ASS. REC. BY:	N 11	REF: CS3 G	A118020573/3	Cd3 pecial Instruction:	
Surveyor:	HWELTE		NMENT (Office)		
From (Person):	Sharon Na			Date/Time:	13/11/18@7.02pm
Estunated Cost:			Bill to:		10
OD (FP) WS	TP RES / OD RI	ES/EVA/INV/N	IV 7 CS		
To Inspect Vehi	icle No:	SLJ	3189 A	Insured: S	SIW 2083H
at Workshop m/	/s	's Graffit	Concepts	Tel: 860	08 3456
of	25 kaki	Bukit RN 4	#06-26 Sy	norau	
Policy No:		1,01	Claim No:	CTWOWADO	10000898
Sum Insured:			Excess:		000000 10
Make of Veh: (Client's Record)				D.O.A	1/11/2018
CA / REV /]	REP. / REV 24 H	IRS (cup)		HOD E-1-	
Date/Time: 9	16am3 14/11	Person Contac	eted: Dave	Vehicle (IN)	IIT
Date/Time	Action/Instruction SLJ 3189A	(×) Estin	nate Ins: Alpha	Car &wices: 1KB	Ne6 #01-59
	SEW 2083 H. Dismantle:				•
			***	-	5 1

Expression Home Jie

ASSIGNMENT

From: Date: 14/11/2018	Veh No: SLJ3189 A Yr Regn: 05 Dec 2016 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Estimated Cost:	Truck / Trailer or
OD (TP) WS / TP RES / OD RES / EVA / INV / MV	
To Inspect Vehicle No: SLT 3189#	Make: Horala Civic c.c 1498
at Workshop m/s Alpha Car Survices	Colour Grey A/C: Insured / Std / NI / NA
of I kaki Bukif Ave 6 #01-59 Autob	Sp.Reading 26097 T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	C/No: MRHFC1660 GT 00033)
Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / Strip / STD A/Rim or
	Tyre Size: F: 215 (So 217
(Policy Condition)	R: —
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO OF
D. L. Madat Value	Front Rear
Bal. or Market Value: IDAC Accident Roort: Consistent? : Yes or No	R/Bal. 6 mm R/Bal. 6 mm
Control of the second s	L/Bal. (mm L/Bal. 6 mm
D. V. V. V. V.	D.O.A. 9/11/18 D.O.I. 14/11/18 @1127an
Est. Repairs: days Res.: Yes or No	
Lum Sum: % 3 Val.: Yes or No	Survey held at — @ 113.0
CA / REV / REP. / 24 HRS WYS	Des. of Damages (En / Rear / O/S) N/S / U/C / Rooftop or
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
Range: \$24000-\$5,000	1
S olays	
	7
, (9/11/2018
Date/Time, File Pass to? : Preli. Report	Days Of Repair: 5
: Final Report	Resurvey No. of Trip: Survey Fee: 100
Date/Time, File Return to?	Transportation:
2) Add F	ee: : Site Insp (\$)s+RSSI
	Interview (\$) Photos
Report Format : PRS	: Tech. Invs (\$) Others
Lump Sum / I.B.I: (\$:Weekend (\$
	TOTAL 100

Nivitha (LKK Auto)

From:

Ng, Sharon <Sharon.Ng@sg.gaig.com> on behalf of Motor Claims

<MotorClaims@sg.gaig.com>

Sent:

Tuesday, 13 November 2018 7:02 PM

To:

Admin-D (LKKAuto); SUR

Subject:

GAIC ref: CLMOMVP000000898- Re: PRE-REPAIR SURVEY - (ACCIDENT INVOLVING

SLJ 3189A AND SJW2083H (GA) AT BLK 306 UBI AVENUE 1 OPEN SPACE CARPARK

ON 09.11.2018)

Attachments:

SJW2083H (OI).pdf; SLJ3189A (NTUC) - Addendum #1.pdf; [External] Fwd: PRE-

REPAIR SURVEY - NOTIFICATION OF ACCIDENT (ACCI....2018) (2.58 MB)

Dear LKK

Please arrange PRS to SLJ3189A. Attached both parties' report for your verification on circumstances and damage consistencies.

Regards Sharon

Great American

From: Dorothy Dylegal <admin@dylegal.asia> Sent: Tuesday, November 13, 2018 10:46 AM To: Motor Claims <MotorClaims@sg.gaig.com>

Cc: David Yong <dy@dylegal.asia>

Subject: [External] Re: PRE-REPAIR SURVEY - (ACCIDENT INVOLVING SLI 3189A AND SJW 2083A AT BLK 306 UBI

AVENUE 1 OPEN SPACE CARPARK ON 09.11.2018) | GAIC ref: CLMOMVP000000898

Dear Sharon,

- 1. We refer to your email of 12 November 2018.
- Pursuant to the State Courts Practice Directions Amendment No. 1 of 2016, our client is not agreeable to your list of surveyors. Our client's appointed surveyor is Mr Fong Kok Heng (Automax Survey).
- Please contact and liaise with the workshop directly to arrange for the pre-repair survey of our client's damaged vehicle and obtain the requisite documents from them.

Workshop	M/s D's Graffiti Concepts Pte Ltd	
Address	25 Kaki Bukit Road 4	
	#06-26 Synergy @KB	
	Singapore 417800	
Contact Person	Mr Dave	
Contact No.	8608 3456	

4. Thank you.

Regards,

Dorothy Chang

(Secretary to Mr David Yong)

DY & Associates 883 North Bridge Road #05-03 Southbank Singapore 198785

Tel: 6292 2388 Fax: 6292 2088

Email: admin@dylegal.asia UEN No. 53388398M

On Mon, Nov 12, 2018 at 5:35 PM Motor Claims < MotorClaims@sg.gaig.com > wrote:

WITHOUT PREJUDICE

Dear Dorothy

Our insured has reported and his vehicle number is SJW2083H instead.

Please be informed that our insured is counter-claiming.

Regards

Sharon

Great American

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID: Vehicle Details	6175J	
Vehicle No.:	SLJ3189A	
Vehicle to be Exported:	No	
Intended Deregistration Date:	16 Nov 2018	
Vehicle Make:	HONDA	
Vehicle Model:	CIVIC 1.5 TURBO VTIS SR	
Primary Colour:	Silver	
Manufacturing Year:	2016	
Engine No.:	L15B71627390	
Chassis No.:	MRHFC1660GT000331	
Maximum Power Output:	127.0 kW (170 bhp)	
Open Market Value:	\$26,990.00	
Original Registration Date:	05 Dec 2016	
First Registration Date:	05 Dec 2016	
Transfer Count:	1	
Actual ARF Paid: Intended PARF Rebate Details	\$24,786.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	04 Dec 2026	
PARF Rebate Amount: Intended COE Rebate Details	\$18,589.00	
COE Expiry Date:	04 Dec 2026	
COE Category:	B - Car above 1600cc or 97kW (130bhp)	
COE Period(Years):	10	
QP Paid:	\$56,410.00	
COE Rebate Amount:	\$45,408.00	
Total Rebate Amount:	\$63,997.00	

The information contained herein is correct as at 16 Nov 2018

ОК

MNII18145149-01 / NTUC Income Insurance Co-operative Ltd - HQ ENTRY DATE & TIME: 09/11/2018 13:44 SUBMITTED BY: Tang Chun Kiet

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Gender

Mobile Number

Contact Number **EMail Address**

Fax Number

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

7. By the lodgement of this report to the insurers, you hereby consaforesaid.	eent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	09/11/2018 13:44
Date Of Accident	09/11/2018 09:00
Exact Location Of Accident	BLK 306 UBI AVE 1 OSCP
Country/State of Loss	SINGAPORE
D. D	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SLJ3189A
Insured/Policyholder	
Name Of Registered Owner	TEO WEE KHUAN (ZHANG WEIQUAN)
NRIC No	S8106175J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-82226515
Alternative Phone No	OTHERS-82226515
Vehicle Particulars	
Manufacturer	HONDA
Model	CIVIC
Exact Purpose for which vehicle was being used at time of accident	LEISURE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5102998617
Cover Note Number	DRIVO CLASSIC
Driver	
Name of Driver	TEO WEE KHUAN (ZHANG WEIQUAN)
NRIC No	S8106175J
Date Of Birth	27/02/1981
Occupation	INDOOR
Date Of Driving Pass	21/06/2018
Driving Experience	0 YEAR AND 4 MONTH

MALE

NOEMAIL

(LOCAL) +65-82226515

OTHERS-82226515

Address

BLK 20 #06-2959 **EUNOS CRESCENT**

Postcode

400020

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Passenger 1

NAME:

: PASSENGER

GENDER:

: MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I was intending to make a left turn at the intersection. Just then vehicle B was making a right turn, in front of me. While making the right turn, vehicle B did a narrow turning. Upon seeing this, I try to avoid and adjust my vehicle A more to my left to avoid vehicle B. However, vehicle B still came too close to me and the front rear wheel area of vehicle B side swipe into the front right area of my vehicle A.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

FILE SIZE TOO BIG TO BE UPLOADED

NO Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJW2083H

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

NG ZHI HAO

NRIC/Passport Number

S8302324D

Contact Number

91507272

Address

Postcode

Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Sketch Plan

INCOME MOTOR SERVICE CENTRE		Report Date & Start Time:	09-11-2018 / 13:58
Report No: MT/	D.O.A: <u>09-11-2018</u> Time: <u>09:00 hrs</u>	Vehicle No: SLJ3189A	Reporting Type:

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

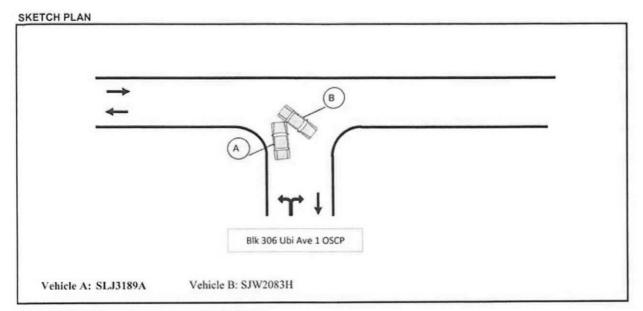
09-11-18 / 13:58

09-11-18 / 13:58

Alan Tang (S098825) Customer Care Executive Motor Service Centre



Witnessed by Reporting Centre Peronne



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was intending to make a left turn at the intersection. Just then vehicle B was making a right turn, in front of me. While making the right turn, vehicle B did a narrow turning. Upon seeing this, I try to avoid and adjust my vehicle A more to my left to avoid vehicle B. However, vehicle B still came too close to me and the front rear wheel area of vehicle B side swipe into the front right area of my vehicle A.

Declaration

I/We declare the foregoing particulars are true in every respect.

09-11-18 / 13:58

Driver's Signature (If driver is not the policyholder) / Date & Time

09-11-18 / 13:58

Alan Tang (S098825) Customer Care Executive Motor Service Centre



Witnessed by Reporting Centre Personnel



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

5.19		PRE-REPAIR II	NSPECTION REPORT	
GRE	AT AMERICAN IN	SURANCE COMPANY	Ref: CS3/GAI18020573	3/Jcd3e2
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190			Date: 27-11-2018	
			Code: GAI	
1.		Policy Particula	ars :- (THIRD PARTY CLAIM	
	Insured Veh.	SJW 2083H	Veh. Inspected	SLJ 3189A
	Policy No.		Coverage (\$)	0.00
	Claim No.	CLMOMVP000000898	Excess (\$)	0.00
	Assign From	SHARON NG	Assign Date	13/11/2018
		Vehicle P	articulars & Condition	
	Make & Model	HONDA CIVIC	c.c	1498
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	MRHFC1660GT000331	Colour	GREY
	Odometer	26097 KM	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
		Cor	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	215/50 R17	YOKOHAMA	6 mm
	L/H Front Tyre	215/50 R17	YOKOHAMA	6 mm
	R/H Rear Tyre	215/50 R17	YOKOHAMA	6 mm
	L/H Rear Tyre	215/50 R17	YOKOHAMA	6 mm
		Desc	ription of Damages	
	THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O		FRONT O/S PORTION.	
5.		Ger	neral Information	
	Accident Date	09/11/2018	Inspect Date / Time	14/11/2018 (11:27 AM)
	Survey held at	ALPHA CAR- KB AVE 6 #01	-59 KAKI BUKIT AUTOBAY	
	Repairer	D'S GRAFFITI CONCEPTS I	PTE. LTD.	
a.			Remarks	
	B) THE REPAIR E THE REPAIRER V C) ENCLOSED PL	STIMATE WAS NOT PRESEN VAS TOLD TO PREPARE THE EASE FIND DAMAGED VEHIO		TION.
5b.		Estimate Days of Repair		
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	5 Workin	ng Days

Report Ref No. CS3/GAI18020573/Jcd3e2

Inspected By

ang.

ONG HWEE JIE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.