

Jia Le (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 29 April 2019 10:07 AM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: (Seek Mandate) Your ref : 18/18/18/VP05/021069, Our ref : CC4/LPC18020567/Kpa3q2 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

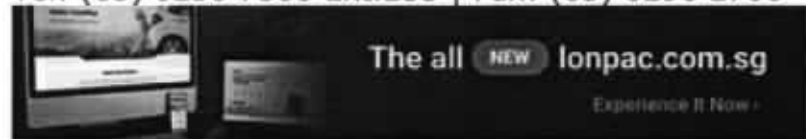
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 26 April, 2019 11:03 AM
To: GERALD POH WEE BIN
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: (Seek Mandate) Your ref : 18/18/18/VP05/021069, Our ref : CC4/LPC18020567/Kpa3q2

Lonpac Ref: **18/18/18/VP05/021069**

LKK Ref: CC4/LPC18020567/Kpa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 22/11/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver collided onto the parked vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "MOTOR IMAGE ENTERPRISES PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
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1. Cost of Repair (w/GST)	\$ 449.40	\$ 449.40
2. Loss of Rental (1days x \$90.00) (w/GST)	\$ 96.30	\$ 96.30(1days x \$90.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 547.70	\$ 547.70

**01day recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 22 November 2018 5:42 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SJM7474H - 3RD PARTY CLAIM - (TP) - (GY8180X) - (LONPAC INSURED) - LIABILITY STATUS

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 18/18/18/VP05/021069

LKK REF: CC4/LPC18020567/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJM 7474H

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

BREAKDOWN OF PAYMENT

VEHICLE NO : SJM7474H ✓

ACCIDENT ON 25/10/2018 AT Woodlands Avenue 2 ✓

INVOLVING VEHICLE/S GY8180X ✓

- 1) Repair cost \$..... 449.40 Payable to Motor Image Enterprises Pte Ltd
- 2) GIA or LTA
Search fees \$..... 2.00 Payable to Motor Image Enterprises Pte Ltd
- 3) Medical fees \$..... - Payable to
- 4) Loss Of Use or
Rental Car \$..... 46.30 Payable to Motor Image Enterprises Pte Ltd
- 5) Total Claim Amount \$..... 547.70

* KINDLY SEPARATE THE PAYMENT IN 2 CHEQUES

*Contact person: Siow Hooi – 6703 8115
hooi@motorimage.net

Motor Image Enterprises Pte Ltd

- ☒ Toa Payoh Service Center, 19, Lorong 8, Toa Payoh, Singapore 319255
☐ Leng Kee Service Center, 25, Leng Kee Road, Singapore 159097

Type of Claim:

- ☒ Third Party (Direct Settlement)
☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SJM 7474 H AND G Y 8180 X
 ON 25/10/2018 AT WOODLANDS AVENUE 2

1. I, the owner of vehicle no. SJM 7474 H hereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop
Name <u>KOR FOOK KEE (GUO FUJI)</u>		Company Name <u>MOTORIMAGE ENTERPRISES PTE LTD</u>
Address <u>APT BLK 158 CANBERA DRIVE</u>		Claim Officer's Name <u>DANIEL A JOOE</u>
#09-36 5 (768083)		
Telephone No <u>9837 3825</u>		Telephone No <u>6703 8101</u>
Date <u>31ST OCT 2018</u>	Email <u>-</u>	Date <u>31ST OCT 2018</u>
Company Stamp (For Co Regn Vehicle)	Authorized Signature 	Claim Officer Signature 



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/021069
DATE : 29 MAY 2019

DISCHARGE VOUCHER

I/We, KOK FOOK KEE confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GY 8180X the sum of Singapore Dollar Five Hundred Forty-Seven and Cents Seventy Only (\$547.70) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJM 7474H and GY 8180X on 25 October 2018 along WOODLANDS AVENUE 2.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ CPC CONSTRUCTION PTE LTD AND/OR PERIYASAMY ARUNAGIRINATHAN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to MOTOR IMAGE ENTERPRISES PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


21/1/19
Signature of vehicle owner/Date

KOK FOOK KEE
Name of vehicle owner /Date

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255

Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535

25 Leng Kee Road Singapore 159097

Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137

Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9

Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER**Invoice No: L493128****For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.****DATE REC'D: 03-Dec-2018****SERVICE ADVISOR: HOOI****JOB No.: L492330****MILEAGE: 2322****ID:****NAME: LONPAC INSURANCE BHD.****ADDRESS: 100 BEACH ROAD**

#19-00 SHAW TOWER. S(189702)

TELEPHONE: 62507388**MODEL: XV 2.0I-S EYESIGHT AWD CVT****ENGINE No.: FB20YE33510****CHASSIS No.: JF1GT7KL5JG046580****REGISTRATION No.: SJM7474H**

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	TPCLA1 CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM) AGAINST GY8180X - LONPAC INSURED	
2	REMARK CONDUCT TP CLAIM LONPAC LOCATION:WOODLANDS AVE 2 TIME:1900HRS DATE:25/10/2018	
3	INS01 FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
4	INS02 IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
5	INS03 STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
6	INS04 SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
7	INS05 INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
8	INS06 THE OWNER IS REQUIRED.	
9	INS07 CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
10	INS08 NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
11	INS09 CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	
12	REMARK RESPRAY RR BUMPER AND PANEL	420.00
TOTAL(LABOUR)		420.00

