

004/LPC 180 20567 K pa3n2

LKK:  
DAC:

Surveyor:

DOI:

Date/Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

( YES / NO )

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 2/11/19

Confirm with Jeff

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.: 22

If NO or B 28, Ass. Lia:

Repair Cost: (w/631)

S\$ 449.40

Loss of Rental (LOR): (w/631)

S\$ 96.30

(

1 days) x \$90

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$ 547.70

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 547.70

Name 1:

Motor Image Enterprises Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$450

COPY SENT  
2/11/19

REF: LPC

## ASSIGNMENT

From:

Date: 20-11-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SIM 7474H

at Workshop m/s:

Motor Image

of

19 Wong 8 Tua Payan.

Insured:

Policy No.:

Claims No.:

Sum Insured:

Excess:

(Client's Record)

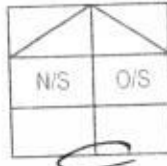
Make of Veh:

(Policy Condition)

11:30am

owner waiting

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

01

days

Res.: Yes or No

Lum Sum:

1-B.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

21/11 6:15 AM to 6:30 AM

IP # 420 (Red # 3894.16) 9061

Veh No: SIM 7474H Yr Regn: 10 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Subaru XV C.C. 1995

Colour: M. Red A/C: Insured / Std / NI / NA

Sp Reading: 1659 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JF1GT7K25JG046580

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front	Rear
R/Bal. 9 mm	R/Bal. 9 mm
L/Bal. 9 mm	L/Bal. 9 mm
D.O.A. 25/11/18	D.O.I. 20/11/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time: File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

) S - PS - SI

) Photos

) Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/18/18/VP05/021069  
Our ref: CC4/LPC18020567/Kpa3

Date: 22.11.2018

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SJM 7474H**

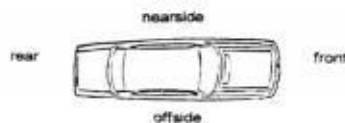
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20.11.2018 at the premises of M/s Motor Image Enterprises Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,314.16
Revised Estimate Amount	: S\$	420.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	420.00
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 1.0 days

Yours faithfully,

KENNETH KONG  
Licensed Appraiser

MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

ESTIMATE : ACCIDENT/BODY REPAIRS  
WORKSHOP : TOA PAYOH  
CONTACT NO : 64730333  
REFERENCE : INS/IC/CHI/1023/2018  
DATE : 10-NOV-2018

LONPAC INSURANCE BHD.  
100 BEACH ROAD  
#19-00 SHAW TOWER  
S(189702)  
TEL : 62507388  
FAX : 62963767

OWNER'S NAME : KOK FOOK KEE (GUO FUJI)  
ADDRESS : APT BLK 158 CANBERRA DRIVE #09-36  
S(768083)  
TELEPHONE NO : 98373285

TYPE OF CLAIM : THIRD PARTY CLAIM  
POLICY NO : PNPV2018-00012960  
VEHICLE NO : SJM7474H  
MODEL CODE : GT7BKVL  
MODEL/YEAR : XV 2.0I-S EYESIGHT AWD CVT  
ENGINE NO : FB20YE33510  
CHASSIS NO : JF1GT7KL5JG046580  
MILEAGE : 1 KM  
DATE IN : 10/11/2018  
LIABILITY : 0.00  
EXCESS CLAUSE : 0.00  
ESTIMATE BY : DANIEL A JUDE\*\*  
ACCIDENT DATE : 25/10/2018

Print Date : 10/11/2018  
Print Time : 12:11:04

MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SJM7474H

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	TPCLAIM	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM) AGAINST GY8180X - LONPAC INSURED		
2	ZZ/001	CONDUCT TP CLAIM LONPAC LOCATION:WOODLANDS AVE 2 TIME:1900HRS DATE:25/10/2018		
3	ZZ/002	REPAIR/REPLACE RR BUMPER AND PANEL	<i>nn</i> 1120.00	X
4	ZZ/003	RESPRAY RR BUMPER AND PANEL	840.00	<i>4201</i>
5	ZZ/004	TO CONDUCT PROTECTANT COATING	<i>nn</i> 500.00	X
6	ZZ/005	TO CONDUCT ANTI-RUST COATING	<i>nn</i> 580.00	X
7	ZZ/006	<del>TO SUPPLY AND INSTALL REVERSE SENSOR - 2 EYES</del>	<del>300.00</del>	<del>X</del> <i>445 JVC</i>
8	ZZ/007	SUNDRIES	<i>nn</i> 100.00	X
9	ZZ/008	TO CONDUCT REAR LIGHTING TEST ON FOG LAMP	<i>nn</i> 50.00	X
TOTAL LABOUR CHARGES			3490.00	

MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SJM7474H

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			S/LIST REMARKS
		NETT	LIST	S/NETT	
1 BUMPER FACE R XV	57704FL250	401.10	X		
2 BRKT SD R XV RH	57707FL400	12.10	X		
3 BRKT SD R XV LH	57707FL410	12.10	X		
4 BRKT CORNER R 5D RH	57707FL460	21.60	X		
5 BRKT CORNER R 5D LH	57707FL470	21.60	X		
6 BRKT LWR R	57707FL510	50.40	X		
7 BEAM COMPL R EU	57711FL0419P	203.00	X		
8 COVER HOOK R XV	57731FL570NN	6.50	X		
9 WSTR DR R G	63516FL000	108.00	X		
10 LENS & BODY COMPLRRH	84913AL120	129.60	X		
11 LENS & BODY COMPLRLH	84913AL140	64.20	X		
SUB TOTAL		1030.20	0.00	0.00	0.00
LESS DISCOUNT ( NETT-20 %)		206.04	0.00	0.00	0.00
GRAND TOTAL		824.16	0.00	0.00	0.00
OVERALL TOTAL		824.16			

LEGEND: REMARKS( OK ) = APPROVED, REMARKS( X ) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.  
19 LORONG 8, TOA PAYOH  
SINGAPORE 319255

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SJM7474H

TOTAL LABOUR CHARGES	3490.00
TOTAL SPARE PARTS CHARGES	824.16
GRAND TOTAL	4314.16 *

\* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:
SURVEYED DATE	:
AUTHORIZED DATE	:
EXCESS CLAUSE	: 0.00
LIABILITY	: 0.00
REMARKS	:

*Not Notwork*  
*1 day*  
*Runny After Paint*

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Nivitha (LKK Auto)

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 13 November 2018 9:38 AM  
**To:** Admin-D (LKKAuto)  
**Cc:** MT\_Claim\_SG; danieljude@motorimage.net  
**Subject:** FW: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS  
**Attachments:** SJM7474H ESTIMATE.PDF; SJM7474H GIA REPORT.PDF; 2018Year10Month25Day\_19Hour01Minute19.232Sec\_Rear-camera (online-video-c....mp4)  
**Importance:** High

10:07am @ 13/11/18  
VNI  
person @ Daniel

Our Ref : 18/18/18/VP05/021069

Dear Catherine,

Kindly proceed to survey and revert to them on liability.

Our insured has already lodged the report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Daniel Jude [mailto:danieljude@motorimage.net]

**Sent:** Tuesday, 13 November, 2018 9:28 AM

**To:** MT\_Claim\_SG

**Cc:** TPY Insurance Team

**Subject:** RE: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS

**Importance:** High

Hi Claims Team,

Any update on this case?

Has your insured reported the case?

Kindly advise liability status as at current.

Attached is the GIA report and Estimate for repair.

2<sup>nd</sup> attempt.

Thank You.



Best Regards  
Daniel A Jude  
Service Executive  
Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
HP: 8611 3195  
Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



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**From:** Daniel Jude  
**Sent:** Monday, November 12, 2018 12:37 PM  
**To:** 'mt\_claims@lonpac.com' <mt\_claims@lonpac.com>  
**Cc:** TPY Insurance Team <tpyinsteam@tanchong.org>  
**Subject:** FW: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS  
**Importance:** High

Hi Claims Team,

Any update on this case?

Has your insured reported the case?

Kindly advise liability status as at current.

Attached is the GIA report and Estimate for repair.

2<sup>nd</sup> attempt.

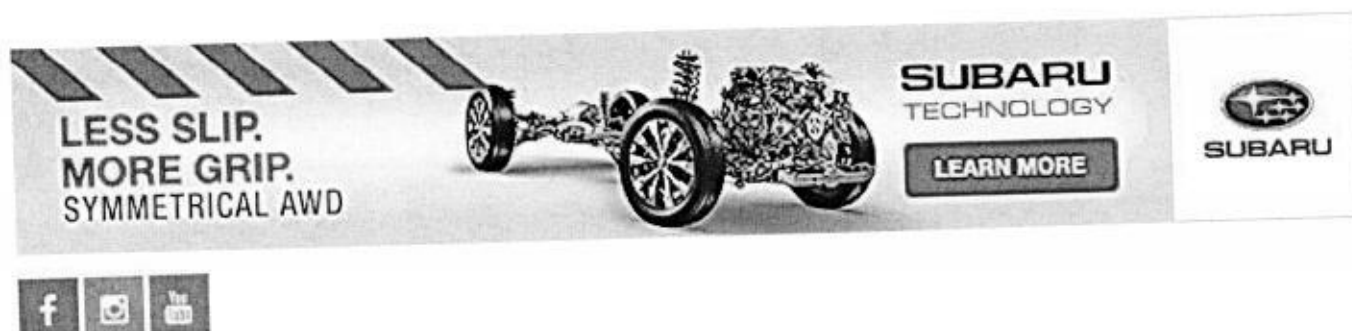
Thank You.

Best Regards  
Daniel A Jude  
Service Executive  
Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)

Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



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**From:** Daniel Jude

**Sent:** Saturday, November 10, 2018 12:16 PM

**To:** [mt\\_claims@lonpac.com](mailto:mt_claims@lonpac.com)

**Cc:** TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>

**Subject:** FW: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS

**Importance:** High

Hi Claims Team,

Any update on this case?

Has your insured reported the case?

Kindly advise liability status as at current.

Attached is the GIA report and Estimate for repair.

Thank You.

Best Regards

*Daniel A Jude*

Service Executive

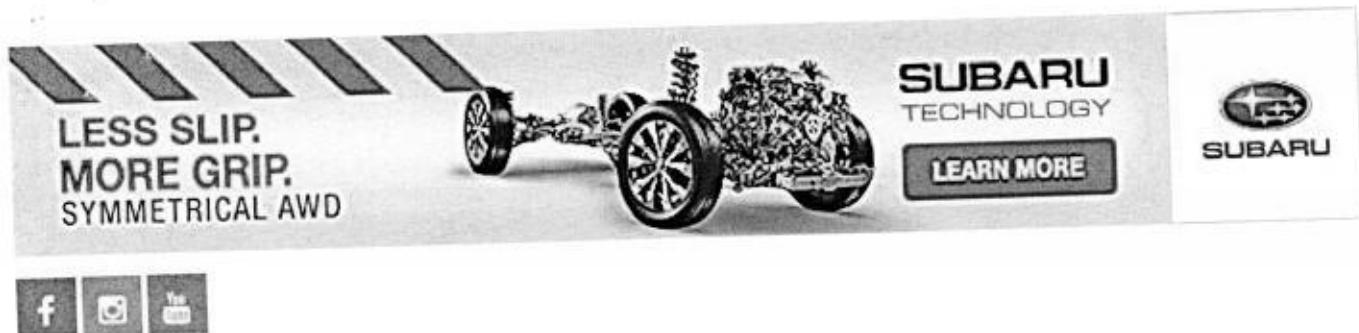
Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)

Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



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**From:** Daniel Jude  
**Sent:** Thursday, November 1, 2018 3:02 PM  
**To:** 'mt\_claims@lonpac.com' <mt\_claims@lonpac.com>  
**Cc:** TPY Insurance Team <tpyinsteam@tanchong.org>  
**Subject:** SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS  
**Importance:** High

Hi Claims Team,

Kindly advise liability status of the above mentioned.

*Estimate will be attached later.*

Thank You.

Best Regards  
 Daniel A Jude  
 Service Executive  
 Motor Image Enterprises Pte Ltd  
 19 Lorong 8 Toa Payoh Singapore 319255  
 HP: 8611 3195  
 Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)  
 Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



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sender immediately by return e-mail. Internet communications cannot be guaranteed to be timely, secure, error-free or virus-free. The sender does not accept liability for any errors or omissions.

**Mei Kwan (LKKAUTO)**

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 14 November, 2018 9:50 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS  
**Attachments:** 14112018094751.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed  
**Categories:** HMK

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Wednesday, 14 November, 2018 9:45 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAUTO); CS A Team  
**Subject:** RE: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS

**WITHOUT PREJUDICE**

LPC ref: 18/18/18/VP05/021069  
LKK REF: CC4/LPC18020567/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Has your insured reported the case?

Kindly advise liability status as at current.

Attached is the GIA report and Estimate for repair.

2<sup>nd</sup> attempt.

Thank You.

Best Regards

*Daniel A Jude*

Service Executive

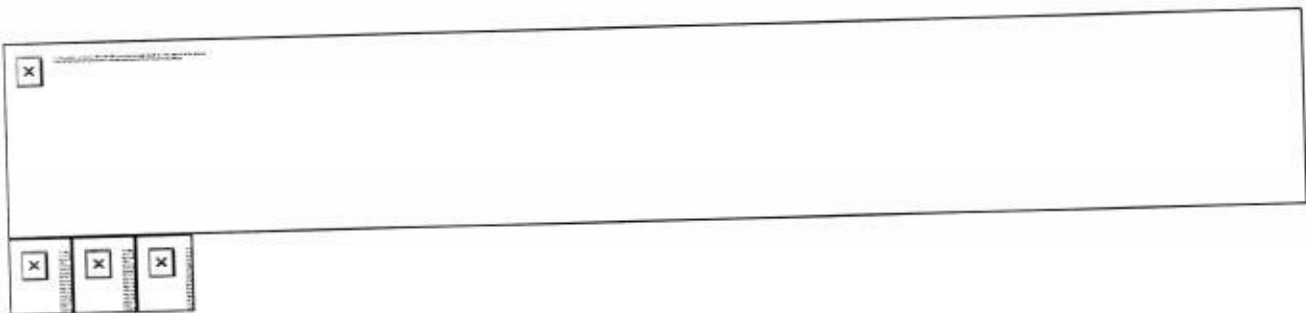
Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)

Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



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**From:** Daniel Jude

**Sent:** Monday, November 12, 2018 12:37 PM

**To:** 'mt\_claims@lonpac.com' <[mt\\_claims@lonpac.com](mailto:mt_claims@lonpac.com)>

**Cc:** TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>

**Subject:** FW: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS

**Importance:** High

Hi Claims Team,

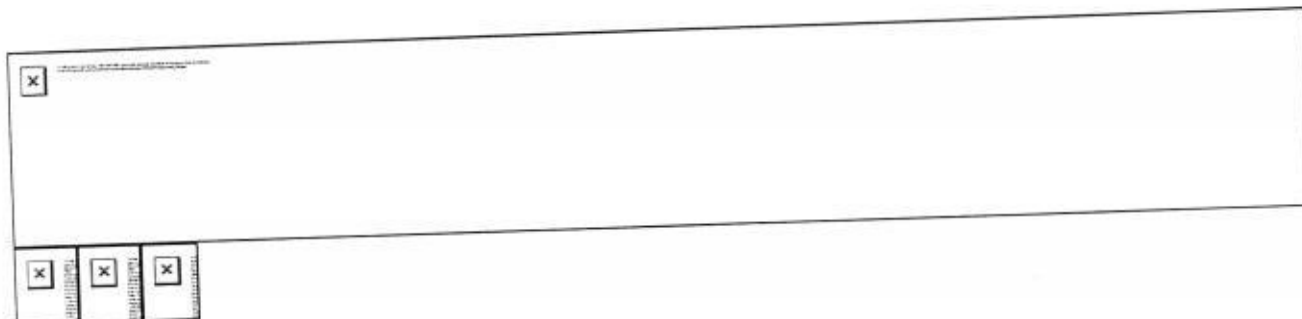
Any update on this case?

Has your insured reported the case?

Kindly advise liability status as at current.

Attached is the GIA report and Estimate for repair.

Service Executive  
Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
HP: 8611 3195  
Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



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**Sent:** Thursday, November 1, 2018 3:02 PM  
**To:** 'mt\_claims@lonpac.com' <[mt\\_claims@lonpac.com](mailto:mt_claims@lonpac.com)>  
**Cc:** TPY Insurance Team <[tpyinstead@tanchong.org](mailto:tpyinstead@tanchong.org)>  
**Subject:** SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS  
**Importance:** High

Hi Claims Team,

Kindly advise liability status of the above mentioned.

*Estimate will be attached later.*

Thank You.

