

Way Kester CC 4, Asm 18C 70563, Ufab 4 LKK 81394
MARS ASSIGNMENT 13/11/18 Date/Time: 18/11/18
Registered in Merimen:

Surveyor:

DOI:

Date/Time:

Registered in Merimen:

Pre-assign / CCU / FTE

GBC 8788U

Sym 012 LB



Insured Vehicle No.

Name of Insured

Sg. Mrs Entrepreneurs plc

Claim No.

Policy No.

Insured Tel No.

HP:

Make / Model

Excess Sec II :SS

D.O.A:

19/11/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OS GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLV 3580 P



INSRS:
WSP:
Tel:
Liability:
RMKS:

pic 60



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

20/11/18
OPK

SLV 3580 P - x : GBC 8788 U - x

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 20/11/18

After call ltr to OI: 20/11/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

20/11/18

Spoke to PTE confirmed accident details (GBC 8788 U) informed TP (claim and HED) issue if they agree to settle and advise HED will be affected. Sent letter to OI.

Stop

PTE

email liability clear

before part photo

PRELIMINARY ADVICE		Date/Time:	Sent By:		
FINALIZATION		Date/Time:	Confirm with:		
Repair Cost:	\$5,248.99	(3 days) Reduction:	69 %	Email:	Call:
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email:	Call:
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	21		
Repair Cost: (w/65yr)	\$5,181.92				
Loss of Rental (LOR):	\$5 -	(days)			
Loss of Use (LOU):	\$5 248.00 (\$60.00 x 4 days)				
Loss of Income (LOI):	\$5 -	(\$ x days)			
LOR only	<input type="checkbox"/>	LOU only	<input checked="" type="checkbox"/>	LOR + LOU	<input type="checkbox"/>
GIA/LTA Search	\$5 7.00	LOR + LOI	<input type="checkbox"/>	[Tick only one]	
Medical:	\$5 -				
Dishurment:	\$5 -	(e.g. Tow / Independent)			
Legal Cost	\$5 -				
Total:	\$5 3,349.41	Global Sum \$5:			
FINAL PAYMENT		Date/Time:	Confirm with:	Email:	Call:
Payee 1:	\$5 3,349.41	Name 1:	Rico 60 Auto Services Plc Ltd		
Payee 2: (Strike if N.A.)	\$5 -	Name 2:			
Payee 3: (Strike if N.A.)	\$5 -	Name 3:			

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: \$350.00

18/11/19

Fast to car

(08/11/13) wef

ASS. REQ. BY: Marcus

REF:

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

G/A / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

Yr Regn:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

c.c

Colour:

A/C:

Insured / Std / NI / NA

Sp. Reading:

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Filing K592402A 4500 381-98

14/11/18 conf. made final by \$2898.99 with balance.

(Add \$6,452.41 / 69%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RS. \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$



Rico 60 Auto Services Pte Ltd . Blk 8 , Kaki Bukit Avenue , # 24
Premier @ Kaki Bukit Singapore 415875 , Email: claims@rico60.com
Tel: 6286 6060 , FAX: 6286 7060

VEHICLE NUM:
MAKE & MODEL:
MILEAGE:
TYRE:
CHASSIS NUM:

SLV 3580 P
KIA CARENS

*Not Author
here
13/11/18
3 day
before party.*

P/P \$ 2898.99

ATTN			
NO	DESCRIPTION - PARTS	QTY	PRICE
	REAR BOOTLID <i>12 X</i>		\$ 1,088.00 <i>X</i>
	REAR BOOTLID WEATHERSTRIP <i>11 X</i>		\$ 131.00 <i>X</i>
	REAR BOOTLID LOGO <i>11 X</i>		\$ 48.00 <i>X</i>
	REAR BOOTLID EMBLEM - CRDI <i>11 X</i>		\$ 39.00 <i>X</i>
	REAR BOOTLID EMBLEM - CARENS <i>11 X</i>		\$ 36.00 <i>X</i>
	REAR BOOTLID EMBLEM - C&C <i>11 X</i>		\$ 56.00 <i>X</i>
	REAR BOOTLID CENTER CHROME MOULDING <i>11 X</i>		\$ 104.00 <i>X</i>
	REAR BOOTLID PROTECTOR <i>11 X</i>		\$ 135.00 <i>X</i>
	BOOTLID LAMP RH <i>11 X</i>		\$ 670.00 <i>X</i>
	REAR WINDSCREEN COMPLETE SET WITH MOULDING <i>11 X</i>		<i>X</i>
	TAILLAMP RH <i>B20 381.99</i>		\$ 850.00 <i>X</i>
	RH REAR FENDER <i>12 X</i>		<i>X</i>
	RH REAR FENDER COWLING <i>11 X</i>		<i>X</i>
	REAR BUMPER - UPPER <i>Dis</i>		\$ 576.00 <i>/</i>
	REAR BUMPER - LOWER <i>204</i>		\$ 189.00 <i>/</i>
	REAR BUMPER TOW COVER <i>11 X</i>		\$ 10.00 <i>X</i>
	REAR BUMPER REFLECTOR <i>013 one</i>		\$ 116.00 <i>/</i>
	REAR BUMPER CENTER PROTECTION LOWER <i>11 X</i>		\$ 285.00 <i>X</i>
	REAR BUMPER BRACKET <i>11 X</i>		\$ 25.00 <i>X</i>
	REAR BUMPER REINFORCEMENT <i>but</i>		\$ 367.00 <i>/</i>
	REAR BUMPER SIDE RETAINER <i>but</i>		\$ 18.00 <i>/</i>
	REVERSE SENSOR <i>shiled 1pc</i>		\$ 162.00 <i>/</i>
	REVERSE SENSOR HOLDER <i>11 X</i>		\$ 18.00 <i>X</i>
	REAR END PANEL <i>12 X</i>		\$ 453.00 <i>X</i>
	REAR END PANEL TOP GARNISH <i>11 X</i>		\$ 285.00 <i>X</i>
	REAR FLOOR PANEL TOP BOARD <i>11 X</i>		\$ 485.00 <i>X</i>
	<i>P-1809.99</i>	SUBTOTAL	\$ 6,146.00
	<i>10%</i>	LESS 10%	\$ 614.60
	<i>1628.99</i>	PARTS TOTAL	\$ 5,531.40
	SPECIAL NETT	QTY	PRICE
	REAR NUMBER PLATE <i>11 X</i>		\$ 80.00 <i>X</i>
	REAR END PANEL SEALANT <i>11 X</i>		\$ 100.00 <i>X</i>
	BOOTLID INNER TRIM CLIPS <i>11 X</i>		\$ 100.00 <i>X</i>
	REAR BUMPER CLIPS <i>11</i>		\$ 80.00 <i>60</i>
	REAR END PANEL TOP GARNISH CLIPS <i>11 X</i>		\$ 100.00 <i>X</i>
	SPECIAL NETT TOTAL		\$ 460.00
	LABOUR	QTY	PRICE

TO RNR ACCIDENT DAMAGE PARTS,CUT/WELD ,KNOCK&REALIGN	480	\$ 1,200.00
TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA	600	\$ 1,000.00
TO RUST PROOF ACCIDENT AFFECTED AREA	11X	\$ 80.00
TO RNR UPHOSTERY,GARNISH AND ATTACHMENT PARTS	60	\$ 400.00
TO RNR REAR BOOT MECHANISM	11X	\$ 250.00
TO RNR REVERSE SENSOR & CHECK FUNCTION.	50	\$ 100.00
TO CHECK WIRING LAYOUT AND TAILLAMP FUNCTION	20	\$ 80.00
TO DO DIAGNOSIS AND RESET , REPROGRAM OR CODING FAULT CODE.	11X	\$ 150.00
TO DO WATER LEAK TEST .	11X	\$ 100.00
	LABOUR TOTAL	\$ 3,360.00
	GRAND TOTAL COST	\$ 9,351.40
	1210	

PAGE 2 OF 2

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

7-1809.99

102

1628.99

5.21 + 60.00

1628.99 + 1210.00

2838.99

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 5055D

Vehicle Details

Vehicle No.: SLV3580P

Vehicle to be Exported: No

Intended Deregistration Date: 13 Nov 2018

Vehicle Make: KIA

Vehicle Model: CARENS 1.7 DCT DIESEL 5DR FWD

Primary Colour: Silver

Manufacturing Year: 2017

Engine No.: D4FDHH109593

Chassis No.: KNAHU815VJ7193760

Maximum Power Output: 104.0 kW (139 bhp)