Subtotal	420.00
GST(7%)	29.40
TOTAL	\$449.40

DATE : 25-Feb-2019

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

Not yet a DUO Member? Join us now at www.DUO.com.sg and start accumulating your points for your invoice today!*Certified True Copy*

MOTOR IMAGE ENTERPRISES PTE LTD

19 LORONG 8 TOA PAYOH

S(319255)
ATTN : MR SAYEDINAH

GST Reg No. : M2-0067432-4
Tax Invoice : S1014373
Inv. date...: 05-DEC-2018
Print date...: 05-DEC-2018
Print time...: 10:00:34
Page no.....: 1
Agreement no: TP2018698
Salesman....: AK

Description	Amount
RENTAL CHARGE FROM 03-DEC-2018 TO 04-DEC-2018	90.00
NISSAN SYLPHY 1.5 4AT - SKG6884J	
(KOK FOOK KEE)	

TOTAL SGD(BEFORE GST)	90.00
GST(7%)	6.30
TOTAL SGD(AFTER GST)	96.30

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.

DOWNTOWN TRAVEL SERVICES PTE LTD



Authorised Signature

Vehicle Number: SKG6884J Make & Model: NISSAN SYLPHY 1.5 4AT Date: 03/12/2018
Change Over 1: _____ Initial: _____ Date: _____
Change Over 2: _____ Initial: _____ Date: _____

Hirer

Name: MOTOR IMAGE ENTERPRISES PTE LTD
Address: 19 LORONG 8 TOA PAYOH
Singapore: (319255)
Contact Person: MR SAYEDINAH Tel: 91779089

1st Driver

Name: KOK FOOK KEE
Address: BLK 156 CANBERRA DRIVE #09 - 36
Singapore: (768083)
Contact No: 96373205 (H) (C) (HP)
Occupation: _____ Date of Birth: 02/08/1971
Passport / NRIC No: S7126589G Nationality: SINGAPOREAN
Driver's Licence No: S7126589G Driving Exp: yrs
Country of Issue: SINGAPORE Driving Date: 28/12/2002

Additional Driver

Name: MOTOR IMAGE ENTERPRISES PTE LTD
Address: 19 LORONG 8 TOA PAYOH
Singapore: (319255)
Contact No: 91779089 (H) (O) (HP)
Occupation: _____ Date of Birth: _____
Passport / NRIC No: N.A. Nationality: SINGAPORE
Driver's Licence No: N.A. Driving Exp: yrs
Country of Issue: _____ Driving Date: _____

Remarks / Delivery Location

SJM7474H 3RD PARTY CLAMS REF MIE TPY DANIEL

Check In / Out

Date Out: 03/12/2018 Time Out: 10:30:00 Km Out: 12345.00

Petrol Level: F

Agreed Date of Return: 04/12/2018 10:30:00

Date In: _____ Time In: _____ Km In: _____

Petrol Level: E

Collision Damage Waiver & PAI

ACCEPTS

To Pay Extra Fees

Daily S\$0.00

Weekly S\$

Monthly S\$

Weekend S\$

Non-Waivable Excess

S\$ 0.00 per accident

DECLINES

Hirer Declines CDW

Excess S\$ 2,000.00
per accident

Signature _____

Signature _____

*The above is subjected to 7% GST.

Per Day	90.00	90.00
Per Week		
Per Month		
Weekend		
Rental Charges 1 day x \$90	90.00	
CDW	0.00	
PAI	0.00	
Deliver / Collection	0.00	
Malaysia Charge		
Petrol		
Other Charge		
7% GST	6.30	
Sub Total	96.30	

OVERALL CHARGES \$96.30

Hirer hereby agrees to abide to the terms and conditions as set out overleaf. If I opt to pay by credit / charge card, my signature here will be deemed to have been made on the applicable credit and card charge slip.

I also agree to allow the company to hold a security deposit equivalent to the excess amount as set out in the Hire Agreement for the term of hire by credit card/ cash.

The Hirer agrees that smoking and carriage of pets are not allowed in the hired vehicle. An extra charge of \$5250 will be applicable to utilize the vehicle.

The Hirer agrees that the vehicle must be returned at the agreed time and date. Late return is chargeable, an hourly charge of \$550 will be applied.

Deposit Tax Invoice

Deposit Inv: _____ Amount: _____

O/R No: _____ Date: _____

For Official Use

INV: 51014393 O/R: _____ Date: 5 DEC 2018

INV: _____ O/R: _____ Date: _____

INV: _____ O/R: _____ Date: _____

HIRER'S SIGNATURE

DOWNTOWN TRAVEL SERVICES PTE LTD



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-169581
Date of Request: 01/11/2018

Your Ref No: Online Purchase

Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh
Singapore 319255

Dear Sir/Madam,

Enquiry Date 01/11/2018
Enquiry By Lim Po Beng
TP Vehicle No. GY8180X
Accident Date 25/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque