

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 22 November, 2018 5:42 PM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** MT\_Claim\_SG; Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 18/18/18/VP05/021069**  
**LKK REF: CC4/LPC18020567/Kpa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJM 7474H

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 14 November, 2018 9:50 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 14 November, 2018 9:45 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto); CS A Team  
**Subject:** RE: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS

**WITHOUT PREJUDICE**

**LPC ref: 18/18/18/VP05/021069**  
**LKK REF: CC4/LPC18020567/pa3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 13 November, 2018 10:45 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Tuesday, 13 November 2018 9:38 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [danieljude@motorimage.net](mailto:danieljude@motorimage.net)

**Subject:** FW: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS  
**Importance:** High

Our Ref : 18/18/18/VP05/021069

Dear Catherine,

Kindly proceed to survey and revert to them on liability.

Our insured has already lodged the report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Daniel Jude [<mailto:danieljude@motorimage.net>]

**Sent:** Tuesday, 13 November, 2018 9:28 AM

**To:** MT\_Claim\_SG

**Cc:** TPY Insurance Team

**Subject:** RE: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS

**Importance:** High

Hi Claims Team,

Any update on this case?

Has your insured reported the case?

Kindly advise liability status as at current.

**Attached is the GIA report and Estimate for repair.**

**2<sup>nd</sup> attempt.**

Thank You.

Best Regards

*Daniel A Jude*

Service Executive

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)

Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



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**From:** Daniel Jude  
**Sent:** Monday, November 12, 2018 12:37 PM  
**To:** 'mt\_claims@lonpac.com' <[mt\\_claims@lonpac.com](mailto:mt_claims@lonpac.com)>  
**Cc:** TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>  
**Subject:** FW: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS  
**Importance:** High

Hi Claims Team,

Any update on this case?

Has your insured reported the case?

Kindly advise liability status as at current.

**Attached is the GIA report and Estimate for repair.**

**2<sup>nd</sup> attempt.**

Thank You.

Best Regards  
*Daniel A Jude*  
Service Executive  
Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
HP: 8611 3195  
Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)





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**From:** Daniel Jude  
**Sent:** Saturday, November 10, 2018 12:16 PM  
**To:** [mt\\_claims@lonpac.com](mailto:mt_claims@lonpac.com)  
**Cc:** TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>  
**Subject:** FW: SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS  
**Importance:** High

Hi Claims Team,

Any update on this case?

Has your insured reported the case?

Kindly advise liability status as at current.

**Attached is the GIA report and Estimate for repair.**

Thank You.

Best Regards  
*Daniel A Jude*  
Service Executive  
Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
HP: 8611 3195  
Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



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**From:** Daniel Jude  
**Sent:** Thursday, November 1, 2018 3:02 PM  
**To:** 'mt\_claims@lonpac.com' <[mt\\_claims@lonpac.com](mailto:mt_claims@lonpac.com)>  
**Cc:** TPY Insurance Team <[tpyinsteam@tanchong.org](mailto:tpyinsteam@tanchong.org)>  
**Subject:** SJM7474H - 3RD PARTY CLAIM - ( TP ) - ( GY8180X ) - ( LONPAC INSURED ) - LIABILITY STATUS  
**Importance:** High

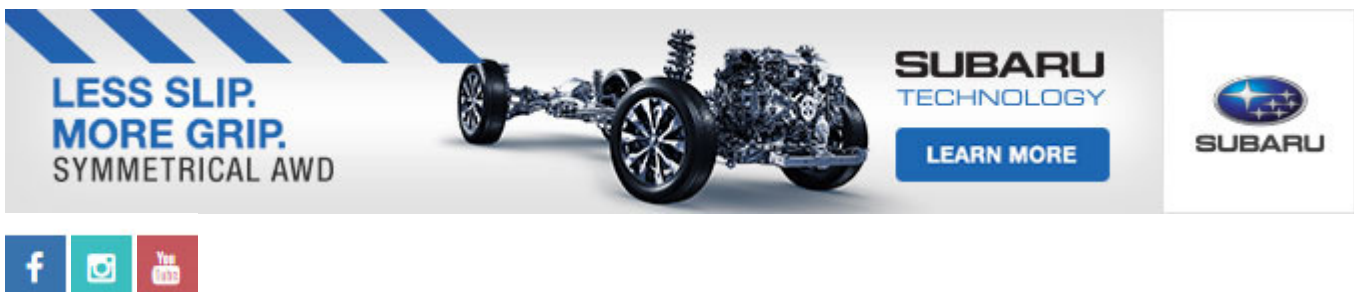
Hi Claims Team,

Kindly advise liability status of the above mentioned.

*Estimate will be attached later.*

Thank You.

Best Regards  
*Daniel A Jude*  
Service Executive  
Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
HP: 8611 3195  
Email: [danieljude@motorimage.net](mailto:danieljude@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) : [www.motorimage.net](http://www.motorimage.net)



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