Open Market Value: \$19,822.00

Original Registration Date: 28 Dec 2017

First Registration Date: 28 Dec 2017

Transfer Count: 0

Actual ARF Paid: \$14,822.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 27 Dec 2027

PARF Rebate Amount: \$11,116.00

Intended COE Rebate Details

COE Expiry Date: 27 Dec 2027

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10


QP Paid: \$53,711.00

COE Rebate Amount: \$48,989.00

Total Rebate Amount: \$60,105.00

The information contained herein is correct as at 13 Nov 2018

OK



Are property agents' commission rates negotiable?

GET THE ANSWER FROM
CEA
Council for Estate Agencies

Post an Advertisement

Sell it yourself! Advertise it at just

\$58 until it's SOLD!

Post an AdAdvertiser LoginWays of Selling

New 5 Years Coe Renewal Toyota Vios 1.5a



2.88% p.a. Lowest Interest @ GV
Cars Financing \$2000
Downpayment Monthly From
\$488
GV Credit Pte Ltd StarAd

ABWIN

ONE-STOP
AUTOMOTIVE SOLUTIONS

VIEW OUR CATALOG

Browse by Category

Sort by Date Posted20 results/page

1 vehicles

Kia Carens

Advanced Search Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Kia Carens		Any	Any	2017	Any	Any	Any	Available
	Kia Carens	Diesel 1.7A SX	\$90,000	\$5,880 /yr	28-Dec-2017	1,685 cc	16,400 km	MPV	Available

Fuel Type: Diesel (Euro 5 Engine and Above)

Original Condition, Careful Owner, Very Well Maintained Interior And Exterior. Sell Due To Owner Migrating. Comfortable Drive. Powerful Yet Luxurious. Buy And No Regrets! Consignment Unit. Call Our Sa...

Car Search

Posted: 30-Sep-2018 Tags: 2017 Kia Carens, 2017 kia carens, Kia Carens, kia carens, Kia, Carens, carens, Used Kia

Save this search criteria, to get email alerts whenever a match is found.

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
--	------	-------	-------	--------------	----------	---------	---------	----------	--------

For old advertisements, view Expired ads

20 results/page

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Follow sgCarMart.com

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 20 November 2018 6:06 PM
To: 'claims@rico60.com'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBC 8288U AND SLV 3580P ON 10/11/2018

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18020563/Ufa3
Your Ref: SLV 3580P

Dear sir/madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBC 8288U AND SLV 3580P ON 10/11/2018

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 11 February 2019 5:19 PM
To: 'Rico 60'
Cc: 'enquiry@rico60.com'; Admin A
Subject: RE: LOD for SLV 3580 P and GBC 8288U on 10/11/2018
Attachments: DV SLV 3580P.pdf

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM18020563/Ufa3
Your Ref: SLV 3580P (DOA: 10/11/2018)

Dear John,

We refer to above matter and your letter of demand.

Thank you for your patient waiting.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 3,101.92
2. Loss of Use	S\$ 240.00
3. LTA search	<u>S\$ 7.49</u>
	<u>S\$ 3,349.41</u>

Please duly sign the DV attached and return to us for payment processing.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

◀ Pls proceed DS with quantum as proposed

Type

🔔 Question

Message

Reply

<< RE: <S8M012LB> IA with mandate uploaded

Type

🔔 Question

Message

Dear Peter, we refer to the below message, we appreciate you could let us have your mandate approval/instruction on this matter as TP "M/s Rico Auto Services Pte Ltd" chasing for settlement. Thank you- pohkin-12/01/2019-----Liability: Insured driver collided into the rear of third party vehicle. Liability is down against our insured. We did clarify with PIC the nature of the accident and they agree to settle and aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. Propose settlement amount is around \$3,341.91. All the relevant documents had been uploaded in SMART CLAIM. For your kind attention on this matter. Thank you- Pohkin 06/12/2018

