6	days) days) days) R+LOI Tick enly one		4/2/19
GIA/LTA Search Medical: Disburgement Legal Cost Total:	\$\$ 2.00 \$\$ - \$\$ - \$\$ 4923.08	(e.g. Tow/ Independent	:)	Claim status: Non-Reject/Private Settle Report Format: Survey fee:
FINAL PAYMENT		Global Sum 55: Confirm with: Name 1 Perfumance	e Motors	Email Call
5 tyce 2: (Strike if N.A.) Payes 3: (Strike if N.A.)	55 55	Nume 2: Name 3:	/	

5LK 7945



Bew Dealer

Estimate No.

Performance Motors Limited

A negativer of the Sime Darty Group Co Reg. No. 187401555W GST Reg. No. H2-0030081-x

202, Alexandra Road Sime Darty Performance Centre Singapore 135941 Tel. 63190100 (Sales & Admin) 62190111 (AfterSales) Fam. 64747770

: b1

49093

280, Kampong Arang Mond East Coast Centre Singapore 438185 Tel. 6130688 (AfterSales) Fax. 63449772

315. Alexandrs Road Sime Darby Business Centre Singapore 159944 Tel 63190538 (AfterDales) 63190533/530 (Motorrad) Fam. 64796601 (AfterDales) 64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

13 NOV 2018

Page No. : 1 of 4

ESTIMATE

- ESTIMATE Zhu Zijian 317A Anchory #10-216 Singapore 54		c	ACCOUNT - ash Sales - Ser ingapore	40000 vice		
REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL		MILEAG	E
SLK794S	5B45666	04/01/2017	216d G TOURER	t	0	
To	SCRIPTION replace rear bumper & atta nted area caused by the ac		nock out	1530 .co 1557.cu 135.cu	טירו	VALUE 2,550.00
	respray rear bumper, rear or handle	left side panel and rear	left	857.W	1730	997.00
	check electrical wiring sys			135.00	150	127.00
Su	ndries. N#2			ŞU		80.00
			To	tal Labour 1:	•	4,804.00
DE	SCRIPTION BUMPER LH SIDE GUID	9 4	QTY	PRIC 61.50		VALUE 61.50
# F	REAR BUMPER PANEL PE AR LH REFLECTOR ?	RIMED (LI SUR/	1	990.40 37.15	960.69	990.40 37.15
, ne	AR LITREPLECTOR .	Care Tivi	To	tal Parts :		1,089.05
Regn No. Date&Tim	OD / Grd Party / Uninsured 21 11 18 8 1710 Name RAW Scolubby	Claim No.	LKK Auto Consumer of the Repairer of the To resurvey below a To display damage a Parts prices are su	iltants hence notify he following: Inflor spray painting of partial during recurvey bject to confirmation		,,000.00
Sarveyor				Britis is allowed m(s) must be resurveyed a percent by Charles of the spaleer	and property	4,804.00 1,089.05 0.00 0.00 412.51

^{**} THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

^{**} PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **



Performance Motors Limited

A member of the Sime Darby Group Co. Neg. No. 197401159W GBT Neg. No M2-00200W1-x

303, Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Pag. 64747770

280. Kempong Arang Roed East Coast Centre Bingapore 438180

Tel. 63190888 (AfterSales) Fax. 63449773

315, Alexandra Road Sime Darby Business Singapore 159944 Tel: 63190538 (7 63190533/630 8 ess Centre

Fas. 64796601 64796624 AfterSales | (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. Page No. : 2 of 4 : b1 49093

Date Estimated : 13/11/2018

Prepared By : Han Kwan Yong

REGN. NO. CHASSIS NO. REGN. DATE MODEL MILEAGE

SLK794S 5B45666 04/01/2017 216d G TOURER 0

Terms & Conditions of Service

- 1. All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- 2. The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed \$\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- 3. Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- 4. The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever
- 5. The Vehicle may be driven on the road if and when PML. In its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- 6. PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- 7. Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- 8. Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer. collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason. whatsoever
- 9. The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 46 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- 10. If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory
- 11. If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- 12. PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver
- 13. These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer
- 14. If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



Performance Motors Limited

A member of the Sine Darby Group Co. Res. No. 197401559W GST New. No M2-0020081-W

303, Alexandra Food Simm Darby Performance Centre Singapore 159941

280, Kampong Arang Road East Coast Centre Singapore 438180

Tel. 63190888 (AfterSales) Fax. 63449773

315. Alexandra Road Sime Darby Business Singapore 159944 Tel. 63190528 (7 63190533/530 () ness Centre (AfterDales)

(Afterdales)