Best Regards  
*Daniel A Jude*  
Service Executive  
Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
HP: 8611 3195  
Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)

## Hsiao Tong (LKKAUTO)

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 16 November 2018 8:56 AM  
**To:** 'danieljude@motorimage.net'  
**Cc:** Admin A; assignments  
**Subject:** RE: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS \*LKK REF: CC4/LPC18020567/pa3

### Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Tuesday, 13 November 2018 9:38 AM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [danieljude@motorimage.net](mailto:danieljude@motorimage.net)  
**Subject:** FW: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS  
**Importance:** High

Our Ref : 18/18/18/VP05/021069

Dear Catherine,

Kindly proceed to survey and revert to them on liability.

Our insured has already lodged the report.



Best Regards

Gerald Poh

Senior Claims Executive | Lompac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

**From:** Daniel Jude [<mailto:danieljude@motorimage.net>]

**Sent:** Tuesday, 13 November, 2018 9:28 AM

**To:** MT\_Claim\_SG

**Cc:** TPY Insurance Team

**Subject:** RE: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS

**Importance:** High

Hi Claims Team,

Any update on this case?

Has your insured reported the case?

Kindly advise liability status as at current.

Attached is the GIA report and Estimate for repair.

2<sup>nd</sup> attempt.

Thank You.

Best Regards

*Daniel A Jude*

Service Executive

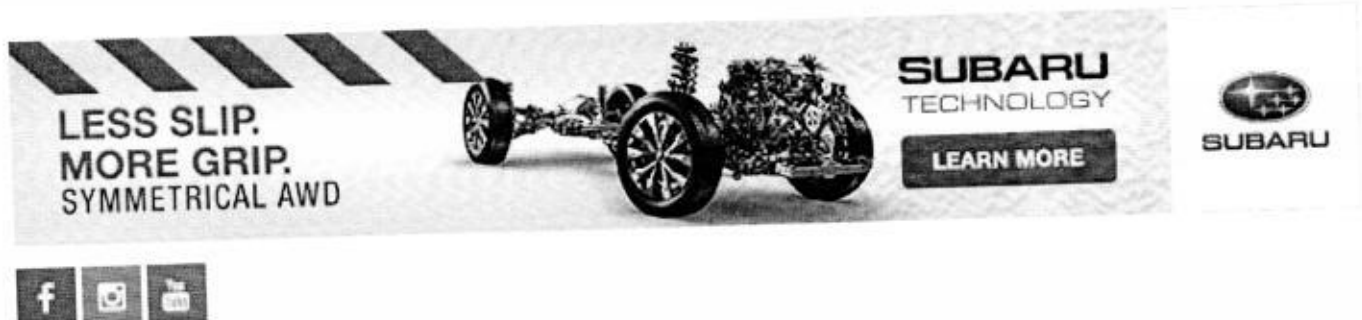
Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)

Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



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MORE GRIP.  
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sender immediately by return e-mail. Internet communications cannot be guaranteed to be timely, secure, error-free or virus-free. The sender does not accept liability for any errors or omissions.

**From:** Daniel Jude  
**Sent:** Monday, November 12, 2018 12:37 PM  
**To:** 'mt\_claims@lonpac.com' <mt\_claims@lonpac.com>  
**Cc:** TPY Insurance Team <tpyinsteam@tanchong.org>  
**Subject:** FW: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS  
**Importance:** High

Hi Claims Team,

Any update on this case?

Has your insured reported the case?

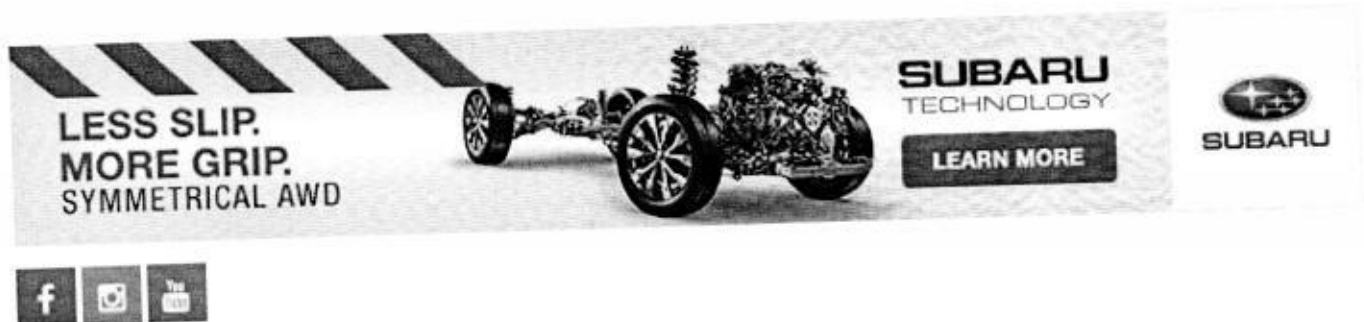
Kindly advise liability status as at current.