[Reply](#)



<S8M012LB> IA with mandate uploaded

Type

🔍 Question

Message

Dear Peter, we refer to the above matter. Liability: Insured driver collided into the rear of third party vehicle. Liability is down against our insured. We did clarify with PIC the nature of the accident and they agree to settle and aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. Propose settlement amount is around \$3,341.91. All the relevant documents had been uploaded in SMART CLAIM. For your kind attention on this matter. Thank you- Pohkin 06/12/2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198H

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 6/12/2018

Survey Details:

Date of loss	10-Nov-18
Date of appointment	13-Nov-18
Date of survey	13-Nov-18
Location of survey	RICO 60 AUTO SERVICES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLV 3580P
Make and Model	KIA CARENS 1.7 DCT
Date of registration	28-Dec-17
Excess	
Market Value	\$ 85,000.00
Parf Rebate	\$ 60,105.00
Nett Loss	\$ 24,895.00

Repair details:

Initial Estimate	9,351.40
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,688.99	list price - 10%
Check items (estimate)	\$ -	
Labour	\$ 1,210.00	
Total	\$ 2,898.99	
Lump Sum(if applicable)	\$ -	

Number of days for repair	<u>3 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		100%
Proposed repair cost	\$	3,101.92 (\$2,898.99 + 7%gst)
Loss of use	\$	240.00 (\$60.00 x 4days)
Loss of rental	\$	-
Loss of income	\$	-
LTA search fees	\$	7.49
Others	\$	-
Proposed Total	\$	3,349.41



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4
Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: enquiry@rico60.com

Our Ref.: SLV 3580 P
Your Ref.: GBC 8288 U

Date: 19/11/2018

ATTN: Motor Claims Department

Dear Sir/Madam,

Accident Involving: SLV 3580 P & GBC 8288 U
Date of Accident: 10/11/2018
Location: CARPARK BUKIT BATOK BLOCK 385

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$	<u>3,101.92</u>
Loss of Use		
(\$60/Day x 4 Days):	\$	<u>240.00</u>
LTA Search:	\$	<u>7.49</u>
Grand Total:	\$	<u>3,349.41</u>

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Cass Chua @ 6286 6060, or email to claims@rico60.com.

Thank You,

Cass Chua





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20th November 2018

SG BROS ENTREPRENEURS PTE LTD

25 Ubi Road 4,
#02-01 Weltech Industrial Building,
Singapore 408621.

Dear Sir/Madam,

OUR REF : CC4/ASM18020563/Ufa3

YOUR REF : GBC 8288U

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. GBC 8288U AND SLV 3580P ALONG
BUKIT BATOK CARPARK ON 10.11.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Rico 60 Auto Services Pte Ltd, acting on behalf of the owner of SLV 3580P against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into Third Party vehicle SLV 3580P. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from Independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24
Singapore 415875 | Email: enquiry@rico60.com
Tel: +65 6286 5060 | Fax: +65 6286 7060

LETTER OF AUTHORISATION



Accident on 10/11/2018 @ 15:00hrs along Carpenter Road at Blk 385
involving vehicles nos. SLV 3580P & H8C0288U

In consideration of Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit,
#02-24, Singapore 415875, repairing my/our motor vehicle no. SLV 3580P at my/our
request, I/We, BIS Motors Pte. Ltd. ("the claimant")
of

(address) bearing NRIC no. 20735055D the owner of motor vehicle no. SLV 3580P
hereby authorise them to demand claim, settle and receive whatever amount settle payable by the
insurance company or third party or commence legal proceeding for cost of repairs, loss of use and
etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all
the amount claimed or settled shall belong and make payable to them absolutely by the insurance
company of the third party. I/We further authorised them to give an absolute discharge on my/our
behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the
conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute
the claims maintained by Rico 60 Auto Services Pte. Ltd. I/We further agree and undertake to
indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim
is unsuccessful, I/we undertake to pay to Rico 60 Auto Services Pte. Ltd. the cost of repairs of
my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we
hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same
for payment directly into Rico 60 Auto Services Pte. Ltd. account. Upon clearance of the said cheque,
I/we further authorise Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm to utilise the
monies to pay their charges without further reference to me. I confirm that the payment to Rico 60
Auto Services Pte. Ltd. shall amount to a good discharge of Rico 60 Auto Services Pte. Ltd. and/or
their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 12 day of 11 (month) 2018 (year).