Fax. 64796601 64796624



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 49093 Page No. : 3 of 4

Date Estimated

Prepared By

: 13/11/2018

: Han Kwan Yong

REGN. DATE MODEL REGN. NO. CHASSIS NO. MILEAGE

SLK794S 5B45666 04/01/2017 216d G TOURER 0

- 15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
- 16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore
- 17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
 - The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
 - (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority.
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer.
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions.
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle.
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides, and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax. magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore
 - 17.2 The Vendor shall also disclose the Customer's personal data
 - (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities:
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides:
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore.
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions:
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits.
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
 - 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
 - 17.4 If the Vendor amends any provision in this clause17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
 - 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
 - The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or
 - (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both.
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

netty Department

Performance Motors Limited

Co. Reg. No. 197401559W GST Reg. No MZ-0020081-x

301, Alexandra Boad Sime Darby Performance Centre Singapore 159941 Tel. 61190110 (Sales & Admin) 61190111 (Afterfales) Fax. 64747770

280. Kampong Arang Boad Bast Coast Centre Bingapore 438180 Tel. 81100888 (AfterFales) Pax. 81449773

115. Alexandra Road Sime Darby Business Centre Singapore 159844 Tel. 6139028 (AfterSal 61390533/850 (Motorra Fax. 64796601 (AfterSal 64796614 (Motorra (AfterSales)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

: b1 49093

Date Estimated

: 13/11/2018

Prepared By

: Han Kwan Yong

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SLK794S

5B45666

04/01/2017

216d G TOURER

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Page No. : 4 of 4

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall
 - (a) put his request in writing.
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with

The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.

- 17.9 The Customer's access or correction request will not be granted as of right, the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or
 - (a) put his request in writing by way of an email sent to the Vendor.
 - (b) provide the Vendor with his name. NRIC number, mobile number, email and Vehicle registration number to identify the Customer, and
 - (c) If the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to

The Data Protection Officer Performance Motors Limited

Address: Sime Darby Performance Centre 303 Alexandra Road Singapore 159941

Email address: dataprotection@pml.com.sg

5LK 7945

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o Dealer

Performance Motors Limited

A seminer of the films Darby Group Co. Seg. No. 197401159H GBT Neg. No H2-0020081-w

202, Alexantra Booff Sime Darby Performance Contre Singapore 199941 Tel. 63190200 (Hales & Admin) 63190201 (AfterSales) Fam. 64747770

280. Eampong Arang Rmad East Coast Centre Singapore 438238 Tel. 45100888 (AfterSales) Fax. 63449773

115. Alexandra Road Sine Darby Business Cantra Elopapore 195044 Tel. 43135538 (AfterFales) 61130533/536 (Motorrad) Fax. 64754611 (AfterFales) 64754614 (Motorrad)



GST REG. NO : M2 - 0020081 - X

13 NOV 2018

ESTIMATE

Estimate No. Date Estimate Prepared By	: b1 49093 d : 13/11/2018 : Han Kwan Y			Page No. :	1 of 4
- ESTIMATE Zhu Zijian 317A Anchorv #10-216	REPAIR FOR -		- ACCOUNT - Cash Sales - Se Singapore	40000 rvice	
Singapore 54	1317				
REGN. NO. SLK794S	CHASSIS NO. 5B45666	REGN. DATE 04/01/2017	MODEL 216d G TOURE	IR .	MILEAGE 0
To	SCRIPTION replace rear bumper & atta ted area caused by the ac		knock out	-	VALUE 1700 3550.00 1730 1967.00
	respray rear bumper, rear r handle	left side panel and rea	X r left		1730 1967.00
	check electrical wiring syst		he		150 12760
Sur	ndries.				? 80.00
			7	otal Labour 1:	4,804.00
RR # R	BUMPER LH SIDE GUIDE EAR BUMPER PANEL PE AR LH REFLECTOR ?	UMED (FI)CF	QTY	PRIC 1 61.50 1 990.40 1 37.15	VALUE 61.50 990.40 37.15
Claims (21 (1 18 8 1710	osses / Direct Settleme		otal Parts :	1,089.05
Authorised		Authorised Yes / No.	Labour	1 :	4,804.00
	TY PARTS PHOTO BY SURVEYO		Parts	4	1,089.05
	E-mail	_	Labour Excess		0.00
	ting Days Recommend	t days	1727 TE	GST @ 7% :	412.51
			Grand	Total :	6,305.56

[&]quot;THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY

[&]quot;PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE "

Performance Motors Limited

A member of the Erne Derby Group Co. Reg. No. 197401558N. GST Reg. No. M2-0020081-x



FINAL REPORT

Estimate No. : b1 49093

Date Estimated :

13/11/2018

Prepared By : Han Kwan Yong

REPAIR FOR -

Zhu Zijian

317A Anchorvale Road

#10-216

- ACCOUNT -

238

Page No. :

AXA Insurance Pte Ltd

8 Shenton Way #24-01 AXA Tower

Singapore 068811

Singapore 541317

REGN NO

CHASSIS NO

REGN DATE

MCCDEL

M LEACE

SLK7948

5845666

04/01/2017

216d G TOURER

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
To replace rear bumper include making good the rear LH fender and knocking out dents caused by the accident	1700.00	10.00	1,530.00
To respray rear bumper and rear LH fender	1730.00	10.00	1,557.00
To check electrical wiring systems and lightings at the rear section for proper function	150.00	10.00	135.00
Sundries	80.00	0.00	80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
REAR BUMPER PANEL PRIMED (LINES PDC	990.40	1.00	3.00	960.69