Attached is the GIA report and Estimate for repair.

2<sup>nd</sup> attempt.

Thank You.

Best Regards  
Daniel A Jude  
Service Executive  
Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
HP: 8611 3195  
Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



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**From:** Daniel Jude  
**Sent:** Saturday, November 10, 2018 12:16 PM  
**To:** [mt\\_claims@lonpac.com](mailto:mt_claims@lonpac.com)

**Cc:** TPY Insurance Team <tpyinsteam@tanchong.org>  
**Subject:** FW: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS  
**Importance:** High

Hi Claims Team,

Any update on this case?

Has your insured reported the case?

Kindly advise liability status as at current.

Attached is the GIA report and Estimate for repair.

Thank You.

Best Regards

*Daniel A Jude*

Service Executive

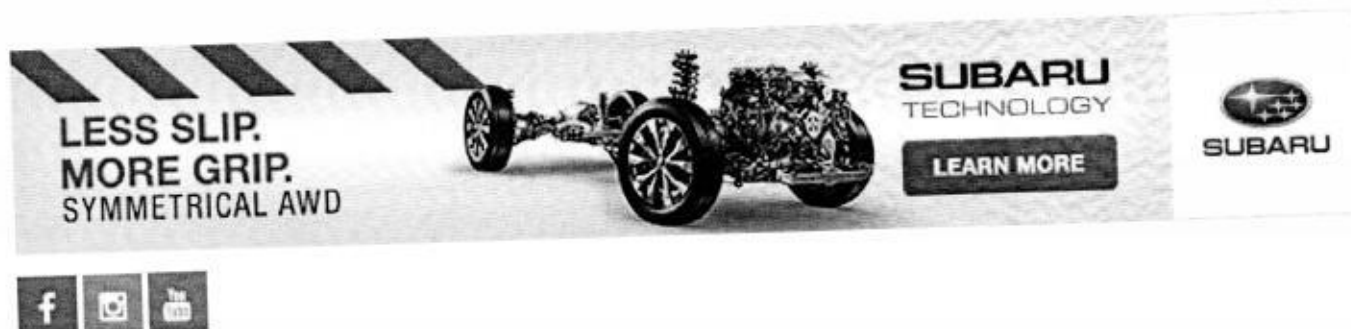
Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)

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**From:** Daniel Jude

**Sent:** Thursday, November 1, 2018 3:02 PM

**To:** 'mt\_claims@lonpac.com' <mt\_claims@lonpac.com>

**Cc:** TPY Insurance Team <tpyinsteam@tanchong.org>

**Subject:** SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS

**Importance:** High

Hi Claims Team,

Kindly advise liability status of the above mentioned.

*Estimate will be attached later.*

Thank You.

Best Regards

Daniel A Jude

Service Executive

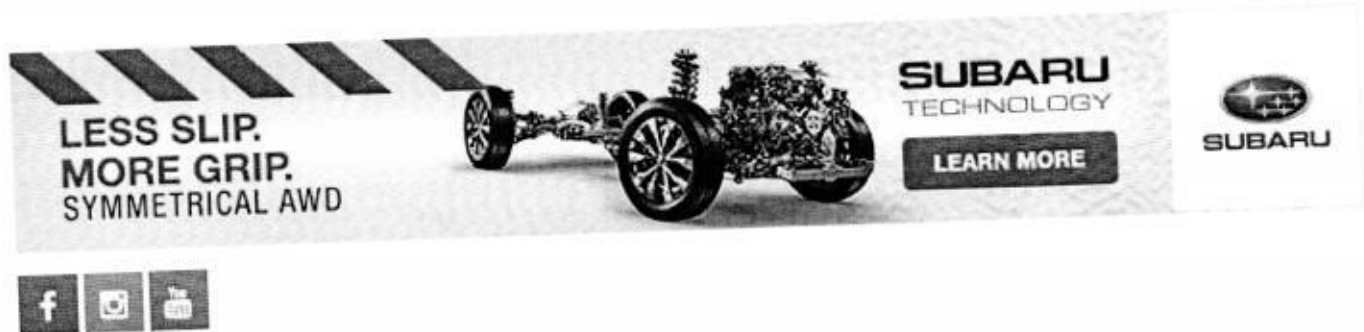
Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)

Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)

A horizontal banner for Subaru. On the left, there are diagonal black and white stripes. Below them, the text reads "LESS SLIP. MORE GRIP. SYMMETRICAL AWD". In the center is a detailed illustration of a car's chassis and drivetrain. To the right of the chassis, the text "SUBARU TECHNOLOGY" is displayed above a dark button with the text "LEARN MORE". On the far right is the Subaru logo, which consists of a stylized six-pointed star inside an oval, with the word "SUBARU" underneath it. Below the banner, there are three small square icons for Facebook, Instagram, and YouTube.

LESS SLIP.  
MORE GRIP.  
SYMMETRICAL AWD

SUBARU  
TECHNOLOGY

LEARN MORE

SUBARU

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[www.avg.com](http://www.avg.com)



Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
T (65) 6417 0333 F (65) 6252 5655  
W www.motorimage.net  
Co Reg No: 198702032R

## DISCHARGE VOUCHER

Name of Insured: KOK FOOK KEE  
Address of Insured: BLK 158 CANBERRA DRIVE #09-36 S(768083))  
Name of Repairs: MOTOR IMAGE ENTERPRISES PTE LTD / WORKSHOP  
Address of Repairs: NO. 19 LORONG 8 TOA PAYOH SINGAPORE 319225  
Place of Accident: WOODLANDS AVENUE 2  
Date of Accident: 25/10/2018 Vehicle No: SJM7474H  
Policy No: PNPV2018-00012960 Claim No: \_\_\_\_\_

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of LONPAC INSURANCE BERHAD settling the repair costs stated above with the said repairers, I/We hereby release and discharge the said insurers from all further obligations and liabilities under the aforesaid policy in respect on and accident involving my/our said motor vehicle on or about the abovementioned date and place.

I/We agree that by virtue of such payment, all my/our rights and remedies in respect of the damages to the said Motor Vehicle are subrogated to the said Insurers in accordance with the laws governing such matters.

I/We hereby grant the said insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefore.

I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their parts they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my/our name in the exercise of such rights and remedies.

REPAIRERS:

Company's Chop & Signature

SAYEDINAH ALI

Name

04/12/2018

Date

INSURED:

S7126589G

IC No. & Signature/Company's Chop

KOK FOOK KEE

Name

04/12/2018

Date

Motor Image Enterprises Pte Ltd

Request For Car Rental

Date: 03/12/2018

Department: SERVICE INS

Request By: SAJITHA AM

Invoice To: MIE SVC (TP) MIE SVC - LK

Reason:

STP PARTY CAR RENTAL FOR STM 747441.

MR KOIL FOOK KEE

9887 3205

Owner's Car Plate No: STM 747441


Authorized No. of days: 1

Owner's Car Model: XV

Date Required: 3/12/2018

Date Returned: 04/12/2018

Model of Vehicle Required: (Auto / Manual)

Authorized By:  DANIEL LIM (Name & Signature of Dept Mgr)

To Be Completed by Downtown Travel Service P L Staff:

Vehicle Number Assigned: SKG 68F4J Car Model: NISSAN SYLPHY

Rental Date: 3/12/18

Date Returned: 4 Dec 2018

Process by: ICAR

## Report Remarks Entry - CC4/LPC18020567/Kpa3q2

Remarks

Remarks

Add

Remarks 1	By	On
<input type="checkbox"/> SJM 7474H ; GY 8180X	HMK	14/11/2018 9:33:39 AM
<input type="checkbox"/> EST : \$4314.16 --- SUR : KSC --- WKSP : MOTOR IMAGE ENTERPRISES PTE LTD	HMK	21/11/2018 4:21:49 PM
<input type="checkbox"/> FILE PASS TO CHT	HMK	15/11/2018 9:56:32 AM
<input type="checkbox"/> 161118 OID rear-ended TP*100%	CHT	16/11/2018 8:45:44 AM
<input type="checkbox"/> 161118 Email to TP:DS	CHT	16/11/2018 8:45:50 AM
<input type="checkbox"/> Rec'd sur assign & TP est	CHT	10/12/2018 10:15:37 AM
<input type="checkbox"/> REC'D TP SIGNED LOD,DV & ATA***PASS TO HSIAO TONG	STU	2/4/2019 11:14:51 AM
<input type="checkbox"/> REC'D TP SIGNED LOD ***PASS TO HSIAO TONG	STU	2/4/2019 11:18:06 AM
<input type="checkbox"/> TP ORIGINAL DOCS IN BY POST	CHT	6/4/2019 1:21:45 PM
<input type="checkbox"/> FILE PASS BACK TO HANDLER	LKM	22/4/2019 3:45:31 PM
<input type="checkbox"/> FILE PASS TO JIA LE TO SEEK MANDATE & HANDLE	CHT	24/4/2019 8:11:28 AM
<input type="checkbox"/> REC'D DV *** PASS TO JIA LE	LSL1	28/11/2019 9:33:01 AM