"The Claimant's" Signature




Rico 60 Auto Services Pte Ltd

Name: BIS Motors Pte. Ltd.
NRIC No.: 201735055D

Name: Ass dan



redefining / insurance

"My execution of this Discharge Voucher is only for my claim for property damage and not Prejudicial to any other claims"

CLAIM REF : S8M012LB
INSURED : SG BROS ENTREPRENEURS PTE LTD

DISCHARGE VOUCHER

We/I BIS MOTORING PTE LTD, Co Reg Nos. 201735055/D hereby agree to accept the sum of dollars [three thousand three hundred forty-nine and cents forty-one only] (S\$ 3,349.41) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. GBC 8288U as a result of an accident along Carpark at Bukit Batok on 10th November 2018 of which we/I were/was the driver/owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLV 3580P.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. GBC 8288U in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. GBC 8288U.

Dated this 15 day of 02 2019

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S16991093

Occupation/ Business : car rental

Address : 20 Bendemeer Road #03-13/14 Br Bendemeer

Telephone No. : 8123 8893

Witness's Name : yvonne Teoh Peak Yik

Witness's Signature : [Signature]

Witness's NRIC No. : G8720032P



Centre Singapore 339914



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4
Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: enquiry@rico60.com

TAX INVOICE

AXA Insurance Pte. Ltd.

1800-8804-888

Invoice No. : I201811256
Invoice Date : November 19, 2018
Vehicle No. : SLV3580P
Make & Model : KIA CARENS
Chassis No. : KNAHU815VJ7193760
Mileage : -
Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	2,898.99	2,898.99

7% GST	\$202.93
GRAND TOTAL (INCLUSIVE OF 7% GST)	\$3,101.92
Amount Paid	\$0.00
Balance Due	\$3,101.92


Signature/Company Stamp



I agree to the price as listed above and affirm that the goods are received in good condition.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 13 Nov 2018 / 11:36:13

Receipt Date/Time : 13 Nov 2018 / 11:36:13

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181113-000845

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GBC8288U

As at 10 Nov 2018/15:00:00

Insurance Co: AXA INSURANCE PTE LTD

1	Insurance Enquiry - GBC8288U Enquiry Fee 20181113113302738729	7.00	0.49	7.49
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Sub-Total		7.00	0.49	7.49
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Result of Insurance Enquiry - SKQ2952U

As at 12 Nov 2018/13:15:00

Insurance Co: EQ INSURANCE COMPANY LTD

2	Insurance Enquiry - SKQ2952U Enquiry Fee 20181113113302775783	7.00	0.49	7.49
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Sub-Total		7.00	0.49	7.49
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Result of Insurance Enquiry - SJQ9524M

As at 10 Nov 2018/18:30:00

Insurance Co: NTUC INCOME INS CO-OP LTD

3	Insurance Enquiry - SJQ9524M Enquiry Fee 20181113113302811751	7.00	0.49	7.49
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Sub-Total		7.00	0.49	7.49
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Result of Insurance Enquiry - SKU3502H

As at 10 Nov 2018/01:20:00

Insurance Co: NTUC INCOME INS CO-OP LTD

4	Insurance Enquiry - SKU3502H Enquiry Fee 20181113113302848439	7.00	0.49	7.49
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Sub-Total		7.00	0.49	7.49
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Total Before Rounding		28.00	1.95	29.95
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Rounding Difference				0.01
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Total Amount Payable				29.95
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Paid By

xxxxxxxxxxxx4989	Credit Card: Visa/MasterCard	29.95
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Total		29.95
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Cash Change		0.00
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Tendered Amount		29.95
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBC 8288U (Insd veh)	Model:	KIA CARENS (A)
	SLV 3580P (TP veh)		
Date of Accident:	10/11/2018		

Global Sum Settlement	: [] Yes	: [X] No	
Repair Estimate	: \$		10,006.00
Final Repair Cost	: \$		3,101.92
Loss of Use	: \$		240.00
			4days at \$60.00 per day
Rental (if any)	: \$		days
LTA / GIA Search Fee	: \$		7.49