SUPPLEMENTARY ITEMS

Total Labour :	3,302.00
Total Parts:	960.69
Total Labour & Parts :	4,262.69
Deduction for Excess :	0.00
Total Repair Costs less Excess:	4,262.69
GST @7%:	298.39
Grand Total :	4.561.08

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 20 November 2018 11:54 AM

To: 'PBSP'

Cc: CS A Team; assignments; Admin A

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLK794S & SKM6735A ON 12/11/2018 ***

LKK REF: CC4/ASM18020583/pa3

Without Prejudice

Dear Sirs/ Mdm.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 20 November 2018 11:48 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLK794S & SKM6735A ON 12/11/2018 *** LKK REF:

CC4/ASM18020583/pa3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > Sent: Wednesday, 14 November 2018 12:13:55 PM

To: PBSP

Cc: CS A Team; assignments; 甯珺 ©; Hsiao Tong (LKKAuto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLK794S & SKM6735A ON 12/11/2018 *** LKK REF:

CC4/ASM18020583/pa3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

4 his arro me which

Please be informed OI has reported. Please refer to the below OI's sketch plan and statement.

			/	Bus stot	7		
	_	-	- DID	0		 P	-
					1	C. P	
	_		_		-		
							_
SCRIBE CIRCUMS			_		_		_

my car- pifets and continued by a much his surroad

Please provide us evidence i.e. video footage, scene photo and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 13 November, 2018 4:05 PM

To: PBSP <pml-pbsp@simedarby.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLK794S & SKM6735A ON 12/11/2018

Without Prejudice

Hi Caroline,

Thank you for your email.

We will check and get back to you.

Hi Admin Team.

Kindly assist.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 13 November 2018 3:43 PM

To: CS A Team < cs-a@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLK7945 & SKM6735A ON 12/11/2018

Dear Sirs

Please advise if your Principal insured had reported the accident?

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Tuesday, 13 November 2018 1:01:04 PM

To: motor.survey@axa.com.sg

Subject: REQUEST FOR DIRECT SETTLEMENT - SLK794S & SKM6735A ON 12/11/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

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Kia Carens 2.0A (New 5-yr CDE) 531,800. 7 Seater MPV

Selling or \$50,890 Work 10 Years COF. Rd Tay Till Speedo Motoring Standal



Browse by Category ٠

Post an Ad

bmw 216d

Ways of Selling

Price

Arm

\$111,800

Depreciation

Reg Date

Eng Cap

Mileage

Sort by Date Posted

Altrimond Smirth

Veh Type

Arm

Available

ACCOMMENS

₹ 20 results/page

Search Selection

2 vehicles

bmw 216d

Advertiser Login

\$11,890 /yr

2017 31-Mar-2017

1,496 cc

35,006 km

Arry

MDU Available

Tourer Graded A by STR

Fuel Type: Diesel (Euro 5 Engine and Above)

BMW 2 Series 216d Gran

\$0 Down Payment! Offer 2,28% Interest Rate For A Limited Time! Super Low Mileage Done! Low Depreciation! Fully Agent (PML) Servicing And

Maintain Records Since Days 1. Warranty And Servicing Can Be ...

Posted: 26-Nov-2018 Tags: 2017 BMW 216d, 3017 bmw 216d, 8HW 216d, bmw 216d, BMW, 216d, Used BMW



BMW 2 Series 216d Gran Tourer

\$111,800

\$11,810 /yr

21-Apr-2017

Depreciation - Hog Date - Eng Cap

1,496 €€

36,000 km

MPV

Veh Type

Available

approximating.

20 * results/page

Fuel Type: Diesel (Euro 5 Engine and Above)

PRODUCT

3 Years Warranty, 5 Years Or 100,000km Free Servicing Whichever Comes First, Free Latest Certified Management BHW 7 Seats Gran Tourer, Clad In Mineral White Metallic With Sensated Black Upholstery, Be...

Autotrust Traders Pte Ltd

Posted: 10-Dec-2018 Tags: 2017 8MW 216d, 2017 brow 216d, 8MW 216d, brow 216d, 8MW, 216d, User BMW

Save this search criteria, to get email alerts whenever a match is found.

Price

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LKK AUTO CONSULTANTS PTE LTD [TP] +

Menu



<MANDATE IA> - S8M012NB [ACCIDENT INVOLVING SKM 6735A(OI) & SLK 794S(TP) ON 12/11/2018]

Type

Q Question

Message

Liability: 100%. Third party video shows that insured driver changed lane and hit by SFZ 2063C. Then the impact caused insured vehicle hit onto third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to \$5,448.97(if claim LOU) - \$5,730.97(if claim LOR). Kindly let us have your approval/instruction. Hsiao Tong - 18 Dec 2018

Reply

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 11 December 2018 8:33 AM

To:

'cynthia.loh@axa.com.sg'

Cc:

Admin A

Subject:

<MANDATE IA> - S8M012NB [ACCIDENT INVOLVING SKM 6735A(OI) & SLK

794S(TP) ON 12/11/2018]

Attachments:

TP_ESTIMATE_-_MARKED.pdf; LKK Survey Photos.pdf; Mandate IA dd 111218.pdf

Hi Cynthia,

We refer to the above matter.

Liability: 100%. Third party video shows that insured driver changed lane and hit by SFZ 2063C. Then the impact caused insured vehicle hit onto third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue.

We seek your mandate up to \$5,448.97(if claim LOU) - \$5,730.97(if claim LOR).

We attached here with all the relevant documents for your easy reference.

Kindly let us have your approval/instruction.

**Note: Unable to load services requests in Smartclaims.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 10/12/2018

Survey Details:

Date of loss	12-Nov-18
Date of appointment	13-Nov-18
Date of survey	21-Nov-18
Location of survey	PERFORMANCE MOTORS LTD

Vehicle Details:

Claim Type:	THIRD PARTY C	LAIM
Vehicle number	SLK794S	
Make and Model	B.M.W. 216D GRAN TOURER LED	
Date of registration	4-Jan-17	
Parf Rebate		
Market Value	\$	110,000.00
Parf Rebate	\$ 59,352.00	
Nett Loss	\$	50,648.00

Repair details:

Initial Estimate	5,893.05
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,089.05
Check items (estimate)	NIL
Labour	\$ 3,660.00
Total	\$ 4,749.05
Lump Sum(if applicable)	\$

Number of days for repair	4 days
---------------------------	--------



51 UBI AVE 1, 102-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.; (065) 62563561 FAX: (065) 62564315

Remarks:

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 5,081.48	\$ 5,081.48
Loss of use (6days x \$60.00)	\$ 360.00	NIL
Loss of rental (6days x \$100.00)(w/GST)	NIL	\$ 642.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.49	\$ 7.49
Others	NIL	NIL
Proposed Total	\$ 5,448.97	\$ 5,730.97



Hsiao Tong (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

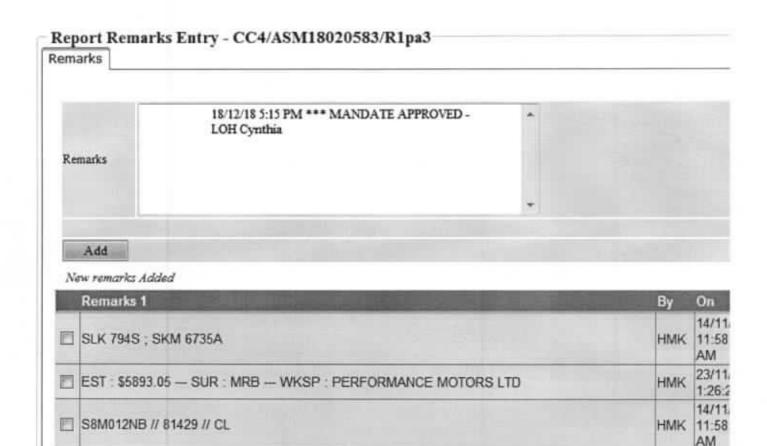
Tuesday, 18 December 2018 6:31 PM

To:

Hsiao Tong (LKKAuto)

Subject:

FW: New message for service request 81429, vehicle number SLK794S



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Admin-D (LKKAuto)

Sent: Tuesday, 18 December, 2018 5:19 PM To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 81429, vehicle number SLK794S

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: cynthia.loh@axa.com.sg [mailto:cynthia.loh@axa.com.sg]

Sent: Tuesday, 18 December, 2018 5:16 PM

To: admin-d@lkkauto.com

Subject: New message for service request 81429, vehicle number SLK794S

AXA Insurance has sent you a message for claim number S8M012NB.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

5LK 7945

Estimate No.

Performance Motors Limited

mer of the Sime Darby Group Neg. No. 197401559W UST Neg. No M2-0020081-x

303, Alexandra Road Sine Darby Performance Centre Singapore 159941

Tel 63190100 (Sales & Admin) 53190111 (AfterSales) Fax 64747770

: b1

49093

280, Kampong Arang Road East Coast Centre Singapore #38180

Tel. 63190888 (AfterNales) Fax. 63449773

313, Alexandra Road Sine Darby Eusiness Centre Sinespore 159944 Tel 43130314 (AfterBal 43140533/530 (Motorrad (Afterdales)