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18020567/Kpa3n2

300 BEACH ROAD  
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 03-12-2019



Code : LPC2

## Policy Particulars :- THIRD PARTY CLAIM

1.

Insured Veh.	GY 8180X	Veh. Inspected	SJM 7474H
Policy No.	Z18VC05000313	Coverage (\$)	0.00
Claim No.	18/18/18/VP05/021069	Excess (\$)	0.00
Assign From	GERALD	Assign Date	13/11/2018

## Vehicle Particulars & Condition

2.

Make & Model	SUBARU XV (A)	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JF1GT7KL5JG046580	Colour	METALLIC RED
Odometer	1659	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

## Conditions of Tyres

3.

	Size	Make	Balance
R/H Front Tyre	225/55 R18	BRIDGESTONE	9 mm
L/H Front Tyre	225/55 R18	BRIDGESTONE	9 mm
R/H Rear Tyre	225/55 R18	BRIDGESTONE	9 mm
L/H Rear Tyre	225/55 R18	BRIDGESTONE	9 mm

## Description of Damages

4.

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

## General Information

5.

Accident Date	25/10/2018	Inspection Date	20/11/2018
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255		

## Remarks

5a.

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

## Estimate Days of Repair

5b.

ESTIMATED NORMAL PERIOD FOR REPAIR:	1 Working Days
-------------------------------------	----------------





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJM 7474H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	BUMPER FACE R XV (N)	TO REPAIR SEE LABOUR	401.10	-
1	BRKT SD R XV RH (N)	SERVICEABLE	12.10	-
1	BRKT SD R XV LH (N)	SERVICEABLE	12.10	-
1	BRKT CORNER R 5D RH (N)	SERVICEABLE	21.60	-
1	BRKT CORNER R 5D LH (N)	SERVICEABLE	21.60	-
1	BRKT LWR R (N)	TO REPAIR SEE LABOUR	50.40	-
1	BEAM COMPL R EU (N)	TO REPAIR SEE LABOUR	203.00	-
1	COVER HOOK R XV (N)	SERVICEABLE	6.50	-
1	WSTR DR R G (N)	SERVICEABLE	108.00	-
1	LENS & BODY COMPLRRH (N)	SERVICEABLE	129.60	-
1	LENS & BODY COMPLRLH (N)	SERVICEABLE	64.20	-
	LESS 20% DISCOUNT		-206.04	-
			824.16	-
<b>SPECIAL NETT ITEMS</b>				
1	SUNDRIES (SN)	NOT NECESSARY	100.00	-
2	EYES REVERSE SENSOR (SN)	SERVICEABLE	300.00	-
			400.00	-
<b>LABOUR</b>				
	REPAIR /REPLACE RR BUMPER AND PANEL.	NOT NECESSARY	1,120.00	-
	RESPRAY RR BUMPER AND PANEL .		840.00	420.00
	TO CONDUCT PROTECTANT COATING.	NOT NECESSARY	500.00	-
	TO CONDUCT ANTI-RUST COATING.	NOT NECESSARY	580.00	-
	TO CONDUCT REAR LIGHTING ON FOG LAMP .	NOT NECESSARY	50.00	-
	-		-	-
	-		-	-
			3,090.00	420.00
<b>GRAND TOTAL</b>			<b>4,314.16</b>	<b>420.00</b>

Report Ref No. CC4/LPC18020567/Kpa3n2



RECOMMENDED COST OF REPAIRS			420.00
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Report Ref No. CC4/LPC18020567/Kpa3n2

KONG SENG CHEONG

Licensed Appraiser

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