Others:	: \$	0.00
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	: \$	
Final Settlement Sum	: \$	3,349.41

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:	Agreed Liability ____ 100 ____ (%)		
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No / BOLA Scenario No: ____		
BOLA Liability: ____ (%)	Assessed Liability (*): ____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____ _____			

Payment Instruction: Payee's Breakdown			
1)	RICO 60 AUTO SERVICES PTE.LTD.	: \$	3,349.41

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

22/02/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18020563/Ufa3q2		
8 SHENTON WAY #24-01		Date : 22-02-2019		
AXA TOWERSINGAPORE 068811		Code : ASM		
ATTN:PETER				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBC 8288U	Veh. Inspected	SLV 3580P	
Policy No.	P1583754	Coverage (\$)	0.00	
Claim No.	S8M012LB	Excess (\$)	0.00	
Assign From		Assign Date	13/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	KIA CARENS (A)	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	KNAHU815VJ7193760	Colour	SILVER	
Odometer	74340	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	NEXEN	6 mm	
L/H Front Tyre	205/55 R16	NEXEN	6 mm	
R/H Rear Tyre	205/55 R16	NEXEN	6 mm	
L/H Rear Tyre	205/55 R16	NEXEN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION, DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	10/11/2018	Inspection Date	13/11/2018	
Survey held at	RICO 60 AUTO SERVICES PTE LTD 8 KAKI BUKIT AVENUE 4 #02-24 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 3580P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOTLID (CONSISTENT)	TO REPAIR SEE LABOUR	1,088.00	-
1	REAR BOOTLID WEATHERSTRIP (CONSISTENT)	NOT NECESSARY	131.00	-
1	REAR BOOTLID LOGO (CONSISTENT)	NOT NECESSARY	48.00	-
1	REAR BOOTLID EMBLEM - CRDI (CONSISTENT)	NOT NECESSARY	39.00	-
1	REAR BOOTLID EMBLEM - CARENS (CONSISTENT)	NOT NECESSARY	36.00	-
1	REAR BOOTLID EMBLEM - C&C (CONSISTENT)	NOT NECESSARY	56.00	-
1	REAR BOOTLID CENTER CHROME MOULDING (CONSISTENT)	NOT NECESSARY	104.00	-
1	REAR BOOTLID PROTECTOR (CONSISTENT)	NOT NECESSARY	135.00	-
1	BOOTLID LAMP RH (CONSISTENT)	NOT NECESSARY	670.00	-
1	REAR WINDSCREEN COMPLETE SET WITH MOULDING (NPA) (CONSISTENT)	NOT NECESSARY	-	-
1	TAILLAMP RH (CONSISTENT)	BROKEN	850.00	381.99
1	RH REAR FENDER (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
1	RH REAR FENDER COWLING (NPA) (CONSISTENT)	NOT NECESSARY	-	-
1	REAR BUMPER - UPPER (CONSISTENT)	DISTORTED	576.00	576.00
1	REAR BUMPER - LOWER (CONSISTENT)	TORN	189.00	189.00
1	REAR BUMPER TOW COVER (CONSISTENT)	NOT NECESSARY	10.00	-
1	REAR BUMPER REFLECTOR (CONSISTENT)	O/S CRACKED	116.00	116.00
1	REAR BUMPER CENTER PROTECTION LOWER (CONSISTENT)	NOT NECESSARY	285.00	-
1	REAR BUMPER BRACKET (CONSISTENT)	NOT NECESSARY	25.00	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	367.00	367.00
1	REAR BUMPER SIDE RETAINER (CONSISTENT)	BENT	18.00	18.00
1	REVERSE SENSOR (CONSISTENT)	SHORTED	162.00	162.00
1	REVERSE SENSOR HOLDER (CONSISTENT)	NOT NECESSARY	18.00	-
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	453.00	-
1	REAR END PANEL TOP GARNISH (CONSISTENT)	NOT NECESSARY	285.00	-
1	REAR FLOOR PANEL TOP BOARD (CONSISTENT)	NOT NECESSARY	485.00	-

Report Ref No. CC4/ASM18020563/Ufa3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 10% DISCOUNT		-614.60	-181.00
			5,531.40	1,628.99
	SPECIAL NETT ITEMS			
1	REAR NUMBER PLATE (SN) (CONSISTENT)	NOT NECESSARY	80.00	-
1	REAR END PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
1	BOOTLID INNER TRIM CLIPS (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
1	REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	80.00	60.00
1	REAR END PANEL TOP GARNISH CLIPS (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
			460.00	60.00
	LABOUR			
	TO RNR ACCIDENT DAMAGE PARTS, CUT / WELD, KNOCK & REALIGN. INCLUSIVE OF THE REPAIR OF REAR BOOTLID, RH REAR FENDER AND REAR END PANEL.		1,200.00	480.00
	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA.		1,000.00	600.00
	TO RUST PROOF ACCIDENT AFFECTED AREA.	NOT NECESSARY	80.00	-
	TO RNR UPHOSTERY, GARNISH AND ATTACHMENT PARTS.		400.00	60.00
	TO RNR REAR BOOT MECHANISM.	NOT NECESSARY	250.00	-
	TO RNR REVERSE SENSOR & CHECK FUNCTION		100.00	50.00
	TO CHECK WIRING LAYOUT AND TAILLAMP FUNCTION.		80.00	20.00
	TO DO DIAGNOSIS RESET, REPROGRAM OR CODING FAULT CODE.	NOT NECESSARY	150.00	-
	TO DO WATER LEAK TEST.	NOT NECESSARY	100.00	-
			3,360.00	1,210.00
GRAND TOTAL			9,351.40	2,898.99
RECOMMENDED COST OF REPAIRS				2,898.99

Report Ref No. CC4/ASM18020563/Ufa3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	Reference	Loss Date	Report Date	Request Date	Due Date	Vendor Name	Type of Loss	Services
58H40121B	CC4/ASM1802563/Ua3o2	10 November 2018	12 Nov 2018 2:16:00 PM	13 November 2018		LKK AUTO CONSULTANTS PTE LTD (TPS)	Third Party Vehicle Damage	Pending verification - Direct Settlement

Vehicle Information	Incident Vehicle Registration #	SLV23500P
	Make	TPWD KIA
	Model	CARENS 1.7 DCT DIESEL SDR FWD
Service Address		
Primary Contact/Insured	SG BROS ENTREPRENEURS PTE. LTD. 25 UBI ROAD 4, #03-02 WELTECH INO BUILDING, 408621, Singapore #2824343 xlw@welldigital.com	
Claim Handler	WANG Peter peter.wang@aia.com.sg	















Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type	Document SubType

◆ National College of Podiatric Medical Examiners

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 L00Invoice1153.pdf	Invoice	Surveyor/ Assessor expense	UKK AUTO CONSULTANTS PTE LTD (TPI)	26 February 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdown.pdf	Forms / Claim Documents	Others	LAK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 LOQ.pdf	Forms / Claim Documents	Others	LAK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 LKK Inspection (3).pdf	Forms / Claim Documents	Others	LAK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LAK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LAK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LAK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LAK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 LKK RESURVEY PHOTO-BEFORE PAINT.pdf	Reports & Statement	Others	LAK AUTO CONSULTANTS PTE LTD (TP)	6 December 2018
 IRRAF AND CODE REBATE FORM.pdf	Reports & Statement	Others	LAK AUTO CONSULTANTS PTE LTD (TP)	6 December 2018
 Immediate Advice (with mandate) dated 06.12.pdf	Reports & Statement	Estimate / Quotation	LAK AUTO CONSULTANTS PTE LTD (TP)	6 December 2018
 LTA search fee.pdf	Forms / Claim Documents	Claim Form	LAK AUTO CONSULTANTS PTE LTD (TP)	6 December 2018
 Letter to OI.pdf	Letters and Correspondence	Policy Holder / Insured	LAK AUTO CONSULTANTS PTE LTD (TP)	6 December 2018
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LAK AUTO CONSULTANTS PTE LTD (TP)	6 December 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LAK AUTO CONSULTANTS PTE LTD (TP)	19 November 2018