(AfterGales) 64796601

Grand Total



6,305.56

GST REG. NO : M2 - 0020081 - X

13 NOV 2018

ESTIMATE

7001

Date Estimated : 13/11/2018 Prepared By : Han Kwan Yong - ESTIMATE REPAIR FOR -- ACCOUNT -40000 Zhu Zijian Cash Sales - Service 317A Anchorvale Road Singapore #10-216 Singapore 541317 REGN. NO. CHASSIS NO. REGN. DATE MODEL MILEAGE SLK794S 5B45666 04/01/2017 216d G TOURER 0 DESCRIPTION To replace rear bumper & attac hments including to knock out dented area caused by the accident To respray rear bumper, rear left side panel and rear left door handle To check electrical wiring systems and lightings at the rear section for proper function. Sundries. 80.00 Total Labour 1: 4,804.00 DESCRIPTION PRIC VALUE RR BUMPER LH SIDE GUIDE 61.50 61.50 # REAR BUMPER PANEL PRIMED (LI SUL) 990.40 990.40 REAR LH REFLECTOR ? 37.15 37.15 Total Parts 1,089.05 Claims OD / 3rd Party / Uninsured losses / Direct Settlement Regn No. . 1881710 Date&Time Labour 1 4,804.00 Authorised Date . 1,089.05 Parts RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No Labour 2 0.00 Surveyor's E-mail Excess 0.00 No. of Working Days Recommend 412.51 Total GST @ 7%

^{**} THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

^{**} PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

AXA INSURANCE PTE LTD

A Street HAVE STANK To the later of th CONTRACTOR SALES



Original

Appert Code: 14235

Policy No. It in

New Business

Smar Drive Quesa Rec.

MOTOR COVER NOTE

No. CN806113

- The Many Vertice I Park Park Plant and Company NATIONAL ADVICAGE VEHICLE REDUCTION OF ENGINEERS OF
- The Road Thursdoon Api 1007 of Multipale, to The Administration of Markett Property and the Markett Person of Security 1994
- The Agreement Delivery the Margar My Particul (Margary) and the Mater Statement Survey of West Margary dated 30
- And any substituted by leaves in the above Acts and Agreement

The the land perfected in the Schoolse having proposed for each order or through the Motor Vehicle described in the Schoolse. a formery HELD COVETED ander the bring of the Company's value from all Metry Policy approaches the story the period of the School of the Schoo Personal region and any postured sett of the arriver persons program for each countries will be charged for the land the Company has been on that

SCHEDULE

	SCHEDOLL
THE COMPANY	AXA INSURANCE PTE LTD
MSURED	ZHU ZIJIAN
MAKE AND DESCRIPTION OF VEHICLE	BMW 2160
VEHICLE REGISTRATION NO.	2 - 13
YEAR OF MANUFACTURE	2016
ENGINE NO.	36449751837CL5A
CHASSIS NO.	WBA2E320405B45666
ENGINE CAPACITY/TOANAGE	1496
COVER TYPE	COMPREHENSIVE
HIRE PURCHASE	DBS BANK LTD
VALUE (58)	AS PER MARKET VALUE
PERIOD OF INSURANCE	FROM: 04/01/2017 TO: 03/01/2019
EXCESS (SS)	S\$600.00
AXA PREMIUM WORKSHOP?	NO NO
	A NAME OF THE MOTOR OF THE MOTOR OF THE MOTOR

HIGH THE CERTIFICATE RELATES IS ISSUED IN ACCORDANCE WITH THE PROMISIONS OF MAINTING OF THE ROAD TRANSPORT ACT 1917 MAIL AVEIA) AXA INSURANCE PTE LTD



issued by

EINE DARBY SNIGAPORE LIMITED

03/01/2017 3 29pm

Authorised Signature

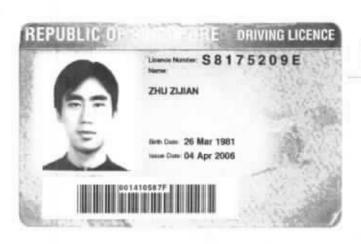
Note: The Cover Note is city ward for 60 days from the date of issue unless replaced by the Certificate of freumance esseed by the Company

- Promum for time as the will be thinged a back to tricimum of \$\$53.50 (no usive of GST).
- I be post; a caroner after he intention fale. administrative top of State 75 inchesive of GST) will be charged
 - Cover now served and concelled before reception.
 - Petering the ordings retor number for a new vehicle insuring with AXA.

PREMIUM WARRANTY

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the first of the parties in the place has not within the pays on votetime in



REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$8175209E





ZHU ZIJIAN

来子健

CHINESE Date of born

26-02-1981

Cleantry of been CHINA

RESTAUDED

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

Class 3 Motor Cars=< 3000kg with =<? passangers, exclusive 04 Apr 2066 of the driver; and other motor vehicles =< 2500kg



WIIIC No. S8175209E

31-07-2007

2 BISHAN STREET 25 #31-03 SINGAPORE 573973

NRIC No. S8175209E

Date: 04/11/2017

NP 428A



BMW Dealer

Performance Motors Limited



AXA Insurance Pte Ltd 8 Shenton Way #27-01 Singapore 068811 Attention: Motor Claims

"Without Prejudice"

Your Ref ! Our Bell

Subject

24 January 2019

ACCIDENT INVOLVING VEHICLES SLK794S & SKM6735A ON 12.11.2018

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair :

S\$ 4561.08

Loss of use

S\$ 360.00 (S\$60.00 x 6 days)

GIA search fee :

2.00

Total

S\$ 4923.08

A copy of each of the following supporting documents is enclosed:

Copy of Accident Report

2. Copy of Final Repair bill & GIA search slip

S\$

Copy of Certificate of Insurance

Copy of Identification Card & Driving License

Copy of Letter of Authorisation & Discharge Voucher

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely

Teng Wai Khan

Customer Service Manager, Body & Paint

Performance Motors Limited 1800-Call-BMW (1800-2255-269)

www.pml.com.sg

303 Alexandra Road Sime Darby Performance Centre Singapore 159941 Tel Sales 6319 0100 Tall Aftersalos: 6319 0111 Fax 6474 7770

315 Alexandra Road #01-01 Sime Durby Business Centre Singapore 159944 Tel Sales 6319 0511 Tel Attersales 6319 0527 Fax 6479 6624

Kampong Avang Fld East Coast Centre Singapore 438180 Tail Aftersales 6319 0888 Fax 6344 1332

Registered office 305 Alexandra Road #02-01 Vantage Automotive Centre Singapore 159942

Co. Reg. No. 197401559W



51 UBLAVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 NOV 2018

SINOHYDRO CORPORATION LIMITED

3 INTERNATIONAL BUSINESS PARK #04-23 NODRIC EUROPEAN CENTRE SINGAPORE 609927

Dear Sir/ Mdm

OUR REF

: CC4/ASM18020583/pa3

YOUR REF

: SKM 6735A

ACCIDENT INVOLVING SKM 6735A/ SLK 794S/ OTHERS ALONG/AT QUEENSWAY ROAD ON 12/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PERFORMANCE MOTORS LTD acting on behalf of the owner of SLK 794S against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license (if any)
- · Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- · Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you
 are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong Case Handler

DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

Performance Motors Limited



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLK7945 & SEMET 35A ON 12/11/18
hereby authorise Performance Motors Limited to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.
I further authorise Performance Motors Limited to execute, sign, seal and deliver a documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.
I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as the same had been done or executed by me in person.
I further confirm that the acceptance by Performance Motors Limited of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.
Signed by:
26
Name: ZHU ZIJIAN (Date) 12 Nov 2018
NRIC No.: 58175209E
In the presence of:
MMS
Name: Mohal. LASWL. (Date) (1) 18



CLAIM REF

BACIOM82:

INSURED

: Sinohydro Corporation limited

DISCHARGE VOUCHER

We/I[, NRIC NO	S8175209E] hereb	y agree to acce	pt the
sum of dollars	1 Four Thousand	Nine Hundred to	venty three	& Cents	Eight only	1
(S\$ 4923.UF	_) paid to us/me by	AXA INSURANCE PT	E LTD as full a	nd final se	ttlement of all	claims
of whatever ki	nd including damage	es for personal injur	ries and dama	ges to pro	operty that we/	1 may
have against th	ne said AXA INSURA	NCE PTE LTD or the	ir Insured or	the driver	of motor vehic	le no.
SKM6735A	as a result of an acc	dent along Queen	sway (Near C	ommonwe	ealth Drive Cros	sing
on [12/11/201	18] of which we/I we	ere/was the driver/	owner/ hirer/	passenger	/rider/pillion/ in	nsurer
of motor vehic	le no. [SLK794S].,					

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SKM6735A] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SKM6735A].

Dated this	04	day of	Fab	2018
Claimant's Signature	:×	8175209 E		_
NRIC no./ Company Stamp Occupation/ Business	:	. ,,=-1-		
Address	: 2 BIS	HAN ST. 25	#31-03 65	73973
Telephone No.	1			
Witness's Name	:	HAN KWAI Performance Mo	store Limited	TO
Witness's Signature	:	303 Alexand Sime Darby Pertor Singapore	marce Cettre	
Witness's NRIC No.	33			

Performance Motors Limited

A member of the Sime Durby Group Co. Reg. No. 197401559W GST Reg. No M2-0020061-x

383. Alexandrs Boad 280. Eampong Arang Boad Sine Darby Performance Centre Singapore 139941 8ast Coast Centre Bingapore 438180 7el 63190300 (Sales & Admin) 7el 61190888 (AfterSales) 7ax 63469773

315, Alexandra Road Sime Darby Musiness Centre Singapore 15984 Fal 61190128 (AfterSales) 61190137/30 (Motorrad) Fax 64796601 (AfterSales) 64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1317001

Cust. Svc. Advisor: Han Kwan Yong

: 21/11/2018

Invoice Number : 2057589 / WSB

Page No.

: 1 of 2

Invoice Date : 23/01/2019

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Mr Zhu Zijian

317A Anchorvale Road

#10-216

Date IN

- INVOICE TO -238

AXA Insurance Pte Ltd

8 Shenton Way #24-01 AXA Tower Singapore 068811

Singapore 541317

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SLK794S	5B45666	04/01/2017	216D G 2	TOURER		- 2	29501
	LABOUR	1			Retail Price	DISCI	NETT
	To replace rear bumper panel		ho	_	1,700.00	10.00	1,530.00
	rear left fender and knock out accident. To remove and install body parts in order to co	dented area caused by t			1,100.00	10.50	1,030.00
	To respray rear bumper and r	ear left fender.			1,730.00	10.00	1,557.00
	To check electrical wiring syst rear section for proper function				150.00	10.00	135.00
	Sundries.				80.00	0.00	80.00
	INS CLAIMS : ACCIDENT RE DATE OF ACCIDENT : 12.11. YOUR REF NO : NIL.	30 11 10 T 12 12 7 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	This is the second		0.00	0.00	0.00
	VEHICLE WAS SURVEYED CONSULTANTS PTE LTD AUTHORISED REPAIR BY 20.11.2018 VIA E-MAIL.	ON 21.11.2018 AT	5.10 PM.				
	PROPOSE LOSS OF USE = TO INSURANCE COMPANY	아이 이번 아이를 본 하지만 하는데 살아보니 하스다.	SUBJECTED		0.00	0.00	0.00
	GIA SEARCH FEE = \$2.00.				0.00	0.00	0.00
				Total	al Labou	nr 1:	3,302.00
					Retail		
	PARTS	2 2 2 2 2		Qty	Price	DISCH	NETT
	REAR BUMPER PANEL PRI	MED (LINES PDC		1	990.40	3.00	960.69
				Total	al Parts		960,69

198W Dealer

Performance Motors Limited

A member of the Sime Durby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303. Alexandra Road Sine Darby Performance Centre Singapore 159941 Tel: 55190100 (Salec & Admin) 52190111 (AfterBales) Fax: 64747770

290; Eampong Arang Road East Coast Centre Singapore 430180 Tel. 63190888 (AfterDales) Fax. 63449773

Sine Darby Business Centre Sime Darby Business Centre Singapore 159944 Tel 61196528 | AfterSalem 61196521/630 | Motocrad Fax 64796601 | AfterSalem 64796624 | Motocrad



SERVICE TAX INVOICE

Repair Order No. : B1 2 of 2 1317001 Page No.

Invoice Number: 2057589 / WSB Date IN : 21/11/2018

Invoice Date : 23/01/2019

Cust. Svc. Advisor: Han Kwan Yong Payment Terms : 30 Days From Invoice

> Invoice By : Sharon Heng

Parts Charges						
rarte charges	1	960.69	Less Insurance Excess	2	S\$	0.00
Lubricant/Misc	=	80.00	Invoice Total Amount Exclude GST	3 7	S\$	4,262.69
			GST # 7%	1	S\$	298.39
			Invoice Total Amount Include GST		S\$	4,561.0



Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffies Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-174557

Date of Request:

12/11/2018

Your Ref No:

Online Purchase

Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

Dear Sir/Madam,

Enquiry Date

12/11/2018

Enquiry By

Melanie Setiawati

TP Vehicle No.

SKM6735A

Accident Date

12/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKM6735A	AXA Insurance Pte Ltd	27/03/2018-26/03/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-174557

Date of Request:

12/11/2018

Your Ref No:

Online Purchase

Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

Dear Sir/Madam,

Enquiry Date

12/11/2018

Enquiry By

Melanie Setiawati

TP Vehicle No.

SKM6735A

Accident Date

12/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKM 6735A	(Insd veh)	Model:	B.M.W. 216D
	SLK 794S	(TP veh)		
Date of Accident:	12/11/2018			1
Global Sum Settlen	nent : [] Ye	s [X] No	
Repair Estimate		: \$	6,305.56	
Final Repair Cost		: \$	4,561.08	
Loss of Use		: \$	360.00	6days at \$60.00 per day
Rental (if any)		: \$		days
LTA / GIA Search F	ee	: \$	2.00	50-102/400
Others:		: \$	0.00	
		: \$		
Final Settlement Su	im	\$	4,923.08	
pelow)	kshop GIA Registe		X] YES [] NO (Kindly indicate
A) For Non GIA R	legistered Worksho	p:	Agreed Liability _	
B) For GIA Regis	57		BOLA Applicable 28(j)	
	100(%)		//	y (*):(%)
* Assessed Lia	bility to be filled only	for chain co	llisions and for ca	ases where BOLA does not apply.
Remarks				
Payment Instruction	on: Payee's Breakd	own		
THE SECOND PROPERTY AND ADDRESS.	CE MOTORS LIMITE	27770071	: \$	4,923.0
., Lin Ordania	JE MOTONG EIMITE	/	- *	4,523.0
JOANNE L	EE KHANG MIN		15/02/2019	
LKK Auto C	onsultants Pte Ltd		Date	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internation	onale Des Experts En Autom	obile
AXA	A INSURANCE PT	ELTD	Ref : CC4/ASM18020	0583/R1pa3q2
AXA	HENTON WAY #24 A TOWERSINGAPO IN:CYNTHIA LOH		Date: 15-02-2019 Code: ASM	
1.		Policy Particulars	:- THIRD PARTY CLAIR	M
	Insured Veh.	SKM 6735A	Veh. Inspected	SLK 794S
	Policy No.	GA024245/1	Coverage (\$)	0.00
	Claim No.	S8M012NB	Excess (\$)	0.00
	Assign From		Assign Date	13/11/2018
2.		Vehicle Parti	culars & Condition	
	Make & Model	B.M.W. 216D	c.c	1496
	Engine No.	HIDDEN	Year of Reg.	2017
	Chassis No.	WBA2E320405B45666	Colour	WHITE
	Odometer	29501	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3.		Condit	ons of Tyres	
		Size	Make	Balance
	R/H Front Tyre	205/55 R17	MICHELIN	6 mm
	L/H Front Tyre	205/55 R17	MICHELIN	6 mm
	R/H Rear Tyre	205/55 R17	MICHELIN	6 mm
	L/H Rear Tyre	205/55 R17	MICHELIN	6 mm
4.		Descripti	on of Damages	THE PARTY OF THE P
	THE VEHICLE SU DAMAGES SEE D	STAINED DAMAGES AT THE N/S ETAILS.	REAR PORTION.	
5.		Genera	I Information	
	Accident Date	12/11/2018	Inspection Date	21/11/2018
	Survey held at	PERFORMANCE MOTORS LTD)	7
	55	303 ALEXANDRA ROAD SINGAPORE 159941	6	
5a.		R	emarks	
	A)THE INSPECTION B)IN ACCORDANG	ON WAS CONDUCTED ON A'WIT CE TO YOUR INSTRUCTIONS, W	HOUT PREJUDICE" BASI E HAVE NOT AUTHORISI	S. ED REPAIRS.
5b.		Estimate	Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	4 Working Days	5



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933.

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

4,262.69

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 794S

RECOMMENDED COST OF REPAIRS

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
- 1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	80.00	80.00
1	RR BUMPER LH SIDE GUIDE (SN) (CONSISTENT)	SERVICEABLE	61.50	
- 1	REAR BUMPER PANEL PRIMED (LI) (SN) (CONSISTENT)	SCRATCHED	990.40	960.69
1	REAR LH REFLECTOR (SN) (CONSISTENT)	NOT NECESSARY	37.15	
			1,169.05	1,040.69
	LABOUR			
	TO REPLACE REAR BUMPER & ATTACHMENTS INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT:		2,550.00	1,530.00
	TO RESPRAY REAR BUMPER ,REAR LEFT SIDE PANEL AND REAR LEFT DOOR HANDLE .		1,997.00	1,557.00
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.		177.00	135.00
			4,724.00	3,222.00
	GRAND TOTAL		5,893.05	4,262.69

Report Ref No. CC4/ASM18020583/R1pa3q2

MKB

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or text, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

CHBILLY START

*

SERVICE REQUESTS

MESSAGES

Service Request Details

CLAIMES

Vehicle Information

SLK7945 Incident Vehicle Regnitation #

Wait for Approve invoice

Next Step

CC4/ASM18020583/R1pa3q2

SEMOSTANE

12 November 2018

Loss Date

2 January 2019

Request Date

Due Date

Actions

WMII GV9T

2160

Service Address

LICK AUTO CONSULTANTS PTE

Vendor Name

LTD (TP)

Pending verification - Direct

Services

Settlement

Third Party Wehicle Damage

Type of Loss

Primary Contact/Insured

3 INTERNATIONAL BUSINESS PARK, #04-21 NORDIC EUROPSAN CENTRE, 609927, Singapore SINCHIVDRO CORPORATION LIMITED SSINGAPORE BRANCHI

CHENGYING@SINDHYDRD.COM.SG

Claim Handler

WANG Peter

peterwanggasacomsg

Additional Instructions

NON-REPORTED

Metrics, Notes Hittory Documents Assessment Messages avoices

Document Suffyge

Document Type

+ Opting Consumers

Reports & Statement

Accident Statement

Merimen

DATE

AUTHOR

SUBTYPE

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DATE	LIKE ALTO CONSULTANTS 27 Movember PTE LTD ITP1 2018	20 LEK ALTO CONSULTAVIS 20 FIT LID (FP) 2018	13 November 2018	13 November 2018	13 NIKAM Santooh Pandurang November 2018	12 RATAN BHOSALE Pragati November 2018	12 RATAN BHOSALE Pragati Perember 2018
млнок	LINK AUTO CO PTE LTD ITPI	LINEALTD CO	mote / LOH Cyrithia	mote / LOH Cynthia	Patrons Sa	RATAN BH	RATAN IIH
SAB-TYPE	Estimate / Quotablee	Videos	Pulicy Schedule / Covernote / Certificate of insurance	Pulicy Schedule / Covernote / Certificate of insurance	Workshop	GA Report	GIA Report
HAA	Reports & Statement	Evidence	Form / Chim Documents	Forms / Claim Documents	IDNG Letters and Correspondence	Reports & Statement	Reports 6, Statement
HANNE	TP ESTMATE - MANIKED put	SUK 7945 vs SKOM 6735A - TP VIDED JITAR mpd	GAO24245-Certificate of Insurance.pdf	GA024245-Policy Schedule.pdf	EMAIL FROM WORKSHOP INCLUIDING SLK7945 TP GIAMING	SLATPAS GIA.POF	SEZNOVSK, TP GIA POF